Setting up your Battery Backup

A simple guide
How to Check & Replace: D-cell Units

Important Information:

- It’s important that you periodically check your batteries to ensure they’re functioning properly. Batteries have a limited lifespan, even if they are not in use. Older batteries may not provide a full 24 hours of backup. We recommend that you have a spare set of new alkaline batteries available.

- During a power outage, you may need to replace the batteries more than once to maintain working service.

- When replacing batteries, replace ALL of them at the same time with the same type and brand of alkaline batteries. Caution: Do not mix old and new batteries or use rechargeable batteries as it could damage the device.

Note: Backup battery will not power a cordless phone, it will only power a corded phone.

Check Your Batteries

It’s important to check your batteries from time to time to ensure you’ll have service if there’s a power outage.

Press TEST button on the D-cell holder. The LED lights will indicate how much charge is left. Replace all 12 batteries with fresh batteries if necessary.

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LED Indicator          Condition
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GOOD
FAIR
POOR
REPLACE

Replace Your Batteries:

1. Turn the D-cell unit OFF. Open cover of D-cell holder and remove all 12 of the old D-cell batteries.
2. Insert the 12 NEW D-cell batteries into holder.
3. Push TEST button on D-cell holder. LED lights will indicate power level. (See chart above.)
4. Turn unit OFF when finished testing. You will need to turn the unit back on during a power outage.
If your phone does not have a dial tone during a power outage:

✔ Check Your AT&T Network Box/ONT and D-cell Battery Unit

1. Make sure AT&T network box (ONT) has power and is turned **ON**.
2. If AT&T network box (ONT) does not have power, make sure:
   - D-cell holder is plugged into power supply
   - D-cell holder is turned **ON**
   - Power supply is plugged into AT&T network box (ONT)
   - D-cell batteries are installed and have enough charge.
     (Push the battery **TEST** button to see the battery power level.)
     If not sufficiently powered, replace ALL the D-cell batteries.

Need more help & troubleshooting with your:

**D-cell battery unit:** go to [att.com/dcellbatterybackup](http://att.com/dcellbatterybackup) or call **800.650.0954**