

## User permission chart

This table shows the user permissions for the main functions on your U-verse TV and/or AT&T Internet account.

Task		Primary access (online) <sup>1</sup>	Secondary access (online) <sup>1</sup>
Make account	Ask general account questions	Х	Χ
updates	Enroll in AutoPay	X	X
	Enroll in Paperless Billing	X	X
	View Phone and Internet usage details	X	X
Control account	Resolve my AT&T registration issues	Х	Χ
access	Add or remove a person's secondary access	Х	
	Give your primary access to a secondary and change yourself to a secondary user	X	
Make plan	Change your plan	Х	Χ
updates	Add or remove TV channels/packages	Х	Χ
Perform billing tasks	Make payments	Х	Χ
	Set up recurring payments	Х	Χ
	Schedule a payment	X	Χ
	See total account balance	Х	Χ
	View payment history	X	Χ
	View and print reports on usage and trends	X	X
Make profile updates	Change billing address	Х	Χ
	Update contact phone numbers	Х	Х
	Add email addresses	Х	Χ
	Opt in or out of certain automated messaging	Х	Х
	Accounts users information and subaccounts	Х	
	Bill notifications	Х	

 $<sup>^{1} \</sup>textbf{ Online/self-service access} - \textbf{Includes using online chat. Online users must be logged in to perform account tasks via chat.}$ 

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