



User permission chart

This table shows the user permissions for the main functions on your U-verse TV and/or AT&T Internet account.

Task		Primary access (online)¹	Secondary access (online)¹
Make account updates	Ask general account questions	X	X
	Enroll in AutoPay	X	X
	Enroll in Paperless Billing	X	X
	View Phone and Internet usage details	X	X
Control account access	Resolve my AT&T registration issues	X	X
	Add or remove a person's secondary access	X	
	Give your primary access to a secondary and change yourself to a secondary user	X	
Make plan updates	Change your plan	X	X
	Add or remove TV channels/packages	X	X
Perform billing tasks	Make payments	X	X
	Set up recurring payments	X	X
	Schedule a payment	X	X
	See total account balance	X	X
	View payment history	X	X
	View and print reports on usage and trends	X	X
Make profile updates	Change billing address	X	X
	Update contact phone numbers	X	X
	Add email addresses	X	X
	Opt in or out of certain automated messaging	X	X
	Accounts users information and subaccounts	X	
	Bill notifications	X	

¹ **Online/self-service access** – Includes using online chat. Online users must be logged in to perform account tasks via chat.