

Start here

Quick Start Guide for AT&T PREPAID Wireless Home Phone



Activate your AT&T PREPAID account

Online activation

Get a new phone number

- Go to att.com/activateprepaidhome
(If you have trouble activating your account online or don't have access to the internet, follow the steps below for Other activation method.)

Other activation method

Keep your existing phone number

- Call 866.975.0050 from another phone to activate your account

Transferring a phone number from your prior provider

Transferring a phone number can take about four days, so you should keep a phone plugged into your wall jack to **receive** calls on your old service (including 911) until your transfer completes. However, you can **make** calls immediately using your Wireless Home Phone device. Check transfer status at att.com/port.

NOTE: If you do not make a payment to your account within 26 days of activation, your account will be cancelled.

Make a payment

Make a payment for your plan

Pay in the following ways –

- Online at att.com/myprepaid
- Dial 611
- AT&T Store or authorized retailer



To purchase an International Long Distance Add-On, go to att.com/myprepaid or dial 611

International Long Distance Add-On

Calls to over 50 countries includes mobile & landlines to Mexico, Canada, China & India.

Visit att.com/prepaidwirelesshome for a complete list of countries.

1000 Minutes \$15

Add-On is good for 30 days, as long as your account balance is not expired. Plan must be active in order to purchase or renew an Add-On. Standard rates apply if Add-On is not renewed after 30 days.

Manage your account

Online at att.com/myprepaid to:

- Make a payment to your account
- Set up AutoPay
- Review account activity and details of your plan
- Check your balance and expiration date
- Change your password and more

From your wireless home phone

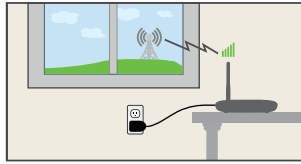
- Dial 611 and follow the instructions to manage your account

Set up your device

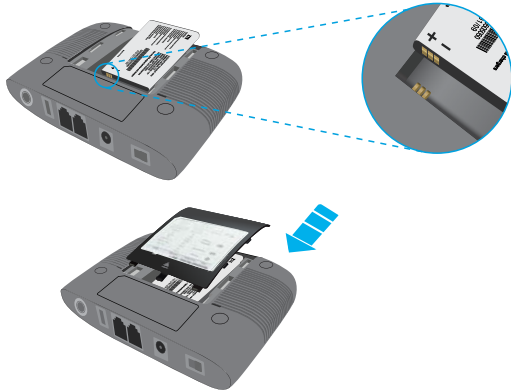
The Wireless Home Phone device uses the AT&T cellular network and DOES NOT use your home phone wall jacks.

Your device should be located:

- Where you have a strong signal from a cell tower, typically near a window or outside wall. Signal strength may vary in different parts of your home.
- Near an electrical wall outlet



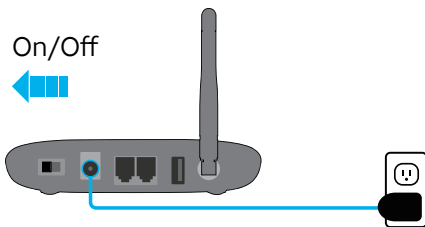
1 Install the battery



NOTE: The battery must be installed at all times for your Wireless Home Phone device to operate properly, even when plugged into a power source. It may take five (5) hours to fully charge (battery will charge inside the device while connected to a power supply).

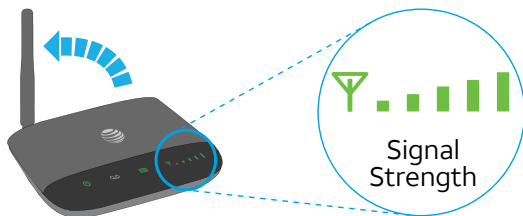
2 Turn on your device

Plug the power cord into an electrical wall outlet that is not controlled by a wall switch.
Insert the small end of the power cord into the round Power Input port on the back of your Wireless Home Phone device.
Slide the On/Off switch to the On position.



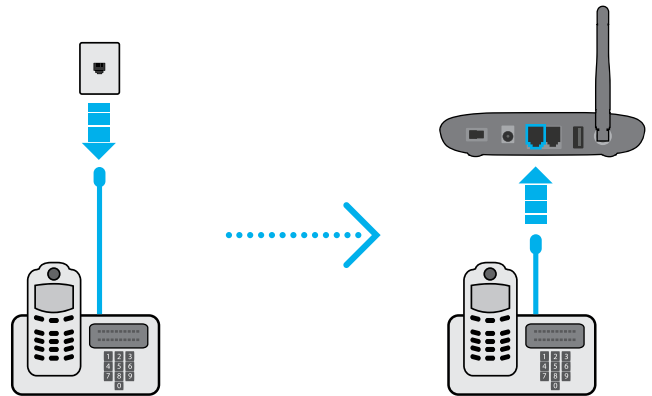
3 Check the wireless signal

Raise the antenna to an upright position and check the signal strength.
More green bars indicate a stronger signal. Your device can be relocated in your home for best performance.



4 Connect the device to a phone

- 1) Unplug your phone from your home phone wall jack.
- 2) Plug your phone into the "Phone 1" port on the Wireless Home Phone device, using your existing phone cable or included phone cable.



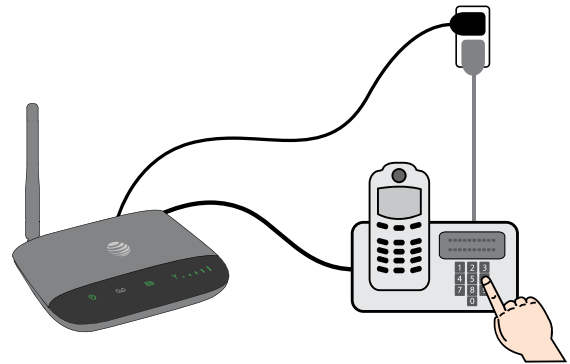
IMPORTANT: DO NOT plug the Wireless Home Phone device or your phones into your wall jacks.

5 Place a test call

Place a test call from your connected home phone. Make sure to dial the 10-digit phone number, including area code.

For best results, place the cordless phone base at least 12 inches from the Wireless Home Phone device.

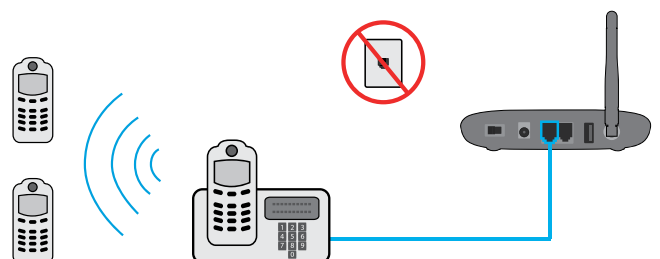
NOTE: Keep your cordless phone plugged into a power outlet.



Set up voicemail and additional phones

Dial "1" to set up and access. If you choose to use an answering machine instead, set it to fewer than 4 rings.

To place phones throughout your home, use a cordless phone system with multiple handsets.



For more information

Visit att.com/prepaidwirelesshome for more details about your service. You can also refer to the enclosed User Guide for specific device questions or visit att.com/devicesupport.

AT&T PREPAIDSM Wireless Home Phone ("WHP") device is a mobile device. It may be used with home phone equipment in different locations in the U.S. WHP device has a backup battery in the event of a power outage. However, a cordless phone connected to the WHP device will not operate during a power outage. To use backup battery power, you must plug a corded phone into the WHP device. Corded or landline phone equipment is not provided with service. For emergency calls, you may have to provide your location address to the 911 operator. Landline home phone equipment is not included. Provides voice service only. Qualified plan required. Not compatible with data or messaging services, home security systems, fax service, medical alert systems, medical monitoring systems, credit card machines, IP/PBX Phone systems, or dial-up Internet service. May not be compatible with your DVR/satellite systems, please check with your provider. DSL customers should contact their provider before transferring a phone number to ensure uninterrupted DSL internet service. The WHP device is sold for use on the AT&T wireless network and cannot be activated on other carriers' wireless networks. Subject to WHP Terms of Service. Service provided by AT&T Mobility. © 2017 AT&T Intellectual Property.