

# Quick Start Guide

## Wireless Home Phone and Internet



AT&T Home Base™

### Activate your AT&T PREPAID account

If you need to activate your service, choose a method below.

#### Online activation

##### Get a new phone number

- Go to [att.com/activateprepaidhome](http://att.com/activateprepaidhome)  
(If you have trouble activating your account online or don't have access to the internet, follow the steps below for Other Activation Method.)

#### Other activation method

##### Keep your existing phone number

- Call 866.975.0050 from another phone to activate your account

##### Transferring a phone number from your current provider

Transferring a phone number can take about four days, so you should keep a phone plugged into your wall jack to **receive** calls on your old service (including 911) until your transfer completes. However, you can **make** calls immediately using your AT&T Home Base device. Check transfer status at [att.com/port](http://att.com/port).

**Note:** If you do not make a payment to your account within 26 days of activation, your account will be cancelled.

### Make a payment

#### Once active, make a payment for your plan and any Add-Ons you need.

##### Pay in the following ways –

- Go online at [att.com/myprepaid](http://att.com/myprepaid) to make a payment or set up AutoPay using a credit/debit card.
- Dial 611 to make a payment with a credit or debit card
- Purchase an AT&T PREPAID Refill Card at an AT&T retail store or any of the 200,000+ AT&T authorized retail locations

After activating and making a payment, you can purchase an Add-On by going to [att.com/myprepaid](http://att.com/myprepaid), or dialing 611.

#### International Long Distance Add-On

Calls to over 50 countries including mobile & landlines to Mexico, Canada, China & India. **Visit** [att.com/prepaidwirelesshome](http://att.com/prepaidwirelesshome)

1000 minutes \$15

#### Data Add-On

Add extra data if you need it.

1 GB \$10

Add-Ons are good for 30 days, as long as your account balance is not expired. Plan must be active in order to purchase or renew an Add-On. Standard rates apply if Add-On is not renewed after 30 days.

### Manage your account

#### Check your data balance:

- Check your data balance anytime at [att.com/myprepaid](http://att.com/myprepaid) or dial 611 or 800.901.9878

#### Go online at [att.com/myprepaid](http://att.com/myprepaid) to:

- Make a payment to your account
- Set up AutoPay
- Change your plan
- Review account activity and details of your plan
- Check your balance and expiration date
- Change your password and more

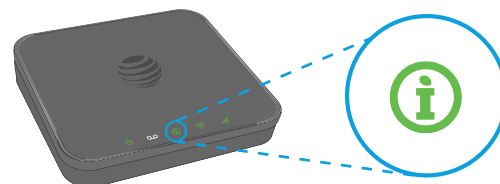
#### Use your phone:

- Dial 611 and follow the instructions to manage your account

### AT&T Home Base Manager

To customize your device or view important messages about your device and data usage, use the AT&T Home Base Manager.

On any device connected to the AT&T Home Base, enter <http://att.homebase> directly into your browser address field and use "attadmin" as your login.



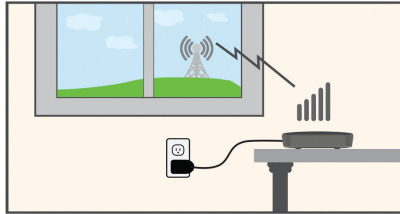
**Note:** The information light will blink green when you have a message.

## Step 1: Set up your device

The AT&T Home Base uses the AT&T cellular network and DOES NOT use your home phone wall jacks.

### Your device should be located:

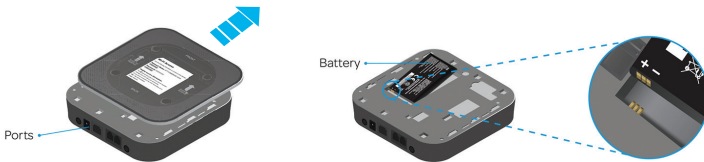
- Where you have a strong signal from a cell tower, typically near a window or outside wall. Signal strength may vary in different parts of your home.



- Near an electrical wall outlet.
- In the general area where you'll be using your home phone, computer, or Wi-Fi enabled devices.

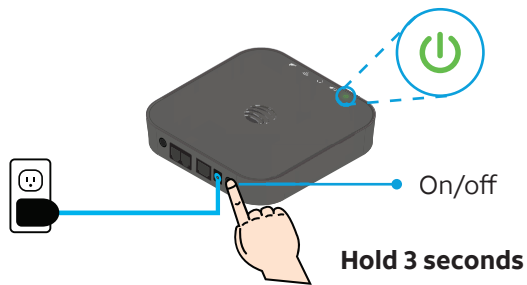
### A Install the back-up battery

1. Remove the bottom of the device by pushing the entire cover in the direction of the arrow.
2. Insert the back-up battery.
3. Replace the cover.



### B Turn on your device

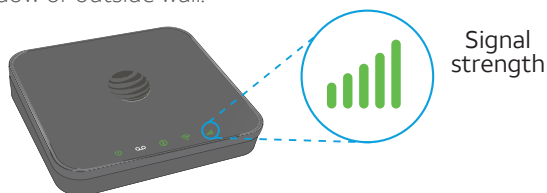
1. Plug the power cord into an electrical wall outlet.
2. Connect the other end of the power cord into the Power Input port on the back of your AT&T Home Base.
3. Press and hold down the round On/Off button for 3 full seconds until the power light stays steady green.



### C Check the wireless signal

Wait a few seconds for the signal strength light to turn on, while your device connects to the cellular network. Confirm signal strength light is green for optimal performance. Yellow indicates a moderate signal and may be sufficient.

**Note:** If you do not see a green light, you may want to choose another location in your home, such as near a window or outside wall.

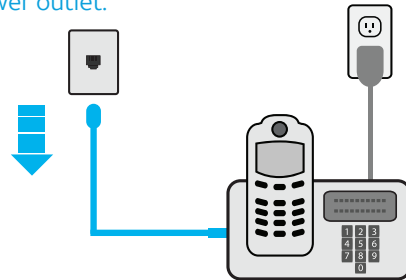


## Step 2: Connect the device to a phone

### A Unplug your phone from the wall jack

The AT&T Home Base is not used with your home phone wall jack.

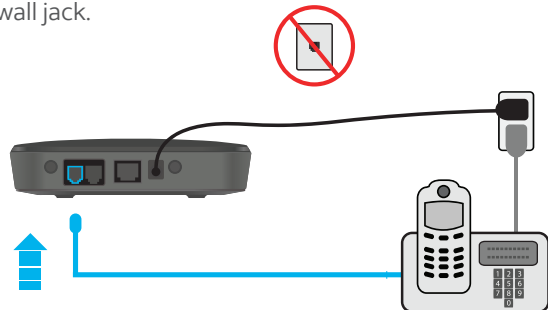
**NOTE:** If you have a cordless phone, keep it plugged into a power outlet.



### B Connect your phone to the device

Plug your phone into the "Phone 1" port on the AT&T Home Base, using your existing phone cable or the included phone cable.

**NOTE:** Do not plug the device into your home phone wall jack.



### C Place a test call

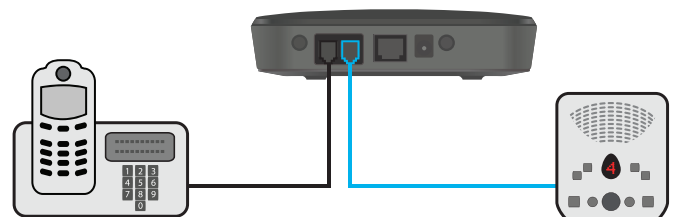
Place a test call from your connected home phone. Make sure to dial the 10-digit phone number, including area code. For best results, place the cordless phone base at least 12 inches from the AT&T Home Base.

## Email setup (optional)

To set up a free AT&T email account, go to [att.net/signup](http://att.net/signup) and select **Start Now**.

## Set up voicemail and additional phones

- Voicemail is included with your service. Dial "1" to set up and access. If using an answering machine, set it to fewer than 5 rings.
- To place phones throughout your home, use a cordless phone system with multiple handsets. Wall jacks are not used with the AT&T Home Base.

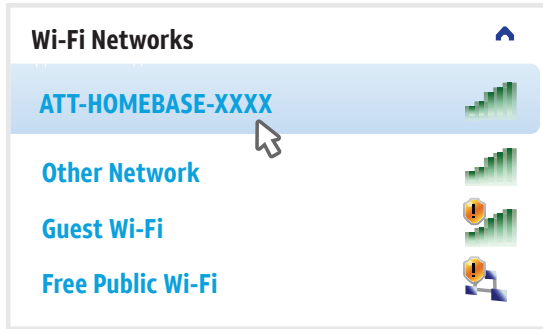


## Step 3: Connect to the internet

### A Select your internet connection

#### To connect via Wi-Fi:

1. Open the Wi-Fi network manager on your computer or Wi-Fi enabled device.
2. Find and select the AT&T Home Base Wi-Fi network name (SSID) (e.g., ATT-HOMEBASE-XXXX).



#### To connect via Ethernet:

Use an Ethernet cable (not included) to connect your computer or other device to the Ethernet port on the back of your AT&T Home Base. Go to **att.net** (or your favorite website) to confirm your Internet connection. Skip Steps 3B and 3C.

### B Enter Wi-Fi network password

When prompted, enter the Wi-Fi password found on the bottom of the AT&T Home Base.



### C Confirm internet connection

Go to **att.net** (or your favorite website) to confirm your Internet connection.

When your device is transmitting to and from the Internet, the Wi-Fi light will flicker green.



## For more information

Visit **att.com/prepaidwirelesshome** for more details about your service. You can also refer to the enclosed User Guide for specific device questions or visit **att.com/devicesupport**.

AT&T PREPAID<sup>SM</sup> Wireless Home Phone & Internet service ("WHPI") is a Commercial Mobile Radio Service and a mobile broadband internet access service. It is mobile and may be used in the U.S. with home phone equipment, computers, and other Wi-Fi compatible devices. For emergency calls, provide your address to the 911 operator. Home Base has a backup battery to operate during a power outage. However, a cordless phone connected to the Home Base will not operate (including 911) during a power outage. To use backup battery power, you must plug a corded phone into the Home Base. Corded or other landline phone equipment and Internet capable devices (e.g. PCs, tablets) not provided with service. Provides voice and wireless data service. Not compatible with wireless messaging services, security systems, fax machines, medical alert and monitoring systems, credit card machines, IP/PBX Phone systems, or dial-up Internet service. May not be compatible with DVR or Satellite systems; please check with your provider. DSL customers should contact their provider before transferring a phone number to ensure uninterrupted DSL Internet service. Geographic, usage, and other restrictions apply. If your Home Base is roaming, AT&T's off-net usage restrictions apply. © 2017 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks contained herein are the property of their owners.