Connecting Computers to the AT&T U-verse Gateway

There are 2 connection options for additional computers to the AT&T U-verse Residential Gateway (2Wire model 3800HGV-B). You can connect additional computers by either Ethernet or Wi-Fi (wirelessly).

Ethernet Connection
Connect an Ethernet cable from any available ETHERNET port on the Residential Gateway to the computer’s Ethernet port (Figure 1).

Wi-Fi (Wireless) Connection

NOTE: To connect with Wi-Fi, you will need a Wi-Fi enabled notebook or a computer with an 802.11b/g wireless network adapter installed.
Step 1 - Locating the Serial Number and Wireless Network Key

A portion of the serial number of your Residential Gateway is used as the network name (SSID). The Wireless Network Key is located on your Residential Gateway (Figure 3). You will need this information to connect with your wireless adapter.
Figure 3 – Location of Wireless Network Key Information

Step 2 – Connecting the computer

Use the network adapter configuration software or Windows network connection wizard to set the network name (SSID) and wireless network key.

a. The network name is the word “2WIRE” (in all capital letters), followed by the last three digits of the gateway serial number (“SN”).

b. The network key is a 10-digit number either located in brackets (“[]”) or labeled “Wireless Network Key”.

c. For Mac OS X users, you may need to enter the “$” character at the beginning of the wireless network key.