3. **Easy Return**

(Refer to return instructions in your kit)

A. Take original receiver and power cord to nearest The UPS Store (Bring your AT&T Account number located on your packing slip).

   Please do not return your remote control.

   **NOTE:** Do not return the Wireless Access Point if you are retaining one or more wireless TV receivers.

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**Visit att.com/wirelessstvreplace**

From there you can:

- View help videos
- Chat online with a technician
- Easily find troubleshooting information and user guides
- Learn how to return this product

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**Get started**

Approximate installation time: 15 minutes

These instructions will guide you through the process of replacing your U-verse Wireless TV receiver

**Gather materials needed for setup:**

- New U-verse wireless receiver
- New power cord (2 parts)

The appearance of your receiver and power cord may differ from above pictures.

Equipment return instructions are in Step Three on the back of this guide.

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**Need more help?**

Visit att.com/support

Go to att.com/myattapp on your smartphone or tablet to download the free myAT&T app.

Call us at 800.288.2020 and ask for "technical support."

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1. Set up

A. Unplug your existing wireless receiver and remove the power cord. Set this power cord aside, you will not need to use this cord anymore.

B. Before you begin, you’ll want to make note of your current screen resolution setting. To do this, press MENU on your remote control. The Menu screen should display on your TV.

Note: If your receiver cannot display the menu, skip this section.

From the Menu screen, use the arrows on your remote control to select “OPTIONS,” then “SYSTEM OPTIONS,” and press “OK.” Now choose “TV screen resolution (SD/HD)” and press the “OK” button on your remote.

Make note of your current Screen Resolution. For example, 720p High Definition (HD)

C. Stack your new wireless receiver on top of your existing wireless receiver. Reconnect the cables one at a time.

D. The back of your wireless receiver and the connections may vary depending upon the model. If the connectors are in different places just follow the names, shapes and colors as they will all be the same.

E. The below illustration of the existing receiver shows various connection possibilities. You will only need to use one of the connections (HDMI, Component, Composite, or Coax) to connect your receiver to the TV.

The illustration of the new receiver shows HDMI, which is the preferred connection.

F. After you have successfully completed your wireless receiver connections, plug your new power cord into your wireless receiver first, and then into the electric outlet. Your new receiver will power up automatically. Please wait for the on-screen instructions to appear on your TV. Do not turn off the TV or receiver during this process.

! Do not reuse the power cord from your old wireless receiver.

Questions? Visit att.com/support

Call us at 800.288.2020 and ask for “U-verse technical support”

2. Power up

A. Press the WPS button on your Wireless Access Point.

B. On the front of your new Wireless TV Receiver, press the OK button within two minutes.

C. When you see a green LED on the front of your Wireless TV Receiver you’ve paired successfully. It may then take a few more minutes before live TV appears.

Nicely done. Now it’s time to enjoy U-verse TV.

Need help programming your remote control?

- Press MENU on your remote. Go to Help > Remote Control Setup
- See the user guide packaged with the remote control
- Go to att.com/verseremote
- See instructions on the inside of the remote control battery cover

Having trouble?

If you see a connection error:
1. Press and hold the power button for 10 seconds to restart the Wireless TV Receiver and repeat the connection process.
2. Disconnect your Wireless TV Receiver from its current location. Move it closer to the Wi-Fi Gateway. Plug the Wireless TV Receiver into an electrical outlet and reconnect it to a TV.
3. Give it a minute and then repeat Step 2 (Power up).

For more help, visit att.com/wirelessTV or go to channel 411 on your TV to watch a helpful video.