Wireless TV Receiver self-installation guide

Important!
Do not attempt to install your new Wireless TV Receiver until **2pm or later** on your service activation date. You can find this date on your packing slip.

Ready to install your U-verse Wireless TV Receiver?

Let’s get started

What’s in the box?
To install your Wireless Receiver, you will need:

- U-verse Wireless TV Receiver
- U-verse Wireless TV Receiver power cord (2 parts)
- Remote control

What else do you need?
- Your existing Wi-Fi Gateway (actual model may vary)
- HDMI, Component, Composite, or Coaxial cabling (not included)

⚠️ If a Wireless Access Point is also included, follow setup instructions in step 1.
1. **Set up the Wireless Access Point**

First you need to connect your existing Wi-Fi Gateway to the Wireless Access Point.

**Note:**
- If you already have a Wireless Access Point, you may not have received a new one. Skip this step and go to step 2.
- If you received a new Wireless Access Point, replace your existing one and recycle/discard.

A. Connect the Wireless Access Point to your existing Wi-Fi Gateway using the yellow Ethernet cable.
B. Move the Wireless Access Point as far away from the Wi-Fi Gateway as possible.
C. Use the power cord to plug the Wireless Access Point into a working electrical outlet.

2. **Set up the Wireless TV Receiver**

The next step is to connect your Wireless TV Receiver to your TV.

A. Connect the Wireless TV Receiver to your TV with an HDMI cable (**not included**). You may also use Component or Coaxial cables.
B. Power up your TV. Select the connection type you used in step 2A. For instance, if you used an HDMI cable, select HDMI. You may need to consult your TV user manual to locate the Input/Source screen.
C. Put the two-part power cord together. Then use it to plug the Wireless TV Receiver into an electrical outlet and it will power up automatically. After about a minute, you'll receive additional onscreen instructions.

3. **Pair up**

Now let's get your Wireless TV Receiver talking to the Wireless Access Point. Follow the instructions below.

A. Press the WPS button on your Wireless Access Point.

B. On the front of your Wireless TV Receiver, press the OK button within two minutes.

**Note:** Pairing occurs quickly. To ensure you have proper signal strength, there should be at least three green LED bars lit up on the Wireless TV Receiver.

C. When you see a green LED on the front of your Wireless TV Receiver, you've paired successfully. It may then take a few more minutes before live TV appears.

**Nicey done. Now it's time to enjoy U-verse TV.**

**Having trouble?**

If you see a connection error:
1. Press and hold the power button for 10 seconds to restart the Wireless TV Receiver and repeat the connection process.
2. Disconnect your Wireless TV Receiver from its current location. Move it closer to the Wi-Fi Gateway. Plug the Wireless TV Receiver into an electrical outlet and reconnect it to a TV.
3. Give it a minute and then repeat step 3 (Pair up).

For more help, visit att.com/wirelessTV or go to Channel 411 on your TV to watch a helpful video.
Additional Wireless TV Receivers

A. Complete the installation of the first Wireless Receiver.
B. Repeat steps 2 and 3 in this guide with additional Wireless Receivers.

Need help programming your remote control?

- Press MENU on your remote. Go to Help > Remote Control Setup
- See the user guide packaged with the remote control
- Go to att.com/uverseremote
- See instructions on the inside of the remote control battery cover

Visit att.com/wirelessTV or scan the QR code

From there you can:
- View help videos
- Chat online with a technician
- Easily find troubleshooting information and user guides
- Learn how to return this product

If that doesn't do it, go to Channel 411 to watch a helpful video or give us a call at 800.288.2020 and ask for “U-verse technical support.” We can help you with that!

Questions?
Visit att.com/uversesupport