Contents

Getting started
Inside the box
HTC Vivid
Back cover
SIM card
Storage card
Battery
Switching the power on or off
Entering your PIN
Finger gestures
Setting up HTC Vivid for the first time
Ways of getting contacts into HTC Vivid
Home screen

Basics
Adjusting the volume
Sleep mode
Status icons
Notifications
Switching between recently opened apps
Using Quick Settings
Where apps, data, and files are stored
Connecting your phone to a computer
Copying files to or from the phone storage or storage card
Transferring contacts from your old phone
Copying and sharing text
Printing

Personalizing
Making HTC Vivid truly yours
Personalizing HTC Vivid with scenes
Changing your wallpaper
Applying a new skin
Personalizing your Home screen with widgets
Adding apps and other shortcuts on your Home screen
Rearranging or removing widgets and icons on your Home screen
Personalizing the launch bar
Grouping apps into a folder
Rearranging the Home screen
Personalizing with sound sets
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Managing Calendar events</td>
<td>106</td>
</tr>
<tr>
<td>Accepting or declining a meeting invitation</td>
<td>107</td>
</tr>
<tr>
<td>Setting reminders for your events</td>
<td>107</td>
</tr>
<tr>
<td>Dismissing or snoozing event reminders</td>
<td>108</td>
</tr>
<tr>
<td>Showing or hiding calendars</td>
<td>108</td>
</tr>
<tr>
<td>Changing Calendar settings</td>
<td>108</td>
</tr>
<tr>
<td>Maps and location</td>
<td></td>
</tr>
<tr>
<td>Location settings</td>
<td>109</td>
</tr>
<tr>
<td>HTC Footprints</td>
<td>109</td>
</tr>
<tr>
<td>Google Maps</td>
<td>111</td>
</tr>
<tr>
<td>Google Play and other apps</td>
<td></td>
</tr>
<tr>
<td>Getting apps from Google Play</td>
<td>114</td>
</tr>
<tr>
<td>Using the Clock</td>
<td>115</td>
</tr>
<tr>
<td>Checking Weather</td>
<td>117</td>
</tr>
<tr>
<td>Reading news feeds</td>
<td>118</td>
</tr>
<tr>
<td>Keeping track of your stocks</td>
<td>119</td>
</tr>
<tr>
<td>Watching videos on YouTube</td>
<td>120</td>
</tr>
<tr>
<td>Listening to FM Radio</td>
<td>121</td>
</tr>
<tr>
<td>Sharing games and apps</td>
<td>121</td>
</tr>
<tr>
<td>Productivity</td>
<td></td>
</tr>
<tr>
<td>Working on documents</td>
<td>122</td>
</tr>
<tr>
<td>Recording your voice</td>
<td>123</td>
</tr>
<tr>
<td>Taking notes</td>
<td>123</td>
</tr>
<tr>
<td>Completing tasks</td>
<td>126</td>
</tr>
<tr>
<td>HTC Sync</td>
<td></td>
</tr>
<tr>
<td>About HTC Sync</td>
<td>128</td>
</tr>
<tr>
<td>Setting up HTC Sync to recognize HTC Vivid</td>
<td>129</td>
</tr>
<tr>
<td>Syncing songs and playlists</td>
<td>129</td>
</tr>
<tr>
<td>Syncing photos and videos</td>
<td>129</td>
</tr>
<tr>
<td>Syncing your calendar events</td>
<td>130</td>
</tr>
<tr>
<td>Syncing your contacts</td>
<td>130</td>
</tr>
<tr>
<td>Syncing your web bookmarks</td>
<td>131</td>
</tr>
<tr>
<td>Syncing documents and email attachments</td>
<td>131</td>
</tr>
<tr>
<td>Installing an app from your computer to HTC Vivid</td>
<td>132</td>
</tr>
<tr>
<td>Syncing another device with your computer</td>
<td>132</td>
</tr>
<tr>
<td>Keyboard</td>
<td></td>
</tr>
<tr>
<td>Using the onscreen keyboard</td>
<td>133</td>
</tr>
<tr>
<td>Entering words with predictive text</td>
<td>134</td>
</tr>
<tr>
<td>Entering text by speaking</td>
<td>136</td>
</tr>
<tr>
<td>Entering text by tracing</td>
<td>136</td>
</tr>
<tr>
<td>Internet connections</td>
<td></td>
</tr>
<tr>
<td>Data connection</td>
<td>137</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>138</td>
</tr>
</tbody>
</table>
Conventions used in this guide

In this user guide, we use the following symbols to indicate useful and important information:

This is a note. A note often gives additional information, such as what happens when you choose to do or not to do a certain action. A note also provides information that may only be applicable to some situations.

This is a tip. A tip gives you an alternative way to do a particular step or procedure, or lets you know of an option that you may find helpful.

This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.

This provides safety precaution information, that is, information that you need to be careful about to prevent potential problems.
Getting started

Inside the box

You will find the following inside the box:

- HTC Vivid
- Battery
- USB cable
- Power adapter
- Quick start guide
- Safety and regulatory guide

HTC Vivid

Front panel

1. HOME
2. MENU
3. BACK
4. SEARCH
5. Touch screen
6. Front camera
7. Ear piece
**Top panel**
1. 3.5mm headset jack
2. POWER

**Left and right panels**
1. USB connector
2. VOLUME controls

**Back panel**
1. Microphone
2. Back cover
3. 8 megapixel camera
4. Dual LED flash
5. Speaker
Back cover

Removing the back cover

Remove the back cover to access the battery compartment, SIM card slot, and storage card slot.

Make sure to switch off HTC Vivid before removing the back cover.

1. Securely hold HTC Vivid facing down.
2. With your thumbs, push the back cover up to unlock it.
3. With your finger, lift up the back cover from the bottom side to remove it.
Replacing the back cover

Your phone’s antennas are placed underneath the back cover. To get the best signal for calls, data connection, and GPS navigation, be sure to secure the back cover tightly to the phone.

1. Insert the back cover tabs into the openings on your phone’s back panel.
2. Press down the back cover to lock it into place.

You’ll hear a click when the back cover is locked in place.
SIM card

The SIM card contains your phone number, service details, and memory for storing phonebook contacts and/or text messages.

Inserting the SIM card

1. Take the back cover off.
2. Remove the battery.
3. With the SIM card’s gold contacts facing down and its cut-off corner facing out, insert the SIM card all the way into the SIM card slot.

Removing the SIM card

Make sure to switch off HTC Vivid before removing your SIM card.

1. Take the back cover off.
2. Remove the battery.
3. With your thumb, slide the SIM card out from the SIM card slot.
**Storage card**

Use a storage card to store your photos, videos, and music.

### Inserting the storage card

1. Take the back cover off.
2. Remove the battery.
3. Insert the microSD™ card into the storage card slot with its gold contacts facing down and push it into place.

### Removing the storage card

If HTC Vivid is on, you must first “unmount” the storage card before removing it to prevent corrupting or damaging the files in the storage card.

1. Take the back cover off.
2. Remove the battery.
3. Slide the storage card out from its slot.

### Unmounting the storage card

When you need to remove the storage card while HTC Vivid is on, unmount the storage card first to prevent corrupting or damaging the files in the storage card.

1. From the Home screen, press 📱, and then tap **Settings**.
2. Tap **Storage > Unmount SD card**.
Battery

HTC Vivid uses a rechargeable battery. How long the battery can last before it needs recharging depends on how you use HTC Vivid. The features and accessories you use can affect battery life. For example, leaving your Bluetooth® connection always on uses more power. Long phone calls and frequent web browsing use up a lot of battery power. Also, consider your location: poor signal strength from your mobile network and extreme temperature make the battery work harder.

Removing the battery film

Before using HTC Vivid for the first time, you need to remove the thin film that’s underneath the battery.

1. Take the back cover off.
2. Pull the flap of the thin film out, and then remove it from the battery compartment.

Removing the battery

1. Take the back cover off.
2. With your thumb or finger, lift the battery from the battery compartment.
**Inserting the battery**

Please use only original batteries that came in the box or replacements that we recommend.

1. Take the back cover off.
2. Insert the battery (with its exposed copper contacts first) into the battery compartment.
Charging the battery

Before you turn on and start using HTC Vivid, it is recommended that you charge the battery.

- The battery is already installed in HTC Vivid when shipped. A thin film is inserted between the battery and the compartment. You need to remove this film before you can charge the battery.
- Only the power adapter and USB cable provided in the box must be used to charge the battery.
- Do not remove the battery from HTC Vivid while you are charging it using the power or car adapter.

1. Insert the small end of the USB cable into the USB connector.

2. Insert the other end of the USB cable into the power adapter.

3. Plug in the power adapter to an electrical outlet to start charging the battery.

As a safety precaution, the battery stops charging if it overheats.

Switching the power on or off

Switching the power on

Press the POWER button. Easy.

When you turn on HTC Vivid for the first time, you’ll need to set it up.

Switching the power off

1. If the display is off, press the POWER button to turn it back on, then unlock the screen.

2. Press and hold the POWER button for a few seconds.

3. When the Power options menu appears, tap Power off.
Entering your PIN

Most SIM cards come with a PIN (personal identification number) set by your mobile operator. If you’re asked for a PIN, enter it and then tap OK.

If you enter the wrong PIN three times, your SIM card is blocked. No problem. Just contact your mobile operator and ask for the PUK (PIN Unblocking Key).

Finger gestures

<table>
<thead>
<tr>
<th>Gesture</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tap</td>
<td>When you want to type using the keyboard, select items onscreen such as application and settings icons, or press onscreen buttons, simply tap them with your finger.</td>
</tr>
<tr>
<td>Press and hold</td>
<td>To open the available options for an item (for example, a contact or link in a web page), simply press and hold the item.</td>
</tr>
<tr>
<td>Swipe or slide</td>
<td>To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.</td>
</tr>
<tr>
<td>Drag</td>
<td>Press and hold your finger with some pressure before you start to drag. While dragging, do not release your finger until you have reached the target position.</td>
</tr>
<tr>
<td>Flick</td>
<td>Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quicker strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.</td>
</tr>
<tr>
<td>Rotate</td>
<td>For most screens, you can automatically change the screen orientation from portrait to landscape by turning HTC Vivid sideways. When entering text, you can turn HTC Vivid sideways to bring up a bigger keyboard.</td>
</tr>
<tr>
<td>Pinch</td>
<td>In some apps, like Gallery or the web browser, you can “pinch” the screen using two fingers (for example, thumb and index finger) to zoom in or zoom out when viewing a picture or a web page.</td>
</tr>
<tr>
<td>Two-finger scrolling</td>
<td>In some apps that have sorting, like Mail or People, you can use two fingers to scroll the screen. The screen displays the sorting order, and you can easily scroll to the information you want.</td>
</tr>
</tbody>
</table>
Setting up HTC Vivid for the first time

When you switch on HTC Vivid for the first time, you’ll be asked to set it up. Just follow the onscreen instructions and you’ll be up and running in no time.

Some features that need to connect to the Internet such as location-based services and auto-sync of your online accounts may incur extra data fees. Don’t worry. You can enable or disable them in settings later on.

Ways of getting contacts into HTC Vivid

There are several ways you can add contacts to HTC Vivid. You can sync HTC Vivid with contacts from your Google® Account, computer, Facebook®, and more.

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTC Sync™</td>
<td>Sync the contacts from your old phone to your computer, and then use HTC Sync to sync HTC Vivid with your computer's Microsoft® Outlook®, Outlook Express or Windows® Contacts.</td>
</tr>
<tr>
<td>Gmail™</td>
<td>Google contacts are imported to HTC Vivid after you sign in to your Google Account. You can also create more Google contacts right from HTC Vivid.</td>
</tr>
<tr>
<td>Facebook</td>
<td>Log in to your Facebook account to import your Facebook friends’ contact information.</td>
</tr>
<tr>
<td>Phone contacts</td>
<td>You can choose to create and store contacts directly in HTC Vivid or transfer existing ones from your old phone.</td>
</tr>
<tr>
<td>SIM card</td>
<td>Copy all your SIM contacts to HTC Vivid.</td>
</tr>
<tr>
<td>Microsoft Exchange</td>
<td>HTC Vivid syncs your work contacts from the Microsoft Exchange ActiveSync Server in your workplace.</td>
</tr>
<tr>
<td>ActiveSync*</td>
<td></td>
</tr>
<tr>
<td>Transfer</td>
<td>Use the Transfer app to transfer not only your contacts, but also calendar events and text messages from your old phone to HTC Vivid.</td>
</tr>
</tbody>
</table>
Home screen

Your Home screen is where you make HTC Vivid your own. You can add your favorite applications, shortcuts, folders and widgets so they’re always just a tap away. To find out how, see Personalizing on page 31.

Extended Home screen

As you start to do more things with HTC Vivid, you might find that one Home screen is not enough. No problem.

Slide your finger horizontally to the left or right on the screen and you’ll discover more space for adding icons, widgets, and more.

Press 📷 to return to the main Home screen.

Using Leap view

- To jump straight to the screen that you want, press 📷 or pinch the screen to show the Leap view. It reveals all Home screens as thumbnails. Just tap the one you want and you’ll leap right there.

- In Leap view, if there’s space to add a new screen, you can tap Add panel to do so. An empty Home screen appears and you can start customizing from there.
Basics

Adjusting the volume

Adjusting the ringer volume

- Press the VOLUME buttons to adjust the ringer. The Ringer volume window appears on the screen to display the volume levels.
- While in the lowest ringer volume level (Silent mode), press VOLUME DOWN once to switch to Vibrate mode. The vibrate mode icon appears in the status bar.
- While in Vibrate mode, press VOLUME UP once to switch to silent mode. The speaker mute icon displays in the status bar.

Adjusting the earpiece volume for calls

During a call, press the VOLUME buttons.

Adjusting the media volume

When playing music or watching video, press the VOLUME buttons to adjust the volume. The Media volume window appears on the screen to display the volume level.

Sleep mode

Sleep mode saves battery power by putting HTC Vivid into a low power state while the display is off. It also stops accidental button presses when HTC Vivid is in your bag. You’ll still receive messages and calls though, and missed calls and messages appear on the lock screen.

To prevent missed calls or messages from appearing on the lock screen, press and then tap Settings > Privacy.

Switching to Sleep mode

Briefly press the POWER button to turn off the display and switch to Sleep mode. HTC Vivid also automatically goes into Sleep mode when it’s idle for a while.
Waking up from Sleep mode

To wake HTC Vivid up manually, press the POWER button. You’ll need to unlock the screen.

HTC Vivid automatically wakes up when you have an incoming call.

Unlocking the screen

Pull the ring up to unlock the screen.

If you have set up a screen unlock pattern, pin, or password, you will be asked to draw the pattern on the screen or enter the PIN or password before it unlocks.

If you’ve set an event reminder or an alarm, you can drag ☺ or ❌ to the ring to snooze or dismiss the event or alarm.

Opening an app from the lock screen

On the lock screen, drag an app icon to the ring to unlock the screen and directly go to the app.

The shortcuts on the lock screen are the same apps as the ones on your Home screen’s launch bar. To change the lock screen shortcuts, replace the apps on the launch bar.

Status icons
### Signal strength

- **Battery is low (20% remaining)**
- **Battery is very low (10% or less remaining)**
- **Silent mode**
- **Vibrate mode**
- **Microphone is mute**
- **Speakerphone is on**
- **Wired microphone headset connected**
- **Wired headset connected**
- **Bluetooth is on**
- **Connected to a Bluetooth device**
- **Connected to a Wi-Fi® network**
- **Airplane mode**
- **GPS is on**
- **Alarm is set**

### Notifications

#### Notification LED

The notification LED shows a:
- Solid green light when HTC Vivid is connected to the power adapter or a computer and the battery is fully charged.
- Flashing green light when you have a pending notification.
- Solid orange light when the battery is being charged.
- Flashing orange light when the battery level reaches very low.

### Notification icons

Notification icons on the status bar make it easy for you to keep on top of your messages, calendar events, and alarms.

### Notifications panel

When you get a new notification, you can open the Notifications panel to see what event notification or new information you’ve received. The Notifications panel lets you quickly switch between recently-opened apps, and also lets you easily turn on settings such as Wi-Fi and Bluetooth.

1. To open the Notifications panel, press and hold the status bar, then slide your finger downward.

   ![Notifications panel](image)

   If you have several notifications, you can scroll down the screen to see them all.

2. To close the Notifications panel, press and hold the bottom bar of the panel, then slide your finger up the screen. Or just press ⏎️.
Switching between recently opened apps

You can easily access apps you’ve just recently opened.

1. Press and hold 🏘️.
2. Slide your finger up or down to see recently-opened apps.
3. Tap an app to open it.

Using Quick Settings

The Quick Settings tab lets you easily turn on Wi-Fi, Bluetooth, and more, and also provides a quick shortcut to all HTC Vivid settings.

1. Press and hold the status bar, then slide your finger downward to open the Notifications panel.
2. Tap the Quick Settings tab.
3. Tap the **On/Off** switch next to an item to turn it off or on.

4. To access Wi-Fi settings, tap ☰ next to Wi-Fi connection.

5. To access all HTC Vivid settings, tap ☰ next to Additional settings.

### Where apps, data, and files are stored

HTC Vivid uses these storage types:

<table>
<thead>
<tr>
<th>Storage Type</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Apps and data storage** | Apps are installed to this storage, labeled as **Internal storage** in your phone settings. It also stores data such as your text messages, contacts you created or synchronized to your phone, account settings, and more.  
This storage is managed and carefully guarded by your phone since it contains your private information. When you connect your phone to your computer, this storage is not accessible from your computer.  
Storage contents will be erased when you do a factory reset. Make sure to back up your data before starting a factory reset. Some apps allow you to back up to your storage card, such as People. |
| **File storage**       | This is another built-in storage, labeled as **Phone storage** in your phone settings. This is where you can store your files.  
When you connect your phone to your computer, this storage is accessible and you can copy files between them.  
When you do a factory reset, you can choose whether to keep or erase the storage contents. |
| **Storage card**       | You can store your files such as photos, music, and videos to this removable storage.  
When you connect your phone to your computer, this storage is accessible and you can copy files between them. |
The default storage for your files, whether it’s the **Phone storage** or your storage card, may vary from app to app. Some apps allow you to set the default storage.

### Connecting your phone to a computer

Whenever you connect HTC Vivid to a computer using the USB cable, the Choose a connection type screen opens and lets you choose the type of USB connection. 

Select one of the following choices, and then tap **Done**:

<table>
<thead>
<tr>
<th>Choice</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Charge only</strong></td>
<td>Select this option if you only want to charge the battery while connected to your computer.</td>
</tr>
</tbody>
</table>
| **Disk drive**   | Select this mode when you want to copy files between HTC Vivid and your computer.  
|                  | When on Disk drive mode, you will not be able to use apps on HTC Vivid that access the storage such as Camera. |
| **HTC Sync**     | Select this option to synchronize contacts, calendar, and other information between your computer and HTC Vivid. |
| **USB tethering**| When you do not have an Internet connection on your computer, you can select this mode to share the mobile data connection of HTC Vivid with your computer. |
| **Internet pass-through** | If you don’t have a data plan or you don’t have access to a Wi-Fi network, you can select this mode to share your computer’s Internet connection with HTC Vivid. |

### Copying files to or from the phone storage or storage card

You can copy your music, photos, and other files to HTC Vivid:

1. Connect HTC Vivid to your computer using the supplied USB cable.
2. On the Choose a connection type screen, select **Disk drive**, and then tap **Done**. 
   Your computer recognizes accessible storages on HTC Vivid as removable disks.
3. Navigate to either the phone storage or storage card.
4. Copy the files from your computer to any of the removable disks, or vice versa.
5. After copying the files, unmount the removable disks (on the connected HTC Vivid) as required by your computer’s operating system to safely disconnect HTC Vivid.

If you want to keep HTC Vivid connected to the computer but want it to be able to access the phone storage or storage card, open the Notifications panel, tap **Disk drive**, select an option except **Disk drive**, and then tap **Done**.
Transferring contacts from your old phone

Easily transfer contacts from your old phone to HTC Vivid through Bluetooth. Depending on your old phone’s model, you may also transfer other types of data such as calendar events and text messages to HTC Vivid.

1. From the Home screen, tap ⚫️ > Transfer.
2. Tap Next to begin.
3. Choose your old phone’s name and model.
4. On your old phone, turn Bluetooth on and set it to discoverable mode.
5. On HTC Vivid, tap Next to continue. HTC Vivid automatically turns Bluetooth on and searches for Bluetooth devices.
6. From the device list, choose your old phone and then tap Next. HTC Vivid then tries to pair with your old phone. You’ll see a security passkey on the screen.
7. On your old phone, enter this passkey or simply confirm it.
8. Select the Contacts check box (and other supported types of data you want to import), and then tap Next.
9. When HTC Vivid finishes importing data, tap Done.
Copying and sharing text

In apps such as the web browser and Mail, you can select and copy text, and then paste or share it.

Selecting text

1. Press and hold on a word.
2. Drag the start and end markers to highlight the surrounding text you want to select.

To copy the address of a linked webpage, press and hold the link, and then tap Copy link URL.

Copying and pasting text

1. After you have selected the text you want to copy, tap Copy.

The selected text is then copied to the clipboard.

2. In a text entry field (for example while composing an email), press and hold at the point where you want to paste the text.

3. Tap Paste.

Sharing text

1. After you have selected the text you want to share, tap Share.

2. Choose where to paste and share the selected text, such as in an email message or social network status update.
Printing

Connect HTC Vivid to a supported printer and print out documents, email, meeting invitations, photos, and more.

- Both printer and HTC Vivid must be turned on and connected to the same local network. Connect HTC Vivid to the local network using Wi-Fi. To learn how to connect the printer to a local network, refer to your printer user guide.
- The local network must not be behind a firewall.

1. While in an app such as Internet, Mail, Calendar, or Polaris Office, open the item you want to print.
2. Press ☐, and then tap Print (or More > Print).
3. On the Print screen, tap the printer you want to use.
4. If there's more than one page to print, set the page range that you want.
5. Tap Advanced to set the page size, print layout, and page orientation, and choose if you want to print in color or black and white.
6. Tap Print.

You can check the printing details by opening the Notifications panel, and then tapping the item you're printing.

Printing a photo

1. While in Gallery, open the photo you want to print.
2. Tap the photo. A menu appears.
3. Tap More > Print, and then tap the printer you want to use.
4. Tap Print.

You can check the printing details by opening the Notifications panel, and then tapping the item you're printing.

Adding a printer

If your printer does not show up in the list, you must add it.

- The printer must be in the same Wi-Fi network that you are using.

1. From the Print screen, tap Add printer.
2. Enter the IP address of the printer that you want to add and choose a port. If you do not know the IP address of the printer, ask for help from your network administrator.
3. Tap **Next**, and then select the manufacturer and model of the printer.
4. Tap **Save**.

The printer appears on the list and you can tap it to print your photo or document.
Personalizing

Making HTC Vivid truly yours

Make HTC Vivid look and sound just the way you want it. Personalize it with a different wallpaper, skin, ringtone, and notification sound for events such as incoming text, email, and calendar reminders.

Press and hold on an empty space on your Home screen, and then choose what you want to customize.

Personalizing HTC Vivid with scenes

HTC Vivid becomes multiple phones in one when you use scenes. Scenes are personalized Home screen layouts that you can quickly apply. By switching between scenes, you instantly turn HTC Vivid into your perfect weekend phone, travel phone, work phone, or pure play phone.

Everytime you add or modify something on the Home screen, HTC Vivid automatically saves your changes to the current scene selected.

Using a preset scene

HTC Vivid features preset scenes, each preconfigured with a different wallpaper and collection of widgets that reflect different moments in your life. You can choose a scene that is suitable for work, play, travel, or your social life.

1. Press and hold on an empty space on your Home screen to open the Personalize screen.

2. On the Display tab, tap Scene.

3. Slide your finger on the screen from right to left to select the scene you want.

4. Tap Apply.

Creating a new scene

You’ll start with an empty Home screen when you create a new scene.

1. Press and hold on an empty space on your Home screen to open the Personalize screen.

2. On the Display tab, tap Scene.

3. Press , and then tap New.
4. Enter a new scene name, then tap **Done**.

5. Personalize the scene by adding widgets and other elements, arranging the Home screen layout, and changing the skin or wallpaper. All of your changes will be automatically saved to this scene.

### Renaming a scene

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Display tab, tap **Scene**.
3. Slide your finger on the screen from right to left to select the scene you want to rename.
4. Press and hold a scene thumbnail, and then tap **Rename**.
5. Enter a new scene name.
6. Tap **Done**.

### Deleting scenes

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Display tab, tap **Scene**.
3. Press **Clear**, and then tap **Delete**.
4. Slide your finger on the screen from right to left to browse through scenes, then tap one or more scenes you want to delete.
5. Tap **Delete**.

### Changing your wallpaper

Pick your favorite photo as your Home wallpaper. Choose from the available wallpapers, or use any photo you’ve taken with the camera.

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Display tab, tap **Wallpaper**.
3. Tap one of the following:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gallery</td>
<td>Choose an existing photo and crop it.</td>
</tr>
<tr>
<td>HTC wallpapers</td>
<td>Choose a preset wallpaper, and then tap <strong>Preview</strong>.</td>
</tr>
<tr>
<td>Live wallpapers</td>
<td>Choose a preset animated wallpaper, and then tap <strong>Preview</strong>. If the animated wallpaper you chose can be customized, tap <strong>Settings</strong>.</td>
</tr>
</tbody>
</table>

4. Tap **Save** or **Apply**.
Applying a new skin

Personalize beyond the Home screen by applying a new skin. Skins give a different look and feel to most onscreen buttons, application screens, option menus, and other items.

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Display tab, tap Skin.
3. Slide your finger on the screen from right to left to select the skin you want.
4. Tap Apply.

Personalizing your Home screen with widgets

Widgets put at-a-glance important information and media content up front on your Home screen. Some widgets are already added to your Home screen for your convenience. You can add more from the available selections of widgets.

Adding a widget to your Home screen

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Add to home tab, tap Widget.
3. Select a widget that you want.
4. Most HTC widgets are available in a variety of designs and sizes to suit your needs. Slide your finger on the screen from right to left to view the different styles, and then tap Select to choose one.

You can also add widgets that allow you to quickly switch on or off certain settings such as Wi-Fi and Bluetooth. Scroll down the widgets list, tap Settings, and then tap the widget that you want.
**Changing the settings of a widget**

You can modify basic settings of some widgets (for example, the People and Mail widgets) from the Home screen.

1. Press and hold a widget on your Home screen, and then drag it to the relevant screen where you can change some settings for this widget then opens.

2. Customize the widget settings.

**Adding apps and other shortcuts on your Home screen**

Place apps you often use on your Home screen. You can also add shortcuts to frequently used settings, bookmarked webpages, and more.

1. Press and hold on an empty space on your Home screen to open the Personalize screen.

2. On the Add to home tab, choose whether to add an app or a shortcut.

To add an app, you can also tap ☰, press and hold an app, and then drag it to an empty area on your Home screen.
Rearranging or removing widgets and icons on your Home screen

Moving a widget or icon

1. Press and hold the widget or icon you want to move.
2. Drag the widget or icon to a new location on the screen.

- You can pause at the left or right edge of the screen to drag the widget or icon onto another Home screen panel.
- When you drag an icon to a spot that’s occupied by another icon, the occupant automatically moves away to give room.
3. When the widget or icon is where you want it, lift your finger.

Removing a widget or icon

1. Press and hold the widget or icon you want to remove, and then drag it to  
2. When the widget or icon turns red, lift your finger.

Personalizing the launch bar

The launch bar on your Home screen gives you one-touch access to commonly used apps. You can replace the apps on the launch bar with other apps you often use.

1. Press and hold the app you want to replace, and then drag it out of the launch bar.
2. Tap  to go to the All apps screen.
3. Press and hold an app, and then drag it to the empty slot on the launch bar.

- You can also place shortcuts to settings or information on the launch bar. Add a shortcut first to the Home screen, and then drag it to the launch bar.
- The apps or shortcuts you see on the lock screen are the same as the ones on the launch bar.
Grouping apps into a folder

Use folders to group apps on the launch bar or your Home screen to free up space so you can add more apps.

1. Press and hold an app, and then drag it over to another app to automatically create a folder.

2. To add another app, press and hold and then drag it over to the folder. Repeat this process to add more apps.

You can also add shortcuts to settings or information. Add a shortcut first to the Home screen, and then drag it over to the folder.

Renaming a folder

1. Tap the folder to open it.
2. Tap the folder window’s title bar.
3. Enter a new folder name.
4. Tap outside the folder to close it.

Removing items from a folder

1. Tap the folder to open it.
2. Press and hold an app or shortcut, and then drag it out of the folder. Repeat this process to remove more items.

If there’s only one item left in the folder, the folder ungroups the last item and removes itself automatically.
Rearranging the Home screen

Reorder your Home screen panels in any way that fits how you use them. For example, move the panels with frequently-used widgets, shortcuts, and folders closer to the main Home screen.

The main Home screen is the panel that is bordered by a thin line in Leap view.

1. Pinch the Home screen to show the Leap view.
2. Press and hold the thumbnail of the home screen you want to move. HTC Vivid then vibrates. Don’t lift your finger just yet.
3. Drag the thumbnail to its new position, and then lift your finger.

Removing a Home screen panel

If you feel you need fewer Home screens, you can remove some.

1. On the Home screen, pinch the touch screen or press 📱 to go to Leap view.
2. Press and hold the panel you want to remove. Don’t lift your finger just yet.
3. Drag the panel to 🖼.

Adding back a Home screen panel

Add back a Home screen if you have more widgets, apps, and shortcuts that you want to access right away.

1. On the Home screen, pinch the touch screen or press 📱 to go to Leap view.
Personalizing with sound sets

Each sound set gives you a different combination of sounds for your ringtone and notifications such as incoming messages, email, calendar event reminders, and more. By switching between sound sets, you can instantly make HTC Vivid ring or alert you with fun sounds when you’re out with friends or change to subtle sounds while you’re at work.

Choosing a preset sound set

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Sound tab, tap Sound set.
3. On the Sound sets screen, tap a sound set name.
4. You can tap ▶ to listen to the different sounds for that sound set.
5. Tap Apply.

Creating a sound set

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Sound tab, tap Sound set.
3. On the Sound sets screen, tap +.
4. Enter a new sound set name, and then tap Done.

The newly created sound set is then added to the list of sound sets. You can assign different tones to the sound set to your preference.

Changing your ringtone, notifications, and sounds

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Sound tab, tap Sound set.
3. Choose a sound set you want to customize, or create a new one, and then tap Apply.
4. Change the ringtone, notification sound, and alarm from the Personalize screen. Go to the Messages, Mail, and Calendar apps to choose sounds for new messages, email, and calendar reminders respectively.

HTC Vivid automatically saves your choices to the current sound set.
Deleting sound sets

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Sound tab, tap **Sound set**.
3. Press 📋, and then tap **Delete**.
4. Select one or more sound sets you want to delete.
5. Tap **Delete**.

Rearranging application tabs

You can rearrange the tabs at the bottom of some apps to prioritize the types of information you frequently use. You can also add or remove tabs.

1. Open an app that has the usual tabs at the bottom of its screen.
2. Press and hold the current tab until the screen changes and shows a message about rearranging tabs.
3. You can:
   - Change the order of the tabs. Press and hold a tab, and then drag it to its new position.
   - Drag a tab into or out of the bottom row to add or remove it.
4. When you’re done, press 👀.
Customizing the lock screen style

Choose from a selection of lock screen backgrounds.

1. Press and hold on an empty space on your Home screen to open the Personalize screen.
2. On the Display tab, tap Lock screen style.
3. Slide your finger left or right to choose a lock screen style.
4. Tap the lock screen style to see a preview. If you want to further customize it, tap Settings.
5. Tap Apply.

The shortcuts on the lock screen are the same apps as the ones on your Home screen’s launch bar. To change them, you’ll have to replace the apps on the launch bar.
Phone calls

Making a call with Smart dial

You can either dial a number directly, or use Smart dial to quickly place a call. Smart dial searches and calls a stored contact or a number from your call history.

1. On the Home screen, tap 📞.
2. Enter the phone number or first few letters of the contact’s name.
3. From the list, tap a contact to call.

To check other phone numbers associated with the contact, tap 👤 beside the contact name.

4. To hang up, tap End Call.

Using Speed dial

Use Speed dial to call a phone number with a single tap. For example, if you assign a contact’s number to the number 2 key, you can just press and hold 2 to dial the number.

The number 1 key is generally reserved for your voicemail. Press and hold this key to call voicemail and retrieve your voicemail messages.

Assigning a speed dial key

1. On the Home screen, tap 📞.
2. Press ✆, and then tap Speed dial > ✆.
3. Select a contact from the list.
4. On the Speed dial screen, choose the phone number of the contact to use, and a speed dial key to assign.
5. Tap Save.

You can also set a speed dial key in People. Tap a contact, press ✆, and then select Set speed dial (or More > Set speed dial).
Calling a phone number in a text message

1. Tap the phone number within the message.
2. Tap Call.

To call the message sender, tap the received message, and then tap Call on the options menu.

Calling a phone number in an email

1. Tap the phone number in the email body.
2. Tap Call.

Calling a phone number in a Calendar event

1. Open an event in Calendar.
2. On the Event details screen, tap the phone number.
3. Tap Call. You’ll see event details such as the conference call ID or meeting PIN code on the Phone dialer screen.

Making an emergency call

In some regions, you can make emergency calls from HTC Vivid even if you don’t have a SIM card installed or your SIM card has been blocked.

1. On the Home screen, tap 📞.
2. Dial the emergency number for your locale, and then tap Call.

Receiving calls

When you receive a phone call from a contact, the Incoming call screen appears.

You can use the polite ringer and pocket mode features for receiving calls. To find out how, see Changing sound settings on page 152.

Answering a call

Do one of the following:

- If the display is locked when you get a call, drag 🕒 to the Lock screen ring.
- If the display is on when you get a call, tap Answer.
Rejecting a call

Do one of the following:

- If the display is locked when you get a call, drag to the Lock screen ring.
- If the display is on when you get a call, tap Decline.
- Press the POWER button twice to reject a call.

Muting the ringing sound without rejecting the call

Do one of the following:

- Press the VOLUME DOWN or VOLUME UP button.
- Press the POWER button.
- Place HTC Vivid face down on a level surface.

If HTC Vivid is already facing down, it will still ring when there are subsequent incoming calls.

Look who’s calling

Every time you make a call or your friend gives you a ring, you get to see your friend’s latest social network status update right on the call screen. You’ll also see a birthday reminder, if your friend’s birthday will happen within one week.

What can I do during a call?

When a call is in progress, you can turn the speakerphone on, place the call on hold, and more.

Putting a call on hold

To put the call on hold, press and then tap Hold. The status bar then displays the hold call icon.

To resume the call, press and then tap Unhold.
Switching between calls

If you’re already in a call and you accept another call, you can switch between the two calls.

1. When you receive another call, tap Answer to accept the second call and put the first call on hold.

2. To switch between the calls, tap the person you want to talk to on the screen.

3. To end the current call and return to the other call, tap End call.

Turning the speakerphone on during a call

To decrease potential damage to your hearing, do not hold HTC Vivid to your ear when the speakerphone is on.

Do one of the following:

- Flip HTC Vivid over during a call (be sure that Flip for speaker is selected in > > Settings > Sound).
- On the call screen, tap .

The speakerphone icon appears in the status bar when the speakerphone is on.

To turn the speakerphone off, just flip HTC Vivid over again, facing it up. Or tap again.

Muting the microphone during a call

On the call screen, tap to toggle between turning the microphone on or off. When the microphone is turned off, the mute icon appears in the status bar.

Ending a call

Do one of the following to end the call:

- On the call screen, tap End call.
- Slide open the Notifications panel, then tap .

If the phone number of the person who called is not in your contacts list, you can choose to save the number to your contacts list after you hang up.
Setting up a conference call

Conference calling with your friends, family, or co-workers is easy. Make the first call (or accept a call), and then simply dial each subsequent call to add it to the conference.

Make sure your SIM card is enabled with conference calling service. Contact your mobile operator for details.

1. Make a call to the first conference call participant.
2. When connected, press  , tap Add call, and then dial the number of the second participant. The first participant is put on hold.
3. When connected to the second participant, tap merge  .
4. To add another participant, tap  on the conference call screen, and then dial the number of the contact.
5. When connected, tap  to add the participant to the conference call.
6. To talk to a person in the conference call in private, tap  and then select Private call on the options menu.

To end the call with a participant, tap  and then tap Finish call on the options menu.
To end the conference call, tap End call.

Internet calls

When you're connected to a Wi-Fi network, you can make and receive calls through an Internet calling account.

Before you add an Internet calling account, make sure that you've registered with an Internet calling service that supports voice calls over Session Initiation Protocol (SIP). Internet calls to phone numbers may incur additional fees.

Adding an Internet calling account

1. From the Home screen, press  , and then tap Settings > Call.
2. Under Internet call settings, tap Accounts.
3. Tap Add account.
4. Enter your account details.
5. Press  to save your account.
6. To set HTC Vivid to receive Internet calls on your added account, tap the Receive incoming calls check box.
Making an Internet call

Make an Internet call to either your contact’s Internet calling account or phone number.

Call any of the following:

<table>
<thead>
<tr>
<th>Internet calling account</th>
<th>Phone number</th>
</tr>
</thead>
<tbody>
<tr>
<td>• In People, tap a contact who has an Internet calling account, and then tap Internet call.</td>
<td>First, enable Internet calling for your outgoing calls. From the Home screen, press ☰, and then tap Settings &gt; Call. Tap Use Internet calling, and then select either For all calls when data network is available or Ask for each call.</td>
</tr>
<tr>
<td>• In Call History, tap an Internet call log.</td>
<td></td>
</tr>
</tbody>
</table>

Call history

Use Call History to check missed calls, your dialed numbers, and received calls.

Returning a missed call

You’ll see the missed call icon 🔄 in the status bar when you miss a call.

1. Slide open the Notifications panel to check who the caller is.
2. To return the call, tap the missed call notification.
3. Tap the caller’s name or number on the Call History screen.

Checking calls in the Call History

1. On the Home screen, tap ☰.
2. Tap the Call History tab.
3. On the Call History screen, you can:
   • Tap a name or number in the list to call.
   • Press and hold a name or number in the list to display the options menu.
   • Tap ☰ to check only the call history of a particular contact.
   • Press ☰, then tap View to display just a particular type of calls such as missed calls or outgoing calls.

Adding a new phone number to your contacts from Call History

1. On the Call History screen, press and hold the phone number, and then tap Save to People.
2. Choose whether to create a new contact or save the number to an existing contact.
Clearing the Call History list

On the Call History screen, do one of the following:

<table>
<thead>
<tr>
<th>Remove one name or number</th>
<th>Press and hold the name or number, and then tap Delete from call history.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clear the entire list</td>
<td>Press 📞, and then tap Remove call history. Tap Select all &gt; Delete.</td>
</tr>
</tbody>
</table>

Home dialing

When you’re on a trip abroad, it’s easy to dial friends and family from home.

Your home country code is automatically added when you call your contacts while roaming. But when manually entering a phone number to call, you need to enter a plus (+) sign and country code before the number.

Changing the default country code for Home dialing

1. From the Home screen, press 📞, and then tap Settings.
2. Tap Call > Phone settings > Home dialing settings.
3. Choose the country that you want from the country code dropdown list.
4. Tap OK.

Turning off Home dialing

If you prefer to manually enter complete phone numbers to call while roaming, you can turn off Home dialing.

1. From the Home screen, press 📞, and then tap Settings > Call > Phone settings.
2. Clear the Home dialing check box.

Call services

You can change the settings of various phone services. Call services may include call forwarding, call waiting, voicemail, and more. Contact your mobile operator to find out about the availability of call services.

To open call services, press 📞 from the Home screen, and then tap Settings > Call.
Messages

About the Messages app

Keep in touch with important people in your life. Use the Messages app to compose and send text and multimedia messages. On the All messages screen, your sent and received messages are neatly grouped into conversations, by contact name or phone number.

Sending a text message (SMS)

1. From the Home screen, tap Messages.
2. Tap +.
3. Enter a contact name or mobile number in the To field.
4. Tap the box that says Add text, and then enter your message.
5. Tap Send, or press to save the message as a draft.

- There is a limit on the number of characters for a single text message (displayed above the Send button). If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.
- Your text message automatically becomes a multimedia message if you enter an email address as the recipient, add a message subject, attach an item, or compose a very long message.
Sending a multimedia message (MMS)

1. From the Home screen, tap 📱 > Messages.
2. Tap 📩.
3. Enter a contact name, mobile number, or email address in the To field.

   Sending the message to a group of friends? Tap 👥, and then select the contacts to whom you want to send the message.

4. To add a subject line, press ☐️, and then tap Add subject.
5. Tap the box that says Add text, and then enter your message.
6. Tap 📂, and then choose an attachment type.
7. Select or browse for the item to attach.
8. After adding an attachment, tap 📱 to see options for replacing, viewing or removing your attachment.
9. Tap Send, or press ⬅️ to save the message as a draft.

Creating a slideshow

1. After you’ve added either a photo, video, or audio in the multimedia message you’re composing, tap 📂 > Slideshow.
2. Choose where you want to insert the next slide.
3. Right after adding a slide, do one of the following:
   - Tap 📂, and then choose to add a photo or a video.
   - Tap 📂 > Audio to add music or a voice recording to a slide.
   - Tap Add text, and then enter your caption.
   - Tap 📱 to see options for replacing, viewing or removing your attachment.
4. Press ☐️, and then tap Preview. Tap once on the preview screen to see playback controls.
5. When finished, tap Send, or press ⬅️ to save the message as a draft.

Can’t find your contacts’ email addresses in Messages?

If only phone numbers are showing up when you’re entering a contact name, go to the Messages settings to enable displaying email addresses.

1. If you’ve created a new message, press ⬅️ first to return to the All messages screen.
2. Press ☐️, and then tap Settings > General.
3. Select the Show email address check box.
Resuming a draft message

1. On the All messages screen, press 📬, and then tap Drafts.
2. Tap the message and then resume editing it.
3. Tap Send.

Checking your messages

Depending on your notification settings, HTC Vivid plays a sound, vibrates, or displays the message briefly in the status bar when you receive a new message. A new message icon 📬 is also displayed in the status bar.

To open and read the message, you can:

- Open the Notifications panel, and then tap the new message notification.
- Go to the Messages app and open the message.

Viewing and saving an attachment from a multimedia message

If you are concerned about the size of your data downloads, check the multimedia message size first before you download it.

When Auto-retrieve in MMS settings is disabled, only the message header is downloaded. To download the entire message, tap the Download button.

- If there’s a media attachment such as a photo or video in a received message, tap it to view the content.
- If the attachment is a contact (vCard), tap it to view the contact information, then tap Save to add to your contacts.
- If the attachment is an appointment or event (vCalendar), tap it to choose the calendar where to save it, and then tap Import.
- To save the attachment, press and hold the multimedia message, and then choose to save the type of attachment from the options menu.

Saving a text message in the Tasks app

Save a text message in your Tasks list so you can remind yourself when to reply.

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message you want to save, and then tap Save as task.
3. Enter a task title and other details.
4. Tap Save.
Replying to a message

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the box that says **Add text**, and then enter your message.
3. Tap **Send**.

Replying to another phone number of the contact

When a contact has multiple phone numbers stored on HTC Vivid, you’ll see the particular phone number used below the contact’s name.

Keep in mind that your response will be sent to the phone number of the latest message you’ve received from this contact.

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap ⬇️, and then select another phone number of this contact.
3. Tap the box that says **Add text**, then enter your reply message.
4. Tap **Send**.

Forwarding a message

1. On the All messages screen, tap a contact (or phone number) to view the exchange of messages with that contact.
2. Tap a message, and then tap **Forward**.
3. In the **To** field, fill in one or more recipients.
4. Tap **Send**.
WAP push messages

WAP push messages contain a web link. Often, the link will be to download a file that you have requested from a service provider.

When you receive a WAP push message, a notification icon 📩 is displayed in the status bar.

Opening and reading a new WAP push message

1. Open the Notifications panel, and then tap the push message notification.
2. Tap Visit website.

Viewing all your WAP push messages

1. From the Home screen, tap 📮 > Messages.
2. Press ☑️, and then tap Push messages.

You can only see this option if you’ve previously received WAP push messages.

Managing message conversations

Locking a message

You can lock a message so that it will not be deleted even if you delete the other messages in the conversation.

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message that you want to lock.
3. Tap Lock message on the options menu. A lock icon 🗝️ is displayed.

Copying a text message to your SIM card

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message, and then tap Copy to SIM. A SIM card icon 📷 is displayed.

Deleting a single message

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.
2. Tap the message that you want to delete.
3. If the message is locked, tap **Unlock message** on the options menu, and then tap the message to display the options menu again.

4. Tap **Delete message**, and then tap **OK**.

---

**Deleting several messages within a conversation**

1. On the All messages screen, tap a contact (or phone number) to display the exchange of messages with that contact.

2. Press ``, and then tap **Delete** (or **More > Delete**).

3. Tap **Delete by selection** or **Delete by phone number** (if the contact used multiple phone numbers throughout the conversation).

4. Select the messages you want to delete, and then tap **Delete**.

---

In the Messages settings, tap **General > Delete old messages** to auto delete old messages per conversation.

---

**Deleting a conversation**

1. On the All messages screen, press and hold a contact (or phone number) whose messages you want to delete, and then tap **Delete**.

2. Tap **OK** to delete the entire thread.

---

Any locked messages in the conversation thread will not be deleted unless you select the **Delete locked messages** check box.

---

**Deleting several conversations**

1. On the All messages screen, press ``` and then tap **Delete**.

2. Select the conversation threads you want to delete.

3. Tap **Delete**. Any locked messages will not be deleted.

---

**Backing up your text messages**

1. From the Home screen, tap ``` > **Messages**.

2. Press ``, and then tap **Back up SMS** > **Back up SMS**.

3. Enter a name for your backup file, and then tap **OK**.

---

**Importing text messages**

You can only import text messages that were exported using the **Back up SMS** feature.

1. From the Home screen, tap ``` > **Messages**.

2. Press ``, and then tap **Back up SMS** > **Restore SMS**.
3. Tap the backup file to import.
4. Tap OK.

Setting message options

Access and change the settings of the Messages app. You can enable pop-up message notifications, add a signature to your messages, edit your MMS options, and more.

On the All messages screen, press ‌‌ and then tap Settings.
Search and Web browser

Searching HTC Vivid and the Web

You can search for information on HTC Vivid and on the Web by using Search. Some apps, such as People or Mail, have their own search function, which you can use to search only within those apps.

Setting search options

1. From the Home screen, press 📞.
2. Press 📄, and then tap Settings.
3. Tap Google Search, and then customize your search settings.
4. When done, press 🔄.
5. Tap Searchable items, and then select the items you want included when doing a search.

Performing searches on the Web and HTC Vivid

1. From the Home screen, press 📞.
2. In the search box, enter the words you want to search for. As you type, matching items on HTC Vivid and suggestions from Google web search are shown as a list.
3. If what you’re searching for is in the list of suggestions, tap the item to open it in its compatible app.

Tap 🔄 to enter it in the search box. New suggestions appear and you can enter more text or tap 🔄 beside a subsequent suggestion to quickly refine your search.

Browsing the Web

1. From the Home screen, tap 🌐 > Internet.
2. Tap the URL box on top of the screen.
3. Enter your search keywords or a webpage address.

4. On the webpage, you can:
   - Tap a link to open it, or press and hold a link to see more options.
   - Tap an email address to send a message to the email address.

💡 While browsing the Web, press 🔄 to quickly show the URL box and status bar.

Opening a new browser window

Open multiple browser windows to make it easier for you to switch from one website to another.

1. While viewing a webpage, press 🔄 and then tap Windows.

Switching between browser windows

1. While viewing a webpage, press 🔄, and then tap Windows.
2. Slide your finger until the webpage you want to view appears.
3. Tap a webpage to display it in full screen.

💡 Tap ✗ to close a webpage.
Viewing the full version of a website

While viewing a webpage, press ☰, and then select the **Request desktop site** check box.

Private browsing

You can use incognito windows to browse the Web with more privacy than in normal browser windows. When you’re browsing incognito, your regular browser cookies are not shared but deleted when you close all incognito windows. Pages you view in incognito also won’t appear in your browser history except for files you download.

From the browser screen, press ☰, and then tap **Windows > ☰**. A new window opens with some information about going incognito.

**Downloading files and apps**

You can download file and apps directly from your favorite websites.

Files and apps downloaded from the Web can be from unknown sources. To protect HTC Vivid and your personal data, we strongly recommend that you download and open only the files you trust.

1. Open your web browser, then go to the website where you can download the file you want.

2. Follow the website’s download instructions.

Before you can install the downloaded app, you need to set HTC Vivid to allow installation of third-party apps. From the Home screen, press ☰, then tap **Settings > Security > Unknown sources**.

**Viewing your downloads**

1. From the Home screen, tap ☰ > **Downloads**.

2. Tap the file to open it.
Viewing bookmarks and previously visited pages

You can store as many bookmarks as you want on HTC Vivid. You can also access a convenient list of the sites you have visited, or quickly view the pages that you access most often.

**Bookmarking a webpage**

1. While viewing a webpage, press 📚, and then tap ✖️ > Bookmark.

   You cannot create bookmarks while you’re on an incognito browser screen.

2. Edit the bookmark name if needed, and then tap Done.

**Opening a bookmark**

1. While viewing a webpage, press 📚, and then tap Bookmarks.

2. On the Bookmarks tab 📚, navigate to the bookmark you want to open, and then tap it.

   If you have set up Google Chrome™ sync on your Google Account, press 📚, and then tap Accounts list to view your synced bookmarks.

**Editing a bookmark**

1. While viewing a webpage, press 📚, and then tap Bookmarks.

2. On the Bookmarks tab 📚, press 📚 and then tap Edit.

3. Tap ✖️ at the right of the bookmark you want to edit.

4. Enter your changes, and then tap Done.

**Viewing a previously visited page**

1. While viewing a webpage, press 📚, and then tap Bookmarks.

2. On the History tab 🕒, navigate to the page you want to view and then tap the page.

   You can also press and hold ← to quickly see your web history.

**Clearing the list of previously visited pages**

1. While viewing a webpage, press 📚, and then tap Bookmarks.

2. On the History tab 🕒, press 📚, and then tap Clear all.
Viewing a page that you often visit

1. While viewing a webpage, press ☰, and then tap Bookmarks.
2. On the Most visited tab ❤, navigate to the page you want to view, and then tap the page.

Clearing the list of most visited pages

1. While viewing a webpage, press ☰, and then tap Bookmarks.
2. On the Most visited tab ❤, press ☰, and then tap Clear all.

Changing the view of bookmarks or most visited pages

1. While viewing a webpage, press ☰, and then tap Bookmarks.
2. On the Bookmarks tab 📚 or the Most visited tab ❤, press ☰.
3. Toggle between Thumbnails and List views.

Syncing your bookmarks with Google Chrome

Create bookmarks from your computer's Google Chrome browser and sync them on HTC Vivid. For more information about Google Chrome, visit http://support.google.com/chrome.

- Using your Google Chrome desktop browser, you need to sign in to your Google Account and set up Google Chrome sync.
- Be sure that you are logged in to your Google Account every time you save Google Chrome bookmarks on your computer.

1. From the Home screen, press ☰, and then tap Settings > Account & sync.
2. Tap your Google Account.
3. Select the Sync Internet check box.
4. Tap Sync now.
Setting browser options

Customize the web browser to suit your browsing style. Set display, privacy, and security options when using the web browser.

From the browser screen, press ☰, and then tap Settings.

Setting your homepage

1. From the browser screen, press ☰, and then tap Settings > General > Set homepage.
2. Select the homepage you want to use.

Choosing when to show Adobe Flash content

Choose which Adobe Flash content you want to see on a webpage, and when you want to view it.

- You first need to download and install the Adobe Flash software from Google Play.
- You need to download again and reinstall it if you updated HTC Vivid with the latest Android™ version.

1. From the browser screen, press ☰, and then tap Settings > Advanced > Enable Flash and plug-ins.
2. Tap On demand.

After selecting On demand, you can show the Adobe Flash content by tapping ↓ on the webpage.
Camera basics

Whether traveling for business or fun, enjoy taking photos and videos of your trip and encounters with HTC Vivid.

To open the camera, tap 🔍 from the Home screen, and then tap Camera.

You’ll find the following onscreen controls and indicators on the Viewfinder screen:

- The auto focus indicator 🕵️‍♂️ tells you where the focus is on the shot.
- The shake detection indicator ☺️ shows up when you’re taking photos in low-light conditions.
- Use the onscreen controls to switch between photo and video modes, add effects, zoom in or out of your subject, and more.

Before capturing

Zooming

Before taking a photo or video, you can first use the onscreen zoom bar to zoom in or out of your subject.

Simply slide your finger on the zoom bar to zoom in or out.

When you’re recording video, the zoom bar is always onscreen. You can freely zoom in or out while recording.

Auto focusing

Whenever you point the camera at a different subject or location, the Viewfinder screen displays the auto focus indicator.

Let the camera auto focus on the center of the screen. Or you can tap another area on the screen that you want to focus on.
Switching between the front and rear camera

1. On the Viewfinder screen, tap 📷.
2. Tap the Front/Main slider to switch between the two cameras.

Some camera features are not available when you’re using the front camera, such as auto focusing, zooming, and face detection.

Choosing an effect

Use the available camera effects to make your photos look like they’ve been taken through special lenses and filters. You can also apply certain effects to videos.

1. Tap 🌍.
2. Scroll through the available effects and tap one that you like.

Setting the resolution

- In photo mode, tap 📷 > Resolution, and then choose a size you want.
- In video mode, tap 📺, and then choose a resolution.

Choosing a flash mode

Tap the flash button repeatedly to choose a flash mode depending on your lighting conditions.

Taking a photo

1. From the Home screen, tap 📷 > Camera.
2. Point the camera and focus on your subject.

If you’re taking a photo of a group of people, the camera will automatically recognize faces and adjust the focus. You’ll see boxes on people’s faces.

Make sure the Auto focus and Face detection check boxes are selected in the camera settings.

3. When you’re ready to take the photo, tap 📷.
4. Choose what to do with the photo, such as share, set as wallpaper, and more.
Recording video

1. From the Home screen, tap > Camera.
2. On the Viewfinder screen, tap Mode and then tap the Photo/Video slider to select Video.
3. Frame your subject on the Viewfinder screen.
4. Tap ✮ to start recording.
5. While recording, you can:
   - Freely zoom in or out.
   - Change focus to a different subject or area by just tapping it on the Viewfinder screen.
   - Tap the flash button to switch the camera light on or off.
6. To stop recording, tap ✮ again.
7. Choose what to do with the video, such as share, trim, play, and more.

Camera scenes

Scenes provide an easy way to override your camera’s normal settings to suit your current lighting and environment. Use Auto and let the camera automatically determine optimal settings, or choose from a wide selection of scenes before you start taking photos.

- Improving people shots
  If you’d like your family or friends to look their best in your photos, make sure to use the portrait scene. It even smoothens the skin in your shots.
  While on the Viewfinder screen, just tap Scenes > Portrait.

- Taking a panoramic photo
  Whether it’s the Golden Gate Bridge or the Eiffel Tower, you can capture anything wide or tall in a single photo.
  1. While on the Viewfinder screen, tap Scenes > Panorama.

    Zoom and flash are disabled when you’re in this mode.

    2. Point the camera and focus on your subject.
3. When you’re ready to take the first shot, tap 🎥. A message then appears, guiding you on what direction you should move to take the next shot. As you move, directional arrows appear.

4. Using the directional arrows, dotted line, and circles onscreen as your guidance, pan left or right in landscape view (or pan up or down in portrait view). When the ring reaches and centers on the next circle, the camera automatically takes the shot.

5. Do the same thing to take the last shot, or tap 🎥 to stop capturing anytime.

The camera stitches your shots into a single photo.
Taking continuous camera shots

Is your subject in motion? Use burst mode to take consecutive shots.

1. While on the Viewfinder screen, tap **Scenes > Action burst**.

   Flash is disabled when you’re in this mode.

2. Point the camera and focus on your subject.

3. When you’re ready to take the photo, tap ✴️.

   The camera will take five consecutive shots of your subject.

Taking a high dynamic range (HDR) photo

Take photos like a pro with HDR imaging. When enabled, HTC Vivid renders both the bright and dark areas of your subject. The result: better photos with the right image intensity and contrast levels.

1. While on the Viewfinder screen, tap **Scenes > Backlight HDR**.

   Flash is disabled when you’re in this mode.

2. Point the camera and focus on your subject.

3. When you’re ready to take the photo, tap ✴️. The camera will then process the photo against different light exposure levels to enhance it.

Changing camera settings

1. To open the camera settings, tap ✴️.

2. As well as changing basic camera settings, you can also:
   
   - Set the ISO level. Higher ISO numbers are better for taking pictures in low light conditions (photo mode only).
   - Change the review duration to set how long a captured photo or video will be displayed on the Review screen before the camera changes back to the Viewfinder screen.
   - Geo-tag photos to store GPS location in your captured photos (photo mode only).
   - Auto enhance photos to reduce noise when using a high ISO setting and to automatically adjust photo brightness (photo mode only).
   - Automatically upload photos to a social network (photo mode only). You can set the upload frequency, select the album to upload to, and set the privacy level.
Photos, videos, and music

Gallery

About the Gallery app

Reminisce on good times. Use Gallery to view all your photos and videos that are on HTC Vivid or your online albums.

You can even:

- Add photo frames and apply effects.
- Trim your videos.
- Share to your social networks, photo sharing sites, and more.
- View your photos and videos on a big screen TV.

Viewing photos and videos

1. From the Home screen, tap Gallery.
2. Tap a photo or video album.
3. Tap a photo or video to view it in full screen.

While viewing a photo in full screen, tap anywhere on the screen, and then tap More > Show on map to see the location where you took the photo. (Show on map is available when you’ve enabled Geo-tag photos in Camera.)

Starting a photo slideshow

1. Tap a photo album.
2. Tap More > Slideshow.

During the slideshow, tap the screen to show the controls. Tap to set slideshow preferences.
Watching a video

1. Tap a video album and then tap a video.
2. Tap the onscreen controls to control the video playback, adjust the volume, and more.

Tap 🔄 to share the video on your home network.

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Editing your photos and videos

Rotating a photo

1. On the Gallery app’s Albums screen, tap an album.
2. Press and hold a photo, and then tap Edit > Rotate left or Rotate right

Cropping a photo

1. On the Gallery app’s Albums screen, tap an album.
2. Press and hold a photo, and then tap Edit > Crop. You’ll see a crop box around the photo.
3. You can:
   - Drag the crop box over the part of the photo you want to crop.
   - Press and hold the edge of the crop box. When directional arrows appear, drag your finger inward or outward to resize the crop box.
4. Tap Save.

The cropped photo is saved as a copy. The original photo remains unedited.
Adding photo effects

1. On the Gallery app’s Albums screen, tap an album.
2. Press and hold on a photo, and then tap Edit > Effects.
3. Tap an effect to apply to the photo, or tap to add a frame to your photo.
4. Tap Save.

The enhanced photo is saved as a copy. The original photo remains unedited.

Trimming a video

Remove unwanted scenes from a video you recorded on HTC Vivid.

1. On the Gallery app’s Albums screen, tap an album.
2. Press and hold the video you want to edit, and then tap Trim.
3. Drag the two trim sliders to the part where you want the video to begin and end.

As you drag a slider, you’ll see time markers and video frames. The one in the middle is your start or end frame.

4. Tap to preview your video.
5. Tap Done.

The trimmed video is saved as a new file. The original video remains unedited.
**Viewing photos in your social networks**

Right in the Gallery app, check what you and your friends have uploaded to your social networks or photo sharing sites.

Log on to your accounts before you start viewing online photos.

1. From the Home screen, tap 📷 > Gallery.
2. On the top bar, tap ▼, and then tap a social network or photo sharing site.
3. Tap an account to start viewing photos in that account.

To comment on a photo, press and hold a photo thumbnail and then tap Add comment.

**Sending your photos and videos**

Send photos and videos to your computer or to another device via email, MMS, or Bluetooth.

**Sending photos or videos by email**

You can send several photos, videos, or both in an email message. They are added as file attachments in your email.

1. From the Home screen, tap 📷 > Gallery.
2. Tap the album that has the photos or videos you want to share.
3. Tap Share, and then tap Gmail or Mail.
4. Select the photos or videos you want to share and then tap Next.
5. Compose your message and then tap (Gmail) or Send (Mail).

If you selected Mail and you have multiple email accounts, the default email account will be used.

**Sending a photo or video by MMS**

1. From the Home screen, tap 📷 > Gallery.
2. Tap the album that has the photos or videos you want to share.
3. Tap Share > Messages.
4. Tap the photo or video you want to send. The photo or video is automatically added into the MMS message.
5. To add another photo or video to your slideshow attachment, tap 📒 and then tap Picture or Video.
6. Compose your message and then tap Send.
Sending photos or videos using Bluetooth

Use Bluetooth to send photos and videos to another device or to your computer.

1. From the Home screen, tap > Gallery.
2. Tap the album that has the photos or videos you want to share.
3. Tap Share > Bluetooth.
4. Select the photos or videos you want to share and then tap Next.

You’ll be asked to turn on Bluetooth and connect to the receiving Bluetooth device so the files can be sent.

Sharing your photos and videos on the Web

Use the Gallery app to share photos and videos straight to your social networks. And you can post videos on YouTube®.

- You can also share a photo or video right after you’ve captured it.
- Tap Add tag and description to enter a caption on each photo or video or tag friends on your photos. If you’re sharing several photos or videos, slide to the left to go to the next one. Remember to tap Save after you’re done.

Sharing photos or videos on Facebook

Log in to your Facebook account before you upload photos or videos.

1. From the Home screen, tap > Gallery.
2. Tap the album that has the photos or videos you want to share.
3. Tap Share > Facebook for HTC Sense.
4. Select the photos or videos you want to share and then tap Next.
5. Select which album to upload to and set privacy settings for the uploaded photos or videos.

Sharing photos and videos on Flickr

Log in to your Flickr® account before you upload photos or videos.

1. From the Home screen, tap > Gallery.
2. Tap the album that has the photos or videos you want to share.
3. Tap Share > Flickr.
4. Select the photos or videos you want to share and then tap Next.
5. Select which album to upload to and set privacy settings for the uploaded photos or videos.

Tap Add tag and description to enter a caption on each photo or video or tag friends on your photos. If you’re sharing several photos or videos, slide to the left to go to the next one. Remember to tap Save after you’re done.

6. Tap Done.

Sharing photos on Picasa

1. From the Home screen, tap > Gallery.
2. Tap the album that has the photos you want to share.
3. Tap Share > Picasa.
4. Select the photos you want to share and then tap Next.
5. Enter a caption for the photos you’re uploading.
6. Select the online album where you want to upload the photos, or tap to create a new album.
7. Tap Upload.

Sharing videos on YouTube

Upload your videos to YouTube and become an instant sensation.

1. From the Home screen, tap > Gallery.
2. Tap a video album, and then tap Share > YouTube.
3. Select the videos you want to share and then tap Next.
4. Tap the Google Account that you want to use, accept the Terms of Service, and then select which data connection to use to upload the videos.
5. Enter a title and description for the videos you’re uploading.
6. Select a privacy option for the videos or tag them for easy searching.
7. Tap Upload.
Music

Browsing music in the library

You need to copy music files to HTC Vivid first to use the Music app to play music.

1. From the Home screen, tap > Music.
2. Tap to browse a category, such as Artists or Albums.

Listening to music

Enjoy listening to songs and music on HTC Vivid using the Music app.

1. While browsing your music collection, tap a song to play it.
2. Tap the onscreen icons to control music playback, repeat songs, and more.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎧</td>
<td>Adjust the media volume.</td>
</tr>
<tr>
<td>📚</td>
<td>Go to the library.</td>
</tr>
<tr>
<td>🎵</td>
<td>Switch between the player mode or the queue list. You can rearrange songs while in the queue list.</td>
</tr>
<tr>
<td>⏯️</td>
<td>Press and drag your finger across the progress bar to jump to any part of the song.</td>
</tr>
<tr>
<td>🔽</td>
<td>Show options for adding the song to a playlist, sharing the song, and more.</td>
</tr>
<tr>
<td>✂️</td>
<td>Turn shuffle on or off. (Shuffle is off when button is gray.)</td>
</tr>
<tr>
<td>🔁</td>
<td>Cycle through the repeat modes: repeat all songs, repeat current song, and don’t repeat.</td>
</tr>
</tbody>
</table>

Finding music videos on YouTube

It’s easy to find music videos of the song you’re listening to on YouTube. On the Now playing screen, press and then tap Find videos.

Updating album covers

1. On the Now playing screen, press and then tap Update album art.
2. Choose whether to automatically or manually update all album covers or update just the current song on the Now playing screen.
Playing music from the Lock screen

When you’re listening to music and the screen turns off, press POWER to turn the screen back on and control the music playback directly on the Lock screen.

If you don’t see the playback controls on the Lock screen, swipe your finger from left to right on the box onscreen.

You can also pause music playback right from the Notifications panel.

Creating a playlist

Personalize your music experience by creating music playlists. Make a playlist containing just your favorite songs or create one to match your mood for the day. You can make as many playlists as you like.

1. From the Home screen, tap 📀 > Music.
2. Tap 📀 > Playlists.
3. Tap +.
4. Enter a playlist name.
5. To add songs, tap +.
6. Tap 📀 to choose a category, and then browse for songs.
7. Select the check boxes of songs you want to add to the playlist and then tap Add.
8. Tap Save.
Playing the songs in a playlist

1. From the Home screen, tap 📀 > Music.
2. Tap 🎧 > Playlists.
3. Tap a playlist, and then tap the song you want to play first.

When you tap a song in the list to play it, the Now playing screen is updated with the songs from your playlist.

Managing playlists

After creating a playlist, you can add more songs to it, rearrange their order, and more.

1. From the Home screen, tap 📀 > Music.
2. Tap 🎧 > Playlists, and then tap the playlist you want to edit.
3. Press ☮️, and then tap Edit playlist.

| Add songs | 1. Tap ➕.  
| 2. Tap 🎧 to choose a category, and then browse for songs.  
| 3. Select the check boxes of songs you want to add to the playlist and then tap Add. |
|---|---|
| Rearrange songs | Press and hold ☮️ at the end of the song title you want to move. When the row is highlighted, drag it to its new position, then release. |
| Delete songs | Select the check boxes of songs you want to remove from the playlist. |
| Change playlist name | Type the new name of the playlist in the title text box. |

4. Tap Save.

Deleting playlists

1. From the Home screen, tap 📀 > Music.
2. Tap 🎧 > Playlists.
3. Press ☮️ and then tap Delete playlists.
4. Select the playlists to delete and then tap Delete.

Setting a song as a ringtone

Pick a song from your Music library and set it as your ringtone or as ringtone for a favorite contact.

1. From the Home screen, tap 📀 > Music.
2. Select and play the song that you want to set as a ringtone.
3. On the Now playing screen, press ⌁ and then tap Set as ringtone (or More > Set as ringtone).

4. Tap Phone ringtone or Contact ringtone. If you select Contact ringtone, choose the contacts you want to associate the ringtone with.

Trimming an MP3 ringtone

Use the Music app’s ringtone trimmer if you want to set only a part of the song as ringtone.

1. On the Now playing screen, press ⌁ and then tap Set as ringtone > Trim the ringtone.

2. Drag the trim sliders to the part where you want the ringtone to begin and end.

   For a more precise trimming, tap the left or right arrow buttons. Time markers indicate where you are on the song.

3. When you’re done trimming, tap Set as.

4. Choose whether to set your trimmed song as your Phone ringtone or Contact ringtone.

From the Home screen, when you press ⌁ and then tap Settings > Sound > Phone ringtone, you’ll see your trimmed song in the ringtone list.

Sharing music using Bluetooth

Choose a song from the Music app’s library and use Bluetooth to send it to another device or your computer.

1. From the Home screen, tap 🌇 > Music.

2. Select and play the song that you want to send.

3. On the Now playing screen, press ⌁ and then tap Share > Share file > Bluetooth.

You’ll be asked to turn on Bluetooth on HTC Vivid and connect to the receiving Bluetooth device so the music can be sent.
Connected Media

Sharing media on your home network

Share photos, videos, and music with a bigger circle of friends on your home network. Simply connect your phone to the network and instantly show your captured photos and videos on a big TV, or start streaming your favorite music tracks on a hi-fi audio system — all via DLNA®. For more information about DLNA, visit www.dlna.org.

Before you share media on your home network:

- Connect your phone to the network via Wi-Fi.
- Connect the TV or audio system to the network. Consult your TV or audio system manual on how to do this.

1. Open the Gallery or Music app.
2. Locate the media that you want to share, and then tap it.
3. While viewing the photo or playing the video, tap the screen to show the controls, and then tap 📻. Or if you’re playing music, press 🎵 and then tap Output.
4. Choose the device on your network where you want to play the media.
5. Once connected to the other device, tap the onscreen controls to control playback, adjust the volume, and more.
6. To stop sharing media and disconnect from the other device, tap 🌠.

While playing media on another device, you can press ← and do other things on HTC Vivid.
HTC services

HTC Watch

About HTC Watch

With the HTC Watch™ online video service, get a glimpse of the latest movie trailers and enjoy watching Hollywood blockbusters or TV shows.

Create your HTC Watch account so you can:

- Rent or purchase videos such as movies and TV shows online.
- Recommend videos instantly to your family and friends.
- Watch your purchased videos on up to five HTC devices that have access to HTC Watch using your same account.

Initially, you may be able to watch movie trailers only. Rental and purchasing services will gradually be available worldwide. Please stay tuned.

Creating or signing in to your HTC Watch account

1. From the Home screen, press , and then tap Settings > Account & sync.
2. Tap Add account > Watch.
3. Create a new HTC Watch account, or directly sign in if you already have your account.
Watching movies and TV shows

Using the Watch app, you can watch the preloaded content and movies or TV shows you’ve downloaded from the HTC Watch store.

1. From the Home screen, tap 🥗 > Watch.

2. Swipe left or right across the screen to browse through the videos, and then tap one to watch it.

Tap Recommended to check what recent releases or TV shows are available in the store.

Renting or purchasing a video

Make sure to use a credit card that’s registered in the same region as the one associated to your HTC Watch account.

1. From the Home screen, tap 🥗 > Watch.
2. Tap 📀.
3. Browse the video store, or press 🔍 and search for a title.
4. Tap a video to view its synopsis.
5. While viewing the synopsis of a video, you can:
   - Watch the trailer, if available. Tap 🎄 to play it.
   - Recommend the video by sharing its link. Tap 📜 and then choose how you want to share.
6. Tap 🟢 to rent or 🟣 to purchase the video.
7. If this is your first time to rent or purchase, add your credit card details and billing information.
8. Confirm your rental or purchase.

You can go to your library to check your downloads.

Managing your downloads

Use the library to manage your downloads and see all of your purchases. You can also start watching a video as it’s being downloaded.

1. From the Watch main screen, tap \( \text{\textbullet} \) to access your library.
2. You can:
   - Tap the Progress tab, and then tap a video to start watching it.
   - Tap the All videos tab to check what videos you’ve rented or purchased.
     You can also pause a download, resume it, or redownload a video.

Changing settings

In the Watch app, press \( \text{\textbullet} \), and then tap Settings. You can modify your account settings, edit or remove your credit card info, and more.

Checking what’s linked to your HTC Watch account

When you download movies or TV shows from the video store, your HTC device will automatically be added to your HTC Watch account. If you own more than one HTC device that has access to HTC Watch, you can download and watch videos on up to five devices. You can check what HTC devices are linked to your HTC Watch account.

1. In the Watch app, press \( \text{\textbullet} \), and then tap Settings.
2. Tap Device management.

   Tap Remove device if you want to unlink and remove an HTC device from your account.

Switching to a video store in another region

When you travel to a different region, you can make the Watch app redetect your location so you can rent or purchase videos in that region's HTC Watch store.

1. In the Watch app, press \( \text{\textbullet} \), and then tap Settings.
2. Tap Re-check store region.

Deleting your HTC Watch account

1. In the Watch app, press \( \text{\textbullet} \), and then tap Settings.
2. Tap Account > Remove account.
Top questions on HTC Watch

Why am I asked to sign in again to my account?
Whenever a time interval (about 20 minutes) has passed, you'll be asked again to sign in to your HTC Watch account before you can continue to rent or purchase videos or access some settings. This is a safety precaution to check your identity and to ensure that you acknowledge that it is your account.

How long is the rental period of a video?
Depending on the studio’s terms and the country where you downloaded the video, the rental period is either 24 or 48 hours, starting from the first viewing.
If you’re not immediately watching the video, you have up to 30 days before the rental expires.

Why won’t HTC Watch allow me to remove a device and add a new one?
Removal is available once every 120 days when you’ve already reached the maximum of five HTC devices in your account.
Accounts and sync

What online accounts can you sync with?

HTC Vivid can sync with popular online social networking and email accounts.

To check what accounts you can sync with, on the Home screen, press ☰, and then tap Settings > Account & sync.

Syncing with a Google Account

Sign in to your Google Account to see your Gmail, contacts, and calendars on your HTC Vivid. You also need to sign in to a Google Account to use most Google apps.

Adding more Google Accounts

You can add more than one Google Account. However, you can only back up the phone settings of one Google Account you sign into Google servers. Also, most Google apps and services use the first Google Account you signed into, but may give you the option to use the other Google Accounts you added.

1. From the Home screen, press ☰, and then tap Settings > Account & sync.
2. Tap Add account > Google.
3. Follow the onscreen instructions to sign into an account or create a new account.

Forgot your Google Account password?

If you have forgotten your Google Account password, you can try to recover it by going to the Google website.

1. On HTC Vivid or on your computer, open your web browser
2. Go to www.google.com/accounts/recovery.
3. Enter the email address or username that you use to sign into your Google Account.
4. Click Submit.
5. Follow the instructions on the screen to reset your password.
Adding a social network account

1. From the Home screen, press 📲, and then tap Settings > Account & sync.
2. Tap Add account.
3. Tap the account type you want to add.
4. Follow the onscreen instructions to enter the account information.

Managing your online accounts

Changing sync settings

1. From the Home screen, press 📲, and then tap Settings > Account & sync.
2. On top of the screen, drag the slider to turn on or off automatic sync.

Syncing an account manually

1. From the Home screen, press 📲, and then tap Settings > Account & sync.
2. Tap the account you want to sync.
3. Tap Sync now.

Managing synced account settings

1. From the Home screen, press 📲, and then tap Settings > Account & sync.
2. Tap the account that you want to update.
3. Tap the item you want to sync or edit.

Removing an account

You can remove an account to delete all information associated with it from HTC Vivid. Removing an account does not delete information from the online service itself.

1. From the Home screen, press 📲, and then tap Settings > Account & sync.
2. Tap the account that you want to remove.
3. Tap Remove account.
People

About the People app

With the People app, easily manage your communications with your contacts via phone, messaging, email, and social networks.

And, if you have the same contacts from different sources, you can merge their contact information so you won’t have duplicate entries.

To open People, from the Home screen, tap People.

Your contacts list

The People app lists all contacts stored on HTC Vivid and from the online accounts you’re logged in to.

Your contacts list also displays the contacts stored on your SIM card (marked with 📞).

You can:

- View your profile and edit your contact information.
- Create, edit, or find contacts.
- See status updates.
- Tap a name to see that contact’s stored information.
- See a notification icon when a contact has sent you new messages or when it’s the contact’s birthday.
- Check out who’s online in Google Talk™. Online status icons are displayed if you’re signed in to Google Talk
**Filtering your contacts list**

Choose which account contacts to show.

1. On the People tab, tap ▼ on the top bar.
2. Choose the online accounts that contain the contacts you want to display.
3. Press ←

To set more contact sorting options, press ⏱ and then tap **Settings**.

**Setting up your profile**

Store your personal contact information to easily send it to other people.

1. On the People tab, tap your name or email address, and then tap **Edit my contact card**.
2. If you’re not logged in to your online accounts, tap **Me**, and then choose whether to link your profile to an existing contact entry that already contains your personal information or edit your profile.
3. Enter or edit your name and contact details.
4. Tap ✉️ to change your picture.
5. Tap **Save**.

**What you can see on your profile**

When you tap **My profile**, you’ll see the following tabs:

<table>
<thead>
<tr>
<th>Tab</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Details</td>
<td>Shows your contact details. You’ll also see your most recent posts in social networks (if you’re signed in to social networks.) You can also edit your profile or share it with others.</td>
</tr>
<tr>
<td>Updates</td>
<td>Shows the updates that you’ve posted in your social networks.</td>
</tr>
<tr>
<td>Gallery</td>
<td>Shows your social network albums and photos.</td>
</tr>
</tbody>
</table>

**Importing contacts from your SIM card**

1. On the People tab, press ⏱.
2. Tap **Import/Export** > **Import from SIM card**.
3. If you have a Google or Exchange ActiveSync account, tap the type for the imported contacts.
4. Select the contacts you want to import.
5. Tap Save.

Adding a new contact

1. On the People tab, tap +.
2. Tap the Name field, and then enter the contact name.
   
   Tap ☑ if you want to separately enter the contact’s first, middle, and last name. Depending on the contact type, you may also be able to add a name prefix (such as Dr.) or a name suffix (such as Ph.D).

3. Select the Contact type. This determines which account the contact will sync with.

   Some fields may not be available when you’re adding contacts to your SIM card.

4. Enter the contact information in the fields provided.
5. Tap Save.

Setting contact search options

In addition to searching contacts by name, you can also search by other criteria such as by their group name or company.

1. On the People tab, press ☰.
2. Tap Settings > Search contacts by.
3. Choose the types of criteria to search for, and then tap Done.

Importing a contact from an Exchange ActiveSync account

1. On the People tab, enter the contact’s name or email address in the search box.
2. Tap ☞.
3. Tap the name of the contact you want copied to HTC Vivid.
4. Tap Save to People.
Merging contact information

Avoid duplicate entries by merging contact information from different sources, such as your social network accounts, into one contact.

Accepting matched contacts suggestions

When HTC Vivid finds contacts that can be merged, you’ll see a link icon in the notifications area of the status bar.

1. Slide the Notifications panel down, and then tap Matched contacts suggestion. You’ll see a list of suggested contacts to merge.
2. Choose the contacts you want to merge.
3. Tap OK.

Manually merging contact information

1. On the People tab, tap the name of the contact (not the icon or photo) you want to link.
2. Tap or (if there are suggested links).
3. You can:
   - Under Suggest links, tap to link the contact to an account.
   - Under Add contact, tap one of the options to link to another contact.

Breaking the link

1. On the People tab, tap the name of the contact (not the icon or photo) whose link you want to break.
2. Tap .
3. Under the Linked contacts section, tap beside an account to break the link.

Backing up your contacts to the storage card

1. On the People tab, press .
2. Tap Import/Export > Export to SD card (or More > Import/Export > Export to SD card).
3. Select an account or type of contacts to export.
4. Tap OK.
Importing contacts from the storage card

You can only import contacts that were exported to the storage card using the Export to SD card feature.

1. On the People tab, press 📞.
2. Tap Import/Export > Import from SD card (or More > Import/Export > Import from SD card).
3. If you have more than one account set up, tap the type for the imported contacts.

Contact information and conversations

When you tap a contact on the People screen, the contact details screen opens.

The contact details screen has the following tabs:

<table>
<thead>
<tr>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shows the information you've stored for the contact. Get in touch with the contact by tapping an option.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Thread</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shows SMS messages and emails you've received from the contact. It also lists all your incoming, outgoing, and missed calls to and from the contact.</td>
</tr>
</tbody>
</table>

From this tab, you can reply to a message, send an email, or call the contact.

<table>
<thead>
<tr>
<th>Updates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shows the contact’s updates and events from social network accounts.</td>
</tr>
</tbody>
</table>

If you see a notification of the contact’s birthday under the Events section, you can tap the notification and choose how you want to greet your contact.

<table>
<thead>
<tr>
<th>Gallery</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shows the linked contact’s albums and photos.</td>
</tr>
</tbody>
</table>

Editing a contact's information

1. On the People tab, press and hold the contact, and then tap Edit contact.

Facebook and Twitter™ contacts cannot be edited.

2. Enter the new information.
3. Tap Save.
Deleting contacts

1. On the People tab, press DELETE.
2. Tap Delete.
3. Select the contacts you want to remove.
4. Tap Delete.

Sending contact information

1. On the People tab, do one of the following:

<table>
<thead>
<tr>
<th>To send</th>
<th>Do this</th>
</tr>
</thead>
<tbody>
<tr>
<td>Someone’s contact information</td>
<td>Press and hold the name of the contact (not the icon or photo), and then tap Send contact as vCard.</td>
</tr>
<tr>
<td>Your contact information</td>
<td>Press and hold My profile, and then tap Send my profile.</td>
</tr>
</tbody>
</table>

2. Choose how you want to send the vCard.
3. Select the type of information you want to send.
4. Tap Send.

Sending multiple contact cards

1. On the People tab, press DELETE.
2. Tap Send contacts.
3. Select the contacts whose contact information you want to share.
4. Tap Send.

If you can't see the Send while the onscreen keyboard is open, press ← to close the keyboard.

5. Choose how you want to send the contact cards.
Contact groups

Assign contacts to groups so you can easily send a message or email to a whole group. You can also sync groups on HTC Vivid with the groups in your Google Account, accessible via your computer’s web browser. We’ve also added the Frequent group as a special group type that automatically stores the contacts you dial or get calls from the most.

Creating a group

1. On the Groups tab, tap +.
2. Enter a name for the group.
3. Tap +.
4. Select the contacts you want to add.

If your contacts list is long, use the search bar to search for contacts quickly, or press ← to hide the onscreen keyboard.

5. Tap Save.
6. Tap 📷 to select a photo for the group.
7. Tap Save.

Editing a contact group

1. On the Groups tab, press and hold the group, and then tap Edit group.
2. You can:
   - Tap the group name to change the name. You can only change the name for groups that you have created.
   - Tap the icon to the left of the group name to change or remove the group photo.
   - Tap + to add contacts to the group.
   - Tap the box beside a contact to remove from the group.
3. Tap Save.

Sending a message or email to a group

You will be charged for each text message sent. For example, if you send a message to a group of five people, you will be charged for five messages.

1. On the Groups tab, tap the group you want to send a message or email to.
2. Go to the Group action tab.
3. Choose if you want to send a text message or email.
Rearranging your contact groups

1. On the Groups tab, press Edit groups.
2. Press and hold at the end of the group you want to move, and then drag it to its new position.
3. Tap Save.

Rearranging the members of a contact group

1. On the Groups tab, tap the group to see its members.
2. Press Edit groups.
3. Press and hold at the end of the contact’s name you want to move, and then drag it to its new position.
4. Tap Save.

Deleting groups

You can only delete groups that you have created.

On the Groups tab, you can:

- Press and hold a group you want to delete, and then tap Delete group.
- Press and then tap Edit groups to choose several contact groups to remove.

Adding People widgets

Stay close with the people that matter by adding a people widget for each of your groups.

1. From the Home screen, press , and then tap Personalize.
2. On the Add to home tab, tap Widget > People.
3. Choose the widget style, and then tap Select.
4. Select the group you want to add as a widget.
5. Repeat the above steps to add another People widget.

Setting the default communication method

Choose the communication action (for example, call or send a message) when you tap a contact’s photo on the People widget.

1. On the Home screen, go to the People widget.
2. Tap a contact’s name (not the photo) on the widget.
3. Tap Set default action.
4. Tap the communication method you want for the contact.
5. Press ✕.

If you need to change the default communication method, tap the contact’s name (not the photo).

---

**Getting in touch with a contact**

1. On the Home screen, go to the People widget.
2. Tap a contact’s photo (not the name) on the widget. The default communication method you’ve set for this contact will be performed.
Social

Facebook for HTC Sense

Signing in to your Facebook account from the Accounts & sync settings or the Facebook app (preinstalled or downloaded) automatically signs you in to Facebook for HTC Sense. Also, you may need to authorize Facebook for HTC Sense to connect to your Facebook account.

With Facebook for HTC Sense, you can:

- See your Facebook contacts and their status updates in People.
- See Facebook photos in Gallery.
- Check your friends’ Facebook status updates in Friend Stream™.
- View Facebook events and friends’ birthdays in Calendar.

Twitter for HTC Sense

When you’re signed in to Twitter for HTC Sense, you can:

- See your Twitter contacts and their latest tweets in People.
- Send tweets and check your friends’ tweets in Friend Stream.

If you have the Twitter app (preinstalled or downloaded), signing in to Twitter for HTC Sense does not sign you in to the Twitter app and vice versa. If you want to use the same Twitter account for both, you’ll have to sign in to both using the same login info.

About Friend Stream

With Friend Stream, you can share and get updates from friends in popular social networks in a single feed.

From the Home screen, tap 📲 > Friend Stream.

When you tap someone’s status update, you can:

- View the tweet. If there’s a web link shared, you’ll also see the posted webpage right below the tweet.
- Write a comment.
- Look at someone’s album photos.

When you tap someone’s photo or name, you can:
- Check the person’s profile details.
- Check the person’s posted tweets.

Tap ▼ to display posts from a particular social network. Slide to the other tabs to see more options. You can press ☰, and then tap Settings > Edit tabs to customize the Friend Stream tabs.

**Checking notifications from your social networks**

Slide to the Notifications tab to easily see a single feed of your notifications from different social networks.

**Updating your status in Friend Stream**

1. On the All or Notifications tab, tap ✉.
2. Enter your status update.
3. If you do not want to send the status update to all your social network accounts, tap ☰ and clear the check boxes of the social networks to exclude.
4. Tap Done.
5. Tap ✉
6. Choose what you want to attach to your tweet or status update.
7. Tap Post.

**Enjoying Facebook in Friend Stream**

Post your status updates, write messages on walls, or check in to a place.

**Posting a message on a friend’s Facebook wall**

1. In Friend Stream, tap ▼ > Facebook.
2. Tap ✉ > My wall
3. Tap a friend from the list.
4. Enter your message.
5. Tap ✉ to attach a photo.
6. Tap Post.
Commenting on and liking Facebook posts

Tap someone’s status update on the All tab, and do any of the following:

- Tap a photo or the album name shown in the status update to view and comment on the album photos using the Gallery app.
- Tap Like to like the person’s status update.
- Tap the text box, and then enter what you think about the person’s status update.

Checking in to a place

Let your Facebook friends know where you are by checking in to a place.

- You must be signed in to Facebook for HTC Sense to use this feature in Friend Stream.
- In order to find your location, you also need to enable location sources in Settings > Location.

1. Go to the Locations tab, and then tap 📍.
2. Tap a place from the list.
3. Tap Check in.
4. Add your status message and even tag the friends you’re with.
5. Tap Check in.

Tweeting in Friend Stream

1. In Friend Stream, tap ▼ > Twitter.
2. Tap ⬆
3. Enter your tweet.
4. Tap 📸 or 📍 to add a picture or your current location to your tweet.
5. Tap Post.

Searching for Twitter users to follow

1. On any of the tabs, press 🔍.
2. Type a Twitter name in the search box.
3. Tap 🔍.
4. In the search results, tap the Twitter user you want to follow.
5. Press ⌘.
6. Tap Follow.
Unfollowing a Twitter user

1. On the All tweets tab, tap the Twitter user you want to stop following.
2. Press ‡, and then tap Unfollow.

Sending a direct message

You can only send a direct message (DM) to someone who is following you.

1. On the DMs tab, tap ‡.
2. Enter the name of a Twitter users in the To field.
3. Enter your message, and then tap Post.

You can also send a direct message when you press and hold a tweet of the person you want to send the direct message to, and then tap Send direct message on the options menu.

Replying to or retweeting a tweet

1. On the All tweets tab, press and hold the tweet you want to reply to or retweet.
2. Tap Reply or Retweet.
3. Enter your reply or add a personal note to the tweet.
4. Tap Post.

Using Facebook chat

1. From the Home screen, tap 📞 > Fb Chat.
2. Do any of the following:
   - Tap the name of a friend to continue the conversation.
   - Tap the photo of a friend to view the person's Facebook profile, wall, and uploads.
   - Tap the History tab to view a list of previous conversations. The number on the tab icon shows how many messages are unread.
   - Press ‡, and then tap Settings to choose to hide offline friends and select notification settings.
Chatting in Google Talk

Google Talk is Google’s instant messaging program. It lets you communicate with other people that also use Google Talk.

To open Google Talk, on the Home screen tap > Talk.

To learn what you can do and get help in Google Talk, press , and then tap Help.

Using Google+

With Google+, you can check your friends’ updates, post updates of your own, and chat with friends in your Google+ circles.

To open Google+, on the Home screen, tap > Google+

To learn what you can do and get help in Google+, press , and then tap Help.
Email

Gmail

Viewing your Gmail Inbox

All your received email messages are delivered to your Inbox.

From the Home screen, tap 📬 > Gmail.

| Archive, delete or label multiple conversations | Tap the check box before the email message or conversation. Then tap the onscreen buttons at the bottom to choose what to do with the selected messages or conversations. |
| Display drafts, sent messages, and other labels | Tap Inbox at the top bar and then tap another label (such as Sent, Drafts, or your created label) to view its messages and conversations. |
| Switch to your other Gmail account | Tap Inbox at the top bar, and then tap the account you want to switch to. |

Sending an email message in Gmail

1. In the Gmail inbox, tap 📧.

If you’ve set up multiple Google Accounts on HTC Vivid, choose which account to use.

2. Fill in one or more recipients.

Want to loop in more recipients in a carbon copy (Cc) or blind carbon copy (Bcc) of the email message? Press 📧 > Add Cc/Bcc.

3. Enter the email subject, and then compose your message.

4. If you want to attach a photo or video, press 📨, and then tap Attach file.

5. Tap ↘ to send.
Replying to or forwarding email messages in Gmail

1. In the Gmail inbox, tap the email message or conversation.
2. To reply to the sender, tap ✉️. Or, tap 📩 and choose whether to Reply all or Forward.
3. Do one of the following:
   - If you selected Reply or Reply all, enter your reply message.
   - If you selected Forward, specify the message recipients.

   Tap Respond inline if you want to interleave your new message with the received email. But this removes any attachments or formatting in the original email message.

4. Tap ➡️ to send.

Getting help
To find out more about using Gmail, press 📦, and then tap Help.

Mail

Adding a POP3/IMAP email account

1. From the Home screen, tap 🌐 > Mail.
2. Do one of the following:
   - If this is your first time to add an email account in Mail, tap Other (POP3/IMAP) on the Choose a mail provider screen.
   - If you’ve already added an email account in Mail, press 🚨, and then tap New account. If the Choose a mail provider screen is displayed, tap Other (POP3/IMAP).
3. Enter the email address and password for your email account and then tap Next.

   If the account type you want to set up is not in the internal database, you’ll be asked to enter more details.

4. Enter the account name and your name and then tap Finish setup.
Adding a Microsoft Exchange ActiveSync account

You can sync with Microsoft Exchange Server 2003 Service Pack (SP2) or later.

Add up to 15 Exchange ActiveSync accounts on HTC Vivid.

1. From the Home screen, tap > Mail.
2. Do one of the following:
   - If this is your first time to add an email account in Mail, tap Microsoft Exchange ActiveSync on the Choose a mail provider screen.
   - If you’ve already added an email account in Mail, press , and then tap New account. If the Choose a mail provider screen is displayed, tap Microsoft Exchange ActiveSync.
3. Enter the Exchange ActiveSync account details, and then tap Next.

   If your corporate Exchange Server does not support auto-detect, you’ll need to enter your Exchange Server settings. Ask your Exchange Server administrator for details.
4. Choose the sync options that you want, then tap Next.
5. Enter the account name, then tap Finish setup.

Checking your Mail inbox

When you open the Mail app, it displays the inbox of one of your email accounts that you’ve set up on HTC Vivid.

To switch between email accounts, tap the bar that shows the current email account, and then tap another account.
Viewing the unified inbox of all your email accounts

You can view email messages from all your accounts just in one place without having to switch to different accounts.

Just tap the bar that shows the current email account, and then tap All accounts. Email messages are color coded so you can easily distinguish which email accounts they belong to.

Up to 15 email accounts can be shown in the unified inbox.

Switching between different views of your inbox

Do you have lots of email messages? There are more ways than one to view your inbox.

Tap one of the following tabs:

<table>
<thead>
<tr>
<th>Tab</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Received</td>
<td>Displays email messages as individual items.</td>
</tr>
<tr>
<td>Thread</td>
<td>Displays email messages as conversations, grouped according to the subject line. Tap a subject in the list to show the email conversation.</td>
</tr>
<tr>
<td>Favorites</td>
<td>Displays all email messages from a contact group. To choose which contact group to display, press View, and then select a group.</td>
</tr>
<tr>
<td>Unread</td>
<td>Displays unread messages.</td>
</tr>
<tr>
<td>Marked</td>
<td>Displays all flagged messages.</td>
</tr>
<tr>
<td>Invites</td>
<td>Displays meeting invitations which you have not yet accepted or declined.</td>
</tr>
<tr>
<td>Attached</td>
<td>Displays all messages that have attachments.</td>
</tr>
</tbody>
</table>

Manually refreshing an email account

Whatever your sync settings are, you can also sync your sent and received email messages manually at any time.

- While viewing an email account, press and then tap Refresh.
- If you have several email accounts, you can refresh them all at the same time. Go to the All accounts inbox first. Then press and tap Refresh.
Sorting email messages

You can sort email messages by date received, priority, subject, sender, or size.

On the inbox, press , tap Sort, and select from the sorting options.

To quickly scroll through the message list, press and hold two fingers on any email message, and then drag upward or downward.

Sending an email message

1. From the Home screen, tap > Mail.
2. Switch to the email account that you want to use.
3. Tap .
4. Fill in one or more recipients.

Want to loop in more recipients in a carbon copy (Cc) or blind carbon copy (Bcc) of the email message? Press  > Show Cc/Bcc.

5. Enter the subject, and then compose your message.
6. To add an attachment, tap Attach and then choose what you want.

Writing a high priority email message? Press  > Set priority.

7. Tap Send, or to send it later, tap Save as draft.

Resuming a draft email message

1. In the email account inbox, tap > Drafts.
2. Tap the message.
3. When you finish editing the message, tap Send.

Reading and replying to an email message

1. From the Home screen, tap > Mail.
2. Switch to the email account you want to use.
3. On the email account inbox, tap the email message you want to read.
4. Choose an action on the bottom of the screen for your email.

Press  to see options for deleting the email message or marking it as unread.
Where are my unread email messages?
The Unread tab contains all your unread email messages. Add it if it does not appear on your screen.

1. Press and hold a tab. When the screen changes and shows you the area where you can rearrange icons, lift your finger.
2. Press and hold the Unread tab, and then drag it to its new position.
3. Press , and then tap the Unread tab.

Saving an email message in the Tasks app
Save an email message in your Tasks list so you can remind yourself when to reply.

1. Press and hold the email message, and then tap Save as task.
2. On the New Task screen, enter a name for the task.
3. Enter other task details, and then tap Save.

Searching and filtering email messages

1. Press .
2. If you want to refine or filter your search, tap and then check the options that apply. For example, you can focus the search on a part of an email or filter email messages that have attachments or tagged as high priority.
3. In the search box, enter the words you want to search for.

Tap a result to open the email message.

Searching for emails from a contact
Do you remember the sender, but can’t find a particular email from him or her?

1. Switch to the email account you want to use.
2. Press and hold an email message from a contact.
3. Tap Search the mail from the sender. A list of email messages from that contact appears.
Working with Exchange ActiveSync email

Flagging an email
While viewing the inbox, tap the flag icon that appears beside an email message. You can also tap the flag icon while reading an email message.

Setting your Out of the office status
1. Switch to your Exchange ActiveSync account.
2. Press ☑️, and then tap Out of the office.
3. Tap the box, and then select Out of the office.
4. Set the dates and times.
5. Enter the auto-reply message.
6. Tap Save.

Sending a meeting request
1. Switch to your Exchange ActiveSync account.
2. Go to the Invites tab, and then tap 📅.
3. Enter the meeting details.
4. Tap Save.

Managing email messages

Moving email messages to another folder
1. Switch to the email account you want to use.
2. Tap the check boxes of email messages you want to move.
3. Tap Move to, and then select a folder.

Deleting email messages
1. Tap the check box of email messages you want to delete.

To select all email messages, press ☑️, and then tap Select all.

2. Tap Delete.

Switching to other mail folders
1. Tap 📪.
2. Tap the mail folder which contains the messages you want to view.
Changing email account settings

You can change your email notification settings, add an email signature, delete an account and more.

1. Switch to the email account whose settings you want to change.
2. Press ☰, and then tap Settings.
Calendar

About Calendar

Never miss an important date again. Use the Calendar app to schedule your events, meetings, and appointments.

You can set up HTC Vivid to stay in sync with calendars such as Google Calendar, Outlook Calendar, and Microsoft Exchange ActiveSync Calendar.

If you’ve signed into your social network accounts, related calendar events will appear in Calendar.

Creating an event

You can create events that sync with your Google or Exchange ActiveSync calendars, as well as events on HTC Vivid.

Not signed in to your accounts yet? Your calendar events will be created under PC Sync, which you can later sync with your computer’s Outlook Calendar through HTC Sync.

1. From the Home screen, tap > Calendar.
2. On any Calendar view, tap +.
3. Tap the calendar name to select the calendar to which you will add the event.
4. To invite people, tap and choose who you want to invite.
5. Enter the details of the event such as name, date, etc.
6. Tap Save.
Calendar views

Easily switch between different calendar views by tapping any of the tabs. In any Calendar view, you can return to the current date by pressing Today.

Events in Day, Week, and Agenda views are color coded to indicate which account or type of calendar they belong to. To find out what each color represents, tap ▼.

Month view

In month view, you will see markers on days that have events.

Do any of the following in month view:

- Tap a day to view the events for that day.
- Press and hold a day to open an options menu from which you can also choose to create an event or switch to either day or agenda view.
- Slide your finger up or down the screen to view earlier or later months.

Day and agenda views

Day view shows your events per day, whereas agenda view displays all your events in chronological order.

When in day view, you can:

- Press and hold on a time slot to create a new event at that time.
- Slide left or right across the screen to view earlier or later days.
- You can also see the day’s weather, but only if it’s within the five-day forecast.

Week view

Week view displays a chart of the events of one week.

When in week view, you can:

- Press and hold on a time slot to create a new event at that time.
- Tap an event (shown as colored blocks) to view its details.
- Slide left or right across the screen to view earlier or later weeks.

Managing Calendar events

Editing an event

You can only edit events that you have created.

1. While viewing an event, tap ✎.
2. Make your changes to the event.
3. Tap Save.
Deleting an event

Do any of the following:

- While viewing an event, press 📅 and then tap Delete event.
- In day, agenda or week view, press and hold an event and then tap Delete event.

If the event repeats, you’ll be asked whether you want to delete just that occurrence or all occurrences from Calendar.

Sharing an event

You can share a calendar event as a vCalendar using Bluetooth or by sending it as a file attachment with your email or message.

1. While viewing an event, press 📅, and then tap Forward.
2. Choose whether to send through Bluetooth, Mail, or Messages.

Accepting or declining a meeting invitation

1. If you’re using an Exchange ActiveSync account, tap the Invites tab in Calendar to see meeting invitations which you have not yet accepted or declined.
2. Tap a meeting invitation, and then do one of the following:
   - Accept, decline, or tentatively accept the invitation or propose a new time.
   - Press 📅 to see options for replying, moving the invitation to a folder, and more.

Setting reminders for your events

Have an important event that you must remember? Calendar makes it easy to remind yourself of important events.

1. While viewing a calendar event, tap Reminder.
2. Choose how far in advance you want to be reminded of the event.

- You can have up to five reminders for a single event.
- You can change how an event reminder behaves through the Calendar settings.
Dismissing or snoozing event reminders

If you have set at least one reminder for an event, the upcoming event icon will appear in the notifications area of the status bar to remind you.

1. Open the Notifications panel.
2. Tap the event reminder notification.
3. Do one of the following:
   - Choose to snooze or dismiss all event reminders.
   - Press to keep the reminders pending in the notifications area of the status bar.

Showing or hiding calendars

In any Calendar view, tap , and then select or clear a calendar to show or hide it.

Calendars are kept synchronized on HTC Vivid, even if they hidden.

Changing Calendar settings

You can change Calendar settings to specify how it displays events and how it notifies you of upcoming events.

In any Calendar view, press and then tap Settings (or More > Settings) to choose how you want the calendar to behave and what the calendar will look like.
Maps and location

Location settings

Turning on location services

In order to find your location on HTC Vivid, you need to enable location sources.

1. From the Home screen, press ☰ and then tap Settings > Location.
2. Select one or both of the following:

<table>
<thead>
<tr>
<th>Location Service</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google's location service</td>
<td>Uses Wi-Fi or your mobile data connection to find your approximate location.</td>
</tr>
<tr>
<td>GPS satellites</td>
<td>Finds your GPS location. This requires a clear view of the sky and more battery power.</td>
</tr>
</tbody>
</table>

HTC Footprints

Recording favorite places with HTC Footprints

HTC Footprints™ provides an easy way to record your favorite places and revisit those places. You can take a photo of a location such as a restaurant or sightseeing spot and store it together with its precise GPS location, street address, phone number, and more.

The next time you want to visit the same place, just open the footprint. You can then view the location on the map, search for it on the Web, and more.

Adding a location as a footprint

1. From the Home screen, tap ☰ > Footprints.
2. Tap Save to Footprints.
3. You can:
   - Tap to fine tune the position of the footprint on the map.
   - Tap Capture to take a picture and add it as a photo for the footprint.
   - Tap Edit to change the name, category, or address of the footprint, enter the phone or website, add a voice memo, and more.
4. Tap Done.
Revisiting a footprint

1. In Footprints, tap a category.
2. Tap the footprint you want to revisit.
3. Tap the information fields to get directions, share the footprint, call a stored phone number, and more.

Editing or deleting a footprint

1. In Footprints, tap a category.
2. Press and hold the footprint you want to edit or delete.
3. Tap **Edit** or **Delete** on the options menu.

Sharing your footprints

1. In Footprints, tap a category.
2. Press and hold the footprint that you want to share.
3. Tap **Share**, and then choose from the sharing options.

Deleting multiple footprints

1. In Footprints, tap a category.
2. Press , and then tap **Delete**.
3. Select the footprints you want to delete, and then tap **Delete**.

Exporting your footprints

Back up footprints by exporting them. You can also open exported footprints files in other applications such as Google Earth™ on your PC.

1. In Footprints, tap a category.
2. Press , and then tap **Export**.

Press and then tap **Deselect all** to deselect all the footprints.

Footprints are exported as .kmz files. If you exported multiple footprints at one time, they are saved together in one .kmz file.

Importing footprints

Bring back footprints you previously backed up. You can also import .kmz files that you saved in other applications.

1. In Footprints , press , and then tap **Import**.
2. Tap **Footprints data**, and then tap the file you want to import.
Google Maps

About Google Maps

Google Maps™ lets you track your current location, view real-time traffic situations, and receive detailed directions to your destination.

It also provides a search tool where you can locate places of interest or an address on a map, or view locations at street level.

- To find your location with Google Maps, you need to enable location sources.
- The Google Maps app does not cover every country or city.

Getting around maps

When you open Google Maps, you can easily find your location on the map or check out nearby places by panning and zooming in and out on the map.

To find your location with Google Maps, you need to enable location sources.

1. From the Home screen, tap 🕵️‍♂️ > Maps.
2. Tap ⬅️ to show your current location. The blue marker ⬤ shows your current location on the map.
3. Tap 🦅 to turn Compass mode on or off. In Compass mode, the map changes to an angled view and automatically orients itself depending on the direction you’re facing.

Searching for a location

In Google Maps, you can search for a location, such as an address or a type of business or establishment (for example, museums).

1. In Maps, tap 🔍.
2. Enter the place you want to search for in the search box.
3. Tap the **Enter** key on the keyboard to search for the location you entered or tap a suggested search item. The search results are displayed as markers on the map.

4. Do any of the following:
   - Tap a marker 📍 to see if that is what you're looking for, tap the balloon if it is.
   - Tap **Results list** to show the search results as a list, and then tap the location.

   Details about the selected location displays on the screen.

5. Tap the onscreen buttons to view the location on a map, get directions, view the location in Street View (if available), and more. Scroll down the screen to view more options.

**Clearing the map**

After searching on a map, you can clear away the various markers drawn on it.

Press 🗑️, and then tap **Clear Map**.

**Checking the details of a location**

1. Press and hold a location on the map. A balloon opens over the location, with the name of the location, a part of the address, and a thumbnail from street view (if available).

2. Tap the balloon to see more information. You can get directions to the location, check for nearby places of interest, and more.

**Searching for a place of interest near you**

Use Places to find places of interest near your current location. Places uses Google Maps to search common places that you would want to find, such as the nearest gas station or ATM kiosk.

Before using Places, you need to enable location sources.

1. From the Home screen, tap 🌐 > **Places**.

2. Tap the type of place you want to search.

3. Do any of the following:
   - When one or two places of interest are found, the search results are displayed as markers on the map. You can tap the marker, and then tap the balloon to view more information about the place.
   - When several places are found, the search results display in a list. Tap a place to view more information.
**Getting directions**

Get detailed directions to your destination. Google Maps can provide directions for travel by foot, public transportation, or car.

1. While viewing a map, tap 📍.
2. Do any of the following:
   - Use your current location as the starting point, or enter a location from where to start in the first text box. Then enter your destination in the second text box.
   - Tap 📍 to select an address from your contacts or a point that you tap on a map.

   If the place you’ve set as your destination has several locations available, choose which one to go to.

3. Choose how you want to get to your destination.
4. Tap Get directions.
5. Tap Directions list to view the directions.
6. Tap the arrow buttons on the map to follow the directions.

When you’re finished viewing or following the directions, tap 📍 to reset the map. Your destination is automatically saved in the Google Maps history.

**Finding your friends with Google Latitude (available by country)**

Google Latitude® user location service lets you and your friends share locations and status messages with each other. It also lets you get directions to your friends’ locations, send your location details by email, and more.

Your location is not shared automatically. You must join Latitude, and then invite your friends to view your location or accept their invitations. Only friends that you have explicitly invited or accepted can see your location.

**Opening and joining Latitude**

1. From the Home screen, tap 🗺 > Maps.
2. While viewing a map, press 😂 and then tap Join Latitude.
3. After you’ve joined Latitude and closed the application, you can do any of the following to open it from the Home screen:
   - Tap 🗺 > Latitude.
   - Open Maps, press 😂, and then tap Latitude.

**Getting help**

If you need help or have questions about Maps or Latitude, press 😂, and then tap Help (or More > Help).
Google Play and other apps

Getting apps from Google Play

Google Play is the place to go to find new apps for HTC Vivid. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.

- If you find Android Market™ instead of Google Play, open Android Market and accept the terms to update to Google Play.
- A Google Wallet™ payment service is required to purchase a paid app. You will be asked to confirm method of payment when you purchase an app.

Finding and installing an app

When you install apps and use them on HTC Vivid, they may require access to your personal information or access to certain functions or settings. Download and install only apps that you trust.

Be cautious when downloading apps that have access to functions or a significant amount of your data on HTC Vivid. You’re responsible for the results of using downloaded apps.

1. From the Home screen, tap Play Store.
2. Browse or search for an app.
3. When you find the app that you like, tap it and read its description and user reviews.
4. To download or purchase the app, tap Download (for free apps) or the price button (for paid apps).
5. Tap Accept & download or Accept & buy.

To open the app, tap on the Home screen. On the All apps screen, tap the app.

Uninstalling an app

You can uninstall an app for a refund within a limited time after your purchase. To know more about the refund policy for paid apps, please visit the Google Play Help site (http://support.google.com/googleplay/).

1. From the Home screen, tap Play Store.
2. Press and then tap My apps.
3. Tap the app you want to uninstall, and then tap Uninstall.
Getting help

If you need help or have questions about Google Play, press 📞, and then tap Help.

Using the Clock

About the HTC Clock widget

Use the HTC Clock widget to see your current date, time, and location. You can also use the Clock to show the time in another city.

![Clock widget image]

Changing the location on the Clock widget

By default, the Clock widget displays your current weather. You can customize the Clock widget on your Home screen to show the weather of another location.

1. Press and hold the Clock widget and then drag it to the Edit button.
2. Choose a city.
   - If you don’t see the city that you want, tap ➔ to search for it and add it.
3. Tap Done.

You can add more than one Clock widget to the extended Home screen.

About the Clock app

Get more from the Clock app than just the regular date and time. Use HTC Vivid as a desk clock complete with weather information or as a world clock so you can see what time it is in cities across the globe. You can also use it as an alarm clock, stopwatch, and countdown timer.

To open the Clock app, tap 🕒 from the Home screen, and then tap Clock. Tap the tabs on the bottom row or slide your finger across the tabs to switch between the different functions.
**World Clock settings**

**Setting your home city**

1. On the World Clock tab, press and then tap Home settings.
2. Enter your home city’s name.
3. Scroll through the list and tap your home city.

**Setting the date and time manually**

1. On the World Clock tab, press and then tap Local time settings.
2. Clear the Automatic date & time and Automatic time zone check boxes, and then set the time zone, date, and time as required.

**Adding a city to the World Clock screen**

1. On the World Clock tab, tap .
2. Enter the city name you want to add.
3. Scroll through the list and tap the city that you want to add.

**Setting an alarm**

You can set up one or more alarms.

1. On the Alarms tab, select the check box of an alarm and then tap that alarm.
2. Under Set alarm, drag your finger up or down to roll the time scroll wheels and set the alarm time.
3. If you want the alarm to recur, tap Repeat and set when you want the alarm to go off.
4. Tap Done.

- To turn off an alarm, clear the check box of that alarm.
- If you need to set more than three alarms, tap .

**Deleting an alarm**

1. On the Alarms tab, press and then tap Delete.
2. Select the alarms you want to delete and then tap Delete.
Checking Weather

Use the Weather app and widget to check the current weather and weather forecasts for the next few days. In addition to your current location, you can view weather forecasts for other cities around the globe.

1. From the Home screen, tap 🌩️ > Weather.
2. Swipe your finger up or down the screen to check the weather in other cities.
3. Tap ☀️ to see the current weather information such as the temperature, approximate time of sunset, and more.
4. While viewing forecasts, you can:
   - Swipe your finger up or down the screen to check the weather in other cities.
   - Tap ☀️ to update the weather information at any time.

Your settings in the Weather app also control the weather information that is shown in the Clock and Calendar.

Adding a city to the Weather screen

Add more cities to the Weather screen so you can instantly check the weather forecasts in these cities. In addition to your current location, the Weather screen can display up to fifteen cities.

2. Enter the location you want to add.
3. Tap the city that you want.

Changing the order of cities on the Weather screen

1. On the Weather screen, press ⌘ and then tap Edit.
2. Press and hold ✰ at the end of the item you want to move, and then drag it to its new position.
3. Tap Done.

Deleting cities from the Weather screen

1. On the Weather screen, press ⌘ and then tap Edit.
2. Select the cities you want to remove, and then tap Done.
Reading news feeds

Don’t get left behind with yesterday’s stories. Use the News app to subscribe to news feeds that cover breaking news, sports, top blogs, and more. You can also get updates based on specific keywords.

Subscribing to news channels

1. From the Home screen, tap ➤ News.
2. Tap ▪, and then tap Subscriptions > Add feeds.
3. Select a channel to subscribe to:
   - Tap a category such as Blogs or Entertainment to choose from popular news feeds.
   - Tap Search more (or Search > Search more) to search for a specific keyword or feed URL.
4. Tap Add.

   To unsubscribe from a channel, press 🗑️, and then tap Unsubscribe. Choose the feeds you want to unsubscribe from, and then tap Delete.

Adding a keyword

Easily find stories that interest you by entering a search keyword.

1. From the Home screen, tap ➤ News.
2. Tap ▪, and then tap My items > Keywords > Add keywords.
3. Enter the keyword, and then tap Add. The new keyword is added to the Keywords list.

Tap the new keyword to see the stories that contain it.

Reading a story

1. From the Home screen, tap ➤ News.
2. On the All items screen, tap a story that you want to read.

Press 📋 to see other options such as tagging the story or changing the font size.

Changing update schedule and content settings

1. While on the News app, press 📋, and then tap Settings (or More > Settings).
2. Manage sync options, choose the default view for news stories, and more.
Keeping track of your stocks

Use the Stocks app to get the latest stock updates for stock quotes and market indices you follow.

Downloading stock information automatically may incur extra data fees.

1. From the Home screen, tap 📊 > Stocks.
2. On the Stocks main screen, do any of the following:
   - Tap an item to view from the list of stock quotes and market indices.
   - Tap 🔄 to update the stock information.
   - Tap ✖️ to add a stock quote or stock market index.
   - To change the stock list order, press ☐️, and then tap Edit. Press and hold ☐️ at the end of the item you want to move, then drag it to its new position.
3. When you’ve selected a particular stock quote or stock market index, you can:
   - View an item’s trade information as well as its price chart for a specific period.
   - Tap another date period to view an item’s past trade information.

Adding a stock quote or stock market index

1. On the Stocks main screen, tap ✖️.
2. Enter the stock quote or stock market index on the text field, and then tap 🔄.
3. Tap the stock quote or stock market index you want to add.

To delete an item, press ☐️ while on the Stocks main screen, and then tap Edit. Mark the items you want to delete, and then tap Done.
Watching videos on YouTube

Use the YouTube app to check out what’s popular on the online video-sharing website.

1. From the Home screen, tap 📲 > YouTube.
2. Scroll through the list of videos, and then tap a video to watch it.
3. While watching a video, you can:
   - Tap the video screen to pause, resume playback, or drag the slider to jump to a different part of the video.
   - Tap a tab to learn more about the video, see related videos, or check out what other viewers think. You can also slide your finger across the tabs to see if there are more items available.

Tap the YouTube icon to return to the main screen.

Searching for videos

1. On the YouTube main screen, tap 🔍.
2. Enter a search keyword, and then tap 🔍 on the onscreen keyboard.
3. Scroll through the results and tap a video to watch it.

💡 You also have the option to show results that were just recently posted. Tap All time, and then select a time period you want.

Clearing the search history

1. On the YouTube main screen, press ⬅️, and then tap Settings.
2. Tap Search settings > Clear search history.

Sharing a video link

1. On the video’s watch screen, tap ⬅️.
2. Choose how you want to share the video link from the available options.

Capturing and sharing videos on YouTube

1. On the YouTube main screen, tap 🎥.
2. Tap 🎥 to start capturing video.
3. When you’re finished capturing, tap 🎥 again, and then tap Done.
4. Enter a title and description for your video, set the privacy level, and add tags or location information.
5. Tap Upload.
Listening to FM Radio

Tune in and listen to your favorite radio stations using the FM Radio app.

You need to connect a headset first to the audio jack of HTC Vivid to use FM Radio. FM Radio uses the stereo headset as the FM radio antenna.

From the Home screen, tap > FM Radio.

The first time you open FM Radio, it automatically scans for available FM stations, saves them as presets, and plays the first FM station found.

Tuning in to an FM station

There are several things you can do while you’re on the FM Radio screen:

- Tap to view the All presets list, and then select a station you want to listen to.
- Tap to go to the previous available FM station, or to go to the next available FM station.
- Drag the slider to tune in to a frequency on the FM band.
- Tap to fine tune the radio frequency by -0.1 MHz or to fine tune the radio frequency by +0.1 MHz.
- Tap to add a preset name for the current station you are tuned into.
- Press to repeat scanning and saving of FM stations, mute the sound, and more.

Closing or turning off FM Radio

- Press to continue listening to the radio while using other apps.
- To turn off the FM Radio completely, tap .

Sharing games and apps

Having fun with a game or app that you found from Google Play? Share your favorite games and apps instantly with your circle of friends.

For your friends to link to the app and download it from Google Play, they must be using an Android device.

1. From the Home screen, tap .
2. Press , and then tap Share.
3. Tap an app, and then choose how to share it.
Productivity

Working on documents

Use Polaris Office to easily edit Microsoft Office Word (.doc and .docx), Microsoft Office Excel (.xls and .xlsx), Microsoft Office PowerPoint (.ppt and .pptx), and plain text (.txt) files while on the go.

You can also view Microsoft Office PowerPoint Shows (.pps).

From the Home screen, tap > Polaris Office.

Viewing a document

1. From the Home screen, tap > Polaris Office.
2. On the Polaris Office main screen, tap the file you want to open.

Press ☑️ to see options for saving or sharing the file, and more.

Creating a document

1. On the Polaris Office main screen, press ☑️, and then tap New.
2. Choose a file type to create.
3. Start entering text.
4. When done, press ☑️, and then tap Save (or More > Save as).

Editing a document

1. On the Polaris Office main screen, tap the file you want to edit.
2. Do any of the following:
   - If your file is a Microsoft Office Word, a Microsoft Office PowerPoint, or a plain text document, press ☑️ > Edit.
   - If your file is a Microsoft Office Excel document, tap a cell and then enter your changes in the text box. To choose a different worksheet, press ☑️ > Worksheet.
3. When done making your changes, press ← and then tap either Save or Save as.
Recording your voice

Use Voice Recorder to quickly capture your thoughts and record your voice.

1. From the Home screen, tap 📡 > Voice Recorder.
2. Hold the microphone near your mouth.
3. Tap 🔴 to start recording a voice clip.

Voice Recorder can run in the background while you do other things on HTC Vivid, except when you open other apps that also use audio functions.

4. Tap ■ to stop recording.
5. Type a name for the voice clip and tap Save.

To play back the voice clip, tap 🔁.

To show options for sharing, deleting, or renaming the voice clip, press 📁.

Sharing a voice clip

2. Press and hold the voice clip you want to share, and then tap Share.
3. Choose how you want to share the voice clip.

Setting a voice clip as a ringtone

2. Press and hold the voice clip you want to set as a ringtone, and then tap Set as ringtone.

Taking notes

Use Notes to jot down ideas, questions, and everything else. Type in text, record audio, attach photos and documents, and even link your notes to a meeting event.

Create and sign in to your Evernote® account from HTC Vivid if you want to back up your notes to Evernote’s secure online server. For details, visit www.evernote.com/about/learn_more.

From the Home screen, tap 📡 > Notes.

Creating a notebook

1. On the Notes main screen, tap ▼ to open a selection menu, and then tap New notebook.
2. Type in a notebook title.
3. Tap **Local Notebook** to save the notebook on HTC Vivid or tap **Synchronized notebook** to sync your notes with your Evernote account.

4. Tap **Create**.

To open or switch to another notebook, simply tap ▼ again, and then tap a notebook name.

**Manually syncing notes**

You need to log in to your Evernote account from HTC Vivid to start syncing notes.

1. On the Notes main screen, tap ▼ and then tap **All Notes**.
2. Press ◾, and then tap **Sync**.

**Composing a note**

1. With a notebook opened, tap ◾.
2. Type in a note title.
3. Compose your note:
   - Tap on the note, and then start typing in your text.
   - Tap ◤ to start and stop audio recording.
   - Tap □ and choose a file type.
   - Tap ◦ to create a drawing and insert it in your note.
   - Tap ◐ to take a photo and insert it in your note.
4. Press ◾, and then tap **Save**.

You can link a note to an event in Calendar. Press ◾, and then tap **Calendar**.

**Creating a drawing**

You can create a drawing, scribble, or illustration and include it in your note.

1. With a note opened, tap ◆.
2. Choose a color to use.
3. Draw on the blank area using your fingertip.
4. If you need to erase a part of the drawing, tap ◡ and then move your finger left and right on the area that you want to erase. You can also tap **Undo** to erase the last stroke you made.
5. Tap **Save** to insert the drawing in a note.
**Reviewing a note**

**Playing an audio recording in Notes**

After recording a meeting, you can listen to the audio clip to review key points. If you took notes while audio recording, 'timemarks' (small colored nodes in the audio bar) are added to pin your notes within the audio recording’s time frame.

1. Open a note where you have recorded a voice clip.
2. Tap ▶️ to play the audio recording.
3. Tap ▶️ or ▶️ to go to the next or previous timemark. When you’re moving from one timemark to another, you'll see a note thumbnail for a quick preview of what you noted down while recording.

You can also tap a particular item on your note to jump to its timemark and hear the audio you’ve recorded at that time.

**Sharing a note**

1. With a notebook opened, tap the note that you want to share.
2. Press ☐️, and then tap Share note.
3. Choose how you want to share your note.

- For most sharing options, notes are automatically converted and sent as images.
- You can print notes when HTC Vivid is connected to a printer over Wi-Fi.
Completing tasks

Use the Tasks app to organize and track to dos and task lists.

To open the Tasks app, tap > Tasks.

Viewing the unified task list

You can view and update a unified list of tasks. Tasks are color coded so you can easily distinguish which accounts they belong to.

In the Tasks app, press , and then tap Accounts > All accounts.

You can also select a specific account. If you want to view only tasks that you entered using HTC Vivid, tap My tasks.

Filtering tasks

1. Go to the list that contains the tasks that you want to filter.
2. Press , and then tap Filter.
3. From the list, choose how you want to filter the tasks, and then tap OK.

Creating a task list

1. In the Tasks app, press and then tap Lists.
2. Tap +, and then choose an account for the list.
3. Enter a name for the list, and then tap OK.

Managing task lists

1. In the Tasks app, press and then tap Lists.
2. From here, you can:

<table>
<thead>
<tr>
<th>Show or hide a list</th>
<th>Tap All lists to show all the lists in all your accounts, or tap a specific account and then tap the list that you want to show.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rename a list</td>
<td>1. Tap an account, and then tap and hold the list that you want to rename.</td>
</tr>
<tr>
<td></td>
<td>2. Tap Rename, and then enter a new name for it.</td>
</tr>
<tr>
<td>Delete a list</td>
<td>1. Tap an account, and then tap and hold the list that you want to delete.</td>
</tr>
<tr>
<td></td>
<td>2. Tap Delete.</td>
</tr>
</tbody>
</table>
Creating a task

1. In the Tasks app, enter the task name in the New task text box.

   If you want to create a task and enter the details later, tap after you’ve entered the task name.

2. Tap and then enter the task details.

3. Tap Save.

Managing tasks

1. In the Tasks app, press and then tap Lists.

2. Tap the account and then tap the list where the tasks you want to manage are listed.

3. In the list of tasks, you can:

<table>
<thead>
<tr>
<th>Task</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark a task complete</td>
<td>Tap the check box next to the task. To view completed tasks, press and then tap Completed.</td>
</tr>
<tr>
<td>Sort tasks</td>
<td>1. Press , and then tap More &gt; Sort.</td>
</tr>
<tr>
<td></td>
<td>2. Select how you want to sort the tasks.</td>
</tr>
<tr>
<td>Edit a task</td>
<td>1. Press and hold the task that you want to edit, and then tap Edit.</td>
</tr>
<tr>
<td></td>
<td>2. Edit the task details, and then tap Save.</td>
</tr>
<tr>
<td>Delete a task</td>
<td>Press and hold the task that you want to delete, and then tap Delete.</td>
</tr>
<tr>
<td>Postpone a task</td>
<td>Press and hold an overdue task, and then tap Postpone.</td>
</tr>
<tr>
<td></td>
<td>When you postpone a task, its due date is automatically set to the day after its original due date.</td>
</tr>
<tr>
<td>Move a task to another list</td>
<td>1. Press and hold the task that you want to move, and then tap Move to.</td>
</tr>
<tr>
<td></td>
<td>2. Tap the task list where you want the task to appear.</td>
</tr>
</tbody>
</table>

Changing Tasks settings

1. In the Tasks app, press and then tap Settings (or More > Settings).

2. Change the settings and press .
HTC Sync

About HTC Sync

With HTC Sync, you can sync the following data between your computer and HTC Vivid:

- Your stored contacts on Microsoft Outlook, Outlook Express, or Windows Contacts
- Appointments and events in Outlook or Windows Calendar
- Photos, videos, music, and playlists
- Bookmarked webpages
- Documents and email attachments
- Downloaded maps and useful add-on services for the Locations app on HTC Vivid

You need to manually turn these types of data on or off to start or stop syncing them.

Installing HTC Sync

- HTC Sync requires USB 2.0 on your computer to connect and sync with HTC Vivid.
- For trouble-free installation, first quit all running programs and temporarily exit from your anti-virus program before you start installing HTC Sync.

Download the HTC Sync software for HTC Vivid from our support website (www.htc.com/support/) and install it on your computer.

From time to time, software updates for HTC Sync may be available. In HTC Sync, click the dropdown arrow button beside Help, and then click Check updates.
Setting up HTC Sync to recognize HTC Vivid

1. Connect HTC Vivid to your computer using the USB cable that came in the box.
2. When HTC Vivid prompts you to choose a type of USB connection, tap HTC Sync, and then tap Done. Wait for HTC Sync to recognize HTC Vivid.
3. On the Device setup screen, enter a name for HTC Vivid.
4. Click Save.

To change the name of HTC Vivid later, click Overview > Device setup.

Syncing songs and playlists

Bring the music tracks and songs you play on your computer to HTC Vivid. If you have playlists created in iTunes® or Windows Media® Player, you can sync these too and enjoy them on the go.

You can sync audio files in these formats: *.aac, *.amr, *.m4a, *.mid, *.midi, *.mp3, *.wav, *.wma

1. On the Device panel, click Music, and then click On.
2. Select Sync music files from, and then click Add.
3. Choose a folder that contains your audio files, and then click OK.
4. Select Sync music files from iTunes and Windows Media Player if you’re using either of these applications on your computer, and then choose the playlists you want to sync on HTC Vivid.
5. Click Sync now.

HTC Sync remembers your sync settings the next time you connect it to HTC Vivid.

Syncing photos and videos

You can sync photos and videos in these formats:
- Videos: *.3gp, *.3g2, *.mp4, *.wmv

1. On the Device panel, click Gallery, and then click On.
2. To automatically import your camera shots to your computer, select Copy device Camera Shots to PC.
3. Select Sync PC photos & videos from, and then click Add.
4. Choose a folder that contains your multimedia files, and then click OK. All supported image and video files added to this folder will be copied to HTC Vivid.

5. Click Sync now.

HTC Sync remembers your sync settings the next time you connect it to HTC Vivid.

**Syncing your calendar events**

HTC Vivid can sync appointments and events with your calendar in Outlook (Outlook XP, Outlook 2003, Outlook 2007, or Outlook 2010) or Windows Calendar.

1. On the Device panel, click Calendar, and then click On.
2. Select the application you want to sync calendar events with.
3. Choose from which point you want to start syncing your calendar events.
4. Click Option to choose an account folder to sync.
5. In cases when conflicting information is found on both HTC Vivid and the computer, choose which information you want to keep.
6. Click Sync now.

HTC Sync remembers your sync settings the next time you connect it to HTC Vivid.

Only the calendar fields supported on HTC Vivid are synced.

**Syncing your contacts**

Sync HTC Vivid contacts with your Outlook (Outlook XP, Outlook 2003, Outlook 2007, or Outlook 2010), Outlook Express, or Windows Contacts.

If you have contacts to sync from your SIM card, you have to import these first to HTC Vivid storage.

1. On the Device panel, click People, and then click On.
2. Choose the application you want to sync your contacts with.
3. Click Option to choose an account folder to sync.
4. In cases when conflicting information is found on both HTC Vivid and the computer, choose which information you want to keep.
5. Click Sync now.

HTC Sync remembers your sync settings the next time you connect it to HTC Vivid.

Only the contact fields supported on HTC Vivid are synced.
Syncing your web bookmarks

- To avoid sync problems, be sure to close all browser windows before you start syncing.
- When conflicting information is found on both HTC Vivid and computer, HTC Sync keeps the information from your computer.

1. Using your favorite web browser on your computer, create a favorites folder named **HTC bookmarks**. Make sure to save your favorite bookmarks in this folder to be able to sync them with HTC Vivid.
2. On the Device panel, click **Bookmarks**, and then click **On**.
3. Choose the web browser that stores the bookmarks to sync with HTC Vivid.
4. Click **Sync now**.

HTC Sync remembers your sync settings the next time you connect it to HTC Vivid.

Syncing documents and email attachments

To sync email attachments stored on HTC Vivid to your computer, you must set up an Exchange ActiveSync or POP3/IMAP email account from the Mail app on HTC Vivid.

1. On the Device panel, click **Documents**, and then click **On**.
2. To sync email attachments that you’ve stored on HTC Vivid, select **Copy all download Mail documents to PC**.
3. Select **Sync PC documents from**, and then click **Add**.
4. Choose a folder that contains the documents you want to sync on HTC Vivid, and then click **OK**.
5. Click **Sync now**.

HTC Sync remembers your sync settings the next time you connect it to HTC Vivid.
Installing an app from your computer to HTC Vivid

If you have application files (*.apk) on your computer, you can use HTC Sync to install them to HTC Vivid. We strongly recommend you install only applications that you trust.

Be sure that HTC Vivid is set to allow app installation from different sources. To do this, press \settings while on the Home screen, tap **Settings > Security**, and then select the **Unknown sources** check box.

1. On the Device panel, click **Overview**.
2. Click **Application installer**.
3. Browse for the application file on your computer, and then click **Open**. The installation process starts on HTC Vivid.
4. Check the screen on HTC Vivid to see if there are additional instructions to complete the installation.
5. When installation is complete, click **Disconnect**.
6. Safely remove HTC Vivid as required by your computer’s operating system.

Syncing another device with your computer

1. Connect another device to your computer, then set up HTC Sync to recognize it.
2. Click the device you want to set up. The Device panel then opens, where you can separately customize your sync settings for this device.

To switch to another device to sync, click **Devices**, and then click the device’s name or image.
Using the onscreen keyboard

When you start an app or select a field that requires text or numbers, the onscreen keyboard becomes available. After entering your text, you can tap 📡 or press ← to close the onscreen keyboard.

Selecting a keyboard layout

You can choose from three different keyboard layouts to suit your typing style.

1. From the Home screen, press 🎨, and then tap Settings > Language & keyboard.
2. Tap ☑️ next to Touch Input.
3. Tap Keyboard types, and then select the keyboard layout that you want to use.

<table>
<thead>
<tr>
<th>Standard</th>
<th>This layout is similar to a desktop computer keyboard. This is the default keyboard layout.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>This layout resembles the traditional mobile phone keypad.</td>
</tr>
<tr>
<td>Compact</td>
<td>This layout features two letters on each key. The key size is slightly bigger than on the Standard layout.</td>
</tr>
</tbody>
</table>

Entering text

Simply tap the keys on the onscreen keyboard to enter letters and numbers, as well as punctuation marks and symbols.

- Tap 1 to enter an uppercase letter. Tap twice to turn on caps lock.
- Press and hold keys with gray characters at the top to enter numbers, symbols, or accented letters. The gray character displayed on the key is the character that will be inserted when you press and hold that key. Some keys have multiple characters or accents associated with them.
Choosing multiple keyboard languages

If multiple keyboard languages are available on HTC Vivid, you can choose which languages to enable in the onscreen keyboard.

1. While the onscreen keyboard is open, tap 📀.
2. Tap Settings > International keyboard.
3. Choose the languages you want.

Available languages depend on the region where you purchased HTC Vivid.

Changing the keyboard language

1. While the onscreen keyboard is open, tap 📀.
2. Choose the language you want to use for typing.

If there are only two languages selected for use with the onscreen keyboard, tapping 📀 directly switches between the two languages.

Entering words with predictive text

Predictive text input is enabled by default, and word suggestions are displayed as you type.

Tap 🔽 to switch between Multitap and XT9 predictive modes when using the Compact or Phone keyboard layout.

To enter a word in predictive mode, do any of the following:

- If the word you want is highlighted in green or orange in the suggestion list, just tap the space bar to insert the word into your text.
- If the word you want shows up in the suggestion list before you finish typing the entire word, tap the word to insert it into your text.
- If there’s an arrow to the right of the suggestion list, tap the arrow to see more choices.

Setting a second language for the keyboard

You can set the predictive text to be bilingual. As you type, you’ll get word suggestions in the languages that you’ve selected.

1. From the Home screen, press 📋, and then tap Settings > Language & keyboard.
2. Tap 📀 next to Touch Input.
3. Tap Bilingual prediction, and then choose the language you want.
Adding a word to the predictive text dictionary

While you’re entering text using the Standard keyboard layout, any word you tap on the suggestion list is automatically added.

You can also add a word to the list manually.

1. From the Home screen, press 🎈, and then tap Settings > Language & keyboard.
2. Tap 📜 next to Touch Input.
3. Tap Personal dictionary > Edit personal dictionary > +.
4. Enter the word you want to add, and then tap OK.

Editing or deleting a word in the predictive text dictionary

1. From the Home screen, press 🎈, and then tap Settings > Language & keyboard.
2. Tap 📜 next to Touch Input.
3. Tap Personal dictionary > Edit personal dictionary.
   - To edit a word, tap the word.
   - To delete words from the dictionary, press 🎈 and tap Delete. Then choose the words to remove and tap Delete.

Backing up your personal dictionary to your storage card

If you have a storage card installed, you can back up the new words you’ve added to the predictive text dictionary.

1. From the Home screen, press 🎈, and then tap Settings > Language & keyboard.
2. Tap 📜 next to Touch Input.
3. Tap Personal dictionary > Sync personal dictionary > Copy to storage card.

Importing your personal dictionary from your storage card

1. From the Home screen, press 🎈, and then tap Settings > Language & keyboard.
2. Tap 📜 next to Touch Input.
3. Tap Personal dictionary > Sync personal dictionary > Restore from storage card.
**Entering text by speaking**

No time to type? Try speaking the words to enter them.

Since HTC Vivid uses Google's speech-recognition service, you need to be connected to the Internet to enter text by speaking.

1. Tap an area where you want to enter text.
2. On the onscreen keyboard, press and hold 🎤.
3. When you see the microphone image, speak out the words you want to type.

To set the voice input language, tap the language bar below the microphone image. You can choose one or more languages. Available languages depend on the voice input languages supported by Google.

4. If a word doesn’t match what you’ve spoken and it's underlined, tap the underlined word to delete it or to see more choices.
5. Enter punctuation marks by saying comma, period, question mark, exclamation mark, or exclamation point.

**Entering text by tracing**

Instead of tapping the keys on the onscreen keyboard, you can “trace” to type words.

1. Slide your finger from one letter to the next to enter a word.
2. Lift your finger when the word is completed. The suggestion list will show possible matches.
3. You can:
   - Tap the space bar to insert a highlighted word.
   - Tap a word from the suggestion list.
   - Tap the arrow next to the suggestion list to see more choices.

**Turning on trace input**

1. From the Home screen, press 📞, and then tap Settings > Language & keyboard.
2. Tap 🗿 next to Touch Input.
3. Tap Trace keyboard > Trace keyboard.
Internet connections

Data connection

When you turn on HTC Vivid for the first time, it will be automatically set up to use your mobile operator’s data connection (if the SIM card is inserted).

Checking the data connection you’re using

1. From the Home screen, press Settings, and then tap Settings.
2. Tap Mobile network > Network operators or Access Point Names.

Turning the data connection on or off

Turning your data connection off saves battery life and money on data charges.

1. From the Home screen, press Settings, and then tap Settings.
2. Tap the Mobile network On/Off switch to turn the data connection on and off.

If you don’t have the data connection turned on and you’re also not connected to a Wi-Fi network, you won’t receive automatic updates to your email, social network accounts, and other synchronized information.

Adding a new access point

Before you add another data connection, have the access point name and settings from your mobile operator ready (including username and password if required).

1. From the Home screen, press Settings, and then tap Settings.
2. Tap Mobile network > Access Point Names.
3. On the APNs screen, press and then tap New APN.
4. On the Edit access point screen, enter the APN settings. Tap an APN setting item to edit it.
5. Press and then tap Save.
Enabling data roaming

Connect to your mobile operator’s partner networks and access data services when you’re out of your mobile operator’s coverage area.

Using data services while roaming may be costly. Check with your mobile operator for data roaming rates before you use data roaming.

1. From the Home screen, press  
, and then tap  
Settings 
.
2. Tap  
Mobile network 
, and then select the  
Data roaming 
check box.

Select the  
Data roaming sound 
check box if you’d like HTC Vivid to play a sound so you’ll know when it’s connecting to a roaming network.

Wi-Fi

Wi-Fi provides a fast, seamless connection at home, in the office, and in thousands of AT&T hotspots. Using Wi-Fi is convenient and helps you save on your mobile data usage.

The availability and strength of the Wi-Fi signal will vary depending on objects, such as buildings or simply a wall between rooms, the Wi-Fi signal has to pass through.

Turning Wi-Fi on and connecting to a wireless network

1. From the Home screen, press  
, and then tap  
Settings 
.
2. Tap the Wi-Fi On/Off switch to turn Wi-Fi on.
3. Tap Wi-Fi.

Detected Wi-Fi networks will be listed.

If the wireless network that you want is not listed, tap  
> Add network 
to manually add it.

4. Tap the Wi-Fi network you want to connect to.

If you selected a secured network, you’ll be asked to enter the network key or password.

5. Tap Connect.

When HTC Vivid is connected to the wireless network, the Wi-Fi icon  
appears in the status bar and tells you the approximate signal strength.

The next time HTC Vivid connects to a previously accessed secured wireless network, you won’t be asked to enter the key or other security information again, unless you reset HTC Vivid to its factory default settings.
Connecting to a Wi-Fi network using enhanced security

You may need to install a network certificate (*.p12) to HTC Vivid before you can connect to a Wi-Fi network with EAP-TLS authentication protocol.

1. Save the certificate file to the root folder of the phone storage.
2. From the Home screen, press ☰, and then tap Settings > Security.
3. Tap Install from phone storage.
4. Select the network certificate needed to connect to the EAP-TLS network.
5. Turn on Wi-Fi and connect to a wireless network.

Checking the wireless network status

1. From the Home screen, press ☰, and then tap Settings.
2. Tap Wi-Fi, and then tap the wireless network that HTC Vivid is connected to.

A message box is then displayed showing the Wi-Fi status, speed, signal strength, and more.

If you want to remove the settings for this network, tap Forget.

Connecting to a different Wi-Fi network

1. From the Home screen, press ☰, and then tap Settings.
2. Tap Wi-Fi. Detected Wi-Fi networks are displayed.

To manually scan for available Wi-Fi networks, press ☰, and then tap Scan.

3. Tap a Wi-Fi network to connect to it.

Connecting to a virtual private network (VPN)

Add virtual private networks (VPNs) so you can connect and access resources inside a secured local network, such as your corporate network.

Depending on the type of VPN you’re using at work, you may be asked to enter your login credentials and install security certificates before you can connect to your company’s local network. You can get this information from your network administrator.

Also, HTC Vivid must first establish a Wi-Fi or data connection before you can start a VPN connection.
Adding a VPN connection

You must first set a lock screen PIN or password before you can set up the VPN.

1. From the Home screen, press \( \equiv \), and then tap `Settings`.
3. Tap `VPN > Add VPN network`.
4. Enter the VPN settings and set them up according to the security details your network administrator gave you.
5. Tap `Save`.

The VPN is then added to the VNPs section of the VPN settings screen.

Connecting to a VPN

1. From the Home screen, press \( \equiv \), and then tap `Settings`.
3. Tap `VPN`.
4. Tap the VPN that you want to connect to.
5. Enter your log in credentials, and then tap `Connect`. When you’re connected, the VPN connected icon \( \equiv \) appears in the notification area of the title bar.

You can then open the web browser to access resources such as your corporate network intranet.

Disconnecting from a VPN

1. Press and hold the title bar, and then slide down your finger to open the Notifications panel.
2. Tap the VPN connection to return to the VPN settings screen, and then tap the VPN connection to disconnect from it.

When HTC Vivid has disconnected from the VPN, the VPN disconnected icon \( \equiv \) is displayed in the notification area of the title bar.
Using HTC Vivid as a modem (USB tethering)

No Internet connection available for your computer? No problem. Use the Internet connection of HTC Vivid to connect to the Internet.

- Requires an AT&T appropriate data plan with tethering.
- You need your SIM card inserted on HTC Vivid to use the data connection.
- To use HTC Vivid as a modem, you need to install HTC Sync on your computer first.

1. Make sure the data connection on HTC Vivid is turned on.
2. Connect HTC Vivid to the computer using the provided USB cable.
3. On the Choose a connection type screen, select USB tethering, and then tap Done.

Data tethering requires an appropriate DataPro data plan. Devices connected to your Mobile Hotspot use data from your DataPro plan. Overage charges apply if the included monthly data allowance is exceeded.

Sharing your data connection using Mobile Hotspot

You can also use HTC Vivid to provide a mobile broadband connection wirelessly for up to 8 other devices. Create a hotspot and share your connection.

1. To create a portable hotspot, tap > Wi-Fi Hotspot.
2. Tap Portable Wi-Fi Hotspot to turn on the functionality. You can also rename your hotspot (SSID), choose the type of Security and set the password so others cannot connect to your connection without authorization.

Mobile Hotspot requires an appropriate DataPro data plan. Devices connected to your Mobile Hotspot use data from your DataPro plan. Overage charges apply if the included monthly data allowance is exceeded. The number of devices you can connect depends on your device. Performance may vary depending on the number of devices connected and other factors. If you do not use a password, others will be able to use your mobile hotspot connection.
Connecting to the Internet through a computer

If you temporarily don’t have Internet access, you can still go online by using your computer’s Internet connection.

Before you can use your computer as a modem, be sure to install HTC Sync on your computer first.

1. Make sure your computer is connected to the Internet.

Two things to check for your computer’s Internet connection. One, you may need to turn off your local network’s firewall. Two, if your computer connects to the Internet via PPP (e.g. Dial UP, xDSL, or VPN), Internet Pass-through will only support TCP protocol.

2. Connect HTC Vivid to the computer using the provided USB cable.

3. On the Choose a connection type screen, select Internet pass-through, and then tap Done.
Bluetooth basics

Turning Bluetooth on or off

1. From the Home screen, press  and then tap Settings.
2. Tap the Bluetooth On/Off switch to turn it on and off.

Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

Changing the device name

The device name identifies HTC Vivid to other devices.

1. From the Home screen, press  and then tap Settings.
2. If Bluetooth is off, tap the Bluetooth On/Off switch to turn it on.
4. Press  and then tap Rename phone.
5. Enter the new name for HTC Vivid in the dialog box, and then tap Rename.

Connecting a Bluetooth headset or car kit

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit.

- To listen to music with your headset or car kit, the headset or car kit must support the A2DP Bluetooth profile.
- Before you connect your headset, make it discoverable so HTC Vivid can find it. Refer to your headset manual for details.

1. From the Home screen, press  and then tap Settings.
2. If Bluetooth is off, tap the Bluetooth On/Off switch to turn it on.
4. If you don’t see your headset listed, press  and then tap Search for devices to refresh the list.
5. When you see the name of your headset in the Available Devices section, tap the name.

6. HTC Vivid automatically tries to pair with the headset.

7. If automatic pairing fails, enter the passcode supplied with your headset.

The pairing and connection status is displayed below the hands-free headset or car kit name in the Bluetooth devices section. When the Bluetooth headset or car kit is connected to HTC Vivid, the Bluetooth connected icon is displayed in the status bar.

**Reconnecting a headset or car kit**

Normally, you can easily reconnect your headset by switching on Bluetooth on HTC Vivid, and then turning on the headset. However, you might have to connect manually if your headset has been used with another Bluetooth device.

1. From the Home screen, press , and then tap **Settings**.

2. If Bluetooth is off, tap the Bluetooth **On/Off** switch to turn it on.

3. Tap **Bluetooth**. The Bluetooth screen opens.

4. Tap the headset’s name in the Paired devices section.

5. If prompted to enter a passcode, try 0000 or 1234, or consult the headset/car kit documentation to find the passcode.

If you still cannot reconnect to the headset or car kit, follow the instructions in **Unpairing from a Bluetooth device** on page 145, and then follow the steps under **Connecting a Bluetooth headset or car kit** on page 143.

**Disconnecting or unpairing from a Bluetooth device**

**Disconnecting a Bluetooth device**

1. From the Home screen, press , and then tap **Settings**.

2. Tap **Bluetooth**. The Bluetooth screen opens.

3. In the Paired devices section, tap name of the device to disconnect.

4. Tap **OK**.

Tap the name of the device to reconnect it.
Unpairing from a Bluetooth device

1. From the Home screen, press 
   and then tap Settings.
2. Tap Bluetooth. The Bluetooth screen opens.
3. In the Paired devices section, tap 
   next to the device to unpair.
4. Tap Unpair.

Sending information using Bluetooth

Before you begin, set the receiving device to discoverable mode. You may also need to set it to “Receive Beams” or “Receive Files”. Refer to the device’s documentation for instructions on receiving information over Bluetooth.

1. On HTC Vivid, open the app that contains the information or file you want to send.
2. Follow the steps for the type of item you want to send:

   **Captured photo or video**
   - After capturing, on the Camera preview screen, tap Share > Bluetooth.

   **Photos or videos**
   1. On the Gallery app, choose an album.
   2. Tap Share > Bluetooth.
   3. Choose the photos and videos you want to share, and then tap Next.

   **Contact**
   1. On the People app, tap a contact to view the contact’s details.
   2. Press 
   and then tap Send contact.
   3. Tap the down arrow icon, and then select Bluetooth.
   4. Choose which details to share, and then tap Send.

   **Calendar appointment or event**
   - In Day view, Agenda view, or Week view, press and hold the event, and then tap Forward > Bluetooth.

   **Music track**
   1. With the track displayed on the Music app’s Now playing screen, tap ▼ > Share > Share file.
   2. Tap Bluetooth.

   **Voice recording**
   - On the main Voice Recorder screen, tap Share > Bluetooth.

3. Turn Bluetooth on and pair with the receiving device, if you’re asked to do so.
4. On the receiving device, accept the file.
Where sent information is saved

When you send information using Bluetooth, the location where it’s saved depends on the type of information and the receiving device.

If you send a calendar event or contact, it is normally added directly to the corresponding application on the receiving device.

If you send another file type to a Windows computer, it is normally saved in the Bluetooth Exchange folder within your personal document folders.

- On Windows XP, the path may be: C:\Documents and Settings\[your username]\My Documents\Bluetooth Exchange
- On Windows Vista, the path may be: C:\Users\[your username]\Documents
- On Windows 7, the path may be: C:\Users\[your username]\Documents \Bluetooth Exchange Folder

If you send a file to another device, the saved location may depend on the file type. For example, if you send an image file to another mobile phone, it may be saved in a folder named “Images”.

Receiving information using Bluetooth

HTC Vivid lets you receive various files with Bluetooth, including photos, music tracks, contact info, calendar events, and documents such as PDFs.

Refer to the device’s documentation for instructions on sending information over Bluetooth.

1. From the Home screen, press ☰, and then tap Settings.
2. If Bluetooth is off, tap the Bluetooth On/Off switch to turn it on.
4. Tap the HTC Vivid Bluetooth name near the top of the screen to make HTC Vivid visible to nearby Bluetooth devices.
5. On the sending device, send one or more files to HTC Vivid.
6. If asked, accept the pairing request on HTC Vivid and on the receiving device. Also, you may be prompted to enter the same passcode or confirm the auto-generated passcode on both devices.
   You’ll then get a Bluetooth authorization request.
7. Tap Pair.
8. When HTC Vivid receives a file transfer request notification, slide the Notifications panel down, tap the incoming file notification, and then tap Accept.

9. When a file is transferred, a notification is displayed. Slide the Notifications panel down, and then tap the relevant notification.

When you open a received file, what happens next depends on the file type:

- Media files and documents are usually opened directly in a compatible app. For example, if you open a music track, it starts playing in the Music app.

- For a vCalendar file, choose the calendar where you want to save the event, and then tap Import. The vCalendar is added to your Calendar events.

- For a vCard contact file, you can choose to import one, several, or all of those contacts to your contacts list.
Security

Protecting your SIM card with a PIN

Add another layer of security for HTC Vivid by assigning a PIN (personal identification number) to your SIM.

Make sure you have the default SIM PIN provided by your mobile operator before continuing.

1. From the Home screen, press 
   Settings > Security.
2. Tap Set up SIM card lock, then select Lock SIM card.
3. Enter the default SIM card PIN, and then tap OK.
4. To change the SIM card PIN, tap Change SIM PIN.

Restoring a SIM card that has been locked out

If you enter the wrong PIN more times than the maximum number of attempts allowed, your SIM card will become “PUK-locked.”

You need a PUK code to restore access to HTC Vivid. This code may have been provided by your mobile operator when you received your SIM card.

1. On the Phone dialer screen, enter the PUK code, and then tap Next.
2. Enter the new PIN you want to use, and then tap Next.
3. Enter the new PIN again, and then tap OK.

Protecting HTC Vivid with a screen lock

Protect your personal information and prevent others from using HTC Vivid without your permission by setting a screen lock pattern, face unlock, PIN, or password.

You'll be asked to unlock the screen every time HTC Vivid is turned on or when it's idle for a certain period of time.

1. From the Home screen, press 
   Settings > Security.
2. Tap Screen lock.
3. Select a screen lock option and set up the screen lock.
4. Tap **Lock phone after**, then specify the idle time before the screen is locked.

![Note](image)

You can also clear the **Make pattern visible** or **Make passwords visible** if you don’t want your screen lock to display as you enter it onscreen.

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**Forgot your screen lock pattern?**

If you’ve forgotten your screen lock pattern, you have up to five attempts to try and unlock HTC Vivid.

If this fails, you can unlock HTC Vivid by entering your Google Account user name and password.

1. On the unlock screen, enter your lock pattern.
2. After the fifth attempt, when you’re asked to wait for 30 seconds, tap **OK**.
3. If the display goes off, press the POWER button to turn the display back on, and then unlock the screen.
4. Tap the **Forgot pattern?** button when it appears.
5. Enter your Google Account name and password, and then tap **Sign in**. You’ll then be asked to create a new screen lock pattern. If you no longer want to do so, tap **Cancel**.

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**Encrypting data on HTC Vivid**

You can encrypt data on your storage card such as music files and other media.

![Tip](image)

Set a lock screen PIN or password before encrypting your data.

1. From the Home screen, press **Settings**, and then tap **Settings**.
2. Tap **Storage**.
3. Under the SD card section, tap **SD card encryption**.
4. Tap **Encrypt**.
5. Enter the lock screen PIN or password.
6. Tap Continue.
7. Tap Encrypt again.

If you want to stop encrypting new information on HTC Vivid, deselect the SD card encryption checkbox. This will reformat the storage card, erasing all data currently on the card.
Settings

Changing display settings

Adjusting the screen brightness manually

1. From the Home screen, press , and then tap Settings.
2. Tap Display > Brightness.
3. Clear the Automatic brightness check box.
4. Drag the brightness slider to the left to decrease or to the right to increase the screen brightness.

Adjusting the time before the screen turns off

After a period of inactivity, the screen turns off to conserve battery power. You can set the idle time before the screen turns off.

1. From the Home screen, press , and then tap Settings.
2. Tap Display > Sleep.
3. Tap the time before the screen turns off.

Turning automatic screen rotation off

Automatic rotation is not supported in all applications.

1. From the Home screen, press , and then tap Settings.
2. Tap Display.
3. Clear the Auto-rotate screen check box.

Recalibrating the G-sensor

Recalibrate the screen if you feel that the screen orientation does not respond properly to the way you hold HTC Vivid.

1. From the Home screen, press , and then tap Settings.
2. Tap Display > G-Sensor calibration.
3. Place HTC Vivid on a flat and level surface, and then tap Calibrate.
4. After the recalibration process, tap OK.
Keeping the screen on while charging

1. From the Home screen, press \( 	ext{ } \), and then tap Settings.
2. Tap Develop option.
3. Select the Stay awake check box.

Changing sound settings

Switching between silent, vibration, and normal modes

Do one of the following:

- To change from silent to normal mode, press the VOLUME UP button.
- To change from vibration to normal mode, press the VOLUME UP button twice.
- From the Home screen, press \( 	ext{ } \), and then tap Settings > Sound > Sound profile.

Playing a sound when selecting onscreen items

1. From the Home screen, press \( 	ext{ } \), and then tap Settings.
2. Tap Sound.
3. Select or clear the Touch sounds check box.

Lowering the ring volume automatically

HTC Vivid has a quiet ring feature that automatically lowers the ring volume when you move it.

1. From the Home screen, press \( 	ext{ } \), and then tap Settings.
2. Tap Sound.
3. Select or clear the Quiet ring on pickup check box.

Making HTC Vivid ring louder in your pocket or bag

To help avoid missing incoming calls when HTC Vivid is in your pocket or bag, the pocket mode feature gradually increases the ring volume and vibrates when you receive a call.

1. From the Home screen, press \( 	ext{ } \), and then tap Settings.
2. Tap Sound.
3. Select or clear the Pocket mode check box.
**Switching to speakerphone automatically**

When you’re in a call, you can switch to speakerphone by simply flipping HTC Vivid over.

1. From the Home screen, press 📲, and then tap **Settings**.
2. Tap **Sound**.
3. Select or clear the **Flip for speaker** check box.

**Changing the display language**

Changing the language adjusts the keyboard layout, date and time formatting, and more.

The languages available to choose from may depend on the version of HTC Vivid you have.

1. From the Home screen, press 📲, and then tap **Settings**.
2. Tap **Language & keyboard** > **Language**.
3. Tap the language you want to use.

**Checking battery usage**

1. From the Home screen, press 📲, and then tap **Settings**.
2. Tap **Power** > **Battery use**.
3. To see more details, tap the graph or the features that are using the battery power.

If you see buttons while viewing the usage details screen, you can tap them to adjust the settings that affect battery usage or to turn off the feature that’s consuming battery.
Managing memory

Checking how much phone memory is available for use

1. From the Home screen, press ☰, and then tap Settings.
2. Tap Storage. The available phone memory is displayed in the Phone storage and Internal storage sections.

Checking the available storage card space

1. From the Home screen, press ☰, and then tap Settings.
2. Tap Storage. The total and available storage card space is displayed in the SD card section.

Making more storage space (internal storage)

Easily free up space in internal storage by cleaning up the application cache, moving or uninstalling apps, and deleting old mails and messages all in one go.

You cannot move or uninstall preinstalled apps.

1. From the Home screen, press ☰, and then tap Settings.
2. Tap Storage, and under Internal storage tap Make more space.
3. On the Clear caches screen, choose whether to clear the cache of rarely used apps only or all apps, and then tap Next.
4. On the Application storage screen:
   - Tap Move apps to phone storage if there are apps that you can transfer to the phone storage.
   - Tap Uninstall apps if there are apps you’d like to remove.
5. Tap Next.
6. On the Mail & message storage screen:
   - Set fewer days of mails to download so that older mails will be removed from the storage automatically.
   - Lower the number of text and multimedia messages per conversation.
7. Tap Finish.

Clearing application cache and data

You can delete the data or clear the cache per application.

1. From the Home screen, press ☰, and then tap Settings.
2. Tap Apps.
3. On the All tab, tap an application.
4. On the screen, tap Clear data and/or Clear cache.

Uninstalling an app

You cannot uninstall an app that’s preinstalled on HTC Vivid.

1. From the Home screen, press  and then tap Settings.
2. Tap Apps.
3. On the Downloaded tab, tap the application you want to uninstall.
4. Tap Uninstall.

Moving an app to or from the phone storage

Free up more space in the internal storage by moving apps to the phone storage.

You cannot move an app that’s preinstalled on HTC Vivid.

1. From the Home screen, press  and then tap Settings.
2. Tap Apps.
3. On the Downloaded tab, tap the app you want to move.
4. Tap Move to phone storage.

Stopping running applications using Task Manager

Use Task Manager to free up memory by stopping running applications that you’re not currently using.

1. From the Home screen, tap  > Task Manager.
2. In the All applications list, tap  to the right of the application name to stop it.

Backing up settings to Google

You can choose to automatically back up some settings such as Wi-Fi and bookmarks to Google servers using your Google Account so you can restore them when needed.

1. From the Home screen, press  and then tap Settings.
2. Tap Privacy and select the Back up my settings check box.
Accessibility settings

Use these settings when you’ve downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback. You can turn accessibility functions or services on or off.

1. From the Home screen, press \( \equiv \), and then tap Settings.
2. Tap Accessibility and choose the settings you want.

Checking information about HTC Vivid

1. From the Home screen, press \( \equiv \), and then tap Settings.
2. Tap About phone to enable error reporting, view network and hardware information, and more.

Choosing which app opens when you tap a data item

You can set which app opens when you tap an item such as a phone number or email address while reading a message, viewing a webpage, and more.

1. From the Home screen, press \( \equiv \), and then tap Settings.
2. Tap App associations.
3. For each type of item, choose the app you want to open.
Update and reset

Updating the HTC Vivid software

HTC Vivid can check and notify you if there’s a new software update available. You can then download and install the software update using Wi-Fi. You can also manually check if there’s an available software update.

Depending on the type of update, the update may erase all your personal data and customized settings, and also remove any applications you’ve installed. Make sure that you’ve backed up the information and files you want to keep.

Checking for AT&T updates manually

Use your phone’s data connection to manually check for and download AT&T updates for your phone.

A data connection must be active before checking for AT&T updates.

1. From the Home screen, press 

2. Tap AT&T Software Update > Check for updates.

Restarting HTC Vivid

If HTC Vivid is running slower than normal, an application is not performing properly, or HTC Vivid becomes unresponsive, try restarting HTC Vivid and see if that helps solve the problem.

1. If the display is off, press the POWER button to turn it back on.
2. Unlock the display.
3. Press and hold the POWER button, and then tap Restart.
4. When asked to confirm, tap Restart.

If these steps don't work, you can remove and replace the battery, and then turn HTC Vivid on to restart it.
Resetting HTC Vivid

If you’re passing HTC Vivid on to someone else or HTC Vivid has a persistent problem that cannot be solved, you can perform a factory reset (also called a hard reset).

⚠️ Factory reset will permanently delete all your data and customized settings, and will remove any applications you’ve downloaded and installed. Be sure to back up any data and files you want to keep before you do a factory reset.

Performing a factory reset from settings

1. From the Home screen, press 📷, and then tap Settings.
2. Tap Storage > Factory data reset.
3. Tap Reset phone, and then tap Erase everything.

Performing a factory reset using hardware buttons

If you can’t turn HTC Vivid on or access settings, you can still perform a factory reset by using the hardware buttons on HTC Vivid.

1. Remove the battery, wait for a few seconds, then reinsert the battery.
2. Press and hold the VOLUME DOWN button, and then briefly press the POWER button.
3. Wait for the screen with the three Android images to appear, and then release the VOLUME DOWN button.
4. Press VOLUME DOWN to select FACTORY RESET, and then press the POWER button.
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Index

A
Alarm 116
Android Market
  See Google Play
Apps
  - deleting 114
  - installing 114, 132

B
Back up contacts 86
Bluetooth
  - connecting a Bluetooth headset or car kit 143
  - disconnecting or unpairing 144
  - receiving Calendar event information (vCalendar) 146
  - receiving Contact information (vCard) 146
  - sending information 145
  - sharing music 75
  - turning on or off 143
Browser
  - bookmarks 58
  - opening a new window 56
  - opening an incognito tab 57
  - options 60
  - using 55

C
Calendar
  - creating an event 105
  - managing events 106
  - reminders 108
  - settings 108
  - views 106
Call history 46
Camera
  - basics 61
  - effects 62
  - recording a video 63
  - scenes 63
  - taking a photo 62
  - using the front camera 62
  - zooming 61
Change phone language 153
Clock 115
Conference call 45
Contacts
  - adding 85
  - copying from SIM card 84
  - deleting 88
Copying text 28

D
Data connection
  - access point 137
  - turning on or off 137
Delete apps 114
Delete contacts 88
Display
  - adjusting screen brightness 151
  - changing the time before the screen turns off 151
  - recalibrating G-sensor 151
  - turning off screen rotation 151
DLNA 76
Downloading
  - viewing downloads 57

E
Exchange ActiveSync
  - Out of office 103
  - sending a meeting request 103
  - working with Exchange ActiveSync email 103

F
Facebook
  - checking in to a place 94
Facebook chat 95
Facebook for HTC Sense 92
Factory reset 158
Internet connection
- data connection 137
- Internet pass-through 142
- Tethering 141
- VPN 139
- Wi-Fi 138
- wireless router 141
Internet pass-through 142

K
Keyboard
- dictionary 135
- entering text 133
- entering text by speaking 136
- predictive text 134

L
Language 153
Leap view 19
Locations
- footprints 109
- turning on location services 109

M
Mail
- adding a POP3/IMAP account 98
- adding an Exchange account 99
- managing email messages 103
- sending 101
- sorting email messages 101
- unified inbox 100
- working with Exchange ActiveSync email 103
Making a call 41
Managing memory 154
Market
See Google Play
Master reset 158
Meeting request 103
Messages
- copying to the SIM card 52
- deleting 52
- deleting a conversation 53
- forwarding 51
- locking 52
- viewing 50
microSD card 13

Firmware 157
FM Radio 121
Folder
- grouping apps 36
- removing items 36
- renaming 36
Footprints 109
Friend Stream 92

G
Gallery
- about 66
- editing photos 67
- sending photos and videos 69
- sharing photos and videos 70
- viewing photos 66
- watching video 67
Getting started 8
Google Account 81
Google Chrome 59
Google Maps 111
Google Play 114
Google+ 96

H
Hands free 143
Hard reset 158
Headphones 143
Home dialing 47
Home screen
- about 19
- adding a panel 37
- adding widgets 33
- extended 19
- launch bar 35
- rearranging home panels 37
- rearranging items 35
- removing a panel 37
HTC Clock
- setting an alarm 116
- World Clock 116
HTC Sync 128
HTC Watch 77

I
Internet calling 45

Internet connection
- data connection 137
- Internet pass-through 142
- Tethering 141
- VPN 139
- Wi-Fi 138
- wireless router 141
Internet pass-through 142

K
Keyboard
- dictionary 135
- entering text 133
- entering text by speaking 136
- predictive text 134

L
Language 153
Leap view 19
Locations
- footprints 109
- turning on location services 109

M
Mail
- adding a POP3/IMAP account 98
- adding an Exchange account 99
- managing email messages 103
- sending 101
- sorting email messages 101
- unified inbox 100
- working with Exchange ActiveSync email 103
Making a call 41
Managing memory 154
Market
See Google Play
Master reset 158
Meeting request 103
Messages
- copying to the SIM card 52
- deleting 52
- deleting a conversation 53
- forwarding 51
- locking 52
- viewing 50
microSD card 13
MMS 49
Modem
- USB tethering 141
- using your computer 142
Multimedia message 49
Music
- browsing the library 72
- listening 72
- playing music from Lock screen 73
- playlist 73
- setting a song as ringtone 74
- sharing music using Bluetooth 75

News
- reading stories 118
- subscribing to channels 118
Notes
- about 123
- creating notebooks 123
- reading 125
- sharing 125
- syncing notes 124
- writing 124
Notifications
- panel 23

Online accounts
- managing 82
- what can you sync with 81
Onscreen keyboard
- dictionary 135
- entering text 133
- entering text by speaking 136
- predictive text 134

Pair a Bluetooth device 143
People
- adding a new contact 85
- deleting contacts 88
- editing a contact 87
- filtering your contacts 84
- groups 89
- merging contact information 86
- setting search options 85
- widget 90
Phone calls
- calling a number in a message 42
- calling a number in an email 42
- calling using Wi-Fi 45
- making an emergency call 42
- receiving 42
- setting up a conference call 45
Phone information 156
Phone settings
- About phone 156
- Applications 154
- Display 151
- Language & keyboard 153
- Sound 152
- Storage 154
Phone updates 157
Photos
- editing 67
- sharing 70
- viewing 66
Playing music from the Lock screen 73
PUK (PIN Unblock Key) 148
Quick Settings 24
Radio 121
Record your voice 123
Ring volume
- lowering ring volume automatically 152
- making your phone ring louder 152
Ringtone
- setting 74
- trimming 75
Router 141
RSS 118
Scenes 31
Screen
- adjusting screen brightness 151
- changing the time before the screen turns off 151
- recalibrating G-sensor 151
- turning off screen rotation 151
SD card 13
Search 55
Security
- locking with a screen lock pattern, PIN, or password 148
- locking your SIM card with a PIN 148
Settings
- About phone 156
- Applications 154
- Language & keyboard 153
- Sound 152
- Storage 154
Sharing
- games and apps 121
SIM card
- copying a message 52
- SIM PIN 148
Slideshow 66
SMS 48
Social networks
- adding 82
Software update 157
Sound
- ringtone, notifications, and alarms 38
- audible selection 152
- lowering ring volume automatically 152
- Pocket mode 152
- sound set 38
- switching profiles 152
- switching to speakerphone 153
Speakerphone 44
Speed dial 41
Stocks 119
Storage card
- moving apps to the storage card 155
Sync
- HTC Sync 128
- online accounts 82
Tasks
- creating a list 126
- creating a task 127
- filtering tasks 126
- managing lists 126
- to do 127
Tethering 141
Text message 48
Timemark 125
Upgrading phone software 157
Upgrade 157
USB 141
Videos
- recording 63
- sharing 70
- trimming 68
- watching 67
Voice input 136
Voice Recorder 123
VPN
- adding a connection 140
- connecting 140
Wallpaper
- changing 32
Weather
- adding cities 117
- checking weather 117
Wi-Fi
- calling 45
- connecting to another network 139
- network status 139
- turning on 138
Widgets
- adding 33
- changing settings 34
- removing 35
Wireless router 141
YouTube
- sharing videos 71