

AT&T Cingular Flip™ 3



**USER
MANUAL**



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This device meets applicable national SAR limits of 1.6 W/kg. When carrying the device or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not using it.



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

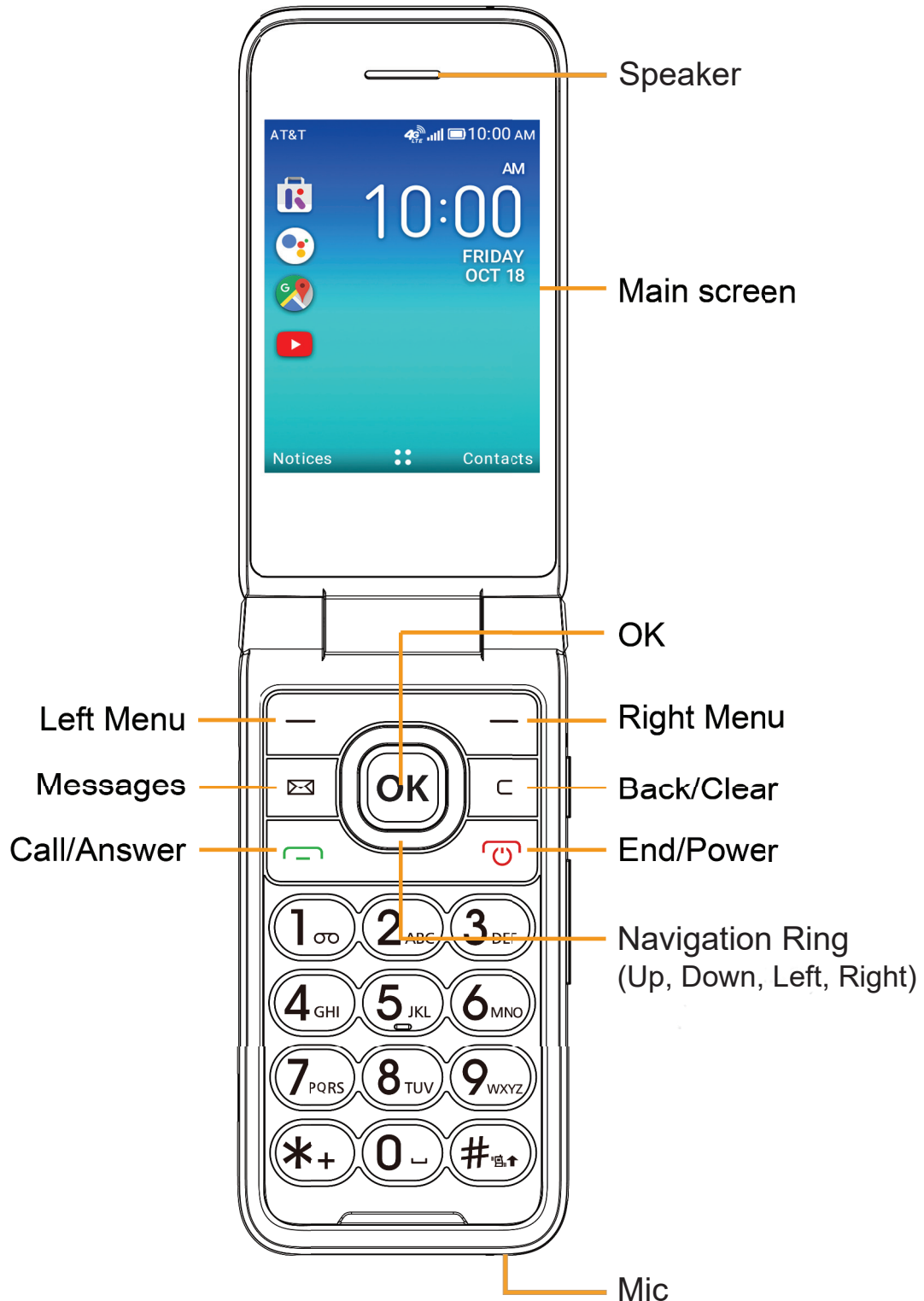


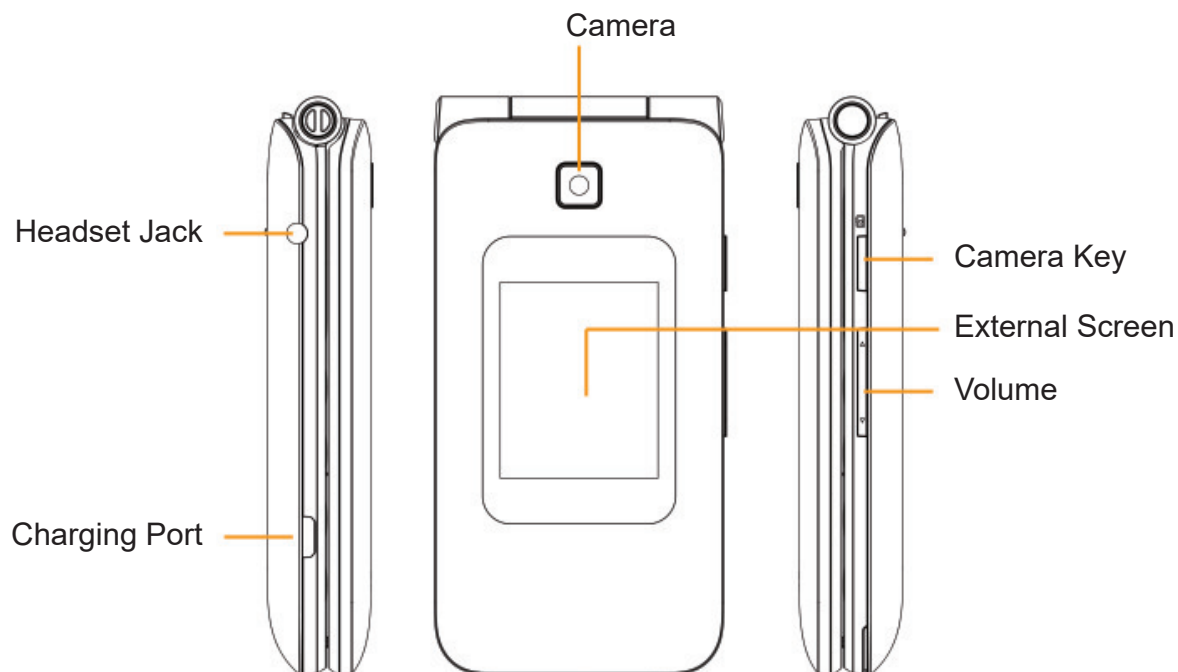
The device contains magnets which may interfere with other devices and items (such as credit cards, pacemakers, defibrillators, etc.). Please maintain at least 150 mm of separation between your phone and the devices/items mentioned above.

1. Getting started

1.1 *Keys and Icon status*

Keyboard Layout

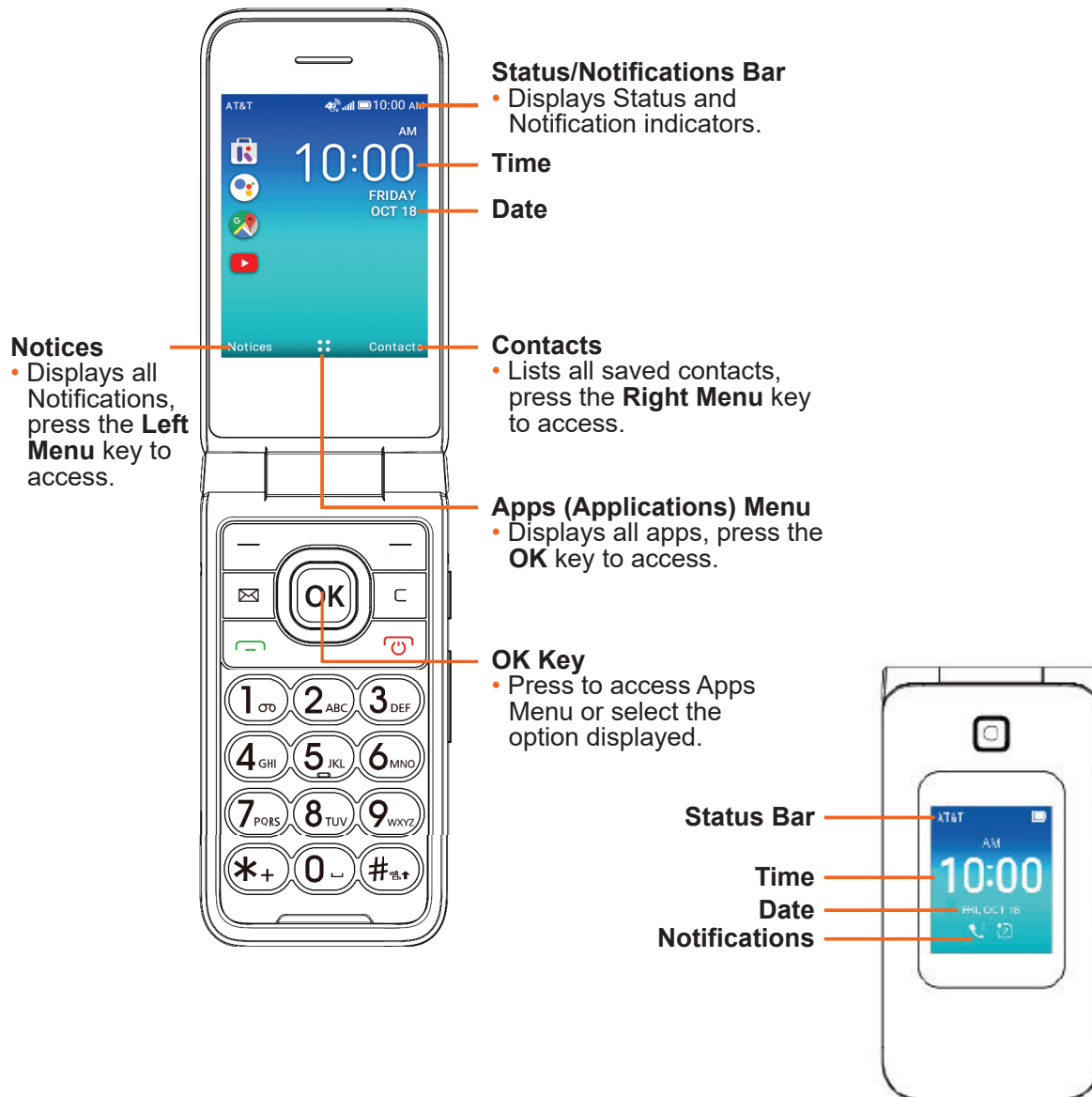




Icon Function/Description

	OK <ul style="list-style-type: none"> • Press to confirm a selection • From the Home screen, press to access the app menu • Long press to launch the Google™ Assistant or activate speech-to-text
	Navigation Ring <ul style="list-style-type: none"> • Press up, down, left or right to navigate • UP: Shortcut settings • DOWN: Email app • LEFT: Use the navigation ring to scroll up and down to access the KaiStore™, Google Assistant, Google Maps and YouTube™ • RIGHT: Google app
	Messages <ul style="list-style-type: none"> • Press to access the Messages app
	Back/Clear <ul style="list-style-type: none"> • Press to return to the previous screen, close a dialog box or exit the options menu • In typing mode, press to delete a character
	Call/Answer <ul style="list-style-type: none"> • Press to dial a call or to answer an incoming call • From the Home screen, press to access the call log
	End/Power <ul style="list-style-type: none"> • Press to end a call or return to the Home screen • Long press to power on/off the device
	Camera Button <ul style="list-style-type: none"> • Press to access the Camera app • In the Camera app, press to take a picture or start/stop recording a video • Press and hold the Camera and Volume down buttons simultaneously to capture a screenshot
	Volume Button, Up and Down <ul style="list-style-type: none"> • While on a call, press Up/Down to adjust the earpiece or headset volume • While listening to music, press Up/Down to adjust media volume • From the Home screen, press Up/Down to adjust the volume of ringtones and alerts • With an incoming call, press either button to mute the ringtone

Internal and External Display

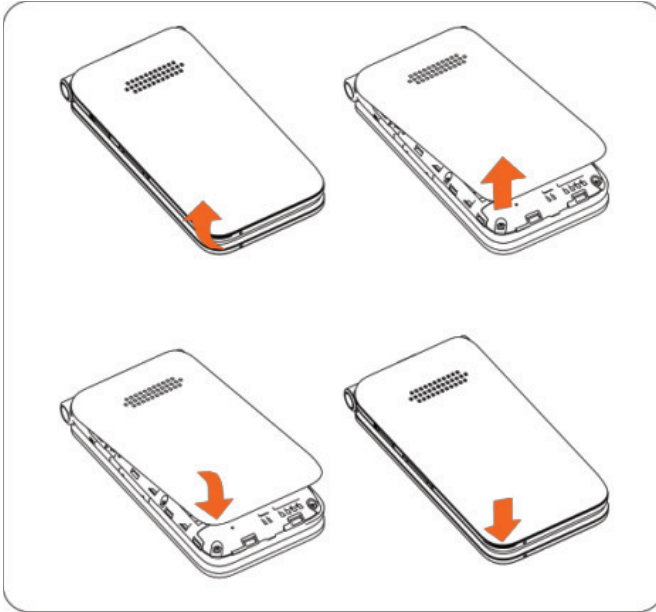


Status Bar

The status bar runs along the top of your screen and shows the phone's status on the right side and your network and notification icons on the left.

Bluetooth® is active	4G LTE is available	Missed a call
Wi-Fi® is connected	3G data is available	New email is available
Device is set to vibrate only	Airplane mode is on	New message is available
Silent mode is set	An alarm is set	Counter shows number of other notifications
Connected to Network (full signal)	Battery is currently charging	
Connected to Network (roaming)	Battery is at full charge	

1.2 Set up your device

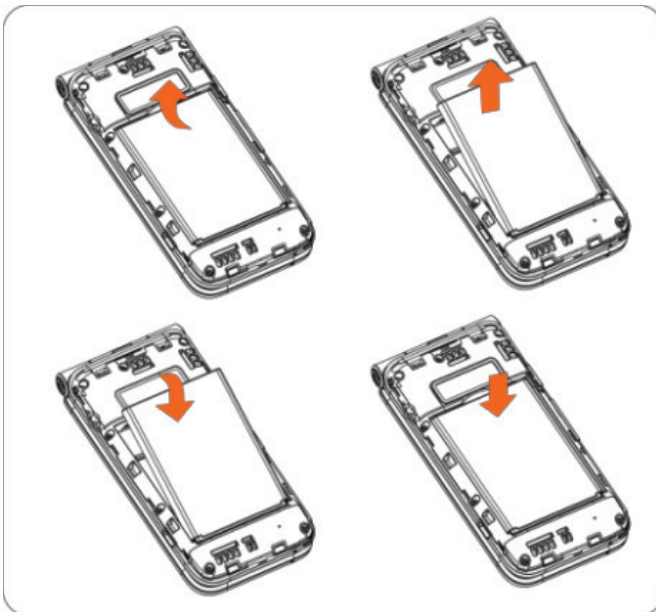


Remove the back cover

Remove the battery cover by gently lifting up in the direction shown. There is a notch located on the bottom left hand corner of the phone's back cover to help lift it up.

Replace the back cover

Replace the back cover properly by aligning it with the back of the device. Make sure the speaker holes are positioned at the top and press gently until the back cover clicks into place on all sides.

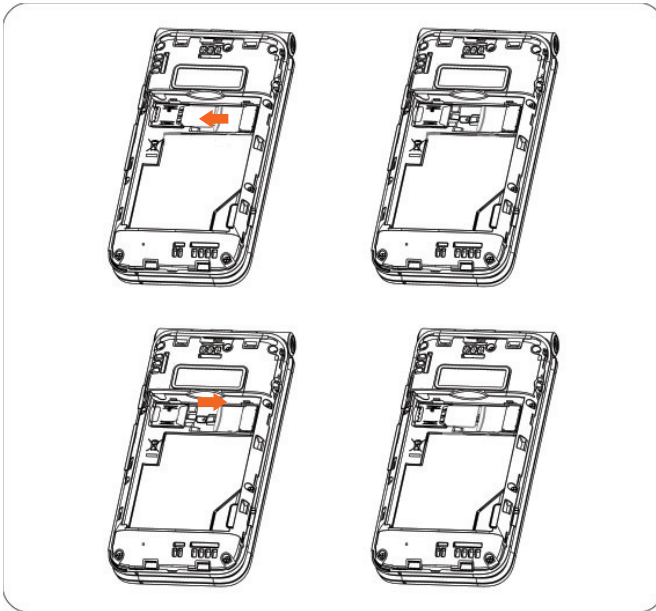


Remove the battery

Gently lift the battery up from the notch located at the center top of the battery and remove it from the slot.

Install the battery

Line up the gold contacts on the battery with the gold connectors at the bottom of the battery slot, and gently push the battery down into the slot.



Insert a SIM or microSD™ card

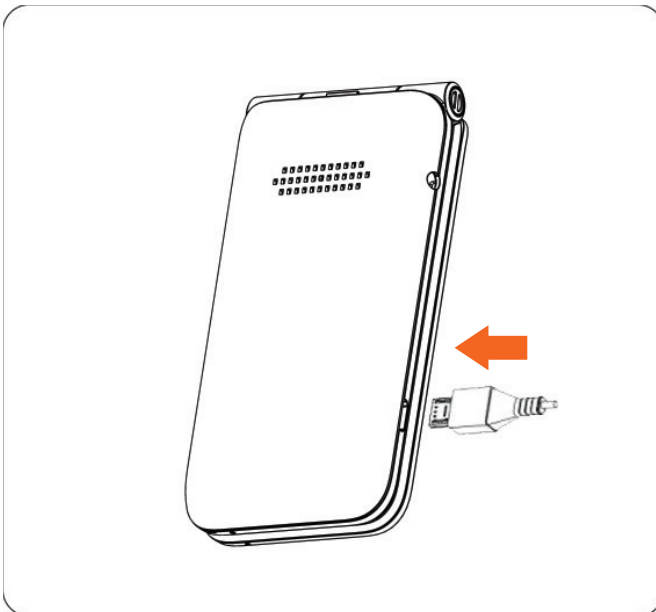
With the battery removed, hold the new SIM with metal contacts facing downward and the cut corner at the lower left. Slide the card into the SIM slot on the left. For a microSD card, slide the card with gold contacts facing downward into the microSD card slot on the right. Your phone's memory is expandable by up to 32GB with a compatible microSD card (sold separately).

Remove nano SIM or microSD™ card

Push down on the plastic clip located at the edge of the SIM or microSD card slot to allow the card to slide out of the slot. Slide the SIM or microSD card out of the slot.



Your phone only supports Nano-SIM cards. Do not attempt to insert a Mini or Micro SIM card or you may damage your phone.



Charge the battery


Insert the smaller end of the charger into the device charging port and plug the charger into an electrical outlet.



To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged.

1.3 Power options

Power On




Press down on the **Power button**  for an extended time until the phone powers on. The Home screen will be displayed. If screen lock is set up, enter your passcode to access the Home screen.

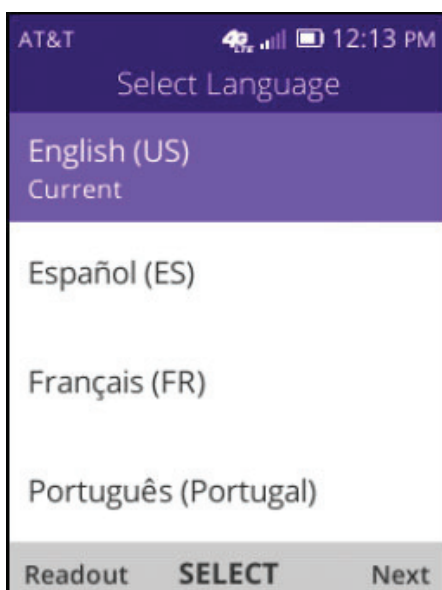
Note: *If you don't know your passcode or if you have forgotten it, contact your service provider. Do not store passcodes within your phone; instead store passcodes in a location that is accessible without using your phone.*




Power Off Options

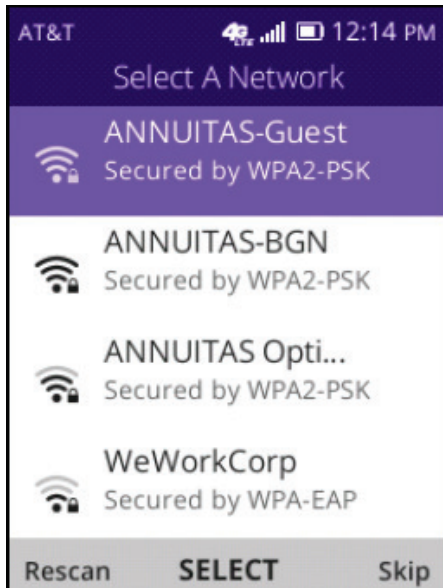
Press and hold the **Power button**  until the power options display. You can select **Power Off**, **Restart** or **Clean Up Memory**, and press **OK**  to confirm.


1.4 Set up your phone for the first time

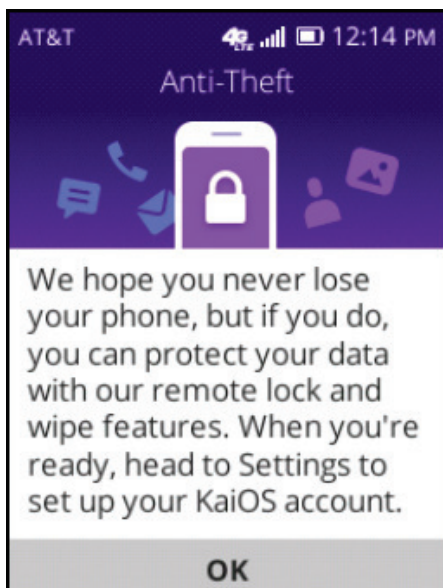
1. Press the **Power button**  on your device for three seconds to power it on, and then follow the prompts to set up your device. Use the **Navigation ring**  to select your preferred language and press **OK** .





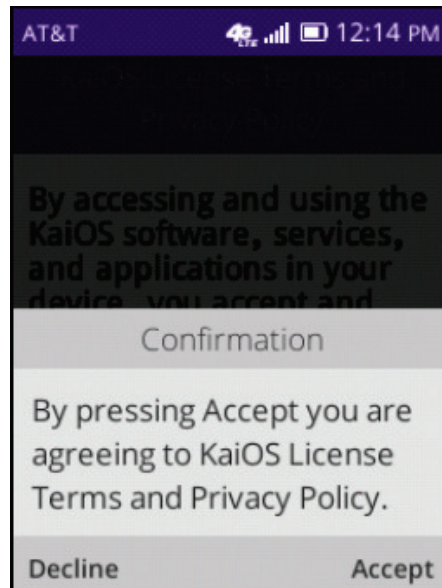
2. Use the **Navigation ring**  to select a Wi-Fi network, if applicable. You can also skip selecting a Wi-Fi network by pressing **Right Select**  to **Skip**. Press **OK**  to select the desired network and enter the password, if needed.






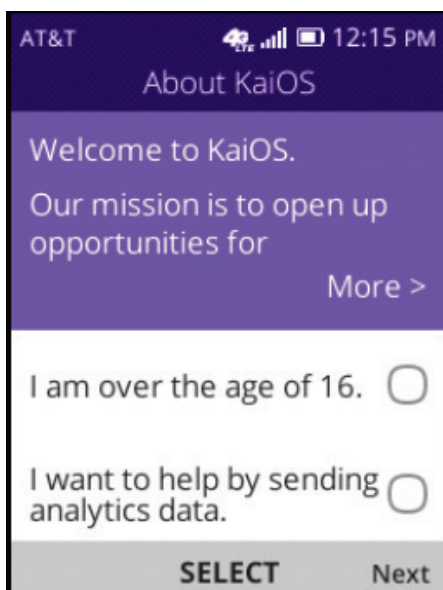
3. After reading through the introduction of the Anti-Theft function, press **OK**  to continue.






4. Press **Right Select**  to **Accept** the KaiOS License Terms and Privacy Policy, and then press **Right Select**  to confirm.



5. The About KaiOS page will be displayed. Use the **Navigation ring**  and **OK**  to select, and then press **Right Select**  to confirm.

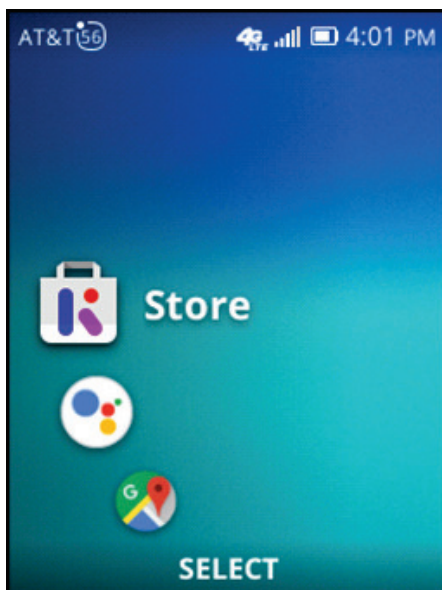


2. More apps









To access **More apps**, press left on the **Navigation ring**  from the Home screen, and then press up or down on the **Navigation ring**  to select the app you want. Press **OK**  to confirm your selection.



2.1 Store

The KaiStore provides a selection of the world's most popular apps, such as Facebook™, Google Maps, and Twitter™. The KaiStore and all the available apps are optimized for feature phones—devices without touchscreens. They're easy to install, use and update.










Download an app from Store








1. Launch the KaiStore app by pressing left on the **Navigation ring**  from the Home screen, and then use the **Navigation ring**  to scroll up and select **Store** . Press **OK**  to launch the app.
2. Select the app that you want to download by using the **Navigation ring**  to browse through apps.
3. Press **OK**  to enter the description page for the selected app.
4. Press **OK**  to start downloading and installing the selected app. (Press **OK**  again to pause the download.)

Downloaded apps can be found in the app menu. Use the the **Navigation ring**  to select an app, and press **OK**  to launch it.






Update an app in Store

1. In the Store app, select the app that you have already downloaded and want to update by navigating with the **Navigation ring**  in the apps list. Apps that have been downloaded will show a checkmark at the top right corner of the app tile in the apps list.
2. Press **Right Select**  to enter **Options** for the selected app.
3. Select **Settings** with the **Navigation ring** , and press **OK** . Select **Auto Update** with the **Navigation ring** , and press **OK** .
4. Select the mode you need, and press **OK** .

Uninstall an app




1. From the Home screen, press **OK**  to access the app menu.
2. Select an app from the app menu that you have already downloaded that you want to delete by using the **Navigation ring** .
3. Press **Right Select**  to enter **Options**.
4. Use the **Navigation ring**  to select **Uninstall**, and press **OK**  to delete. If needed, press **Left Select**  to cancel , or press **Right Select**  to continue.

Check Privacy Policy in Store






1. In **Store** , use the **Navigation ring**  to select the app for which you want to view the privacy policy.
2. Press **Right Select**  to enter **Options**.
3. Select **Privacy Policy** with the **Navigation ring** .
4. Press **OK**  to browse the **Privacy Policy** on the website.

Check Terms and Services in Store

1. In **Store** , use the **Navigation ring**  to select the app for which you want to view the terms and services.

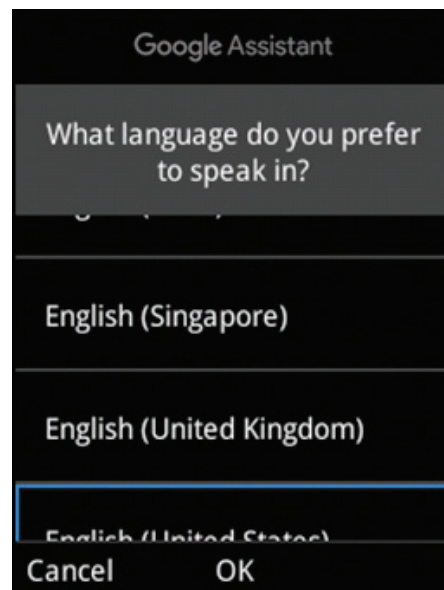
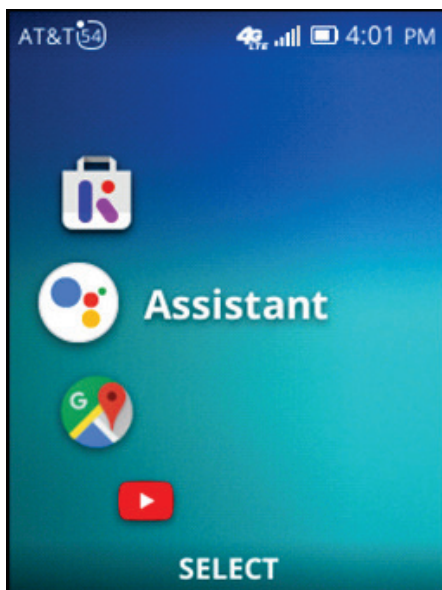
2. Press **Right Select**  to enter **Options**.
3. Select **Terms and Services** with the **Navigation ring** .
4. Press **OK**  to browse the Terms and Services on the website.

Request Help in Store






1. In **Store** , use the **Navigation ring**  to select the app for which you want to get help.
2. Press **Right Select**  to enter **Options**.
3. Select **Need Help?** by using the **Navigation ring** .
4. Press **OK**  to submit a help ticket on the website.

2.2 Assistant

Your voice assistant allows you to make calls, send messages, open an app or perform other commands all with your voice.







Activate assistant

1. From the Home screen, press and hold **OK**  to launch your Google Assistant. Or from the Home screen, press left then up on the **Navigation ring**  to select **Google Assistant**  and press **OK**  to launch the app..
2. Speak your voice command out loud. **Google Assistant**  will speak back to you and walk you through the next steps.

Try speaking:

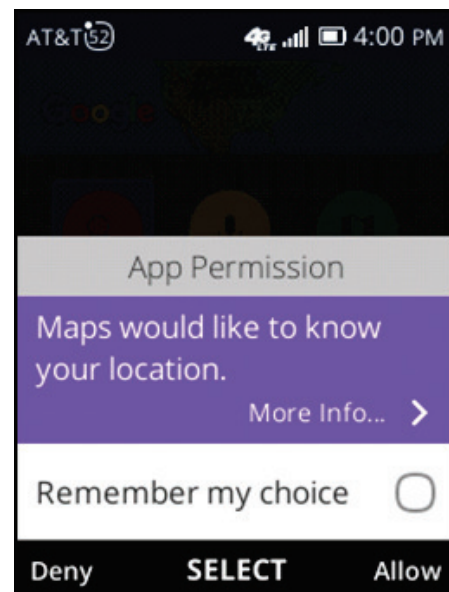
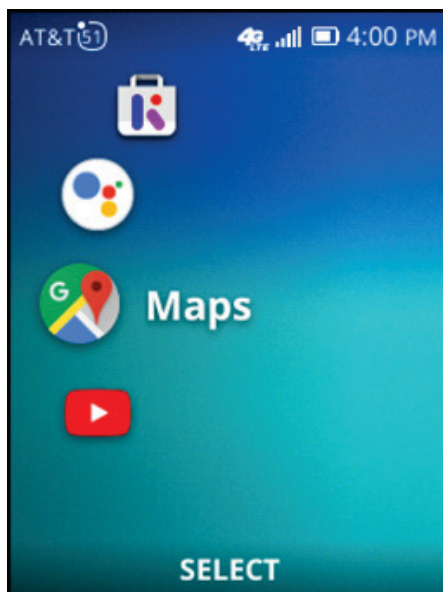
- **"What's the weather today?"** to get the day's weather forecast.
- **"Where's the nearest grocery store?"** to get directions to the nearest grocery store.
- **"How many milliliters are in a tablespoon?"** for an easy way to convert units.
- **"What else can you do?"** for more functions.

Switch language







1. In **Google Assistant** , press **Right Select**  to access language options.
2. Select your preferred language by using the **Navigation ring** .
3. Press **OK**  to confirm.

2.3 Maps










Search for a location, automatically detect your location, get directions and more.

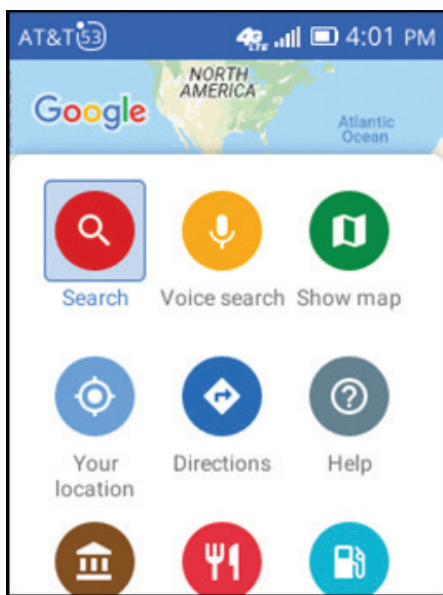


Setting up Maps






1. From the Home screen, press left on the **Navigation ring**  to select **Maps** , and press **OK**  to confirm.
2. When launching **Maps**  for the first time, use the **Navigation ring**  and **OK**  to allow location permissions. This allows the app to detect your current location.

Detect your location

1. In **Maps** , select **Your location** by using the **Navigation ring** , and press **OK** .
2. If not already done, press **Right Select**  to allow **Maps**  to access your location (optional).
3. Press **Right Select**  again to confirm **OK** .
4. Use the **Navigation ring**  to highlight **On**, and press **Right Select**  to enable geolocation.

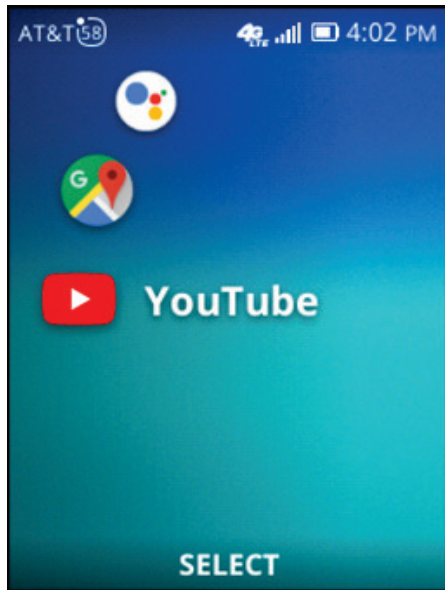


Get directions




1. In **Maps** , select **Directions** by using the **Navigation ring** , press **OK** .
2. Type in an address or location category in the **Destination field** or use the **Navigation ring**  to select **Choose on map**.
3. Type your starting address into the **Starting point** field or use the **Navigation ring**  to select **Your location** or **Choose on map** as your starting location.

2.4 YouTube







YouTube is the most popular video sharing platform. You can view, rate, share, create playlists, report, comment on videos and subscribe to other users. It offers a wide variety of user-generated and corporate media videos.







Launch YouTube

1. From the Home screen, press left and then down on the **Navigation ring**  to select **YouTube** .
2. Press **OK**  to launch the app.





Search for a video

1. In **YouTube** , use the **Navigation ring**  to activate the search bar, and press **OK**  to enter typing mode.
2. In the search bar, type in the keywords that you want to search, and press **Right Select**  to confirm.
3. Use the **Navigation ring**  to scroll through search results, and press **OK**  to confirm a selection.






View Trending videos

1. Use the **Navigation ring**  to select the profile icon at the top right corner of the app home page. Press **OK**  to confirm.
2. Use the **Navigation ring**  to select **Trending** and press **OK**  to confirm.

Enter Library page

1. Use the **Navigation ring**  to select the profile icon at the top right corner of the app home page. Press **OK**  to confirm.
2. Use the **Navigation ring**  to select **Library** and press **OK**  to confirm.



Sign in to your account

1. Use the **Navigation ring**  to select the profile icon at the top right corner of the app home page. Press **OK**  to confirm.
2. Use the **Navigation ring**  to select **Sign in** and press **OK**  to confirm.
3. Enter your user ID and password, and press **OK**  to sign in.









3. Phone call

3.1 Make a phone call










Place a call by dialing directly from the keypad

1. Enter the desired phone number with the keypad.
2. Press **OK**  or **Call/Answer**  to dial the number.

Place a call from the Call Log



1. Press **Call/Answer**  from the Home screen to access the **Call Log** . Or from the Home screen, press **OK**  to access the app menu, and use the **Navigation ring**  to select **Call Log** . Press **OK**  to open the app.
2. Use the **Navigation ring**  to scroll down and select the desired number.
3. Once the desired number is selected, press **OK**  to place the call.

Place a call with Contacts


1. Press **Right Select**  from the Home screen to access **Contacts** . Or from the Home screen, press **OK**  to access the app menu, and use the **Navigation ring**  to select **Contacts** . Press **OK**  to open the app.
2. Use the **Navigation ring**  to select the desired contact.
3. Once the contact is selected, press **OK**  twice, or press **Call/Answer**  to place the call.

***Note:** If you make a mistake, press **Back/Clear** to delete the incorrect digits. To end a call, press **End/Power**.*

For an international call

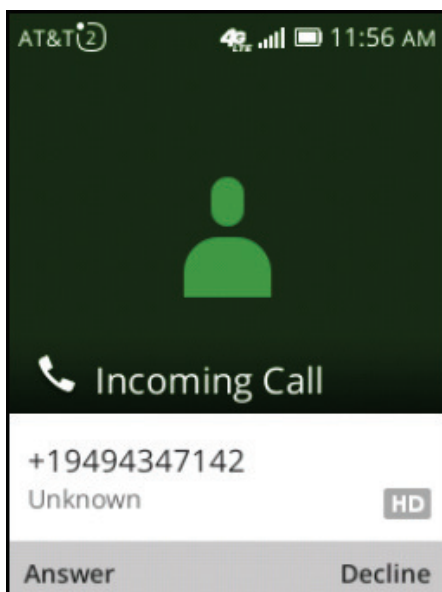
Simply press  twice to enter + in the dial screen, then enter the international country prefix followed by the full phone number, and press **Call/Answer**  .

For an emergency call





1. From the Home screen, enter your local emergency service number. In the United States, you can dial 9-1-1 for emergency services.
2. Once the emergency number is entered, press **Call/Answer**  to make the call.

Note: Emergency calls can be made even without network service. However, this phone like any wireless phone operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

3.2 Answer or decline a call




Incoming call

1. Press **Left Select**  or **Call/Answer**  to answer.
2. Press **Right Select**  or **End/Power**  to decline.






Note: Press either the Volume Up or Volume Down buttons to increase, decrease or mute the volume of the incoming call.

3.3 Check your voicemail



1. Press and hold **1**  on the keypad to open your voicemail box.
2. Follow the prompts to enter your password and manage your voicemail messages.

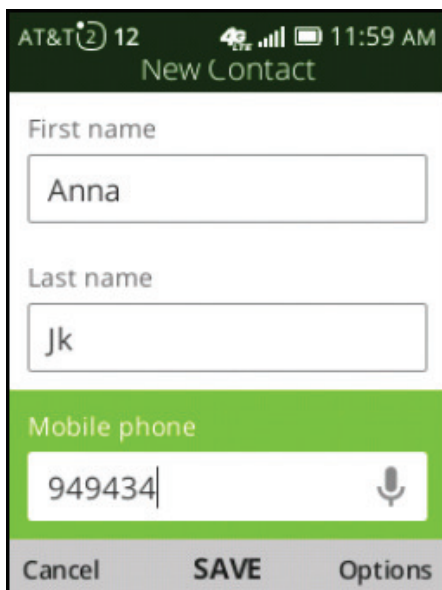
4. Contacts





To access **Contacts** , from the Home screen press **OK** , and select **Contacts** . Press **OK**  to open the app. Or from the Home screen, press **Right Select**  on the device keypad to launch the Contacts app.

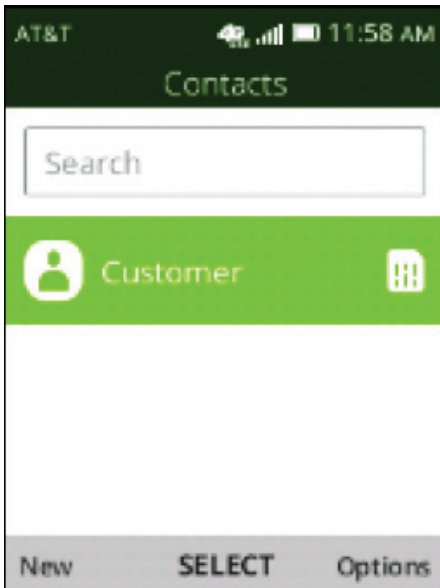
4.1 Add a contact





1. From the **Contacts** screen, use the **Navigation ring**  to move down into the contacts area. Press **Left Select**  to select **New**.
2. Select where the contact will be stored: **Phone memory** or **SIM memory**.






3. Use the **Navigation ring**  to select the field you wish to enter, and use the keypad to enter your contact's information.
4. When finished, press **OK**  to save the new contact.

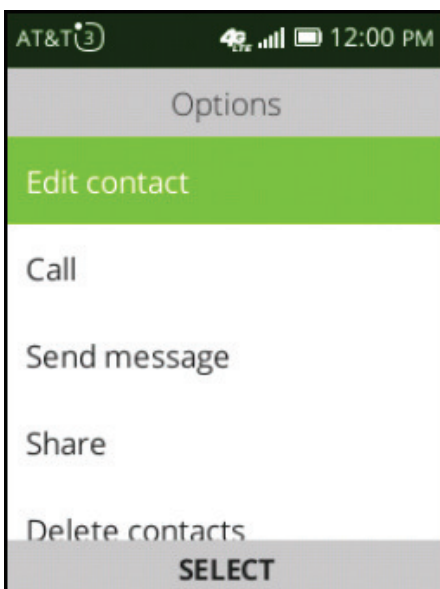
4.2 View contact details








1. From the Home screen, press **Right Select**  to view **Contacts** .
2. Use the **Navigation ring**  to select a contact.
3. Press **OK**  to view a contact's details.

4.3 Edit contact details

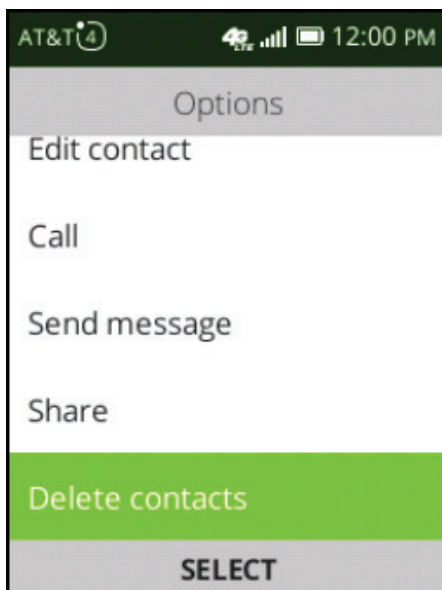
1. From the **Contacts** screen, use the **Navigation ring**  to select a contact.
2. Press **OK**  to enter the contact's detail page.
3. Press **Right Select**  to access **Options**.









4. Use the **Navigation ring**  to select **Edit contact** and press **OK**  to select.
5. Use the **Navigation ring**  and the keypad to edit a contact's information as needed.
6. When finished, press **OK**  to save or press **Left Select**  to cancel and exit.

***Note:** For additional options, from the **Edit Contact** screen, use the **Navigation ring** to select **Add** and press **OK**. From this menu you are able to Add picture, Add phone number, Add email, Add company, Add address, Add birthday, Add note and Add ringtone to the selected contact.*

4.4 Delete a contact







1. Tap **Contacts** , and use the **Navigation ring**  to select a contact.
2. Press **Right Select**  to access **Options**, then select **Delete contacts**, and press **OK** .
3. Press **Right Select** . A confirmation page will appear. Press **Right Select**  again to delete.

4.5 Additional options

Call

Make a call to the selected contact.






From **Contacts** :

1. Use the **Navigation ring**  to highlight the contact you want to call.
2. Press **Right Select**  to go to **Options**.
3. Use the **Navigation ring**  to highlight **Call**, press **OK**  to select.

Send message

Send an SMS/MMS to the selected contact.





From **Contacts** :

1. Use the **Navigation ring**  to highlight the phone number that a message needs to be sent to.
2. Press **Right Select**  to go to **Options**.
3. Use the **Navigation ring**  to highlight **Send message**, press **OK**  to select.
4. Compose an SMS/MMS. Once finished, press **Left Select**  to send.

Share

Share contacts via **E-mail**, **Messages** or **Bluetooth**.












From **Contacts** :

1. Use the **Navigation ring**  to highlight the contact that needs to be shared.
2. Press **Right Select**  to go to **Options**.
3. Use the **Navigation ring**  to highlight **Share**, press **OK**  to select.
4. Select to share via **E-mail**, **Messages** or **Bluetooth**.

Move contacts

Move a contact between your device and SIM card.











From **Contacts** :

1. Use the **Navigation ring**  to highlight the contact that you want to move.
2. Press **Right Select**  to go to **Options**.
3. Use the **Navigation ring**  to highlight the **Move contacts** option, press **OK**  to select.
4. Use the **Navigation ring**  to select where you want to move the contact from: **Phone memory** or **SIM memory**. Press **OK**  to confirm.
5. Use the **Navigation ring**  , press **OK**  to confirm where the contact is being moved to.
6. Use the **Navigation ring**  to highlight the contact that needs to be moved. Press **OK** .
7. Press **Select Right**  to move.

Copy contacts

Copy a contact between your device and SIM card.

From **Contacts** :







1. Use the **Navigation ring**  to highlight the contact that you want to copy.
2. Press **Right Select**  to go to **Options**.
3. Use the **Navigation ring**  to highlight the **Copy contacts** option, press **OK**  to select.
4. Use the **Navigation ring**  to select where you want to copy the contact from: **Phone memory** or **SIM memory**. Press **OK**  to confirm.
5. Press **OK**  to confirm where the contact is being copied to.
6. Use the **Navigation ring**  to highlight the contact that needs to be copied, press **OK** .
7. Press **Right Select**  to copy.

Settings



Setting	Function
Memory	Select the storage location of your contacts.
Sort contacts	Sort contacts by first name or last name.
Set speed dial contacts	Set speed dial contacts.
Set ICE contacts	Add up to five contacts selected to be your "In Case of Emergency" contacts. They will be notified if you are involved in an emergency situation.
Create group	Create a new contact group.
Block contacts	Block incoming calls and messages from a contact.
Import contacts	Import contacts from an SD card, Gmail, or Outlook™.
Export contacts	Export contacts to an SD card or via Bluetooth.
Add Account	Add a new Google account.

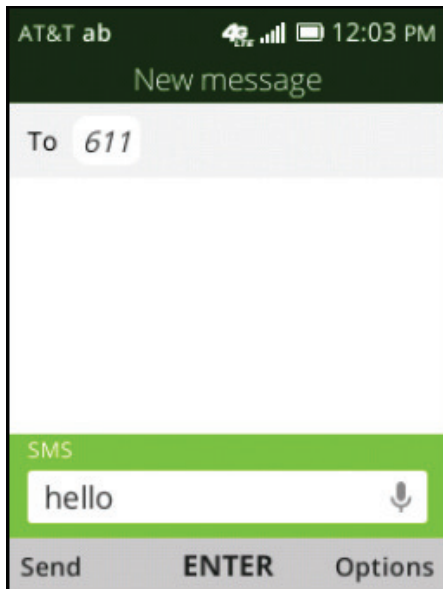
5. Messages





To access **Messages** , press **OK**  from the Home screen, use the **Navigation ring**  to highlight **Messages** , and press **OK**  to confirm. Or you can press the **Messages key**  on the keypad to launch the app.

5.1 Send a text message







1. From the **Messages** screen, press **Left Select**  to start a new message.
2. Enter the phone number of the recipient in the **To** bar or press **Right Select**  to add a stored contact.



3. Use the **Navigation ring**  to select the message field and enter the text message to be sent using your phone's keypad.
4. Press **Left Select**  to send the text message.

***Note:** An SMS of more than 160 characters will be counted as an additional SMS. Certain letters or characters can also increase the size of the SMS. This may cause your SMS to be sent in multiple text messages.*


5.2 Add an attachment




1. From the **Messages** screen, press **Right Select**  to access **Options**.
2. Press **OK**  to select **Add attachment**.
3. Use the **Navigation ring**  to select from: **Recorder**, **Camera**, **Music**, **Video**, **Gallery** and **Contacts**, and press **OK**  to select.
4. When finished, press **OK** .
5. Press **Left Select**  to **Send** the message.

***Note:** An SMS will be converted into an MMS automatically if an attachment is added.*

5.3 Change input method when texting





In typing mode:

- Long press **#**  to switch between English and Spanish (if needed).

- For normal text input, press a number key, 2-9, until the desired character is displayed. If the next letter is located on the same key as the present one, wait until the alternative letters have disappeared.
- To insert a punctuation mark or special character, press *  to select a character and press **OK** .
- Delete inputted letters or symbols by pressing **Back/Clear**  once to delete one character at a time or long press to delete all text.

Note: Use the predictive input method to quickly type words. To turn the **Use Predictive** option **ON** select *Settings > Personalization > Input Methods > Use Predictive > On*. Once activated the predictive input method will be available under input options when pushing #.

5.4 Other options








1. From **Messages** , press **Right Select**  to access the Options menu.
2. Use the **Navigation ring**  to select **Settings** and press **OK** .

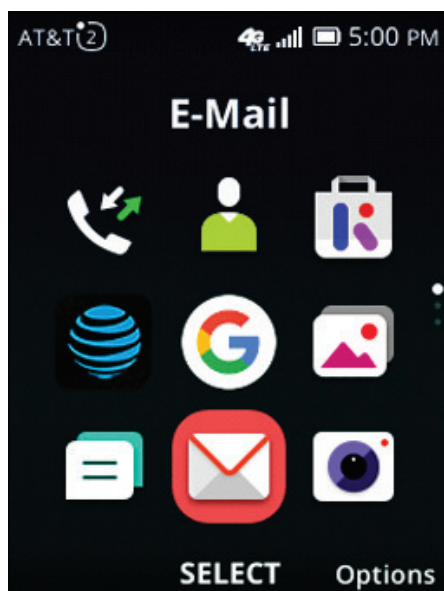
Messaging Settings

Auto Retrieve Messages	Select On to automatically download the multimedia message header, body and attachments even when roaming.
	Select Off to only download the message header which will be displayed on the messaging screen.
WAP Push Messages	Turn the WAP push messages On/Off.
Wireless Emergency Alerts	View the Alert Inbox or to access alert settings.

6. Email

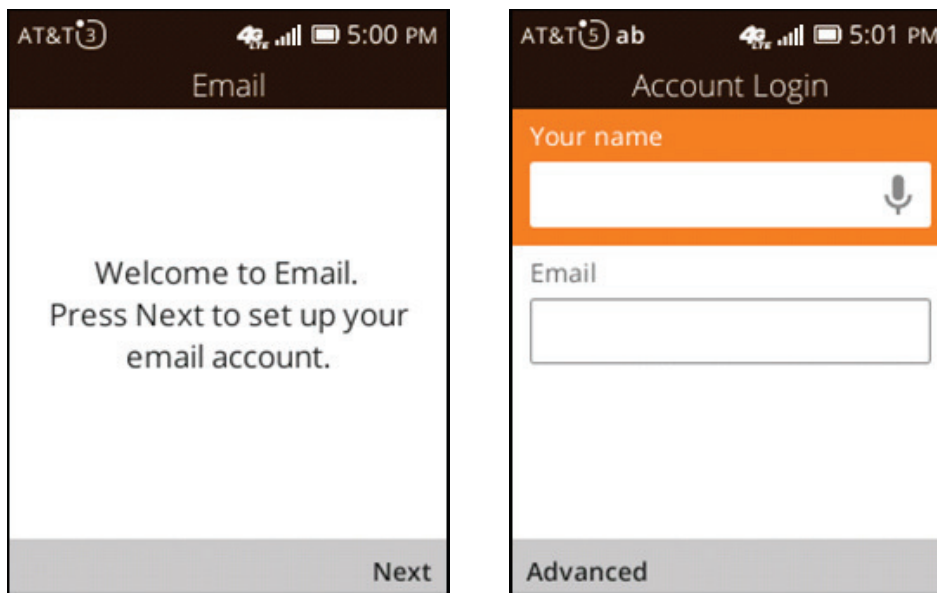









To access **Email** , press **OK**  from the Home screen to open the app menu. Use the **Navigation ring**  to highlight **Email** , and press **OK**  again to confirm. Or from the Home screen, you can press down on the **Navigation ring**  to launch **Email** .



6.1 Set up your email account

1. From the **Email** screen, press **Right Select**  to go **Next**.






2. Use the **Navigation ring**  to select the field you want to edit, and enter **Your name** and **Email address** with the keypad.
3. When finished typing, press **Right Select**  to go **Next**. Or press **Left Select**  to go **Advanced** (if needed).
4. Press down on the **Navigation ring**  to select **Next** and press **OK** .
5. Enter your password and press **OK**  to **Enter**. Check **Show password** to make the password visible (if needed).
6. Press **Right Select**  to go **Next**. It may take a minute for your account to finish setting up.




***Note:** Depending on your email provider, you may be asked to verify your account via a numerical code provided by text or automated phone call.*

6.2 Compose an email

From your **Inbox**:



1. Press **Left Select**  to **Compose**.
2. Enter the email address of the recipient in the **To** bar.
3. Use the **Navigation ring**  and keypad to enter the subject in the **Subject bar** and compose your message in the **Edit area**.
4. Press **Left Select**  to **Send**.

6.3 Reply to an email

1. Press **OK**  to view the email that needs to be replied to.
2. Press **Left Select**  to **Reply**.
3. Type your message in the **Edit area**.
4. When finished, press **Left Select**  to **Send**.






6.4 Delete an email

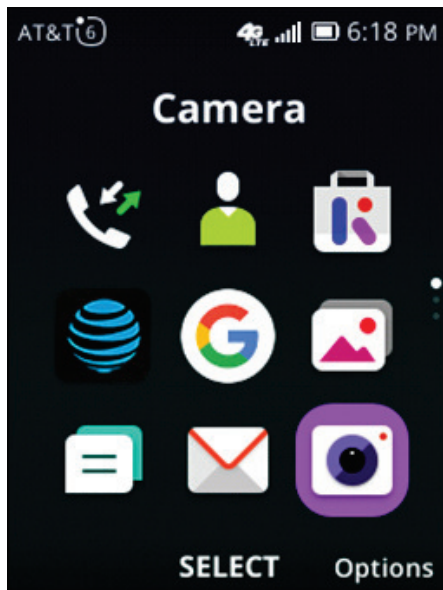
From your **Inbox**:

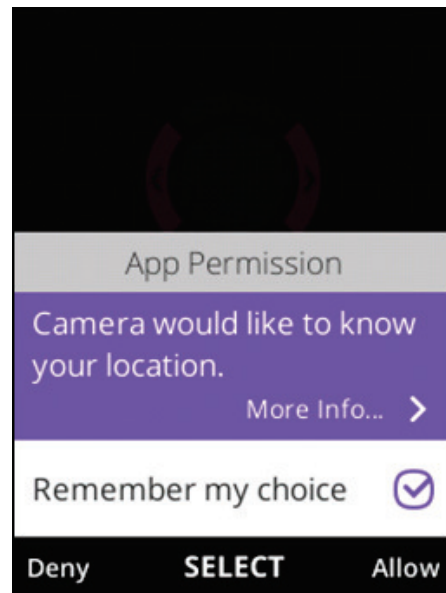
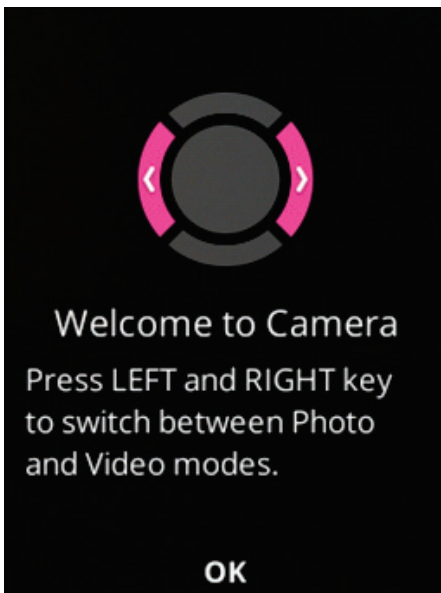
1. Highlight the email that needs to be deleted.
2. Press **OK**  to **Delete**.
3. Press **Right Select**  to confirm **Delete**.

7. Camera







To access **Camera** , press **OK**  from the Home screen to open the app menu. Use the **Navigation ring**  to highlight **Camera** , and press **OK**  to **Select**. Or you can press the **Camera button** located on the right side of your device to quickly launch the camera.







Note: The first time you launch the Camera, the **App Permission** screen will display. Press the **Right Select** key to allow or **Left Select** key to deny.

7.1 Take a photo



1. From the **Camera** screen, line up your shot. Use the **Navigation ring**  to zoom in and out.
2. Press **OK**  or the **Camera Button** on the right side of the device. Photos will automatically be saved to **Gallery** . Press **Left Select**  to preview.

7.2 Video mode

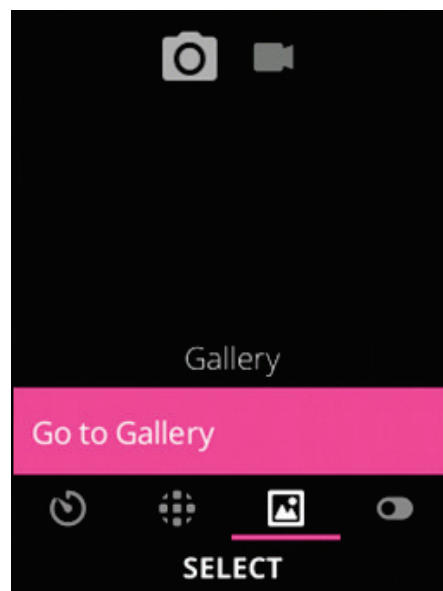
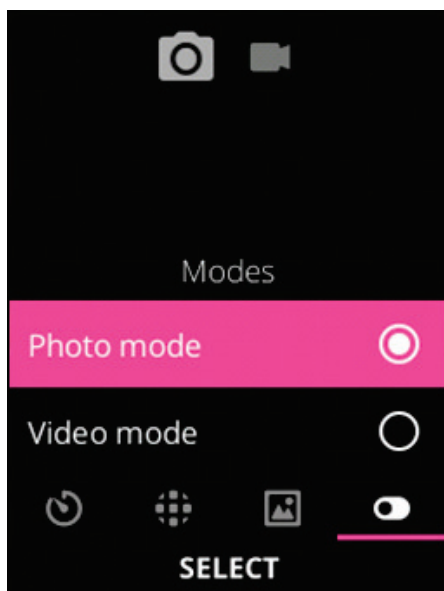
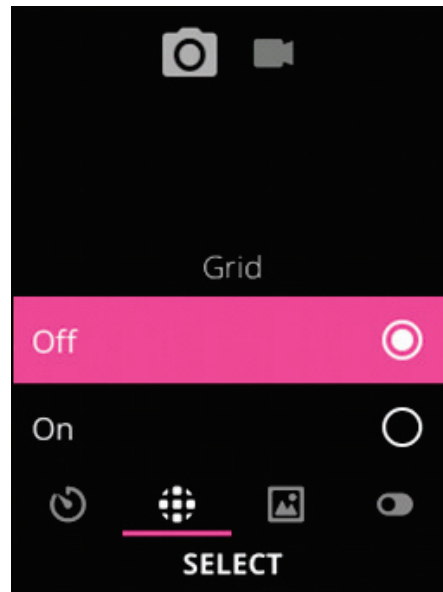
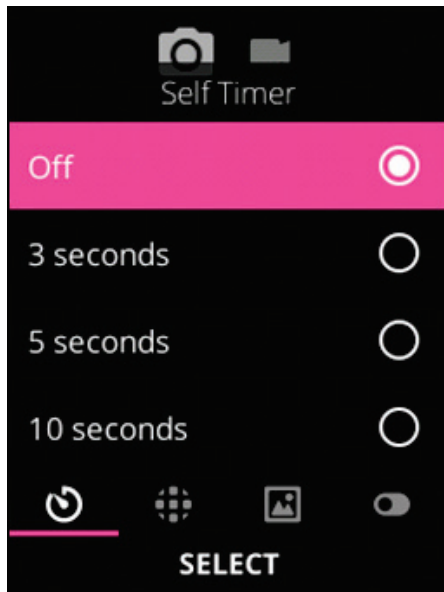


1. From the **Camera** screen, press left or right on the **Navigation ring**  to switch to Video mode from Camera mode.
2. Press up or down on the **Navigation ring**  to zoom in and out.
3. Press **OK**  or the **Camera Button** to start recording. Press either key again to finish recording.
4. Videos will automatically be saved to **Video** .

7.3 Other options

1. From the **Camera** screen, press **Right Select**  to access the Options menu.
2. Use the **Navigation ring**  to access the following options:

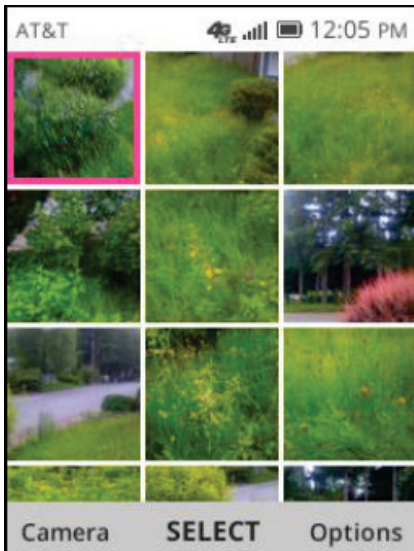
Self-Timer	Set the time a photo is taken after pressing OK or Camera Button .
Grid	Add grid lines to the photo screen to help line up and compose your shots.
Gallery	Select Go to Gallery Application to view photos previously taken.
Modes	Select to switch between Camera and Video modes.








8. Gallery



To access **Gallery** , press **OK**  from the Home screen, highlight **Gallery**  and press **OK** .



From **Gallery** :

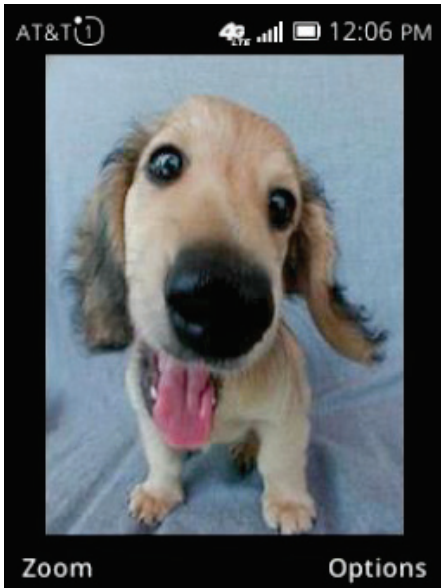
1. Press **Left Select**  to launch **Camera**  and take a photo.
2. Use the **Navigation ring**  to select a photo, and press **OK**  to view the selected photo.
3. Press **Right Select**  to access more options.



8.1 Gallery options

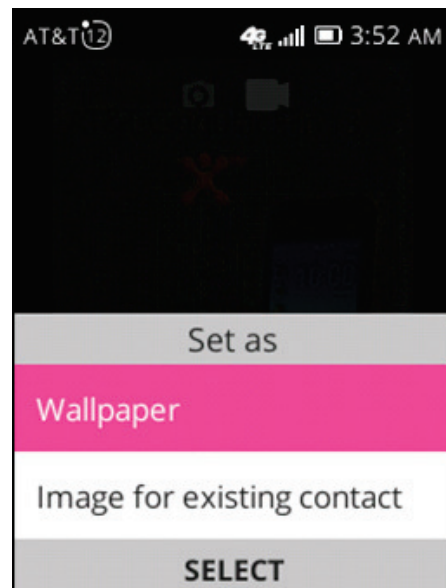
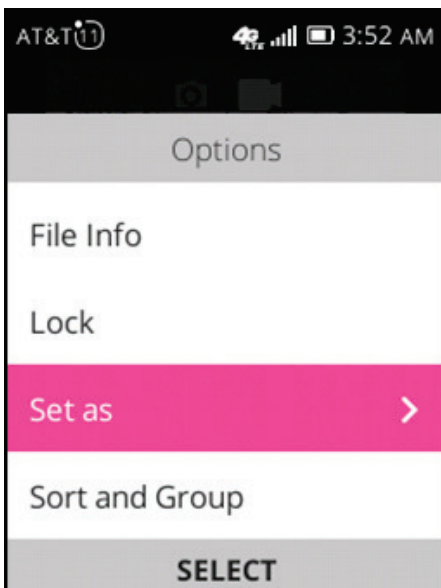
Select an image and press **Right Select**  to access the options below:

Option	Function
Delete	Delete the selected image.
Edit	Adjust exposure value, rotate, crop, add filters and enable auto-correction.
Share	Share the image via E-mail, Messages or Bluetooth.
Select Multiple	Select more than one photo at the same time in the Gallery.
File Info	Displays file name, size, image type, date taken, resolution and path.
Lock	Select to lock an image from being deleted, edited, or renamed. Unlock the image to gain access to options.
Sort and Group	Sorts images by Date and Time, Name, Size or Image Type or groups by date.

8.2 Individual photo options

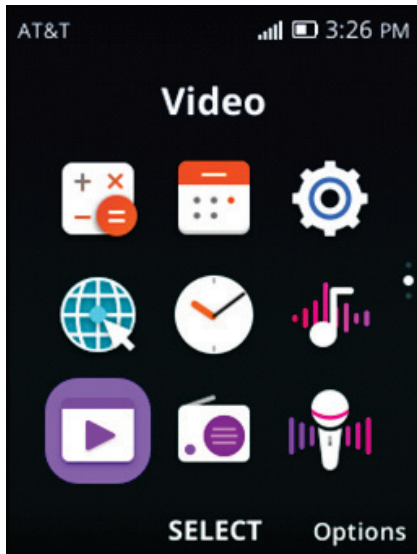


When previewing an individual image in **Gallery** , the options **Delete**, **Edit**, **Share**, **File Info**, **Lock** and **Sort and Group** are available by pressing **Right Select** . You also have the option to **Set as**, which you can use to set the selected image as your wallpaper or as a contact's image.



Option	Function
Set as	Set the image as a wallpaper or an existing contact's image.




9. Video







To access **Video** , press **OK**  from the Home screen, highlight **Video**  and press **OK** .

9.1 *Play videos*





From **Video** :

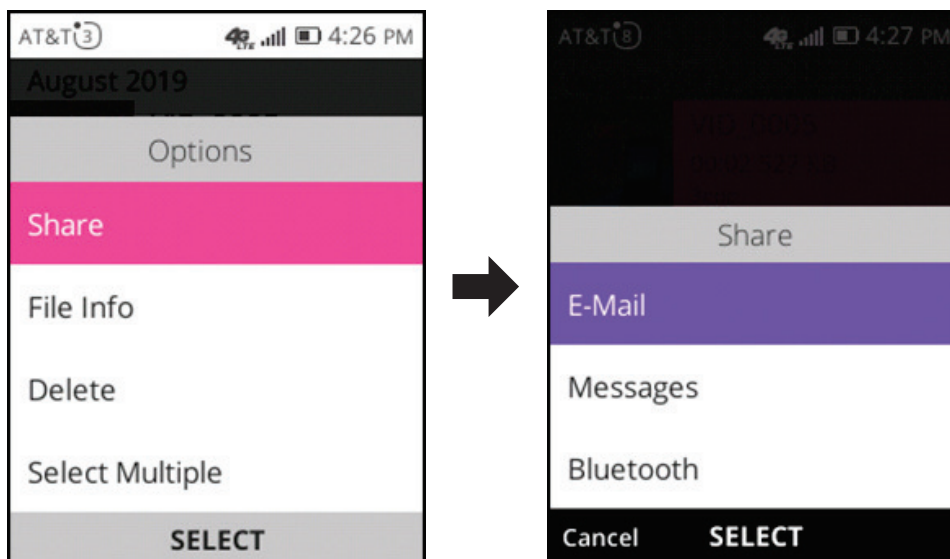
1. Highlight a video and press **OK**  to **Select**. The video will automatically expand and begin to play.
2. To **Pause** the video, press **OK**  again.
3. Press **Left Select**  to view **Full Screen**.
4. Press either **Volume up** or **Volume down** on the right side of the device to adjust the volume while the video is playing.

9.2 Other options



1. To access **Options** from **Video** , press **Right Select** .
2. Use the **Navigation ring**  to choose an **Option** and press **OK**  to **Select**. Follow the prompts to finish sharing or deleting a video.

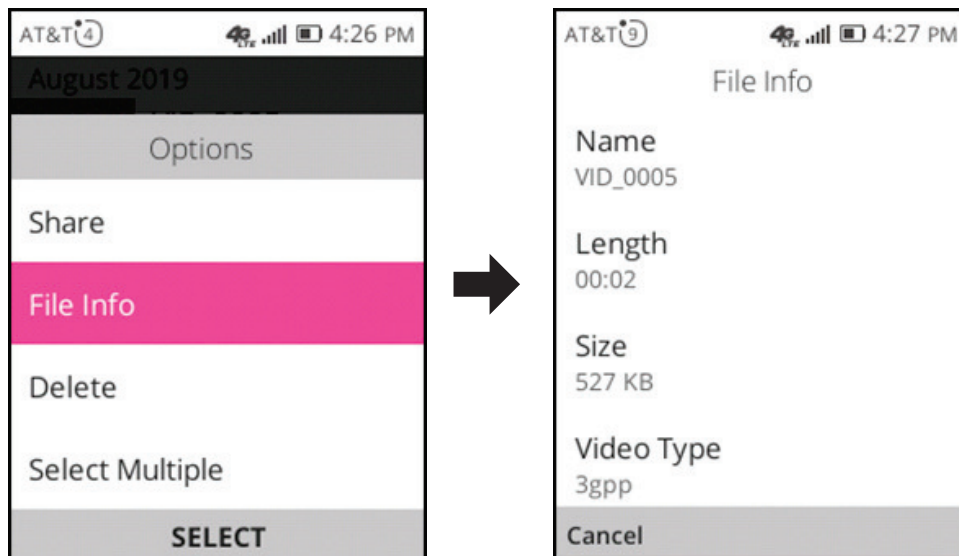
Share a Video

From the Options menu, use the **Navigation ring**  to highlight **Share**. Press **OK**  to select. Use the **Navigation ring**  to choose how you would like to share your video. Highlight **Email**, **Messages** or **Bluetooth**. Press **OK**  to select.







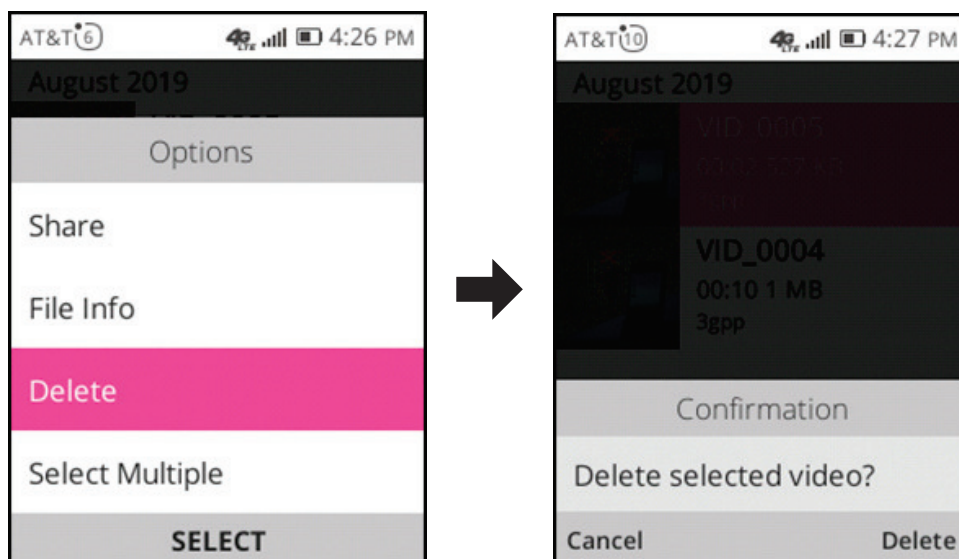
File Info

From the **Options** menu, use the **Navigation ring**  to highlight **File Info**. Press **OK**  to view your video **Name**, **Length**, **Size** and **Video Type**.








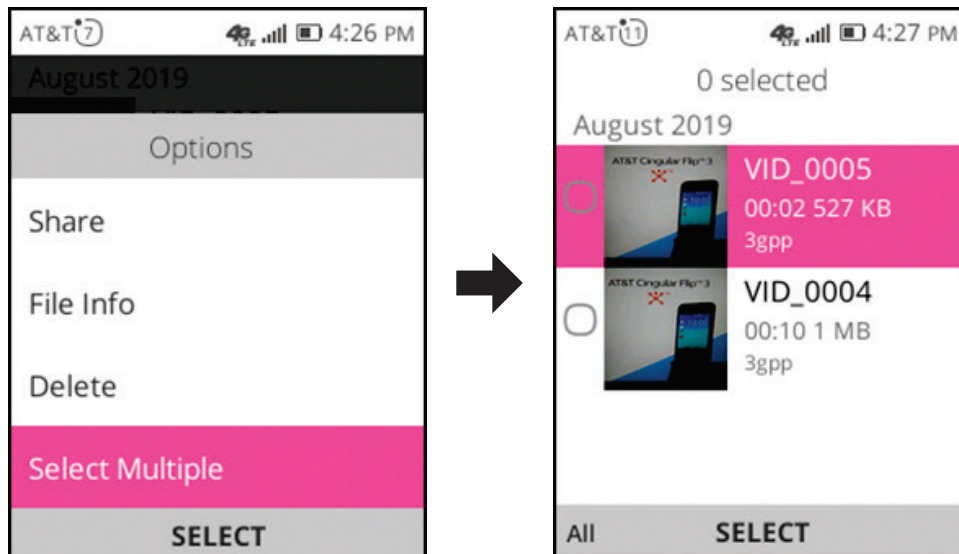
Delete a Video

From the Options menu, use the **Navigation ring**  to highlight **Delete**. Press **OK**  to select. Press **Right Select**  to confirm **Delete** or press **Left Select**  to **Cancel**.

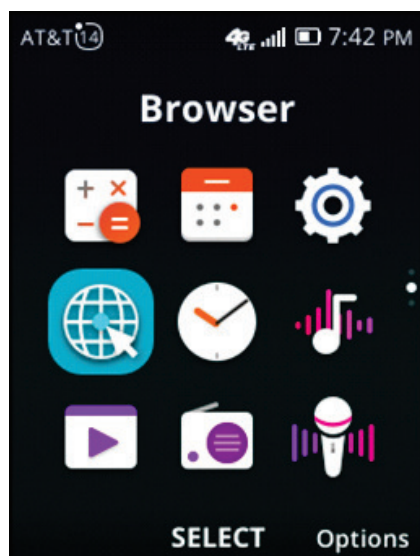



Select Multiple

From the Options menu, use the **Navigation ring**  to highlight **Select Multiple**. Press **OK** . Use the **Navigation ring**  to highlight the videos you want to select and press **OK** . Or press **Left Select**  to select **All**.





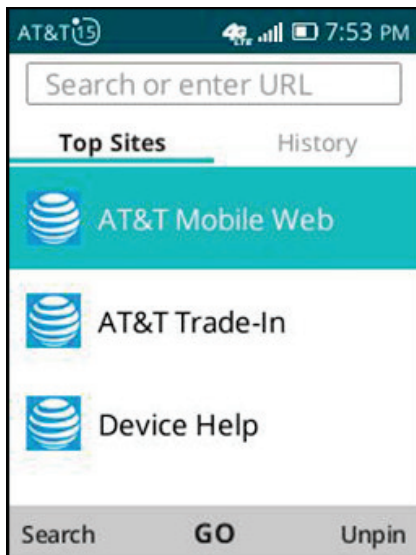
10. Browser





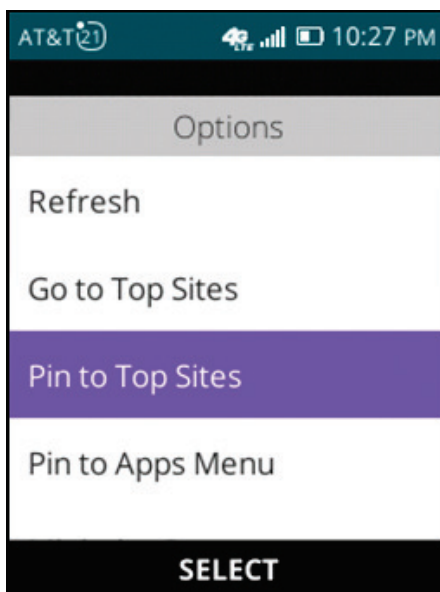
To access the **Browser** , press **OK**  from the Home screen, highlight **Browser**  and press **OK** .




10.1 Top sites

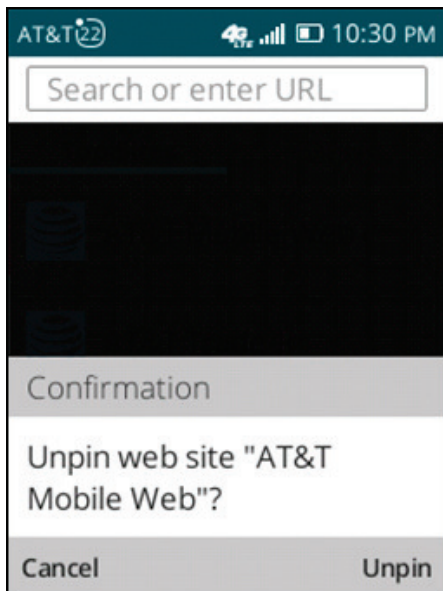
Top Sites makes it easy to navigate to your favorite sites. You can pin a website to **Browser** . These pinned websites will appear when **Browser**  is opened.







1. Press the **Navigation ring**  up or down to highlight the website you want to visit.
2. Press **OK**  to launch the site.

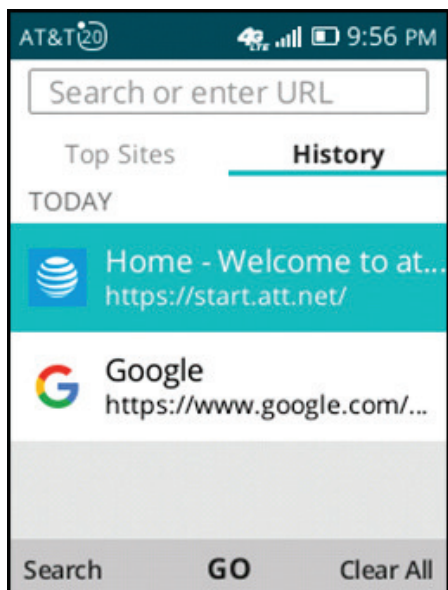






3. You can **Pin** a website at any time by pressing **Right Select**  from the site you would like to add to **Top Sites**. This will open the Options menu. Use the **Navigation ring**  to select **Pin to Top Sites** and press **OK**  to confirm.



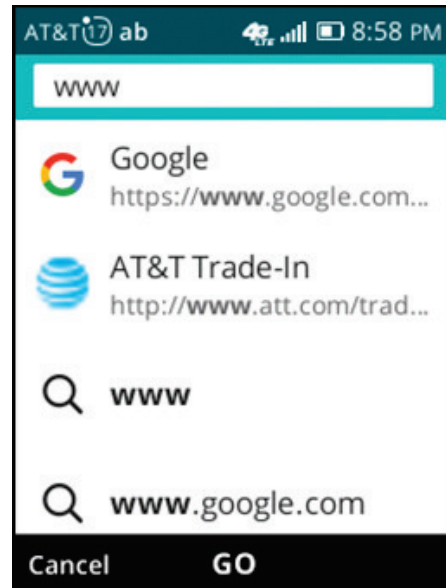
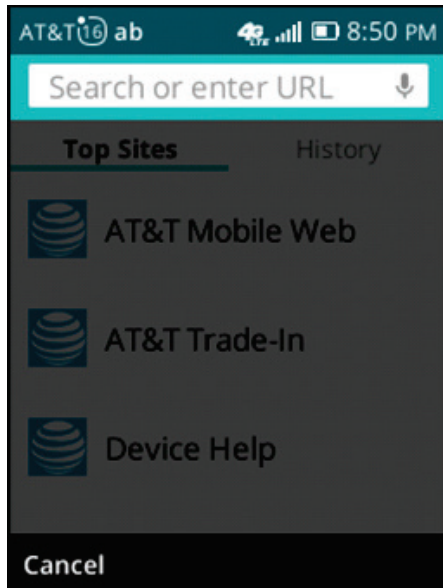
4. You can **Unpin** a website at any time from the **Browser** . Use the **Navigation ring**  to highlight the site to be unpinned, press **Right Select**  to **Unpin**. Press **Right Select**  again to confirm.






10.2 History



1. From **Browser** , press right on the **Navigation ring**  to select **History**.
2. Use the **Navigation ring**  to highlight the site to be revisited and press **OK**  to launch.

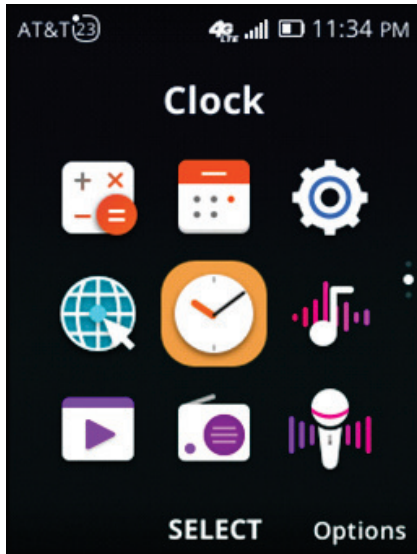
10.3 Search or enter URL



1. To **Search or enter URL**, press the **Navigation ring**  or press **Left Select**  to access the search bar. Input your search criteria or desired web address and press **OK** .
2. Use the **Navigation ring**  to move the cursor around the screen, press **OK**  to make your selection.

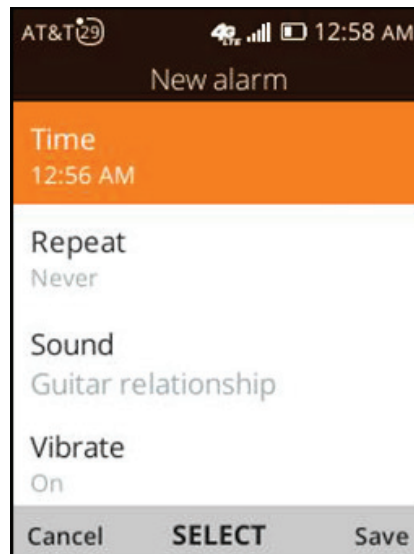
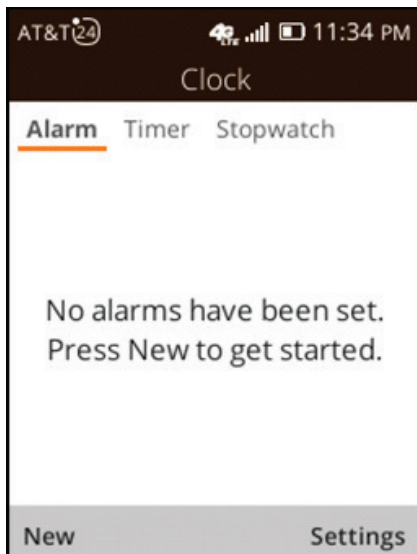
Note: Press **Back/Clear** to delete incorrect digits.

11. Clock



To access **Clock** , press **OK**  from the Home screen, highlight **Clock**  and press **OK** .

11.1 Set an alarm



1. From **Clock**  press **Left Select**  to set a new alarm.

Option	Function
Time	Set the alarm time.
Repeat	Set the days for the alarm to repeat.
Sound	Set the alarm tone.
Vibrate	Activate or deactivate the vibration.
Alarm name	Name the alarm.

2. Adjust each option based on your needs.

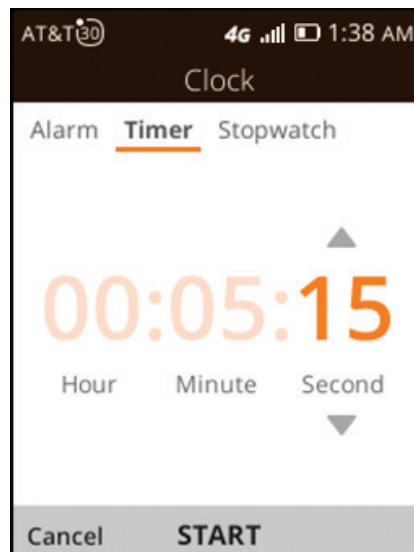
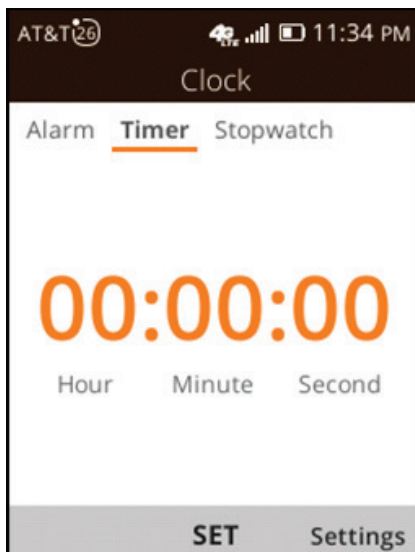
3. When finished, press **Right Select**  to **Save**.





To adjust the alarm settings

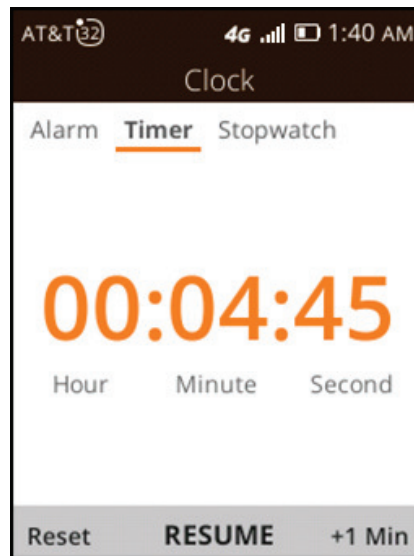
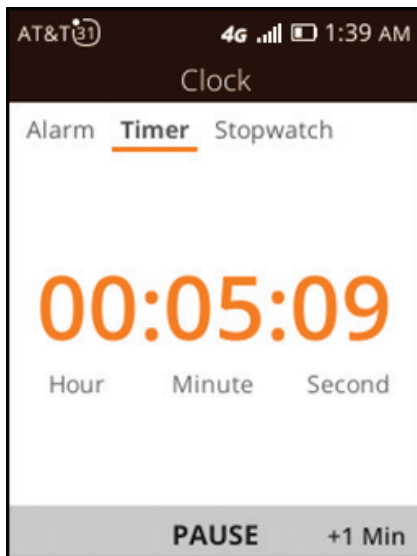
More options are available for saved **Alarms** by highlighting the **Alarm** to be edited and pressing **Right Select**  from the **Alarm** screen:





Option	Function
Edit	Press to edit the alarm.
Delete	Press to delete the alarm.
Settings	Press to set snooze time, volume, vibration and sound.

11.2 Set a timer

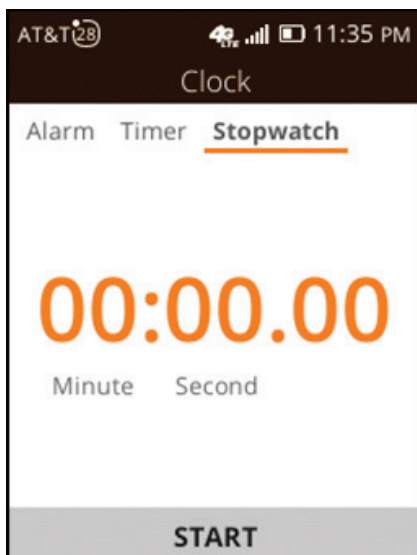


1. Use the **Navigation ring**  to scroll to the right for the Timer tab.
2. Press **OK** , use the **Navigation ring**  to **Set** the hour, minutes and seconds.
3. When finished, press **OK**  to **Start** the Timer.







4. When the Timer is ongoing, press **OK**  to **Pause** the Timer.
5. When the Timer is paused, press **OK**  to **Resume** the Timer.
6. When the Timer is ongoing, press **Right Select**  to add 1 minute.
7. When Timer is paused, press **Left Select**  to **Reset** the Timer.

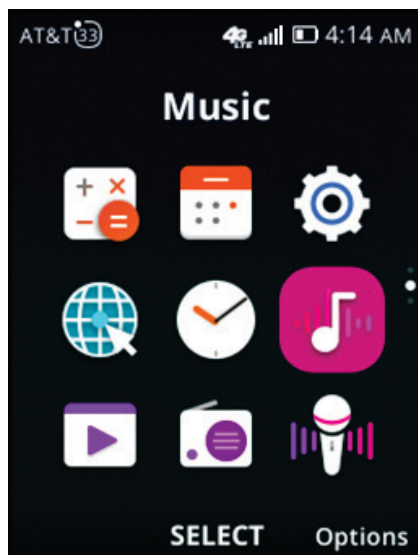
11.3 Start a stopwatch



1. Use the **Navigation ring**  to enter the **Stopwatch** screen.


2. Press **OK** to start the Stopwatch.
3. When the Stopwatch is ongoing, press **Right Select**  to **Record** each lap.
4. When the Stopwatch is ongoing, press **OK**  to **Pause** the time.
5. When the Stopwatch is paused, press **OK**  to **Continue** the total time.
6. When Stopwatch is paused, press **Left Select**  to **Reset** the Stopwatch and clear lap times.








12. Music









To access **Music** , press **OK**  from the Home screen, highlight **Music**  and press **OK** .


12.1 Listen to music from a microSD card

1. Save the audio files you want to listen to on your microSD card (up to 32GB supported).
2. If your device is on, long press **End/Power**  to turn the device off.
3. Remove the back cover of your device by lifting up on the notch located at the lower left-hand corner of the back cover.

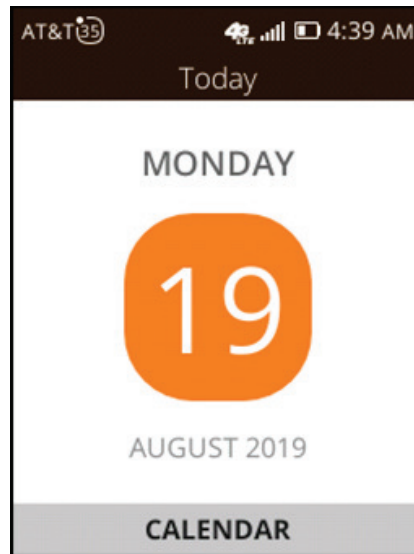
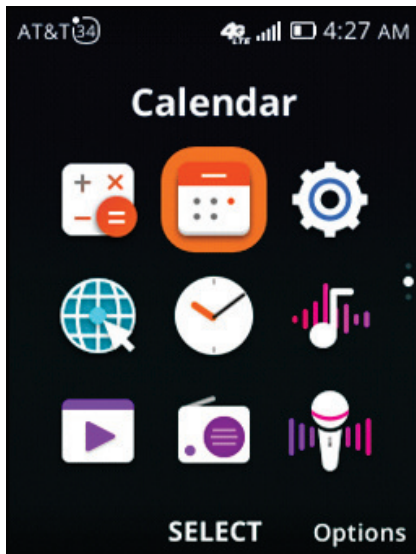
4. Lift and remove the battery from the battery slot.
5. Insert the microSD card into the slot on the right inside the battery compartment with the gold contacts facing down.
6. Replace the battery, ensuring the gold contacts on the battery align with the gold contacts in the battery compartment. Replace the back cover, and press the corners of the back cover to snap it into place.
7. Long press **End/Power** to turn your device back on.
8. From the Home screen, press **OK**  to enter the app menu, and use the **Navigation ring**  to select **Music** . Press **OK**  to open the app.
9. Your device automatically scans your microSD card for music. You can press left and right on the **Navigation ring**  to view your audio files by Artist, Album or Song. Use up and down on the **Navigation ring**  to select the file you want to listen to, and press **OK**  to play it.

12.2 Add music by Bluetooth transfer

1. Ensure the host device from which you want to transfer audio files has Bluetooth enabled. Enable Bluetooth on your phone by selecting **Network & Connectivity** > **Bluetooth** in **Settings**  and pressing **OK**  twice to enter the menu and confirm turning the setting on.
2. In the Bluetooth menu, use the **Navigation ring**  to scroll down, and press **OK**  to select **Nearby Devices**.
3. Find your host device under the **Nearby Devices** list, and use the **Navigation ring**  to select it. Press **OK**  to confirm pairing.
4. Once your phone and host device are paired, choose to **Share** the file and select Bluetooth as the transfer method. On a Windows PC, you can right click the audio file and select **Share**. Follow the prompts to finish transferring the audio file.

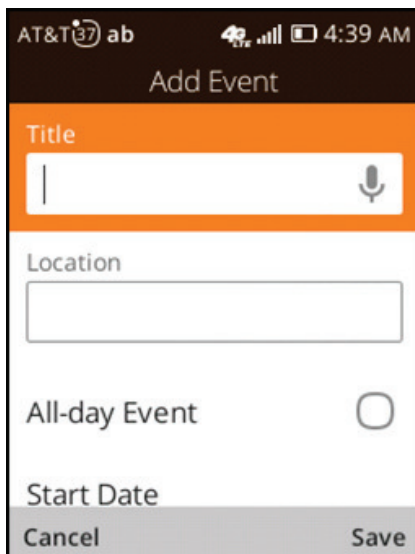
5. Transferred audio files can be found on your phone in **File Manager**  under **Internal** > **Downloads** > **Bluetooth**.

13. Calendar





To access **Calendar** , press **OK**  from the Home screen, highlight **Calendar**  and press **OK** .

13.1 Create an event



1. Press **OK**  to enter the **Calendar** view.

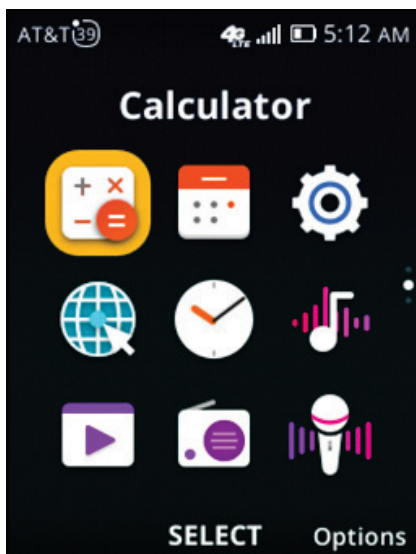
2. Press **Left Select**  to add a new event.
3. Fill in the new event information. If it is a whole-day event, you can select **All-day Event**.
4. When finished, press **Right Select**  to **Save**.

More options are available by pressing **Right Select**  from the **Calendar** view:

Option	Function
Go to date	Use to go to preferred date.
Search	Searches scheduled events.
Calendar to Display	Displays phone calendar or another account if added.
Sync calendar	Synchronizes your calendar.
Settings	Sets a series of Calendar settings.



***Note:** If a reminder is set for an event, the **Calendar app icon** will appear on the Status bar.*

14. Calculator

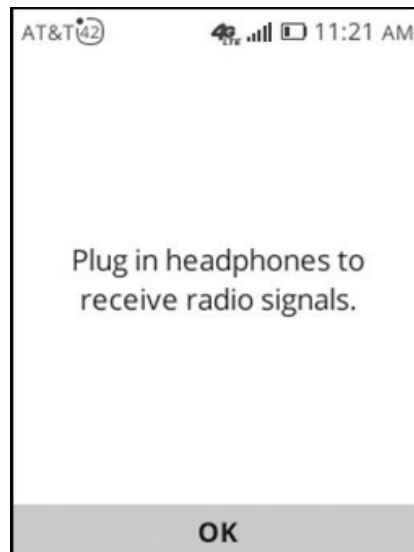
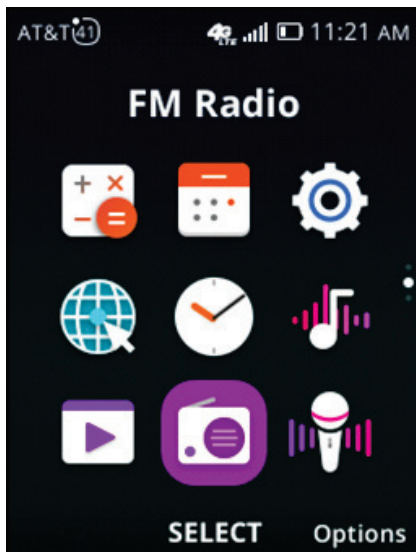


To access the **Calculator** , press **OK**  from the Home screen, highlight **Calculator**  and press **OK** .

Using the Calculator

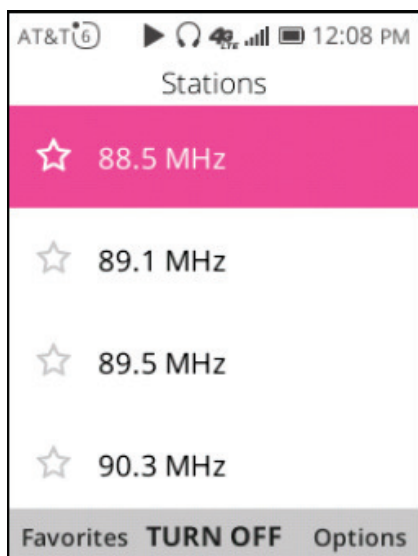
1. Enter numbers using the keypad.
2. Select the mathematical operator by pressing the **Navigation ring**  up, down, left or right.
3. Follow the onscreen guidance for each navigation direction and the corresponding mathematical operation.
4. Press **OK**  to select equals = and get results.




15. FM Radio



To access **FM Radio** , press **OK**  from the Home screen, highlight **FM Radio**  and press **OK** .

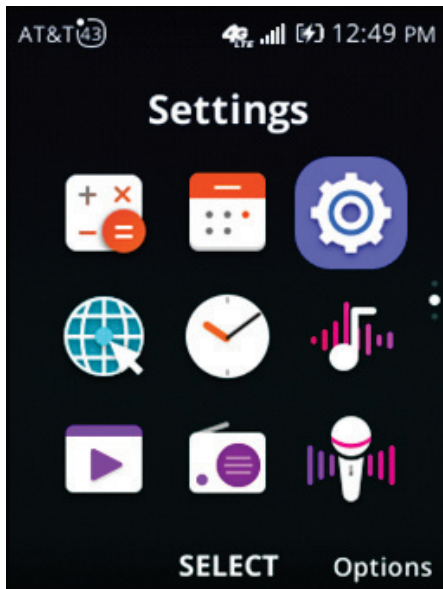
***Note:** To use this feature, you must plug in a wired headset, sold separately, into the phone. The headset works as an antenna for your phone.*



1. Press the **Navigation ring**  right or left to decrease/increase 0.1MHz.
2. Press the **Navigation ring**  right or left to search and go to the nearest lower/higher frequency channel.
3. Press **Right Select**  to access **Options**, select from **Add to favorites**, **Edit favorites** or **Switch to speaker/earphone**. Favorite channels will be marked by a star and will be displayed in the channel list for easy access.

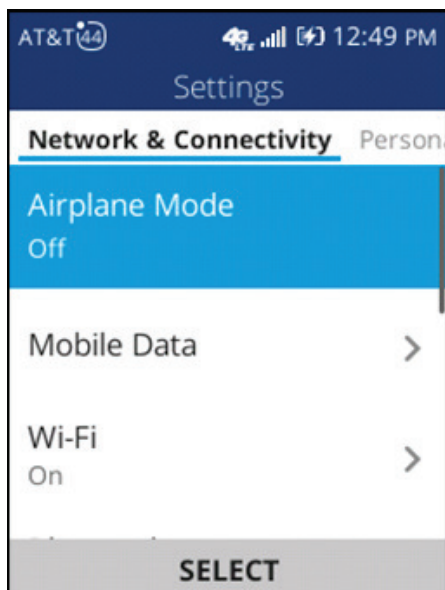
***Note:** The quality of the radio depends on the coverage of the radio station in that particular area.*

16. Settings



To access **Settings** , press **OK**  from the Home screen, highlight **Settings**  and press **OK** .

16.1 Network & connectivity



- **Airplane mode**

Turning on **Airplane mode** will simultaneously disable all wireless connections, such as Wi-Fi and Bluetooth.

- **Mobile data**

Turning **Data Connection** on will enable mobile data for apps, services and push messaging. Enabling mobile data may incur significant charges for data use on local operator mobile networks, particularly if you do not have a mobile data agreement.

- **International data roaming**

Turning **International Data roaming** on will enable transmission of data on other operators' mobile networks internationally. Keep it off to avoid incurring significant roaming charges if you don't use it.

- **APN mode**

You can access the internet by using the default **APN mode** (Access Point Name) for Data, Messages, A-GPS and FOTA. To add a new APN, contact your service provider for the required information.

- **Wi-Fi**

You can connect to the Internet with or without an active SIM card by connecting to an available Wi-Fi network.

- **Bluetooth**

With Bluetooth, devices will be able to exchange information wirelessly within a distance of about 30 feet.

- **Geolocation**

To use location-related applications, you must turn Geolocation on. KaiOS uses GPS and additional supplemental information such as Wi-Fi and mobile networks to detect your location.

Call settings

- **Call forwarding**

Forward your calls when you are either busy or unreachable.

- **Call barring**

Restricts certain types of outgoing calls (such as international calls) and/or incoming calls (such as from blocked callers).

- **Fixed dialing numbers**

Restrict which numbers can be dialed from this phone.

Note: *Emergency numbers will always be dialable.*

- **DTMF tones**

You can set **DTMF tones** to normal or long for instructing a telephone switching system of the telephone number to be dialed.

- **RTT call button**

The on-screen **Real-Time Text** (RTT) keyboard is an alternative to external TTY keyboards. As you text during an RTT call, the person you are talking with can see you type your message in real time.

What you need to know when using **RTT**:

- To use RTT, you need to be connected to LTE.
- You can start using RTT whenever you're communicating with a person's phone that supports RTT or is connected to a TTY device.
- To see the RTT option for incoming and outgoing calls, set the **RTT Call Button** option to **Always Visible**.
- RTT includes audio, so mute the call if you don't need or want to share audio.
- RTT calls use voice minutes. Check your rate plan for details.

Wireless emergency alert

- **Alert Inbox**

View alert message.

- **Emergency Alert Sound**

Mark the checkbox to enable the emergency alert sound.

- **Emergency Alert Vibrate**

Mark the checkbox to enable the emergency alert vibrate.

- **Multi Language Support**

Mark the checkbox to enable multiple language support.

- **Presidential alert**

Mark the checkbox to enable presidential alerts. The default is on.

- **Extreme alert**

Mark the checkbox to enable extreme alerts..

- **Severe alert**

Mark the checkbox to enable severe alerts.

- **AMBER alert**

Mark the checkbox to enable AMBER alerts.

- **Public Safety alert**

Mark the checkbox to enable public safety alerts.

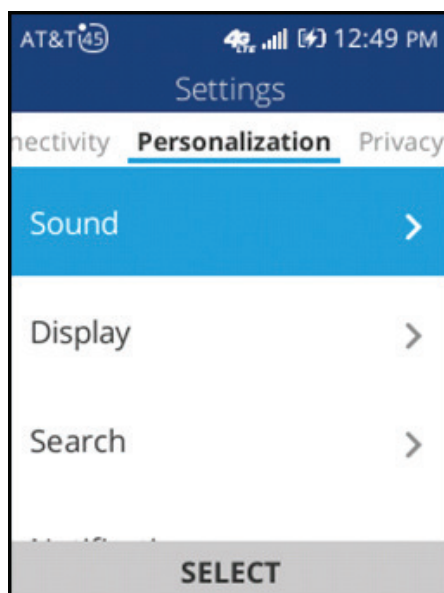
- **State/Local Test alert**

Mark the checkbox to enable State or local test alerts.

- **WEA Ringtone**

Preview the Wireless Emergency Alert (WEA) tone.

16.2 Personalization



Sound

- **Volume**

Set the volume for **Media, Ringtones & Alerts** and **Alarm**.

- **Tones**



Set Vibrate, Ringtones, Notice Alerts. You can also set System Ringtones and Notice Alerts for reviewing or sharing, and My Ringtones to assign music in your music library to Ringtones.

- **Other sounds**

Enable or disable the sound for Dialpad and Camera.

Display

- **Wallpaper**

Select a wallpaper from available wallpapers, **Gallery**  or **Camera**  .

- **Brightness**

Set the brightness of the display.

- **Screen Timeout**

Set the screen timeout time.

Search

- **Search engine**

Select the preferred default search engine: Yahoo, Google, Bing or DuckDuckGO.

- **Search suggestions**

Enable or disable the search suggestions.

Notifications

- **Show on lock screen**

Choose **Yes** or **No** to enable or disable notices shown on the lock screen.

- **App Notifications**

Set the app notifications for Bluetooth, Calendar, Call Log, E-Mail, Engineering Mode, KaiOS Pay, MMI Test, Messages, Network Alerts, OMADM, Settings, Store and WAP Push manager.

Date and time

- **Auto Sync**

Automatically sync **Date & Time** with the server.

- **Date**

Set the date manually.

- **Time**

Set the time manually.

- **Time zone**

Set the time zone manually.

- **Format**

Select the **12-hour** or **24-hour** clock format.

- **Home Screen Clock**

Select whether to show the clock on the Home screen.

Language

Select your preferred language: English, Spanish, French, Portuguese, Vietnamese or Chinese (simplified).

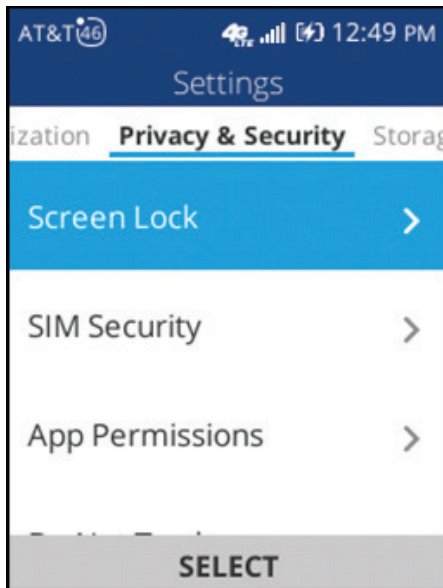
Input methods

Select your input language and turn Predictive Text on or off.

Answer mode

Enable or disable the flip-to-answer function.

16.3 Privacy & security



Screen Lock

Set a 4-digit passcode that will protect your phone from unauthorized access. Whoever turns on your phone screen will be prompted to enter a passcode in order to access your device.

SIM Security

A SIM PIN prevents access to the SIM card's cellular data networks. When it's enabled, any device containing the locked SIM card will request the PIN upon restart. A SIM PIN is not the same as the screen lock passcode used to unlock the device.

APP Permissions

- **Assistant**

Set the Geolocation permission for the Google Assistant app.

- **Camera**

Set the Geolocation permission for the Camera app.

- **Maps**

Set the Geolocation and Microphone permissions for the Maps app.

- **YouTube**

Set the Microphone permission for the YouTube app.

Do Not Track

Set whether you want to be tracked by websites and apps. When you turn on **Do Not Track**, your phone tells every website and app (as well as advertisers and other content providers) that you do not want your behavior tracked.

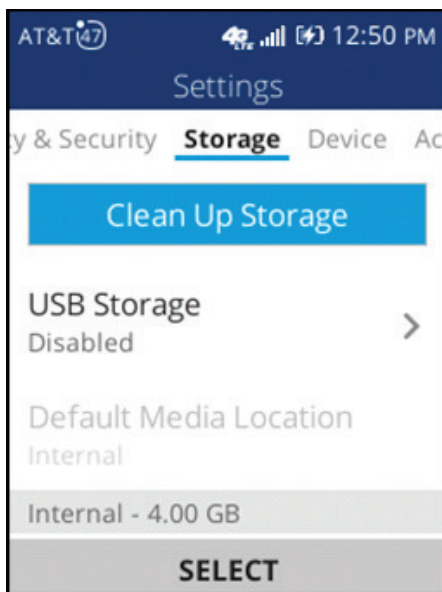
Browsing Privacy

Clear your browsing history, cookies and/or stored data.

About KaiOS

You can help KaiOS improve products and services by automatically sending analytics data. See the KaiOS Privacy Terms to learn how KaiOS handles data on your device. You can always change these setting in Settings > Privacy & Security > About KaiOS.





16.4 Storage



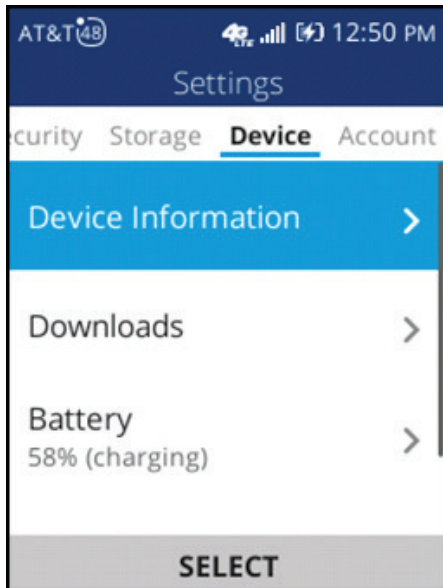
Clean up storage

Free up storage space on your device.

From the **Storage** tab:

1. Highlight **Clean Up Storage**, press **OK**  to go Select.
2. Use the **Navigation ring**  to highlight the app that needs to be cleaned in the Application Data list.
3. Press **Right Select**  to **Clean**.
4. Press **OK**  to open the app.

16.5 Device



Device Information

You can access information about Model number, Software version, Hardware Revision, OS Version, Platform Version, Bluetooth Address, MAC Address, IMEI, ICCID, Build Number, KaiOS License Terms, Open Source Licenses, Software Update, Network Settings Reset and Reset Phone.

- **Software Update**

Check for Updates to search for available updates for your device, or Continue Update to continue updating your device's software after an interruption or pause.

- **Network Settings Reset**

Erase all network configuration settings on your phone and restore all settings to default.

- **Reset Phone**

Erase all your data and restore the phone to factory conditions. This action cannot be undone.

Note: *Be sure to backup your device's data before resetting.*

Downloads

View your downloads. Use the **Navigation ring**  to select a download, and press **OK**  to confirm.

Battery

View your battery's current charge level and power settings.

- **Current Level**

View current battery level.

- **Power Saving Mode**

Turning Power Saving Mode on will turn off the phone's data, Bluetooth and Geolocation connections to extend battery life. You can select to turn Power Saving Mode on automatically when the phone reaches 5%, 10% or 15% battery level.

Accessibility

View and change the device's accessibility options.

- **Invert Colors**

Turn the color inversion on or off.

- **Backlight**

Turn the backlight on or off.

- **Large Text**

Turn large text on or off.

- **Captions**

Turn captions for the phone on or off.

- **Readout**

Reads out interface elements and provides audio responses.

- **Mono Audio**

Turn mono audio on or off.

- **Volume Balance**

Set the volume balance value.

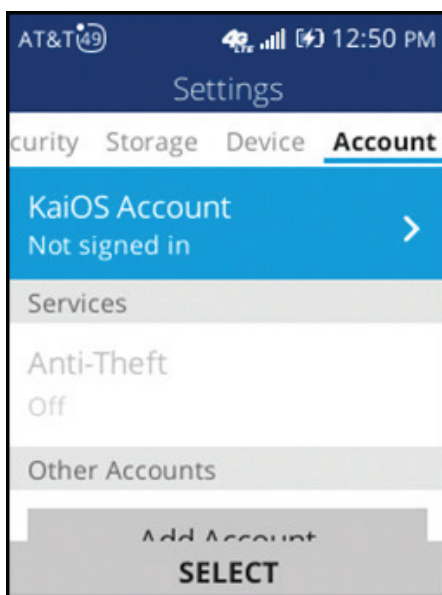
- **Keypad Vibration**

Turn haptic feedback on the keypad on or off.

• Hearing Aid Compatibility (HAC)

Hearing aid mode can be used by people who are deaf, have poor hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service, which converts incoming speech to text for the person using the hearing aid and converts outgoing text from the hearing aid device to a spoken voice for the person on the other end of the conversation. Select to turn the setting on or off.







16.6 Account





KaiOS Account

Set up a KaiOS Account to keep your information safe. If you ever lose your phone, your KaiOS account will allow you to remotely lock or wipe all the data on your phone.

To create a KaiOS account:

1. Use the **Navigation ring**  to highlight the **KaiOS Account** field.
2. Press **OK**  to **Create Account**, then press **Right Select**  to **Accept**.
3. Enter your email and press down on the **Navigation ring** .
4. Press **OK**  to select if you are over 13, then press **Right Select**  to select **Next**.

5. Enter your password, then press down on the **Navigation ring**  to confirm the password.
6. Press **Right Select**  to go **Next**.
7. Verify your email address via the email link sent to your email account.
8. When you finish verifying your email address, return to **Account Manager** settings and **Sign in** to KaiOS.

Anti-Theft

The anti-theft function allows you to lock and erase your phone remotely if your phone is lost or stolen. Go to the KaiOS Anti-theft website to access Anti-theft features:
<https://services.kaiostech.com/antitheft>.

- **Make Ring**

Make your phone ring.

- **Remote Lock**

Lock your phone remotely.

- **Remote Wipe**

Remotely erase all of your phone's personal data.

Add Account

Add a new account: **Google** or **ActiveSync**.

17. Unit Converter



To access **Unit Converter** , press **OK**  from the Home screen, highlight **Unit Converter**  and press **OK** .

Option	Function
Area	Converts square meters and square feet.
Length	Converts meters and feet.
Speed	Converts kilometer/hour and mile/hour.
Temperature	Converts Celsius and Fahrenheit.
Volume	Converts liters.
Weight	Converts grams and ounces.

18. File Manager




To access **File Manager** , press **OK**  from the Home screen, highlight **File Manager**  and press **OK** .

19. Note



To access **Note** , press **OK**  from the Home screen, highlight **Note**  and press **OK** .

To create a new Note





1. From the **Note** screen, press **Left Select**  to compose a new **Note**.
2. When you have finished editing, press **Right Select**  to **Save**.

20. Recorder













To access **Recorder** , press **OK**  from the Home screen, highlight **Recorder**  and press **OK** .

To create a new Recording

1. From the **Recorder** screen, press **Left Select**  to create a new recording.
2. Press **OK**  to start recording.
3. When you are finished, press **Right Select**  to go **Done** and press **OK**  to save it.

21. Software update

How to update

1. From the Home screen, press **OK**  to access the app menu. Use the **Navigation ring**  to select **Settings** , and press **OK**  to confirm.
2. In **Settings** , use the **Navigation ring**  to go to the **Device** tab and navigate down to **Device Information**. Press **OK**  to select.
3. Use the **Navigation ring**  to select **Software Update**, press **OK**  to confirm, and then select **Check for Update**. Press **OK**  to confirm.
4. If there is an update available, your device will start to download the update package.
5. If you agree to continue the update, the device will restart to finish installing the software package.

***Note:** Make sure you turn on Wi-Fi and remain in the coverage area of an authenticated hot-spot before downloading and installing updates.*

22. Troubleshoot

If your phone performs abnormally, you can follow the instructions below before contacting your device's retailer or service provider.

Unable to connect to the network

- Check if your SIM card is valid. If there's an issue with your SIM card, contact your service provider to get a new one.
- Make sure you're within the network's coverage area. Contact your service provider for more information.
- If you're receiving poor signal, try moving to a more open space. For example, move outdoors if you're inside.
- Restart your phone by pressing and holding **End/Power** to turn it off. Press and hold the same key to turn the phone back on.

Battery not charging

- Make sure that your battery is not completely discharged. It may take around 20 minutes to display the battery charge indicator on the screen if your phone's battery was completely drained.
- Check if the battery or charger is damaged. If you need a replacement battery, contact your dealer for more information.
- Check the temperature. For optimal use, the ambient temperature should not fall below 32 °F (0°C) or go higher than 113°F (45°C).
- Check to ensure proper contact between the charging port and charging cable. Make sure the microUSB cable is connected properly to the device.

Unable to make outgoing calls

- Double check to make sure you're dialing a valid phone number.
- Check to ensure the **Fixed Dialing Numbers** feature is turned off. If this feature is on, it may restrict which numbers can be dialed.
- Check your subscription status with your service provider.
- Check to make sure **Airplane Mode** is off.

Unable to receive incoming calls

- Check if your phone is connected to a network.
- Check your subscription status with your service provider.
- Ensure **Call Forwarding** is turned off.
- Check if certain phone numbers are blocked.
- Check to make sure **Airplane Mode** is off.

Unable to access voicemail

- Check to make sure your service provider's voicemail number is correct.
- Check to make sure the the voicemail password is correct.

Unable to send and receive MMS

- Check your subscription status with your service provider.
- Check your phone's memory availability, as it might be full.
- Check with your service provider to ensure MMS functions are included in your service.
- MMS cannot send files that are larger than 1MB.

SIM card PIN locked

- Check that you're entering the correct PIN. For further assistance, contact your service provider.

23. Warranty

With this manufacturer's warranty (hereinafter: the "Warranty"), Emblem Solutions (hereinafter: the "Manufacturer") guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The "Warranty Period" (as defined in the table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase).

1. Warranty period (see table below)

Phone	12 Months
Charger	12 Months
Other Accessories (if included in the box)	12 Months

2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

Implementation of the Warranty:

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact AT&T Prepaid Customer Service at 1-800-901-9878. The customer support center will then provide you with instructions on how to return the product for support under warranty.

Warranty exclusions:

Manufacturer guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by Manufacturer.
4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet Manufacturer's standards.
5. Defects associated with the use or connection of the product to equipment or software not approved by Manufacturer.
Some defects may be caused by viruses due to unauthorized access by yourself or by a third party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product
10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.