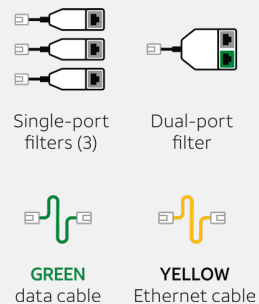# Setting Up Your AT&T Internet

AT&T

Before you begin

A. Wait until 8 p.m. on your service activation date *(see packing slip)*
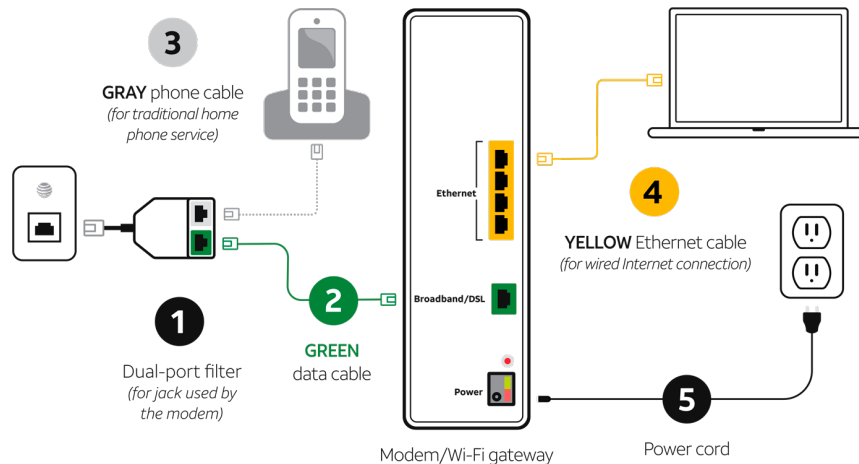
B. Unpack your kit

Single-port filters (3)

Dual-port filter

GREEN data cable

YELLOW Ethernet cable

C. Get your info ready
Have your DSL Account Number or your telephone number and your primary AT&T email address (Member ID) ready, if you have one.

1 Connect Your Modem/Wi-Fi Gateway

3

GRAY phone cable
(for traditional home phone service)

Ethernet

4

YELLOW Ethernet cable
(for wired Internet connection)

Broadband/DSL

1

2

GREEN data cable

Dual-port filter
(for jack used by the modem)

Power

5

Modem/Wi-Fi gateway

Power cord

Once connected, wait about 15 minutes for your modem/Wi-Fi gateway to power up.

2 Install Filters

Install single-port filters for any other jacks with phone or fax.

Wall jack

Single-port filter

Phone
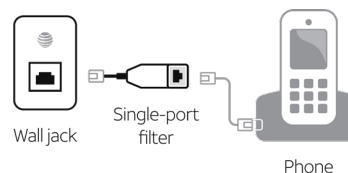
3 Activate & Register

A Turn off security or firewall software (or give permission to allow the network connection when prompted).

B Open your browser and follow the prompts. To start the online registration process, go to **att.net/activate**

During registration, you will need to:

- Enter your AT&T DSL Account Number or your telephone number

- Create an AT&T email address (Member ID) and password OR enter an existing one

C Turn your security or firewall software back on (if you turned it off).

4 Update Settings

After registration, **update your modem/Wi-Fi gateway setting** to your AT&T email address and DSL Network Password.

NOTE: *Your **DSL Network Password** is used by your modem/Wi-Fi gateway to connect to the DSL Network. This is different from your AT&T Account Password.*

Check modem/Wi-Fi gateway settings

Steps to configure your modem/Wi-Fi gateway settings.
Devices vary considerably, so please consult the user guide for your device.

(A) Enter your modem/Wi-Fi gateway's IP address into your Internet browser

Your IP address (as well as any required username and password) should be listed in the modem/Wi-Fi gateway's user guide or labeled on the bottom of the modem/Wi-Fi gateway.

IP addresses for popular modem/Wi-Fi gateways:

Motorola® http://192.168.1.254
2Wire/Pace® http://192.168.1.254
Westell® http://192.168.1.254
Linksys® http://192.168.1.1
Belkin® http://192.168.2.1

Netgear® http://192.168.1.1
Netgear® http://192.168.0.1
Actiontec® http://192.168.100.254
D-Link® http://192.168.0.1

(B) Enter settings in the configuration screen

The configuration screen may appear automatically, or you may need to select Advanced. Enter the following information in the appropriate fields (order and terminology may vary).

IN THIS FIELD:	IF YOU…	ENTER:
PPPoE Username	(Applies to everyone)	attreg@att.net
PPPoE Password	(Applies to everyone)	attreg
VPI	Reside in AL, FL, GA, KY, LA, MS, NC, SC, TN	8
	Reside in any other state	0
VCI	(Applies to everyone)	35
NAT	Are using a router	On
DHCP	Are using a router	On

If your modem/Wi-Fi gateway does not support onboard PPPoE, you will need to configure your computer for PPPoE instead.

Troubleshooting

Check your connections

- Make sure cables click tight

- If you still can't connect to Internet, try another phone jack

- For voice service, verify phone jack has a dial tone

Power down, then power back up

- Unplug power cord from modem/Wi-Fi Gateway

- Wait 15 seconds, then plug in

- Make sure Power light comes on

- Check Power button or try another outlet

- Try to access Internet again

Internet slow?
Learn what can affect your speed at **att.com/OptimizeYourConnection**

Trouble logging in?
Locate your DSL Network Password at **att.com/dslsupport**

Need more help?
Visit **att.com/support** for more help.

Additional information

To view and pay your bill and manage your account 24/7, download the myAT&T app at **att.com/myatt**

Accessibility support

Alternate formats now available in large print or braille.

Call **800.288.2020** and request your guide number (**ATT120410824-H**) in an alternate format.

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