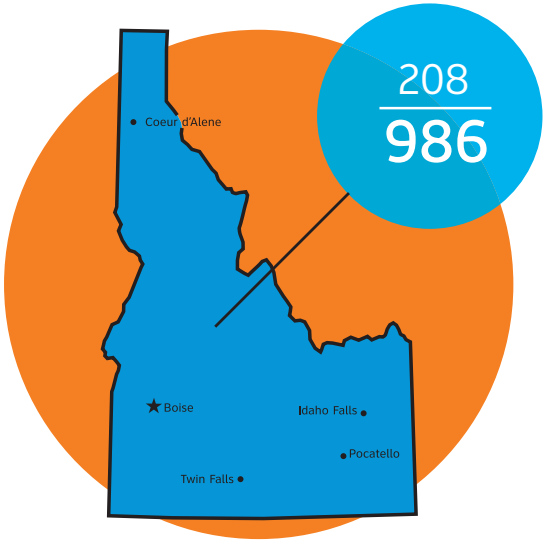


Mandatory
10-Digit Dialing
Coming August 5, 2017



Mandatory 10-Digit Dialing Coming August 5, 2017 and New Area Code 986 Overlay Coming September 5, 2017

Effective **August 5, 2017**, dialing area code **208** in addition to the seven-digit telephone number will be necessary to complete local and expanded local calls.

- It will not be necessary to dial a “1” or a “0” when dialing your local and expanded local calls.
- Local calling areas and rates will not be affected by this change.
- Special services that use three-digit numbers, such as 911 and 411, as well as 1+ 10-digit long distance, will not change.
- Other three-digit numbers that are currently available, such as 211, 311, 511, 611, 711 or 811, will not change.

You may start using 10-digit dialing *immediately* so it will become second nature by the time it is required on August 5, 2017.

Beginning **September 5, 2017**, new telephone lines or services may be assigned numbers using the new **986** area code, overlaying the existing 208 area code for the state of Idaho. All calls made within and between area codes **208** and **986** must be placed using the 10-digit telephone number (208 or 986 plus the seven-digit telephone number).

You won't have to change your present telephone number.

The new **986** area code will be assigned only for *new* telephone numbers in the state of Idaho. The only change will be the way you dial local calls in the **208 and 986 area code region**.

What you should do to get ready for 10-digit dialing

- Make sure your websites, stationery, advertising materials and checks include your area code. Since your area code remains the same, there is no need to reprint if these items already contain your area code.
- Update all stored local telephone numbers to include the area code for services such as call forwarding, call blocking and voicemail, and for equipment, such as wireless phones.
- You may need to reprogram or upgrade equipment such as fax machines, Internet connections, multi-line key or PBX systems, or any equipment with automatic dialing features.
- Customers who have security systems, life safety systems, or monitored medical devices should contact their vendor to determine reprogramming needs for 10-digit local dialing.

If you have questions about the new area code in Idaho, go to **att.com/areacode**. For assistance by phone, residential customers may call **800.288.2020**. Business customers may call the toll-free customer service number provided in their AT&T phone bill. If you have a hearing or speech loss and use a text telephone, please call **800.855.2880**.