AT&T

Setting up your Smart Wi-Fi Extender

Choose 1 of 2 simple setup options

1 Connect with AT&T Smart Home Manager app

2 Connect with Ethernet

3 Troubleshooting and tips

Tip: Control your home Wi-Fi® network with the Smart Home Manager app. The Smart Home Manager app is also the best way to set up your Wi-Fi extender. Do everything from troubleshoot to manage devices from almost anywhere.
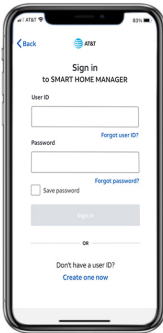
Option 1: **Connect with AT&T Smart Home Manager app**

You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at **att.com/wifiextender** **The extender needs to be in the room next to the gateway during setup.**

1. Download the Smart Home Manager app from your app store or go to **att.com/smarthomemanager**
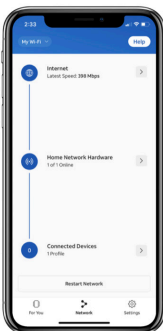
For quick setup, open the camera on your smartphone and hold the camera over the QR code for a few seconds.

2. Sign in with your AT&T user ID and password. Need help? **att.com/shmhelp**

The Smart Home Manager app

Control and manage your home Wi-Fi network with the Smart Home Manager app. Troubleshoot, check your Wi-Fi connection strength, and manage devices from pretty much anywhere.

Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi gateway. Features may depend upon gateway models. Data rates may apply for download and usage.

3. Select **Network ➤ Home Network Hardware ➤ Add Extender**. Once you see the **SOLID WHITE** light, you're all set.

Option 2: **Connect with ethernet**

You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at **att.com/wifiextender** **The extender needs to be in the room next to the gateway during setup.**

1. Attach the extender to the gateway by connecting one end of the **YELLOW** Ethernet cable to one of the **YELLOW** Ethernet ports on the back of the gateway. Attach the other end of the cable to any one of the **YELLOW** Ethernet ports on the back of the extender.

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> **Tip:** Make sure the Ethernet cable is firmly connected. Once both ends are properly connected, the Ethernet port LED will turn **SOLID GREEN.** After the extender has been paired and the front LED is **SOLID WHITE**, you can connect another device by Ethernet.

2. Connect the power supply to the extender and plug it into an electrical outlet (not controlled by a light switch). The power jack LED on the back of the extender should turn **SOLID GREEN**. Once you see the **SOLID WHITE** light on the front of the extender indicating you're paired, you're all set.

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> **Tip:** The power light should turn **GREEN** within one second and the extender front light will begin to blink **WHITE** within 5 seconds. Then, it will begin to boot.

3. Unplug the extender and move it to the room you want the extender in.

Troubleshooting and tips

(i) **Do not place** the extender on the floor. Visit **att.com/extenderguide** to help detect the best placement for your extender.

Check if your extender is working.

Paired and functioning (**SOLID WHITE** light)

Troubleshooting

Device is out of range

Not paired

Out of range
Only applicable to WPS Pairing or if Wi-Fi signal is out of range.

Light may flash up to 5 minutes while connecting

(i) **Check all cables and cords** and reboot the extender using the reset button on the back.

Need more help?

Go to **att.com/smarthomemanager** or **att.com/support**

Go to **att.com/wifiextender** for additional extender support and a list of compatible gateways.

Additional information

Manage your account. Available 24/7. Download the myAT&T app at **att.com/myattapp**

Accessibility support. Braille or large print: call **800.288.2020**