

AT&T
Consumer Demand for Arbitration before the
American Arbitration Association
AMERICAN ARBITRATION ASSOCIATION

Instructions on filing a claim:

1. Please fill out this form and retain one copy for your records.
2. Mail a copy of this form, a copy of the AT&T arbitration provision (available at att.com/disputeresolution), and a check or money order for the filing fee to the American Arbitration Association Case Management Center nearest you. Please consult the AAA's fee schedule for consumer arbitrations for the appropriate fee. Information regarding the nearest Case Management Center and the appropriate fee is available at adr.org or by calling AAA Customer Service at 800.778.7879. Or, you may file online using AAA WebFile: adr.org.
3. Send a copy of this form and of your check or money order to AT&T at: Manager—Dispute Resolution and Arbitration, AT&T, 1025 Lenox Park Blvd., Atlanta, GA 30319. Upon receipt, AT&T will arrange to have you filing fee reimbursed if your claim is for less than \$75,000 and you previously submitted a Notice of Dispute.

Your Personal Information

Name: _____ Address: _____

City/State/ZIP Code: _____

Tel: _____ Email: _____

Account number for the service at issue: _____

If an in-person hearing is held, the arbitration will take place in the county of your billing address.

Please tell us the county and state to which your bills are sent: _____

Your Attorney's Information (Please leave blank if you are representing yourself)

Attorney's Name: _____ Firm: _____

Address: _____ City/State/ZIP Code: _____

Tel: _____ Email: _____

Briefly explain the nature of your dispute. Please provide as much information as you think would be helpful for the arbitrator to understand your claim. You may use additional pages:

What relief are you seeking? If you want money, how much? You may use additional pages:

Signature: _____ **Date:** _____