

AT&T Smart Wi-Fi Extender

A simple setup guide



You need to have AT&T Internet service for your new Wi-Fi Extender to work. Check the compatibility with your Gateway at att.com/wifiextender

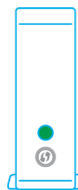
Easy setup method

1. Download the **Smart Home Manager** app from your app store or at att.com/smarthomemanager

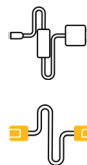


For quick setup, scan the QR code with the camera on your smartphone.

2. Sign in with your user ID and password
3. Select **Network > Home Network Hardware > Add Extender**
4. To install your Extender, follow the instructions in the Smart Home Manager app



Wi-Fi Extender



BLACK
Power supply
(2 parts)

YELLOW
Ethernet cable
(optional)



The Smart Home Manager app

Smart Home Manager helps you manage your home network from pretty much anywhere. In addition to setting up your Wi-Fi® Extender, you can check your Wi-Fi connection strength, see what devices work on your network, set up parental controls, and more.

Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Features may depend upon Gateway models. Data rates may apply for download and usage.



How to know your Wi-Fi Extender is working

- **Solid GREEN** = Paired and functioning



Use AT&T **Smart Home Manager** app to see if Extender is on your network (*visible in the Devices section or through the Assistant*).

Troubleshooting



Your AT&T Internet service needs to be active.



Flashing RED = Out of range
Move Extender closer to Gateway or another connected Extender.



Solid RED = Not paired
Try to pair with WPS or use included Ethernet cable to connect Extender to Gateway and pair manually. See alternate setup method.



Blinking AMBER = Software updates
Don't move the Extender or turn it off.



Check all cables and cords to ensure connection.



Unplug power from Gateway for 15 seconds, then plug back in. Do the same with Extender. It may take 10 minutes for Gateway or Extender to reboot.



Need more help?
Go to att.com/smarthomemanager
or att.com/support



Go to att.com/wifiextender for additional Extender support and a list of compatible Gateways.

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Alternate setup method



1. POWER UP. Plug in power cord to Extender and then plug into outlet near Gateway. Push button on back and watch for light to blink **GREEN**.



2. PAIR. Press and release WPS button on Gateway, then press and release WPS button on Extender. Wait 3 minutes for solid **GREEN** light.

Your Ethernet cable may be connected directly to the Gateway in place of the WPS method for pairing.



3. PLACE. Unplug Extender from outlet. Move it (40 ft., 2 walls max, and up off the floor) between Gateway and area where you want a stronger signal. Plug Extender into outlet and wait for **GREEN** light.

Tip: Make sure both the 2.4GHz and 5GHz radio bands are enabled on the Gateway and with the same SSID. For help, use the Smart Home Manager app or go to att.com/enhancedwifi

Additional information



Manage your account.

Available 24/7, download the myAT&T app at att.com/myattapp



Accessibility support.

Braille or large print: Call 800.288.2020 and request guide number ATT180180946-3. Accessible tagged PDF: Visit att.com/userguides

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Visita att.com/userguides y haz clic en **Ver en español** al final de la pagina. También puedes consultar la guía del extensor de señal Smart Wi-Fi de AT&T para ver más detalles (ATT180180946-3).

