



Setting up your AT&T Internet Air



Follow these simple setup options

[Connecting with AT&T Smart Home Manager](#)

[Troubleshooting and more info](#)

Before you get started

Here's what's in the box



AT&T All-Fi™ Hub



Power supply

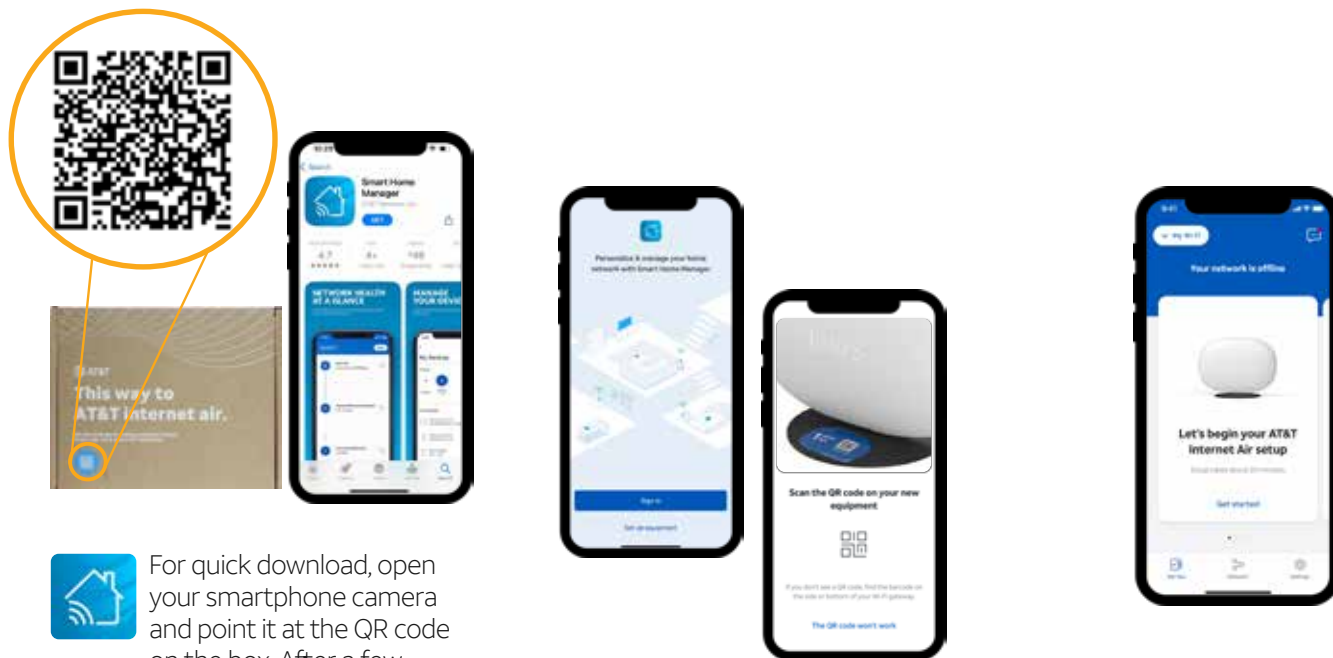
Make sure you've registered for your service



[Register your AT&T Internet Air service](#)

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Connect using the AT&T Smart Home Manager app



For quick download, open your smartphone camera and point it at the QR code on the box. After a few seconds, you'll get a notification with a link to open in your browser.

1. Download

Download the Smart Home Manager app from your app store or scan the QR code with your smartphone. You can also go to att.com/shm from your smartphone to download.

2. Sign in

Open the Smart Home Manager app to begin. Either tap **Sign in** if you've registered your Internet Air service ([see page 1](#)) or **Set up equipment** and scan the QR code on the base of your All-Fi™ Hub when prompted.

3. Set up & activate

On the **Let's begin your AT&T Internet Air setup** screen, select **Get started**, then follow the guided prompts to set up your All-Fi™ Hub. After that, you're ready to go.

Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T gateway or hub.

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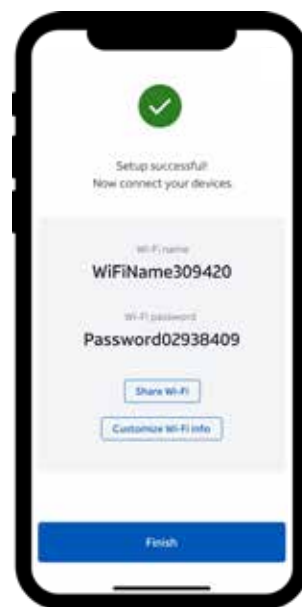
Optimize your connection using the Smart Home Manager app



Direction of signal tower will vary.



Wi-Fi name and password will vary.



1. Place your All-Fi™ Hub

To find the direction of your closest signal tower, tap **Help me find this direction.**

2. Test signal quality

Plug in your All-Fi™ Hub and follow the prompts in the Smart Home Manager app to test signal strength at your chosen location. The All-Fi™ Hub display will help guide placement to make sure your signal is strong.

For more details, check the [Troubleshooting](#) section.

3. Connect your devices

To set up Wi-Fi on your devices, use the Wi-Fi network name and password displayed in the Smart Home Manager app.

Troubleshooting

Signal status will appear on the All-Fi™ Hub display and in the Smart Home Manager app.



Green: Signal strength is great.

You're ready to start using your new AT&T Internet Air service.



Yellow: Signal strength is good.

Use the Smart Home Manager app to move the Hub to a different location to see if you can improve your signal strength.



Red: Let's place your Hub again.

Use the Smart Home Manager app to move the Hub to a different location to get a better signal.

Need help? No problem.
If you get stuck during setup, we're here to help you get up and running!



att.com/support



800.288.2020

More info

Smart Home Manager app

Manage your home Wi-Fi network, connect devices to your network, and more.



For step-by-step installation instructions, go to att.com/AllFiHub-InternetAir.

Accessibility support

Telephone equipment for visual and hearing impaired

Phone: **800.772.3140**

TTY: **800.651.5111**

Compatible with any TTY/TDD devices with standard phone line.

AT&T supports IPv6. Go to att.com/ipv6 to learn more.