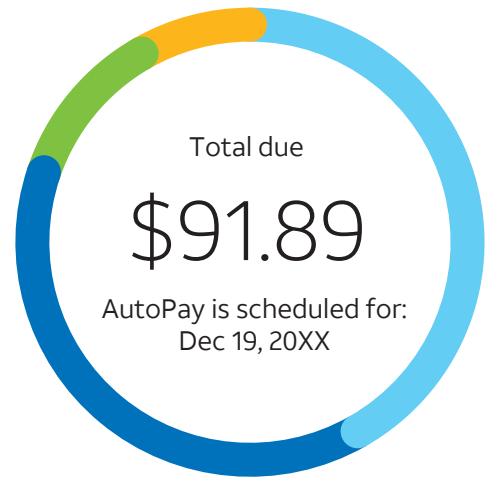




CUSTOMER NAME  
123 ANY STREET  
CITY ST 12345-1234

Page: 1 of 8  
Issue Date: Dec 09, 20XX  
Account Number: 123456789

Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to [att.com/myatt](http://att.com/myatt) to sign in or sign up.



### Account summary

Your last bill	-\$354.05
Credit balance	-\$354.05

### Service summary

TV	<i>Page 2</i>	\$171.45
Internet	<i>Page 2</i>	\$51.27
Phone	<i>Page 2</i>	\$36.98
Wireless	<i>Page 3</i>	\$186.24
<b>Total services</b>		<b>\$445.94</b>

<b>Total due</b>	<b>\$91.89</b>
------------------	----------------

AutoPay is scheduled to charge your card on Dec 19, 20XX

### Ways to pay and manage your account:

**myAT&T app**  
iPhone and Android

**att.com/pay**

**800.288.2020**  
TTY: 800.651.5111



CUSTOMER NAME  
123 ANY STREET  
CITY ST 12345-1234

**AutoPay of \$91.89 is scheduled for  
Dec 19, 20XX**  
Account number: 123456789

AT&T  
PO BOX 5014  
CAROL STREAM, IL 60197-5014

410040330001234567899000000035405000000009189000000

## Service activity

### TV - U-verse TV

Monthly charges	Dec 10 - Jan 09	
1. AT&T U-verse TV U300		\$136.00
2. Receiver Fee		\$10.00
<b>Company fees &amp; surcharges</b>		
3. Broadcast TV Fee		\$9.99
4. Regulatory Video Cost Recovery Fee		\$0.12
5. TX Local Video Facilities Fee		\$1.57
6. TX State Cost Recovery Charge		\$0.72
<b>Government fees &amp; taxes</b>		
7. TX County Sales Tax		\$0.79
8. TX Local Sales Tax		\$2.37
9. TX State Sales Tax		\$9.89
<b>Total for TV - U-verse TV</b>		<b>\$171.45</b>

### Internet

Monthly charges	Dec 10 - Jan 09	
1. Internet 25		\$61.00
2. Internet 25 (Promotional Offer)		-\$10.00
<b>Company fees &amp; surcharges</b>		
3. TX State Cost Recovery Charge		\$0.27
<b>Total for Internet</b>		<b>\$51.27</b>

#### Usage summary

Data	Used
Data allowance (unlimited GB)	148

#### Unlimited internet

Because you bundled Internet with TV, you receive an unlimited data allowance.

### Phone

Monthly charges	Dec 10 - Jan 09	
1. Phone Unlimited N. America 817.441.1212		\$37.99
2. Phone 817.441.1212 (\$13 off per month)		-\$13.00
<b>Company fees &amp; surcharges</b>		
3. Administrative Fee		\$0.99
4. Federal Universal Service Charge		\$5.34

#### Usage summary

817.441.1212	Used
Minute allowance (unlimited)	4

Phone continues...



...Phone continued

5. Regulatory Cost Recovery Fee	\$1.23
6. TX Municipal Right of Way Fee	\$1.11
7. TX State 911 Equalization Fee	\$0.06
8. TX State Cost Recovery Charge	\$0.16

**Government fees & taxes**

9. TX City Sales Tax - Telecom	\$0.39
10. TX County 911 Fee	\$0.50
11. TX County Sales Tax - Telecom	\$0.13
12. TX State Sales Tax - Telecom	\$2.08

**Total for Phone \$36.98**

 **Wireless**

**Usage Summary - Oct 28 thru Nov 27**

	Data (allowance)	Messages (allowance)	Minutes (allowance)
817 253-1212	0.27GB (unlimited)	450 (unlimited)	377 (unlimited)
817 253-3434	19.50GB (unlimited)	945 (unlimited)	489 (unlimited)
817 773-5656	4.85GB (unlimited)	2,400 (unlimited)	766 (unlimited)

Usage is rounded up based on your plan. For more details on your Data Summary, visit [att.com/myusage](http://att.com/myusage).

**817.253.1212**  
 CUSTOMER NAME

Unlimited Starter - 3 Lines - Includes unlimited domestic data, talk (including to Mexico and Canada) & text (both domestic and international messages sent from or received in the U.S., Puerto Rico and U.S. Virgin Islands) on eligible devices. Video max speed of 1.5 Mbps. AT&T may slow speeds during periods of network congestion. No tethering. Eligible for \$10 AutoPay & paperless discount per phone line, applied within 1 to 2 bill cycles. See [att.com/unlimitedplan](http://att.com/unlimitedplan) for plan details. Additional restrictions apply.

**Monthly Charges - Nov 28 thru Dec 27**

1. Unlimited Starter - 3 Lines	\$45.00
2. Plan messages	\$0.00
<b>Total Monthly Charges</b>	<b>\$45.00</b>

**Other Charges and Credits - Oct 28 thru Nov 27**

**Voice Usage Summary**  
 Video Call

Wireless continues...



...Wireless continued

Minutes Used 15

**Company Fees and Surcharges**

3. Administrative Fee	\$1.99
4. Federal Universal Service Charge	\$0.54
5. Regulatory Cost Recovery Charge	\$1.50
6. TX State Cost Recovery Charge	\$0.18
7. Texas Universal Service	\$0.89
<b>Total Company Fees and Surcharges</b>	<b>\$5.10</b>

**Government Fees and Taxes**

8. 9-1-1 Service Fee	\$0.50
9. 911 Equalization Surcharge	\$0.06
10. City Sales Tax - Telecom	\$0.11
11. County Sales Tax - Telecom	\$0.04
12. TX State Sales Tax - Telecom	\$0.45
<b>Total Government Fees and Taxes</b>	<b>\$1.16</b>

**Total Other Charges & Credits \$6.26**

**Total for 817 253-1212 \$51.26**

**817.253.3434**

CUSTOMER NAME

---

Unlimited Starter - 3 Lines - Includes unlimited domestic data, talk (including to Mexico and Canada) & text (both domestic and international messages sent from or received in the U.S., Puerto Rico and U.S. Virgin Islands) on eligible devices. Video max speed of 1.5 Mbps. AT&T may slow speeds during periods of network congestion. No tethering. Eligible for \$10 AutoPay & paperless discount per phone line, applied within 1 to 2 bill cycles. See [att.com/unlimitedplan](http://att.com/unlimitedplan) for plan details. Additional restrictions apply.

Mobile Insurance Premium - Includes Coverage for loss, theft, accidental damage, liquid damage, and out-of-warranty malfunction.

Messages Backup & Sync - Includes text and picture message backup in our cloud for up to 90 days. Your messages can be downloaded to a new phone and you can send messages from a tablet, computer or eligible app using your mobile phone number. Visit [messages.att.net](http://messages.att.net) to try it!

**Monthly Charges - Nov 28 thru Dec 27**

---

1. Unlimited Starter - 3 Lines	\$45.00
2. Mobile Insurance Premium	\$8.99
3. Messages Backup & Sync	\$0.00
4. Plan messages	\$0.00

Wireless continues...



...Wireless continued

**Total Monthly Charges \$53.99**

**Other Charges and Credits - Oct 28 thru Nov 27**

**Wireless Equipment Charges**

**Installment Plan ID: 150000037268077 - Est. on 12/20/xx**

SAMSUNG SMG991U

Amount Financed: \$799.99

Date Description

- 5. 11/20 Installment 12 of 36 \$22.23
- 6. 11/20 AT&T Next Up(SM) - phone upgrade \$5.00  
feature

Balance Remaining after Current Installment: \$533.23

*\* To pay off your installment plan early, please visit att.com/payoffNEXT for details.*

**Total Wireless Equipment Charges \$27.23**

**One-Time Charges**

Date Description

- 7. 11/20 Smartphone with Trade In Promo 12 of 36 -\$22.23

**Company Fees and Surcharges**

- 8. Administrative Fee \$1.99
- 9. Federal Universal Service Charge \$0.54
- 10. Regulatory Cost Recovery Charge \$1.50
- 11. TX State Cost Recovery Charge \$0.18
- 12. Texas Universal Service \$0.89

**Total Company Fees and Surcharges \$5.10**

**Government Fees and Taxes**

- 13. 9-1-1 Service Fee \$0.50
- 14. 911 Equalization Surcharge \$0.06
- 15. City Sales Tax \$0.21
- 16. City Sales Tax - Telecom \$0.11
- 17. County Sales Tax \$0.07
- 18. County Sales Tax - Telecom \$0.04
- 19. TX State Sales Tax \$0.87
- 20. TX State Sales Tax - Telecom \$0.45

**Total Government Fees and Taxes \$2.31**

**Total Other Charges & Credits \$12.41**

**Total for 817 253-3434 \$66.40**

**817.773.5656**

CUSTOMER NAME

---

Unlimited Starter - 3 Lines - Includes unlimited domestic data, talk (including to Mexico and Canada) & text (both domestic and international messages sent from or received in the U.S., Puerto Rico and U.S. Virgin Islands) on eligible devices. Video max speed of 1.5 Mbps. AT&T may

Wireless continues...



...Wireless continued

slow speeds during periods of network congestion. No tethering. Eligible for \$10 AutoPay & paperless discount per phone line, applied within 1 to 2 bill cycles. See [att.com/unlimitedplan](http://att.com/unlimitedplan) for plan details. Additional restrictions apply.

Protect Advantage Insurance for 1 - Includes Insurance for the covered device includes protection for loss, theft, accidental damage and out-of-warranty electrical and mechanical failure.

Protect Advantage Support Services for 1 - Includes ProTech support for the covered device includes the ProTech app, home streaming support, and unlimited photo and video storage with the Photo Storage app.

VVM over Wi-Fi - Includes Visual Voicemail over Wi-Fi

**Monthly Charges - Nov 28 thru Dec 27**

1. Unlimited Starter - 3 Lines	\$45.00
2. Protect Advantage Insurance for 1	\$8.99
3. Protect Advantage Support Services for 1	\$7.01
4. VVM over Wi-Fi	\$0.00
5. Plan messages	\$0.00
<b>Total Monthly Charges</b>	<b>\$61.00</b>

**Other Charges and Credits - Oct 28 thru Nov 27**

**Company Fees and Surcharges**

6. Administrative Fee	\$1.99
7. Federal Universal Service Charge	\$0.54
8. Regulatory Cost Recovery Charge	\$1.50
9. TX State Cost Recovery Charge	\$0.18
10. Texas Universal Service	\$0.89
<b>Total Company Fees and Surcharges</b>	<b>\$5.10</b>

**Government Fees and Taxes**

11. 9-1-1 Service Fee	\$0.50
12. 911 Equalization Surcharge	\$0.06
13. City Sales Tax	\$0.24
14. City Sales Tax - Telecom	\$0.11
15. County Sales Tax	\$0.08
16. County Sales Tax - Telecom	\$0.04
17. TX State Sales Tax	\$1.00
18. TX State Sales Tax - Telecom	\$0.45
<b>Total Government Fees and Taxes</b>	<b>\$2.48</b>

**Total Other Charges & Credits** **\$7.58**

**Total for 817 773-5656** **\$68.58**

**Total for Wireless accounts** **\$186.24**

911 CALLING WITH TTY AND REAL-TIME TEXT

Wireless continues...



*...Wireless continued*

Due to technical limitations, Wi-Fi Calling and NumberSync cannot be used with TTY devices and cannot support 911 calls over TTY devices. Persons with communications disabilities can use Real-Time Text ([www.att.com/RTT](http://www.att.com/RTT)) as an alternative to TTY. 911 services can be reached by either: (1) calling 911 using Real-Time Text or (2) calling 911 directly using a TTY over the cellular network or from a landline telephone, or (3) sending a text message to 911 directly (in areas where text-to-911 is available from a wireless device, or (4) using relay services to place a TTY or captioned telephone service (CTS) call from a wireless phone over the cellular network or from a landline telephone, or (5) using relay services to place a IP Relay or IP CTS call over a cellular data or other IP network.

AT&T MOBILITY CENTER FOR CUSTOMERS W/DISABILITIES  
Questions on accessibility by persons with disabilities:  
866.241.6568.

**COMPANY FEES AND SURCHARGES**

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance, and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911. These fees are not taxes or charges that the government requires AT&T to collect from its customers. See [att.com/additionalcharges](http://att.com/additionalcharges) for details.

**WIRELESS DIRECTBILL CHARGES**

Detail of DirectBill charges can be viewed at [att.com/db](http://att.com/db). The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

## News you can use

**Service withdrawal**

Pending regulatory approval where applicable, effective on or after January 1, 202x Operator and Directory Assistance will no longer be available to AT&T Phone (formerly U-verse® Voice) customers everywhere AT&T Phone is currently offered. Customers dialing "0", "00", 411, NPA+555-1212, or 555-1212 will hear an automated announcement informing them of this change prior to the discontinuance. If you would like additional information about other options available to you, please visit [att.com/OADRetirement](http://att.com/OADRetirement) or call 800.288.2020.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket

number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 application of BellSouth Telecommunications, LLC, Illinois Bell Telephone Company, Indiana Bell Telephone Company, Michigan Bell Telephone Company, Ohio Bell Telephone Company, Wisconsin Bell Telephone Company, Nevada Bell Telephone Company, Pacific Bell Telephone Company, Southwestern Bell Telephone Company. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.

**Special savings for you**

The federal Affordable Connectivity Program (ACP) allows qualified households to lower internet or wireless costs by \$30 per month, or by \$75



...News you can use continued

per month if you live on Tribal lands. Terms, conditions and restrictions apply. For more information, visit [att.com/acp](http://att.com/acp)

#### Get it all with AT&T

Everyone gets our great deals. Enjoy internet, wireless, TV and other premium services. Give us a call today at 877.403.2122.

#### Digital Phone Call Protect

Better to be safe than sorry! Get Automatic Fraud Blocking, Suspected Spam Warning, and Call Blocking \*61. You can opt-in for free. For more information, visit [att.com/freephoneprotect](http://att.com/freephoneprotect)

#### We're here for you

If there's anything we can do for you, call us at 866.377.5718. Ask about special offers you can receive when you bundle your service.

## Important information

#### Late payment fee

A late payment fee of up to \$9.99 will be assessed if payment is not received on or before the due date.

#### Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at [att.com/autopay](http://att.com/autopay) using your checking account. It's easy, secure, and convenient!

#### Internet usage allowance

Unless your internet plan includes an unlimited data usage allowance, your total internet usage allowance will consist of your 1.5 terabyte (1.5 TB or 1,536 GB) plan usage allowance plus any additional offers. Exceeding your total internet usage allowance will result in a charge of \$10 for each additional 50 GB of data even if less than 50 GB is consumed up to a maximum overage charge of \$100 a month. Visit [att.com/internet-usage](http://att.com/internet-usage) to view details of your internet data usage.

#### Fees and surcharges notice

AT&T collects monthly fees and surcharges to help recover its required contribution to government programs and to recover costs AT&T pays in taxes and required payments levied by federal, state, and local governments. These fees and surcharges included on your bill are periodically adjusted to align with the rates determined by the government agency that is responsible for the state or federal fund or tax and subject to change at any time without notice to you unless required by law. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

#### Regulatory Cost Recovery Charge (RCRC)

The RCRC is a monthly charge assessed by AT&T to recover fees imposed on AT&T by governmental entities in order to provide you with service. Components include: Federal Regulatory Fee, Telecommunications Relay Service (TRS) Fee, North American Numbering Plan Fee, and support for Local Number Portability administration.

#### Administrative Fee

Monthly surcharge that helps defray customer service costs associated with providing AT&T Phone services.

#### Customer support

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Japanese 800.573.7573; All other languages 800.203.8600.

#### U-verse TV closed-captioning issues

For closed-captioning issues, you may contact us immediately at [ClosedCaptioning@directv.com](mailto:ClosedCaptioning@directv.com) or 800.347.3288, or in writing at U-verse TV Closed Captioning, ATTN: Mr. Peterson, Assoc. Dir., 370 Inverness Drive South, Englewood, CO 80112.

#### Legal notification

For information on upcoming U-verse TV programming changes please consult the Legal Notices published in USA Today on the third Tuesday of each month or our website [att.com/u-verseprogrammingchanges](http://att.com/u-verseprogrammingchanges)

#### Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

AT&T U-verse<sup>SM</sup> TV, AT&T Internet and AT&T Phone provided by AT&T Texas.

Wireless Services provided by AT&T Mobility, LLC.

© 2022 AT&T Intellectual Property. All rights reserved.