

# Setting up your Battery Backup

A simple guide



## Important Information:

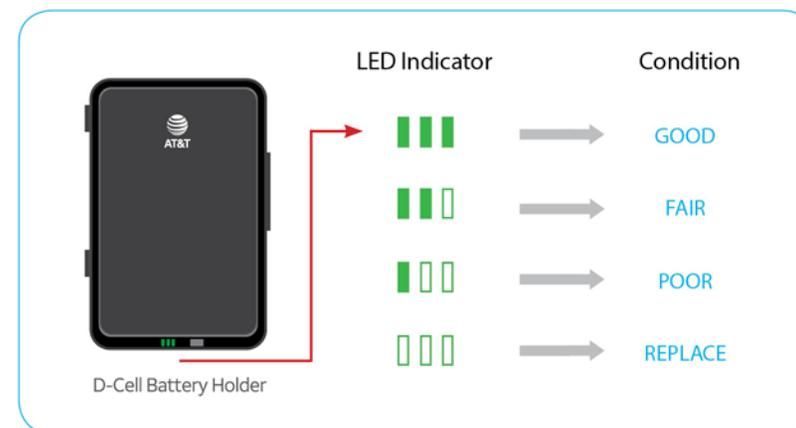
- It's important that you periodically check your batteries to ensure they're functioning properly. Batteries have a limited lifespan, even if they are not in use. Older batteries may not provide a full 24 hours of backup. We recommend that you have a spare set of new alkaline batteries available.
- During a power outage, you may need to replace the batteries more than once to maintain working service.
- When replacing batteries, replace ALL of them at the same time with the same type and brand of **alkaline** batteries. **Caution:** Do not mix old and new batteries or use rechargeable batteries as it could damage the device.

**Note:** Backup battery will not power a cordless phone, it will only power a corded phone.

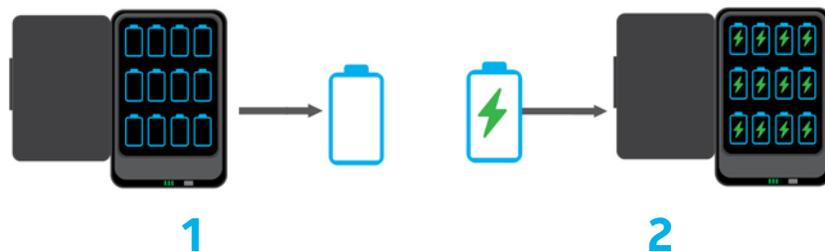
## Check Your Batteries

It's important to check your batteries from time to time to ensure you'll have service if there's a power outage.

Press **TEST** button on the D-cell holder. The LED lights will indicate how much charge is left. Replace all 12 batteries with fresh batteries if necessary.



## Replace Your Batteries:



1  
Turn the D-cell unit **OFF**.  
Open cover of D-cell holder  
and remove all 12 of the old  
D-cell batteries.

2  
Insert the 12 NEW D-cell  
batteries into holder.



3  
Push **TEST** button on  
D-cell holder. LED lights  
will indicate power level.  
(See chart above.)



4  
Turn unit **OFF** when  
finished testing. You will  
need to turn the unit back  
on during a power outage.

## for D-cell Battery Units

If your phone does not have a dial tone during a power outage:

### Check Your AT&T Network Box/ONT and D-cell Battery Unit

- 1** Make sure AT&T network box (ONT) has power and is turned **ON**.
- 2** If AT&T network box (ONT) does not have power, make sure:
  - D-cell holder is plugged into power supply
  - D-cell holder is turned **ON**
  - Power supply is plugged into AT&T network box (ONT)
  - D-cell batteries are installed and have enough charge.  
(Push the battery **TEST** button to see the battery power level.)  
If not sufficiently powered, replace ALL the D-cell batteries.

---

Need more help & troubleshooting with your:

**D-cell battery unit:** go to [att.com/dcellbatterybackup](https://att.com/dcellbatterybackup) or call **800.650.0954**