



# AT&T Secure Family™

## Device pairing combinations

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*For additional assistance refer to the library of [Help Guides](#) or email our support team at [g01318@att.com](mailto:g01318@att.com)*



# AT&T Secure Family



This guide summarizes the various combinations of Secure Family devices that can be paired in a mixed wireless carrier environment (Carrier Agnostic). Diagrams shown on slides 5 and 6 support AT&T Postpaid wireless customers only.

Slides 7 thru 10 are supported combinations effective with the Carrier Agnostic release of Secure Family for Android and iOS. In order to take advantage of these new pairing combinations AT&T PREPAID wireless customers and customers of other US Wireless Carriers must have the following releases or higher of Secure Family:

Secure Family Android Parent v 10.9.2 and higher

Secure Family Android Companion (Child) v 10.9.2 and higher

Secure Family iOS Parent v 3.9.1 and higher

Secure Family iOS Companion (Child) v 1.9.1 and higher



# Experience

## AT&T Secure Family Dashboard



## AT&T Secure Family Companion



Map Noah

Near 19th Street  
19th Street, San Francisco, CA  
1 min ago - within 1000 yds

Today

- Near 201 Grand Ave San Francisco, CA 4:33 PM
- At School San Francisco, CA 2:13 PM
- At Home San Francisco, CA 7:21 AM

Yesterday

Noah was not located on this day.

Friday, April 6th

- At Home San Francisco, CA 4:30 AM
- Near 201 Grand Ave San Francisco, CA 3:30 PM
- At karate San Francisco, CA 2:13 PM

Location History

Noah

Pause internet

Near 19th Street  
San Francisco, CA  
2 min ago - within 1000 yds

Call Text

Recently visited

- www.school.com 6:21pm
- Snapchat 4:03pm
- Facebook 3:46pm

Location alerts  
Set alerts to get updates about Noah's location

Time Limits  
Set limits for bedtime and school hours

Content Filters  
Block specific apps and websites

Web & App Activity

Activity Noah

Today

- Minecraft Games 2:05 PM
- Facebook Social networking 12:45 PM
- comp-language.com Educational 11:45 PM
- Snapchat Photos & Video 11:45 AM
- smalltownnews.com News 10:33 AM
- Twitter Social Media 9:30 AM

Pause/Resume Internet

Scheduled Internet Block

Location Alerts Noah

Arrival/Departure Alerts  
Get an alert when Noah leaves or arrives at a location.

Scheduled Alerts  
Specify a time to check Noah's location.

Location Alerts

Internet Time Limits

Time Limits Noah

Create times without distractions by setting limits for internet access.

School hours  
9:00AM - 3:00PM

Night hours  
10:00PM - 6:00AM

Piano  
10:15AM - 11:15AM

Add a time limit

Web & App Content Filters

violence.com

This website is blocked by AT&T Secure Family™

Block Content

Content Filters Noah

- Objectionable All blocked
- Social Media 1 blocked
- Messaging 1 Blocked
- Games 1 Blocked
- Downloads 1 Blocked
- Videos 1 Blocked
- Objectionable 1 Blocked
- Other 1 Blocked

Add a website  
2 blocked, 3 trusted





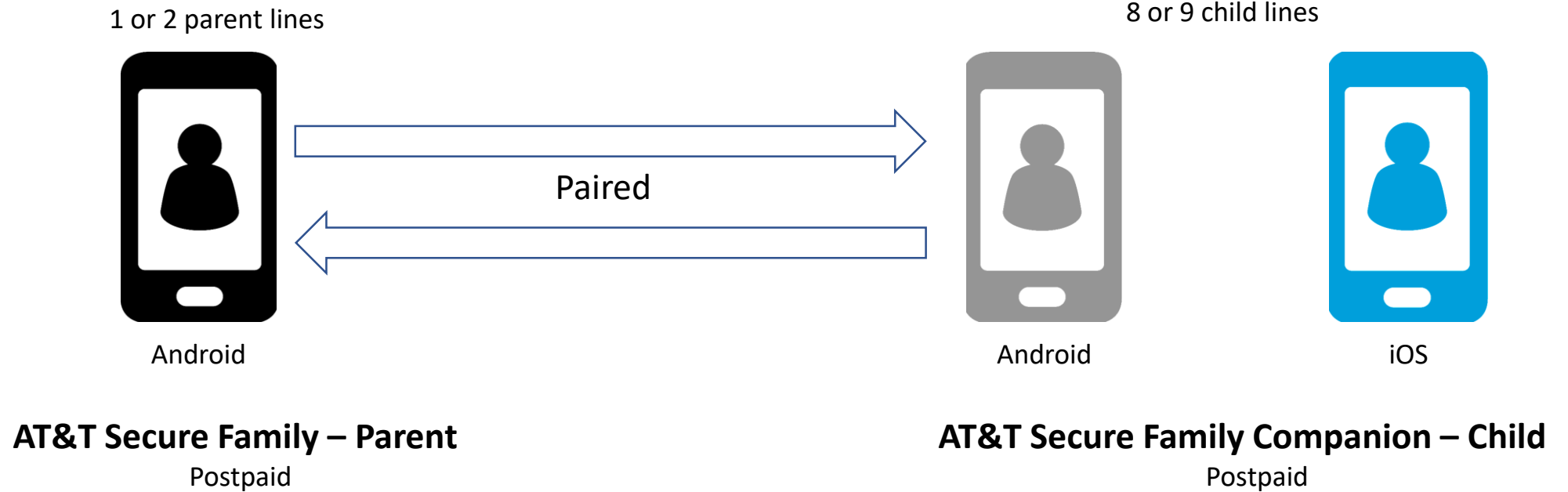
# Index

- Slide 5 - AT&T Wireless Customer (Postpaid) – Android
- Slide 6 – AT&T Wireless Customer (Postpaid) – iOS
- Slide 7 - AT&T PREPAID Wireless Customer – Android
- Slide 8 – AT&T PREPAID Wireless Customer – iOS
- Slide 9 – Non-AT&T Wireless Customer – Android
- Slide 10 – Non- AT&T Wireless Customer - iOS





# AT&T Wireless Customer (Postpaid) - Android

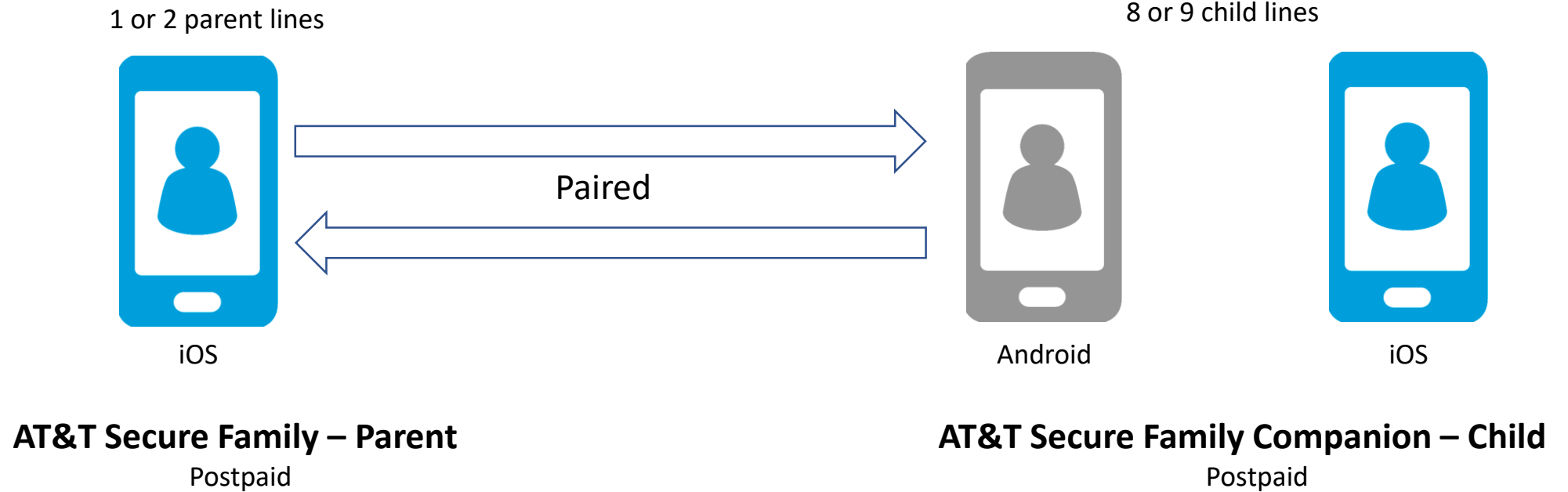


All parent and companion lines must be under the same AT&T Postpaid Wireless Account up to 10 lines





# AT&T Wireless Customer (Postpaid) - iOS

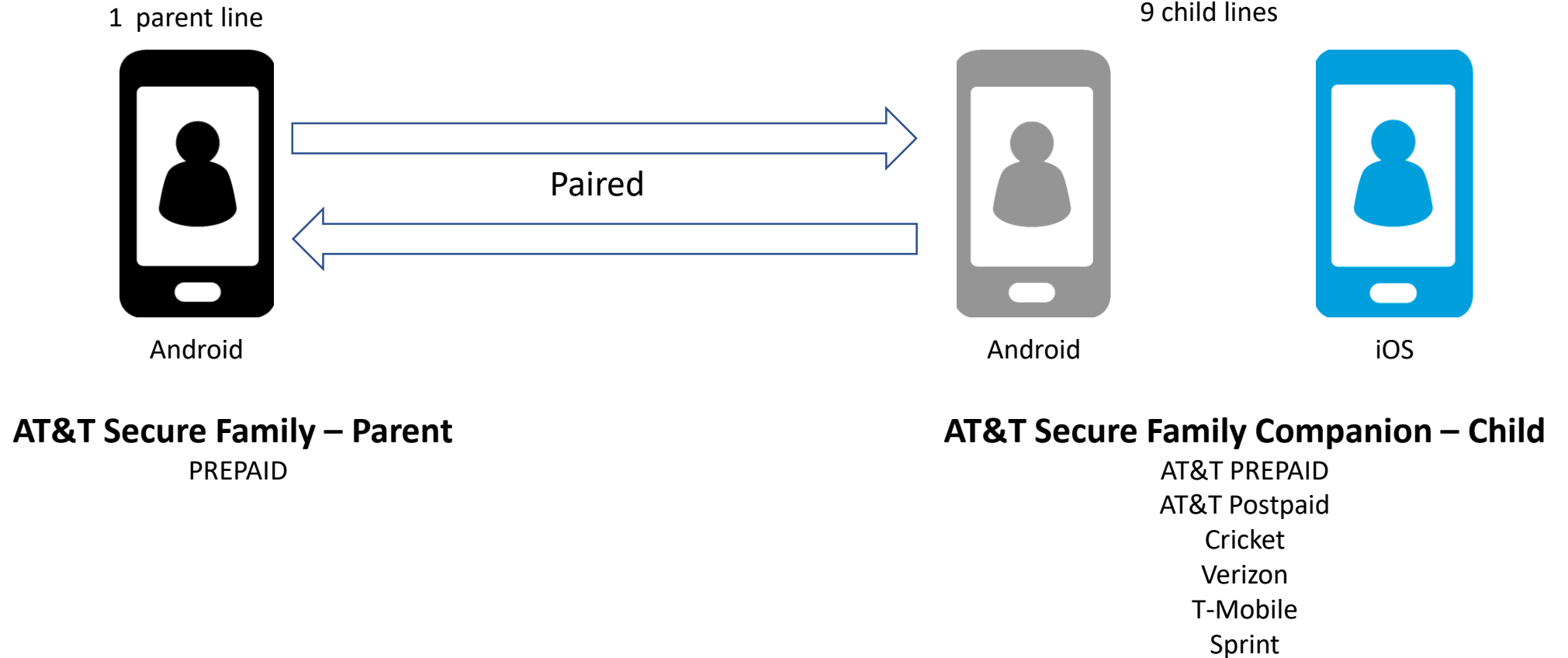


All parent and companion lines must be under the same AT&T Postpaid Wireless Account up to 10 lines





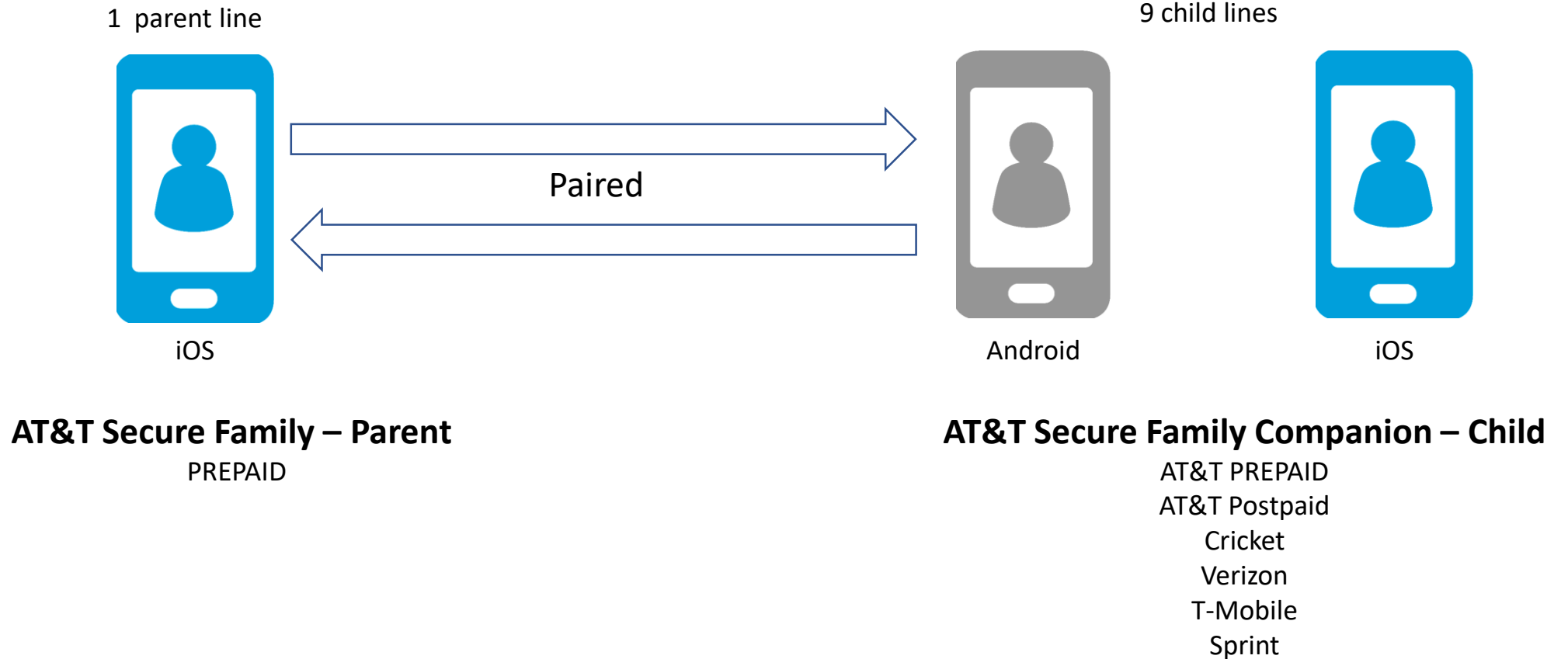
# AT&T PREPAID Wireless Customer - Android



Maximum of 10 lines (parent + child)



# AT&T PREPAID Wireless Customer - iOS



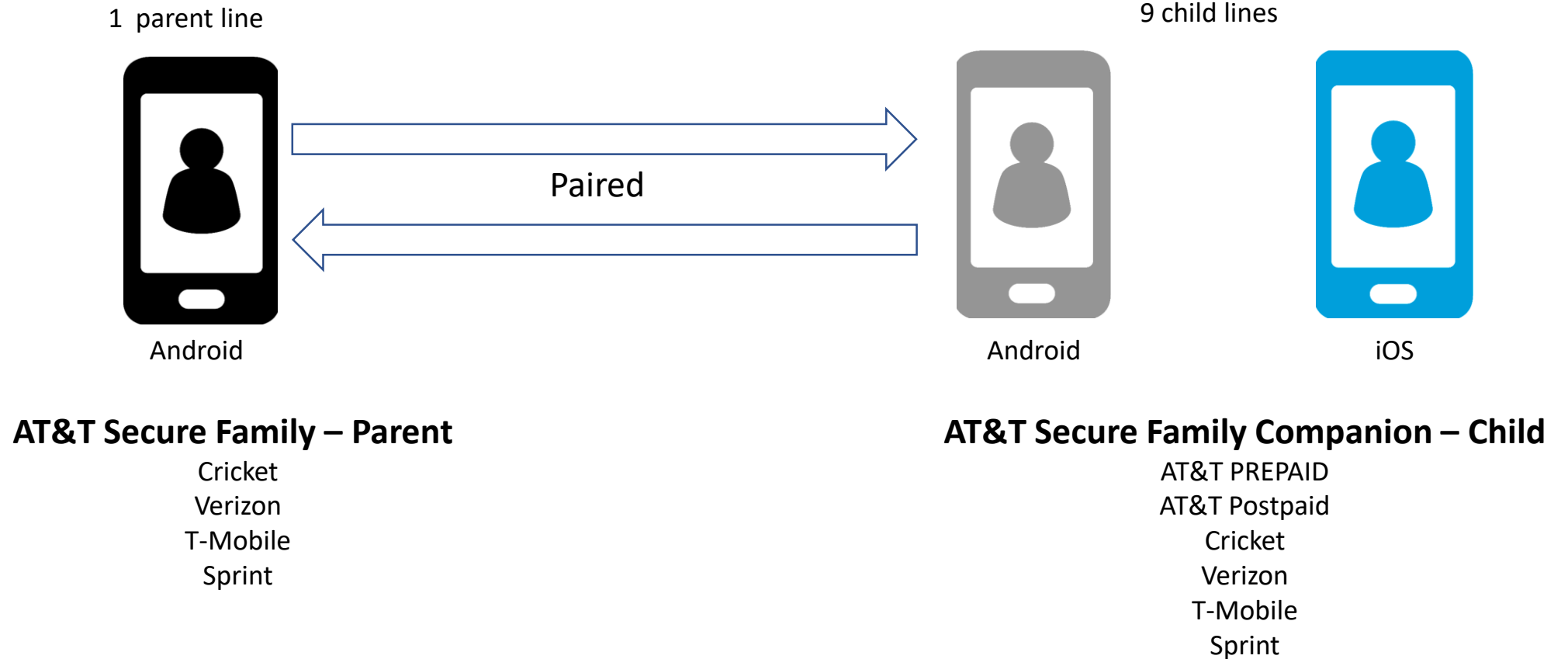
Maximum of 10 lines (parent + child)







# Non-AT&T Wireless Customer -Android

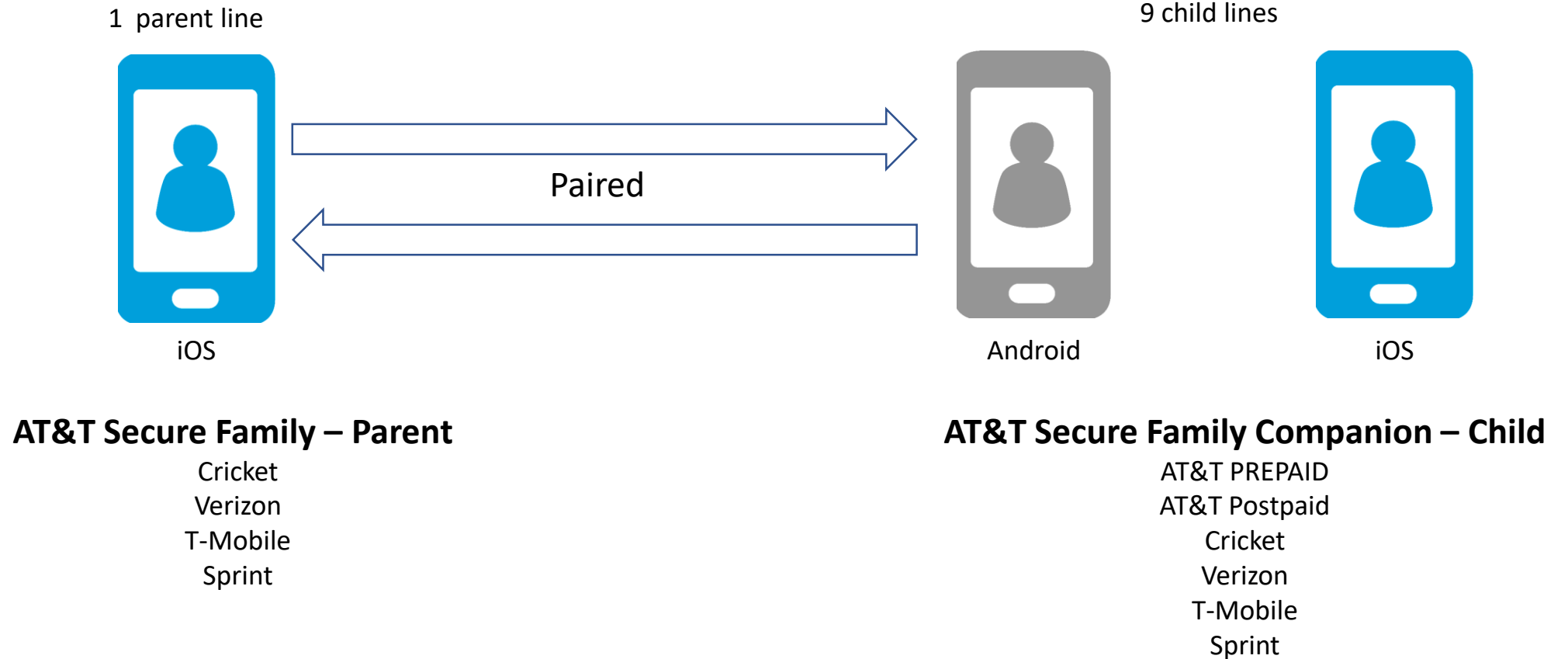


Maximum of 10 lines (parent + child)





# Non-AT&T Wireless Customer - iOS



Maximum of 10 lines (parent + child)

