



AT&T Secure Family™

Network vs. GPS Location Detail

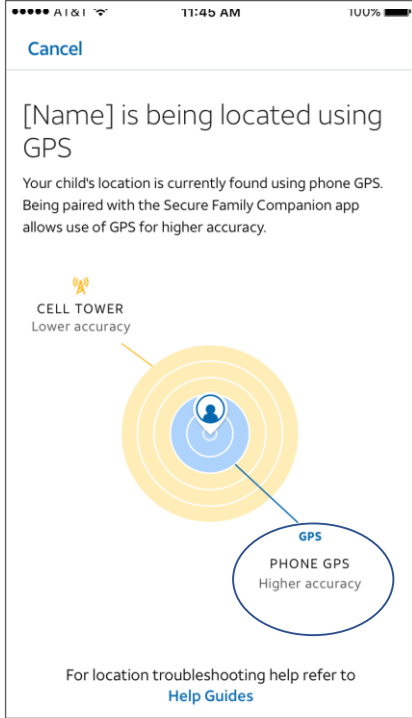
6/22/2020

Effective with the 10.13.1 update for Android and
3.10.1/1.10.1 update for iOS

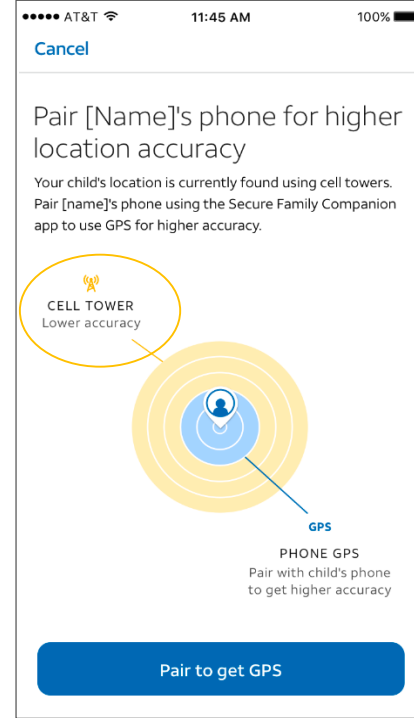
These steps apply to all Secure Family customer types



GPS vs. Network Location Indicator: What's the Difference?



The **GPS indicator*** delivers higher location accuracy (*inner blue circles*).



The **Cell Tower Indicator or Network** delivers a cell tower triangulation location result. Usually, these types of location results are less accurate than GPS location results depending on where you live (*outer yellow circles*).

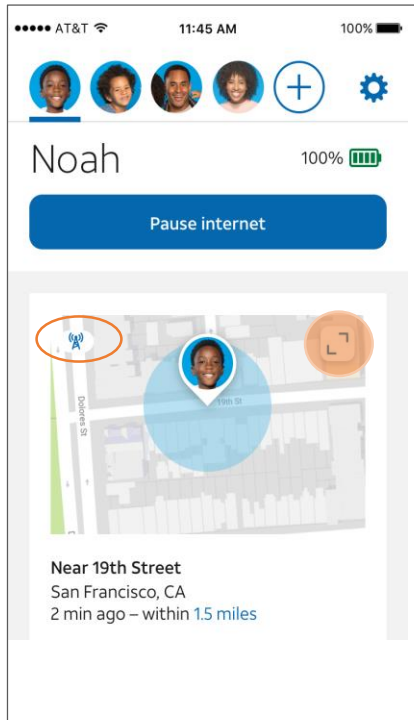
* You must pair the child device to get GPS location accuracy

Cell Tower location accuracy is the default when the child's device is not paired

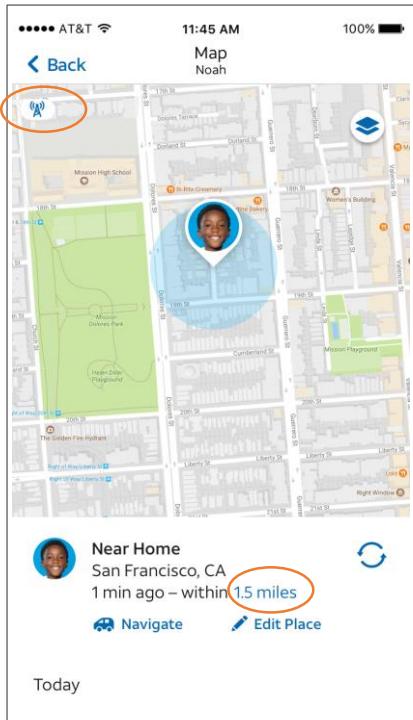
New Network and GPS Indicators

Information seen from parent device

Cell Tower/Network Location Accuracy

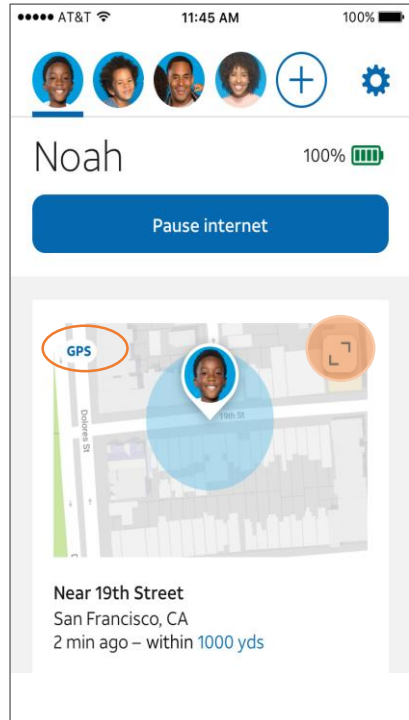


Tap anywhere on the map to view more information about this location result.

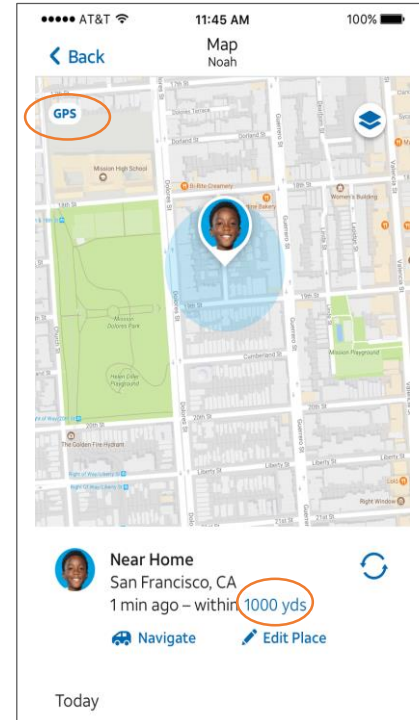


Distance: Additional details about distance available.

GPS Location Accuracy



Tap anywhere on the map to view more information about this location result.

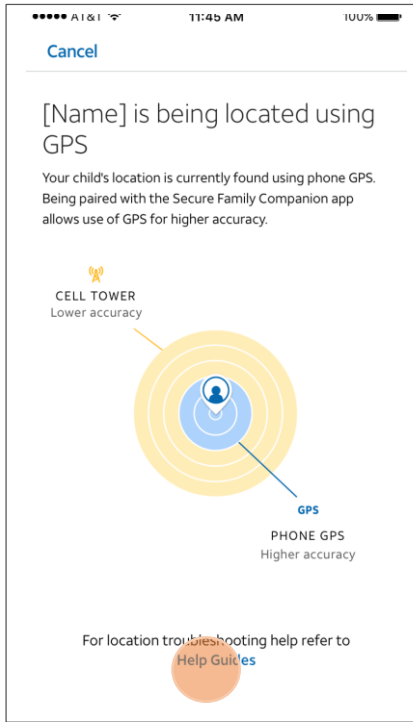
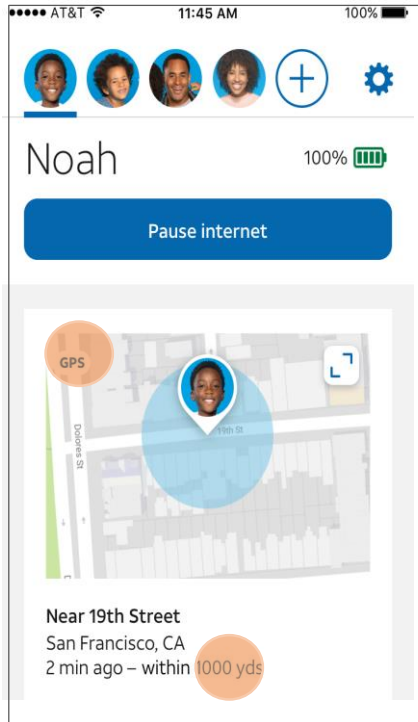


Distance: Additional details about distance available.

GPS vs. Network Location Indicator

Information seen from parent device

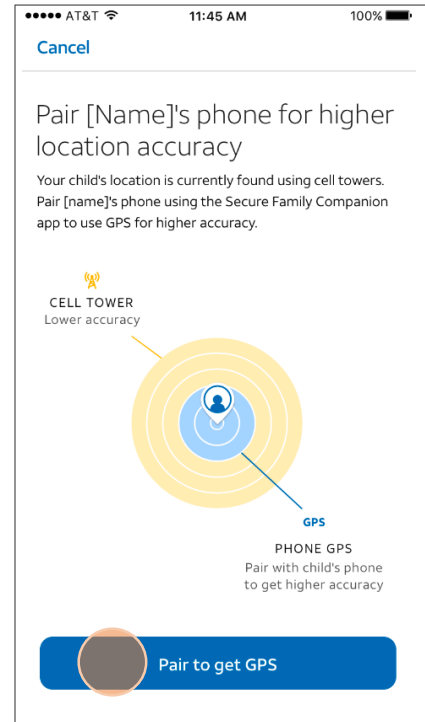
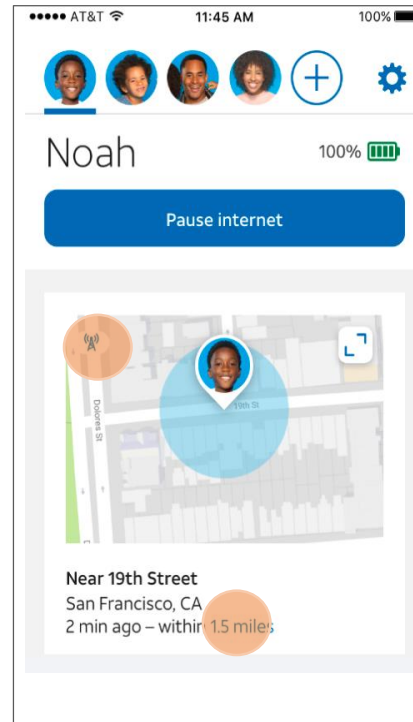
Paired child experience



GPS Indicator (Paired Child): tap the “GPS” icon (or tap distance link) to view more information about this location result.

NEW Details and Help Guides: Details about the type of location result that you’re seeing. Tap “[Help Guides](#)” for troubleshooting recommendations

Unpaired child experience



Network Location Indicator (Unpaired Child): tap the “cell tower” icon (or tap distance link) to view more information about this location result.

NEW Pairing Prompt: Now offering a new way to pair! You can use the ‘Pair to get GPS’ button to begin the pairing process for GPS location accuracy