Dial from your phone
Make calls over AT&T’s managed IP network directly from your existing touch-tone home phone.

NATIONWIDE CALLING: Dial 1 + area code + 7-digit phone number
INTERNATIONAL CALLS: Dial 011 + country code + 7-digit phone number

Dial from the Web
Call from your online Address Book or Call History, which shows a list of up to 100 of your most recent calls sorted by date and time.

1. Go to att.com/myatt
2. Log in with your U-verse email address and password.
3. Click on HOME PHONE and then MANAGE FEATURES.
4. Enter a number to dial or select a number from your CALL HISTORY or ADDRESS BOOK.
5. Specify whether you’d like to activate/deactivate Caller ID Blocking and Call Waiting for the call.
6. Click CALL.
7. When your home phone rings, pick it up to place your call.

Dial from your TV
With U-verse Voice and U-verse TV, you can view a list of up to 100 of your most recent incoming calls sorted by date and time on your TV screen. Use your U-verse TV remote to view your Call History and return calls with the press of a button.

1. Tune to CHANNEL 9900 using your U-verse TV remote.
2. Select a U-verse Voice phone number onscreen.
3. Press OK to view a log of answered and missed calls. You can sort by name, date, and phone number.
4. Scroll using the ARROWS.
5. Select a number and press OK to return a call.
6. Select CALL and press OK.
7. Your home phone will ring. Pick up the phone to place the call.

Voice user guide

Need more help?
Visit att.com/versesvoicemail for more information on setting up and customizing your voicemail.

Questions?
Click or Live Chat online: att.com/versesupport
Call: 1.800.288.2888 (and say “U-verse Technical Support”)

¿Habla español?
Por favor visite att.com/versesolucas para ver la información en español.

Alternate formats now available in Large Print or Braille. Call 1.800.288.2020 and request your Voice User Guide (ATT82000603-9) in an alternate format.

Additional accessibility support:
• Special Needs Equipment:
  – Phone: 1.877.902.6350
  – TTY: 1.800.772.2889
• Repair Center:
  – Phone: 1.800.246.8464
  – TTY: 1.800.397.3172
• Accessible Tagged PDF: Visit att.com/userguides
• Device Compatibility Feature: TTY

Questions? Get answers 24/7 at att.com/versesupport or Live Chat with an AT&T representative!
How to manage Phone Features

To manage Phone Features online, log in to your online account at att.com/myatt and click on HOME PHONE, then “MANAGE VOICE FEATURES”. For more information on managing Phone Features go to att.com/uvfeatures.

Anonymous Call Blocking
Allows you to reject incoming calls from callers who block their Caller ID. The message “The number you dialed does not accept calls without Caller ID information” will be played to the caller indicating that you do not accept anonymous calls.

• ON: *77#
• OFF: *87#

All Call Forwarding
Allows you to forward all incoming calls to another number.

• ON: *72, enter a forwarding number if one is not already set, then press #
• OFF: *73#

Busy Call Forwarding
Allows you to forward all incoming calls to another number when your line is busy.

• ON: *90, enter a forwarding number, then press #
• OFF: *91#

Exclusive Call Forwarding
Allows you to forward up to 20 phone numbers from a list of specific incoming callers to an alternate phone number. Click on the ‘X’ to remove from the list.

• ON: Activated Online
• OFF: Online or dial *83#

No Answer Call Forwarding
Sends any phone calls that aren’t answered to either voicemail or an alternate phone number.

• ON: *92, enter a forwarding number, then press #

Safe Call Forwarding
Allows you to forward incoming calls to another phone number if your main phone line has a service disruption.

• ON: *372, enter a forwarding number, then press #
• OFF: *373#

Call Blocking
Call blocking allows you to prevent up to 20 phone numbers from ringing through to your phone. Caller receives a message saying “the number you dialed will not accept your call.”

• ON: *60 and follow voice prompts
• OFF: *80#

See the complete list of U-verse Voice features at att.com/uvfeatures and other helpful user guides at att.com/ userguides.

Caller ID Blocking
Prevent the person you are calling from seeing your details on their Caller ID display. Enable this feature for all calls at uversecentral.att.com.

• To disable this feature for one call, press ‘82’, dial the number, then press #
• To block your details for one call, press ‘67’, dial the number, then press #

Caller ID on TV
Allows members with U-verse TV and U-verse Voice services to receive Caller ID notifications on their TV. A small window will appear on the TV screen when a new call comes in and will automatically disappear after 10 seconds.

Call Screening
Screen your calls from select numbers. All other callers hear, “The number you dialed will not accept your call.” Designate up to 20 numbers online at att.com/myatt.

• ON: Activated Online
• OFF: *84#

Directory Assistance Blocking
Prevents Law Enforcement from accessing your Caller ID information.

• Call Waiting Mid-Call Cancel:
  • ON: *371#
  • To Reactivate:
    • Dial *84#
  • Per-Call Cancel:
    • Dial *82, enter a forwarding number if one is not already set, then press #
• All Call Forwarding

Cancel Call Waiting
Allows you to cancel Call Waiting for a specific call, for all calls or during a current call.

• Per-Call Cancel: *70 + dial number #
• To Deactivate for all calls: OFF: *370#
• To Reactivate: ON: *371#

Directory Assistance Blocking
This feature allows you to prevent all outgoing calls to Directory Assistance such as 411 or information.

Do Not Disturb
Gives you the option to turn off the ringer on your phone. This can be done from either the handset or from here. A busy signal will be heard by the caller when Do Not Disturb is turned on.

• ON: *78#
• OFF: *79#

International Call Blocking
International Call Blocking allows you to prevent all outgoing calls to international numbers (when dialing starts with 011 or 010).

Locate Me
Never miss an incoming call again! Not only will your U-verse Voice number ring, but up to four other numbers will ring at the same time. Enter numbers on your “Locate Me” list—online at att.com/myatt.

• ON: Activated Online
• OFF: *313#

Three-Way Calling
Allows you to add a third party to an existing conversation.

• Flash + dial number + Flash

Message Waiting Indicator on TV
Messages in one place. A small window appears on your TV screen to notify you of new messages.

• ON: *98 + dial number #
• OFF: *79#

Message Waiting Indicator on TV
Messages in one place. A small window appears on your TV screen to notify you of new messages.

• ON: *98 + dial number #
• OFF: *79#

VMTT
Integrate Wireless voicemail from either the handset or from here. A busy signal will be heard by the caller when Do Not Disturb is turned on.

• ON: *78#
• OFF: *79#

No Answer Call Forwarding
Sends any phone calls that aren’t answered to either voicemail or an alternate phone number.

• ON: *92, enter a forwarding number, then press #

Safe Call Forwarding
Allows you to forward incoming calls to another phone number if your main phone line has a service disruption.

• ON: *372, enter a forwarding number, then press #
• OFF: *373#

Call Blocking
Call blocking allows you to prevent up to 20 phone numbers from ringing through to your phone. Caller receives a message saying “the number you dialed will not accept your call.”

• ON: *60 and follow voice prompts
• OFF: *80#

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