

## U-verse Jukebox User Guide and FAQs

### 1. What is U-verse Jukebox?

U-verse Jukebox is a free mobile application that allows you to play songs from your mobile device on your U-verse TV. Any iTunes Plus or MP3 music files can be played on U-verse Jukebox. In addition, the “Party” feature allows you to invite up to six friends to join your party and contribute songs to a dynamic playlist. All you need is an iPhone, iPad or iPod Touch (3rd generation or higher) connected to a U-verse WiFi network and you can start a Party on a U-verse TV receiver.

### 2. How do I connect my mobile device to my TV?

You must run the Set-Up Wizard on every receiver that you want to connect with your mobile device. To run the wizard, tune your U-verse television to channel 9301 and press the OK button. Follow the steps on the television screen to enable this TV. When complete, press the Exit to TV button.

Next, you will need to connect your iPhone with your U-verse TV receivers. To do this, your iPhone and your TV receivers must be on the same home WiFi network. Please visit the att.com Support site to find your home WiFi network [link: <http://www.att.com/esupport/article.jsp?sid=KB408753>]. Once your iPhone is on the home WiFi network the U-verse Jukebox application will automatically detect the available TV receivers. You may see several TV receiver names. Select the TV receiver you want to host the U-verse Jukebox party on by tapping the “Start Party” button. You may always change the TV receiver by tapping the “Exit Party” button from the Party screen.

To add additional receivers, select “Add Receiver” from the receiver list screen, and follow the instructions to enable additional receivers. If you have set up a receiver on channel 9301, but don’t see it listed in the available receivers list, try restarting the U-verse Jukebox application.

### 3. How do I turn off the sleep mode on my smart phone?

You may turn off Auto-Lock on an iPhone by going to Settings > General > Auto-Lock.

### 4. How do I start a party?

First, turn on the TV where you want to start a party. Once your phone is connected to your U-verse TV receiver (see “How do I connect my mobile device to my TV?”) you’ll see a list of all available receivers followed by a “Start a party” button. Tap the button, type in your name, tap the “Go” button, and then your mobile device’s music library will be presented. Add songs by tapping on the “+” next to each song name. You may add 10 songs at a time. After selecting all your songs, tap the “Done” button. The “Partylist” screen will be displayed, showing all the songs in the party. There are five tabs at the bottom of the Jukebox screens:

- a) The “Party” screen shows all the people in the party. You can also “Exit Party” from this screen.
- b) The “Control” screen has a scrolling display of all the songs in the party. This is also the screen where you can vote “like/dislike”, plus skip ahead or jump back to play another song.
- c) The “Partylist” screen is a list of all the songs in the party.
- d) “Songs” brings up the music library in your phone. Music can be displayed by Playlists, Artists, Songs, or Albums.

- e) "Help" brings up the FAQs for the app.
5. How do I join a party?  
Start the U-verse Jukebox app. From the main page you will see the available party name(s) listed followed by a "Join Party" button. You may see other U-verse TV receivers that are available to "Create Party" as well. Once you tap the "Join Party" button, type in your name, then tap the "Go" button. Your music library will be presented. Add songs by tapping on the "+" next to each song name. You can add 10 songs at a time. After selecting all your songs, tap the "Done" button. The "Partylist" screen will be displayed, showing all the songs in the party.
6. What controls do I have in U-verse Jukebox as a host?  
The Host of a party is the only person that can skip ahead or jump back to particular song in the Partylist. The host can also control the songs shared by a guest by going to the "Party" screen, and tapping on the guest name, then the Options button. A host can "Play all songs next" or "Remove all songs" for that guest. In addition, a host can remove a party guest by swiping on their name from the "Party" screen. The host can also vote like/dislike on each song from the "Control" screen, as well as delete a song by tapping the "X" button.
7. What can I do if I am only a guest at a U-verse Jukebox party?  
A guest can add songs to the dynamic party list, and can also vote from the "Viewer" screen. Voting options are Like (thumbs up), Dislike (thumbs down), and Play song again (circle arrow). In addition, guests can navigate each of the 5 tabs on the bottom of each screen:
- The "Party" screen shows all the people in the party. You can also "Exit Party" from this screen.
  - The "Viewer" screen has a scrolling display of all the songs in the party. This is also the screen where you can vote "like/dislike", and "play song again".
  - The "Partylist" screen is a list of all the songs in the party.
  - "Songs" brings up the music library in your phone. Music can be displayed by Playlists, Artists, Songs, or Albums.
  - "Help" brings up the FAQs for the app.
8. How many parties can I have?  
You can have one party at a time on each U-verse receiver in your home network.
9. How many devices can I have on a single party?  
For each party, you may have 1 host device plus 6 guests, for a total of 7 devices.
10. How do I add songs to a party?  
Tap on the "Songs" tab at the bottom of the screen and add songs by tapping on the "+" next to each song name. You can add 20 songs at a time. After selecting all your songs, tap the "Done" button. The "Partylist" screen will be displayed, showing all the songs in the party.
11. One of my songs won't play. Why is that?  
U-verse Jukebox can only play songs that do not have DRM restrictions. Songs ripped from music CDs, iTunes Plus (AAC), or MP3 songs are supported, but it does not support WAV, Ogg & WMA file formats. iTunes Plus songs will not be added to the Partylist until they are processed. For more information on iTunes songs, visit the Apple Support site. [LINK: [http://support.apple.com/kb/HT1711?viewlocale=en\\_US&locale=en\\_US](http://support.apple.com/kb/HT1711?viewlocale=en_US&locale=en_US)]

12. Why can't I see my song's album cover art on my phone or on the TV?  
This usually happens with music that was not purchased through iTunes. To download the album cover art, sync your phone with your computer and launch your computer's iTunes. From the top menus, select Advanced > Get Album Artwork. Once iTunes has completed the sync, your album cover art will be updated. Not all album cover art can be updated. For more information consult iTunes Help.
13. What happens if a host gets a phone call or leaves the party to check email/text messages?  
If the host leaves the party for more than 10 minutes, the party will automatically end.
14. Can a guest talk on the phone or I read email/text messages during a party?  
Yes, but after 10 minutes they will be removed from the party.
15. For more assistance with U-verse Enabled applications, visit our online article at att.com [link: <http://www.att.com/esupport/article.jsp?sid=KB411711> ]