User Guide
AT&T u-verse
TV Remote Control

Get to know your remote control

U-verse remote Control – Advanced Features
• Assigning Volume Control
• Setting backlighting
• Restoring Factory Defaults

Setup using Auto-Program
Use this method to program your remote for TV or Audio device brands that do not appear in the popular manufacturer chart. Before you get started, please be sure to remove the protective battery strip and ensure the device to be programmed is powered on and the audio volume can be heard.

STEP 1: Enter Program Mode – Point the remote directly at the device you are trying to control. Program the OK and MENU keys simultaneously for three seconds until the POWER key flashes red twice to confirm that you are in Program mode.

STEP 2: Press the key associated with the device – Refer to the illustration at the right and press the key that relates to TV or Audio device, depending on what you are trying to control.

Note: When holding down the FORWARD key, the remote POWER key will flash red once every three seconds when it sends a code, to give the device time to respond and for you to release the key.

STEP 4: TV programming: Let go of the FAST FORWARD key as soon as the TV turns off. Press the POWER button to turn the TV back on.

Audio device programming: Let go of the FAST FORWARD key when the device mutes. Press MUTE to unmute the device.

Note: If TV programming is interrupted or inactive for more than 10 seconds, the POWER key will flash one long red blink and set programming mode. This means the remote has returned to normal operation without saving changes.

Optional Advanced Features

SETTING VOLUME CONTROLS
Note: Once programmed, the volume controls are automatically assigned to control your TV unless an audio device is programmed into the remote control, which then sets the volume keys to control the audio device. This process shows how the volume controls can be set to control the volume and mute function of the device of your choice.

STEP 1: Enter Program Mode – Press and hold the OK and MENU keys simultaneously for three seconds until the POWER key flashes red twice to confirm you are in program mode.

STEP 2: Press VOLUME UP – Press the VOLUME UP key. The POWER key will blink red once and remote backlighting will remain on.

STEP 3: Select the device you wish to use for Volume Control – Using the chart to the right, press the key that is associated with the device you wish to use for volume control. The POWER key will flash red twice if the Volume Control is set to TV or Audio Device, and four times if it’s set to Set-Top-Box.

SETTING THE POWER CONTROL
Note: By default the POWER key will turn on and off the Receiver each time it is pressed. Once programmed, the Power Menu can also turn the TV and Audio Devices on and off. Use the instructions below to change the sequence these devices are powered on and off.

STEP 1: Enter Program Mode – Press and hold the OK and MENU keys simultaneously for three seconds until the POWER key flashes red twice to confirm you are in program mode.

STEP 2: Press POWER key – Press the POWER key. The POWER key will blink once and the remote backlighting will remain on.

STEP 3: Program the power on and off sequence for your device – Using the illustration to the right, press each key in the sequence you wish to turn on and off when the POWER key is pressed. The POWER key will flash red once for each device programmed.

STEP 4: Press OK to save – Press the OK key to save the power control settings. The POWER key will flash red twice.

LOW BATTERY INDICATOR
When the battery power is low, the POWER key will flash 5 times with each key-press.

Troubleshooting your remote control

Check that the POWER key lights up when you press any button on the remote control, if not, check that the batteries are properly seated or if they need to be replaced.

If one setup method does not work, try another method and you may have better results.

When the battery power is low, the POWER key will flash red 5 times with each key-press. Note: the remote control cannot be programmed when the battery power is low.

If unable to setup using Auto-Search, please see “Program your remote using direct code entry” on the back of this guide.

Need more help?
FROM YOUR MOBILE DEVICE
Scan the QR Code
Download and install the free AT&T Code Scanner from your mobile app store.

FROM THERE YOU CAN:
• Chat online with a technician
• Easily find troubleshooting information and user guides
• Learn about the U-verse Easy Remote App for iPhone or iPad

ON YOUR COMPUTER
• Go to att.com/uverseremote

ON YOUR TV
• Press MENU on your remote control. Select Help > Remote Control Setup or
• Go to Channel 411 and Press OK on your control. Select Program Your Remote

If that doesn’t do it, give us a call at 800.388.2020 and ask for “U-verse technical support.”
Setup using Manual Programming

Troubleshooting your remote control - manual programming

Check that the buckle buttons light up when you press any button on the remote control. If not, check that the batteries are properly seated or if they need to be replaced.

When an invalid code is entered, the power key will flash once, and red blink and exit the programming mode.

If your TV programming was interrupted or inactive for more than 5 seconds, your buckle button will shut off, and you need to restart the process.

Try every code under your manufacturer code list to find the one that works for your TV.

Specifications

Model: AT&T U-verse TV Standard Remote Control

The range is calculated based on an unobstructed line-of-sight test under optimum conditions. Actual range will vary depending on condition and can be less than the maximum possible. Your actual range will be limited by several factors including, but not limited to, battery strength, signal interference, and obstructions.

AT&T U-verse TV Standard Remote Control is intended for use only with AT&T U-verse TV receivers. The remote control may not be compatible with all TVs or capable of accessing every programming code or operating every function for all TVs. See this guide for further information.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

AT&T U-Verse TV PROGRAMMING CODES

Find your manufacturer in the code list to the right and enter the first set of numbers of the code. Then press the POWER button. Test the code. If your TV does not respond, enter the second set of numbers of the code. If your TV still does not respond, go to the next higher set of code numbers and try again. Stop once you find the first code that works for your TV.

Volume twice to confirm you are in program mode, and hold the keys down for 10 seconds. If you press any other button or remove a wrong code, this will exit the program mode.

Check that the buckle buttons light up when you press any button on the remote control. If not, check that the batteries are properly seated or if they need to be replaced.

When an invalid code is entered, the power key will flash once, and red blink and exit the programming mode.

If your TV programming was interrupted or inactive for more than 5 seconds, your buckle button will shut off, and you need to restart the process.

Try every code under your manufacturer code list to find the one that works for your TV.

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Audio Receivers

Note: If you have another button or remove a wrong code, this will exit the program mode.

If your TV programming was interrupted or inactive for more than 5 seconds, your buckle button will shut off, and you need to restart the process.

Try every code under your manufacturer code list to find the one that works for your TV.