

# Introducing Tennessee's New Area Code 629

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615



## Tennessee 615 area code customers must dial 10-digits for local calls beginning February 28, 2015

### *What is the new local dialing procedure?*

**Beginning February 28, 2015**, local calls in the 615 area code must be dialed using **area code + telephone number**. The 615 area code generally covers the north-central portion of Tennessee including Franklin, Gallatin, Hendersonville, Lebanon, Murfreesboro, Nashville and Springfield. After February 2015, local calls dialed without the area will not be completed; a recording will instruct you to hang up and dial again.

The only change will be the way you dial local calls. NOT changing:

- Your telephone number, including current area code, will NOT change.
- Calling rates remain unchanged.
- Local calls remain local calls; coverage areas do not change.
- Long distance calls continue to be dialed 1+ area code + telephone number
- Dialing three digits will reach 911. If available in your community, 211, 311, 411, 511, 611, 711 or 811 still will be dialed with three digits.

Also, beginning **March 28, 2015**, new telephone lines may be assigned numbers with the new 629 area code. An overlay, the new **629 area code** will serve the same geographic area currently served by the existing 615 area code. Callers must use the new dialing procedure for local calls in the new 629 area code.

### *Why?*

For a continuing supply of telephone numbers, the 629 area code is being added to the area served by the 615 area code. So 10-digit dialing – area code + telephone number – will be necessary for local dialing.

### *Steps you can take to be ready:*

- Make sure your websites, stationery, advertising materials and checks include your area code. Since your area code remains the same, there is no need to reprint if these items already contain your area code.
- Update all stored local telephone numbers to include the area code for services such as call forwarding, call blocking and voicemail, and for equipment, such as wireless phones.
- You may need to reprogram or upgrade equipment such as fax machines, dial-up modems, Internet connections, multi-line key or PBX systems, or any equipment with automatic dialing features.
- Customers who have security systems need to contact their vendor to determine reprogramming needs for 10-digit local dialing.

If you have questions about Tennessee's new area code, visit AT&T's website at [att.com/areacode](http://att.com/areacode). For assistance by phone, residential customers may call 800.288.2020 and business customers may call the toll-free customer service number provided in their AT&T phone bills. If you are hearing or speech-impaired and use a text telephone, please text 800.855.2880. You can also visit the Tennessee Regulatory Authority (TRA) website at <http://1.usa.gov/1zG63M2>.



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