# **Quick Start** Wireless Home Phone and Internet





# Activating Your GoPhone Account

If you need to activate your service, choose an activation method below.

## **Online Activation**

#### Get a new phone number

• Go to att.com/goWirelessHome and click "Activate Now" (If you have trouble activating your account online or don't have access to the internet, follow the steps below for Other Activation Method.)

## **Other Activation Method**

#### Keep your existing phone number

• Call 866-975-0050 from another phone to activate your account.

#### Transferring a Phone Number from Your Prior Provider

Transferring a phone number can take about four days, so you should keep a phone plugged into your wall jack to **receive** calls on your old service (including 911) until your transfer completes. However, you can **make** calls immediately using your AT&T Home Base device. Check transfer status at **att.com/port**.

**NOTE:** If you do not add money to your account within 26 days of activation, your account with be cancelled.

# Add Money

#### Once active, please be sure to add enough money to cover the plan you have chosen plus any packages you wish to purchase.

#### Conveniently add money in the following ways -

- Go online at att.com/myatt to add money or set up Auto Refill using a credit or debit card
- Dial 611 to refill with a credit or debit card
- Purchase a GoPhone Refill Card at an AT&T retail store or any of the 200,000+ AT&T authorized retail locations

## After activation and adding money, you can choose to add a package by going to att.com/myatt, or dialing 611.

#### International Long Distance Package

Calls to over 50 countries includes mobile & landlines to Mexico, Canada, China & India. Visit att.com/goWirelessHome 1000 Minutes \$15

## Data Package

Add extra data if you need it. 1 GB Data \$10

Packages are good for 30 days, as long as your account balance is not expired. Rate plan must be active in order to purchase or renew a package. Standard rates apply if package is not renewed after 30 days.

# Manage Your GoPhone Account

## Check your Data Balance:

• Check your data balance anytime at att.com/myatt or dial 611 or 800.901.9878.

## Manage your account online at att.com/myatt to:

- Refill your account
- Set up convenient Auto Refill
- Change your plan
- Review account activity and details of your plan
- Check your balance and expiration date
- Change your password and more

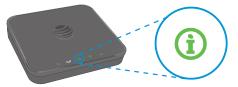
## Manage your account right from your phone

• Dial 611 and follow the instructions to manage your account.

# AT&T Home Base Manager

To customize your device or view important messages about your device and data usage, use the AT&T Home Base Manager.

On any device connected to the AT&T Home Base, enter **http://att.homebase** directly into your browser address field and use "attadmin" as your login.





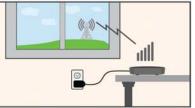
**NOTE:** The information light will blink green when you have a message.

# STEP 1: Set Up Your Device

The AT&T Home Base uses the AT&T cellular network and DOES NOT use your home phone wall jacks.

## Your device should be located:

 Where you have a strong signal from a cell tower, typically near a window or outside wall.
Signal strength may vary in different parts of your home.



- Near an electrical wall outlet.
- In the general area where you'll be using your home phone, computer, or Wi-Fi enabled devices.

# $\stackrel{}{(\mathsf{A})}$ Install the Back-up Battery

- 1. Remove the bottom of the device by pushing the entire cover in the direction of the arrow.
- 2. Insert the back-up battery.
- 3. Replace the cover.



# B Turn on Your Device

- 1. Plug the power cord into an electrical wall outlet.
- 2. Connect the other end of the power cord into the Power Input port on the back of your AT&T Home Base.
- Press and hold down the round On/Off button for 3 full seconds until the power light stays steady green.

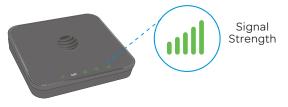


# Check the Wireless Signal

Wait a few seconds for the signal strength light to turn on, while your device connects to the cellular network.

Confirm signal strength light is green for optimal performance. Yellow indicates a moderate signal and may be sufficient.

**NOTE:** If you do not see a green light, you may want to choose another location in your home, such as near a window or outside wall.

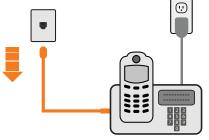


# STEP 2: Connect the Device to a Phone

# $\widehat{A}$ Unplug Your Phone from the Wall Jack

The AT&T Home Base is not used with your home phone wall jack.

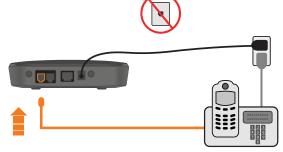
**NOTE:** If you have a cordless phone, keep it plugged into a power outlet.



 $ig) \,$  Connect Your Phone to the Device

Plug your phone into the "Phone 1" port on the AT&T Home Base, using your existing phone cable or the included phone cable.

**NOTE:** Do not plug the device into your home phone wall jack.



# C) Place a Test Call

Place a test call from your connected home phone. Make sure to dial the 10-digit phone number, including area code. For best results, place the cordless phone base at least 12 inches from the AT&T Home Base.

## Email Setup (Optional)

To set up a free AT&T email account, go to att.net/signup and select **Start Now**.

# Set up Voicemail and Additional Phones

- Voicemail is included with your service. Dial "1" to set up and access. If using an answering machine, set it to fewer than 5 rings.
- To place phones throughout your home, use a cordless phone system with multiple handsets. Wall jacks are not used with the AT&T Home Base.



# STEP 3: Connect to the Internet

# A Select Your Internet Connection

## To Connect via Wi-Fi:

- 1. Open the Wi-Fi network manager on your computer or Wi-Fi enabled device.
- 2. Find and select the AT&T Home Base Wi-Fi network name (SSID) (e.g., ATT-HOMEBASE-XXXX).

Wi-Fi Networks	^
ATT-HOMEBASE-XXXX	-41
Other Network	-11
Guest Wi-Fi	<b>9</b> 41
Free Public Wi-Fi	<u>.</u>

#### To Connect via Ethernet:

Use an Ethernet cable (not included) to connect your computer or other device to the Ethernet port on the back of your AT&T Home Base. Go to **att.net** (or your favorite website) to confirm your Internet connection. Skip Steps 3B and 3C.

# Enter Wi-Fi Network Password

When prompted, enter the Wi-Fi password found on the bottom of the AT&T Home Base.



B

#### Wi-Fi Access

Use the following information to connect to the Network Name: ATT-HOMEBASE-

Password: XXXXXXXX

## Confirm Internet Connection

Go to att.net (or your favorite website) to confirm your Internet connection.

When your device is transmitting to and from the Internet, the Wi-Fi light will flicker green.



# For More Information

Visit att.com/goWirelessHome for more details about your service. You can also refer to the enclosed User Guide for specific device questions or visit **att.com/devicesupport**.

GoPhone Wireless Home Phone & Internet service ("WHPI") is a Commercial Mobile Radio Service and a mobile broadband internet access service. It is mobile and may be used in the U.S. with home phone equipment, computers, and other Wi-Fi compatible devices. For emergency calls, provide your address to the 911 operator. Home Base has a backup battery to operate during a power outage. However, a landline phone requiring separate power (for example, a cordless phone) connected to Home Base will not make or receive calls (including 911) during a power outage. Landline home phone equipment and Internet-capable devices not included. Provides voice and wireless data service. Not compatible with wireless messaging services, security systems, fax machines, medical alert and monitoring systems, credit card machines, IP/PBX Phone systems, or dial-up Internet service. May not be compatible with DVR or Satellite systems; please check with your provider. DSL customers apply. If your Home Base is roaming, AT&T's off-net usage restrictions apply. © 2014 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property ad/or AT&T affiliated companies. All other marks contained herein are the property of their owners.