Dial from your phone
Make calls over AT&T’s managed IP network directly from your existing touch-tone home phone.
NATIONWIDE CALLING: Dial 1 + area code + 7-digit phone number
INTERNATIONAL CALLS: Dial 011 + country code + 7-digit phone number

Dial from the Web
Call from your online Address Book or Call History, which shows a list of up to 100 of your most recent calls sorted by date and time.
1. Go to att.com/myatt
2. Log in with your U-verse email address and password.
3. Click on HOME PHONE and then MANAGE FEATURES.
4. Enter a number to dial or select a number from your CALL HISTORY or ADDRESS BOOK.
5. Specify whether you’d like to activate/deactivate Caller ID Blocking and Call Waiting for the call.
6. Click CALL.
7. When your home phone rings, pick it up to place your call.
To find numbers in the Call History, you can also sort numbers by missed, answered, outgoing, name, type, or length of call.

Dial from your TV
With U-verse Voice and U-verse TV, you can view a list of up to 100 of your most recent incoming calls sorted by date and time on your TV screen. Use your U-verse TV remote to tune to your Call History and return calls with the press of a button.
1. Tune to CHANNEL 9900 using your U-verse TV remote.
2. Select a U-verse Voice phone number onscreen.
3. Press OK to view a log of answered and missed calls. You can sort by name, date, and phone number.
4. Scroll using the ARROWS.
5. Select a number and press OK to return a call.
6. Select CALL and press OK.
7. Your home phone will ring. Pick up the phone to place the call.

Need more help?
Visit att.com/uversevoicemail for more information on setting up and customizing your voicemail.
Questions?
Click or Live Chat online: att.com/uversesupport
Call: 1.800.288.2020 (and say “U-verse Technical Support”)
¿Habla español?
Alternate formats now available in Large Print or Braille. Call 1.800.288.2020 and request your Voice User Guide (ATT82000603-9) in an alternate format.
Additional accessibility support:
• Special Needs Equipment:
  – Phone: 1.877.902.6350
  – TTY: 1.800.772.2889
• Repair Center:
  – Phone: 1.800.246.8464
  – TTY: 1.800.397.3172
• Accessible Tagged PDF: Visit att.com/userguides
• Device Compatibility Feature: TTY

ATT82000603-9 (3/15)
Anonymous Call Blocking
Allows you to reject incoming calls from callers who block their Caller ID. The message “The number you dialed does not accept calls without Caller ID information” will be played to the caller indicating that you do not accept anonymous calls.
- **ON:** +77#
- **OFF:** +87#

**All Call Forwarding**
Allows you to forward all incoming calls to another number.
- **ON:** *72, enter a forwarding number if one is not already set, then press #
- **OFF:** *73#

**Busy Call Forwarding**
Allows you to forward all incoming calls when your line is busy.
- **ON:** *90, enter a forwarding number, then press #
- **OFF:** *91#

**Exclusive Call Forwarding**
Allows you to forward up to 20 phone numbers from a list of specific incoming callers to an alternate phone number.
Click on the ‘X’ to remove from the list.
- **ON:** Activated Online
- **OFF:** Online or dial *83#

**No Answer Call Forwarding**
Sends any phone calls that aren’t answered to either voicemail or an alternate phone number.
- **ON:** *92, enter a forwarding number, then press #

**Safe Call Forwarding**
Allows you to forward incoming calls to another phone number if your main phone line has a service disruption.
- **ON:** *372, enter a forwarding number, then press #
- **OFF:** *373#

**Call Blocking**
Call blocking allows you to prevent up to 20 phone numbers from ringing through to your phone. Caller receives a message saying “the number you dialed will not accept your call.”
- **ON:** 60 and follow voice prompts
- **OFF:** 80#

**Cancel Call Waiting**
Prevent the person you are calling from seeing your details on their callers list.
- To disable this feature for one call, press *82, dial the number, then press *
- To block your details for one call, press *67, dial the number, then press *

**Caller ID on TV**
Allows members with U-verse TV and U-verse Voice services to see who is calling on their TV screen.
A small window will appear on the TV screen when a new call comes in and will automatically disappear after 10 seconds.

**Call Screening**
Accept calls only from select numbers. All other callers hear “The number you dialed will not accept your call.”
Designate up to 20 numbers online at att.com/myatt
- **ON:** Activated Online
- **OFF:** *84#

**Call Trace**
Traces the number of the last call you received - $8 per call charge.
Note: Only Law Enforcement officials have access to call records. A complaint must be filed to give Law Enforcement officials access to call records.
- **ON:** 7#

**International Call Blocking**
Allows you to cancel Call Waiting for a specific call, for all calls or during a current call.
- Per Call Cancel: +70 + dial number 
- To Deactivate for all calls:
  - **OFF:** *370#
  - **Reactivate:**
  - **ON:** *371#
- Call Waiting Mid-Call Cancel:
  - Flash + *70 + Flash

**Directory Assistance Blocking**
Blocks a number or voice mailbox. When it is off your voice mailbox is waiting, and your messages will indicate a new voicemail is waiting.

**Do Not Disturb**
Gives you the option to turn off the ringer on your phone. This can be done from either the handset or from here. A busy signal will be heard by the caller when Do Not Disturb is turned on.
- **ON:** *78#
- **OFF:** *79#

**Directory Assistance**
Allows you to for forward your voicemail messages to other phone numbers.
- **ON:** Activated Online

**Do Not Disturb from Your Home**
Allows you to cancel Call Waiting for a specific call, for all calls or during a current call.
- Per Call Cancel: +70 + dial number 
- To Deactivate for all calls:
  - **OFF:** *370#
  - **Reactivate:**
  - **ON:** *371#
- Call Waiting Mid-Call Cancel:
  - Flash + *70 + Flash

**Directory Assistance Blocking**
Blocks a number or voice mailbox. When it is off your voice mailbox is waiting, and your messages will indicate a new voicemail is waiting.

**Do Not Disturb**
Gives you the option to turn off the ringer on your phone. This can be done from either the handset or from here. A busy signal will be heard by the caller when Do Not Disturb is turned on.
- **ON:** *78#
- **OFF:** *79#

**International Call Blocking**
Allows you to cancel all outgoing calls to international numbers (when dialing starts with 011 or 010).

**Locate Me**
Never miss an incoming call again! Not only will your U-verse Voice number ring, but up to four other numbers will ring at the same time. Enter numbers on your “Locate Me” list—online at att.com/myatt/mytv.
- **ON:** Activated Online
- **OFF:** *313#

**Three-Way Calling**
Allows you to add a third party to an existing conversation.
- Flash + dial number + Flash

**Call Waiting**
Allows you to call someone on hold and accept the other call.
You have the option to put the current call on hold and accept the other call.
Incoming call is waiting to be answered.

**Directory Assistance**
Allows you to forward your phone number to another number when your line is busy.
- **ON:** *90, enter a forwarding number, then press #
- **OFF:** *91#

**Call Forwarding**
Allows you to forward all incoming calls to another number.
- **ON:** *72, enter a forwarding number if one is not already set, then press #
- **OFF:** *73#

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Allows you to forward up to 20 phone numbers from a list of specific incoming callers to an alternate phone number.
Click on the ‘X’ to remove from the list.
- **ON:** Activated Online
- **OFF:** Online or dial *83#

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Sends any phone calls that aren’t answered to either voicemail or an alternate phone number.
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**Safe Call Forwarding**
Allows you to forward incoming calls to another phone number if your main phone line has a service disruption.
- **ON:** *372, enter a forwarding number, then press #
- **OFF:** *373#

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