Setting up your Battery Backup

A simple guide

How to Install: D-Cell Unit for your AT&T network box
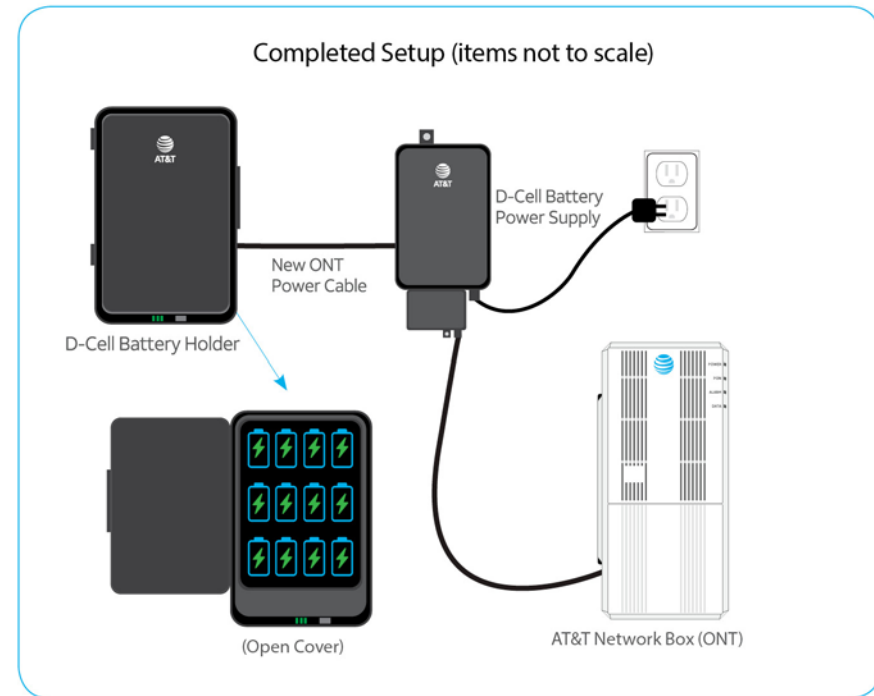
In your Kit:

- D-cell battery holder with cable
- D-cell power supply
- Power cables (2)

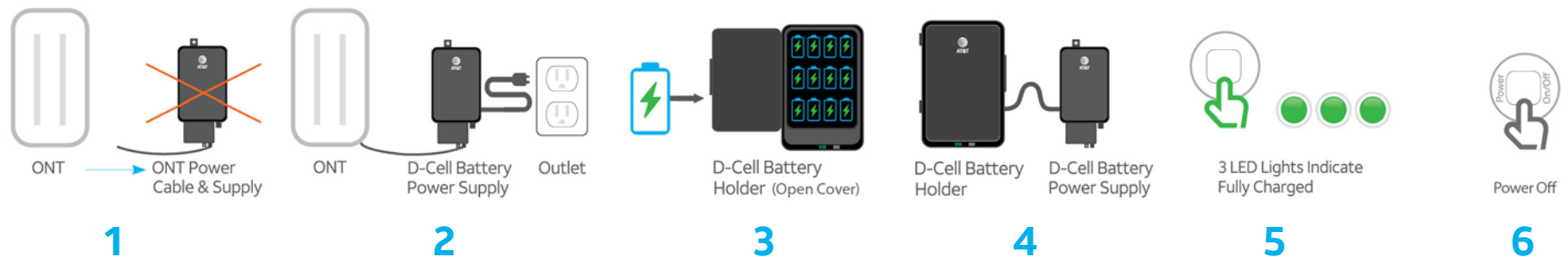 You will need to supply 12 D-cell **alkaline** batteries

Before you Begin:

Determine placement of D-cell unit near the AT&T network box (ONT)—unit can be laid flat or mounted to wall.

Select the power cable that fits your ONT.

Completed Setup (items not to scale)

D-Cell Battery Holder

New ONT Power Cable

D-Cell Battery Power Supply

(Open Cover)

AT&T Network Box (ONT)

Follow these Simple Steps:

ONT | ONT Power Cable & Supply

ONT | D-Cell Battery Power Supply | Outlet

D-Cell Battery Holder (Open Cover)

D-Cell Battery Holder | D-Cell Battery Power Supply

3 LED Lights Indicate Fully Charged

Power Off

1
Unplug existing black power supply.

2
Remove plastic cover from bottom of power supply. Connect new power cable to ONT and D-cell power supply, then plug into outlet.

3
Insert the 12 D-cell batteries into holder.

4
Plug holder into power supply.

5
Test the unit: Push **TEST** button; LED lights will indicate power level.

6
Turn unit **OFF** when finished testing. You will need to turn the unit back on during a power outage.

How to Check & Replace: D-cell Units
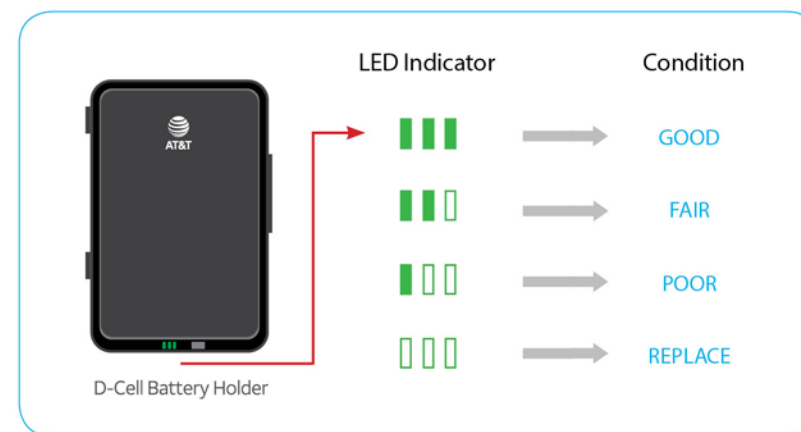
AT&T

Important Information:

- It's important that you periodically check your batteries to ensure they're functioning properly. Batteries have a limited lifespan, even if they are not in use. Older batteries may not provide a full 24 hours of backup. We recommend that you have a spare set of new alkaline batteries available.

- During a power outage, you may need to replace the batteries more than once to maintain working service.

- When replacing batteries, replace ALL of them at the same time with the same type and brand of **alkaline** batteries. **Caution:** Do not mix old and new batteries or use rechargeable batteries as it could damage the device.

Note: Backup battery will not power a cordless phone, it will only power a corded phone.
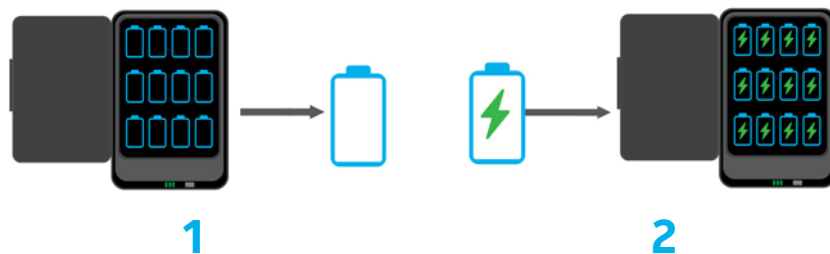
Check Your Batteries

It's important to check your batteries from time to time to ensure you'll have service if there's a power outage.

Press **TEST** button on the D-cell holder. The LED lights will indicate how much charge is left. Replace all 12 batteries with fresh batteries if necessary.

LED Indicator	Condition
▮▮▮	GOOD
▮▮▯	FAIR
▮▯▯	POOR
▯▯▯	REPLACE

D-Cell Battery Holder

Replace Your Batteries:

1
Turn the D-cell unit **OFF**. Open cover of D-cell holder and remove all 12 of the old D-cell batteries.

2
Insert the 12 NEW D-cell batteries into holder.

3
Push **TEST** button on D-cell holder. LED lights will indicate power level. (See chart above.)

4
Turn unit **OFF** when finished testing. You will need to turn the unit back on during a power outage.

How to Install: APC Rechargeable Battery Units for your Gateway
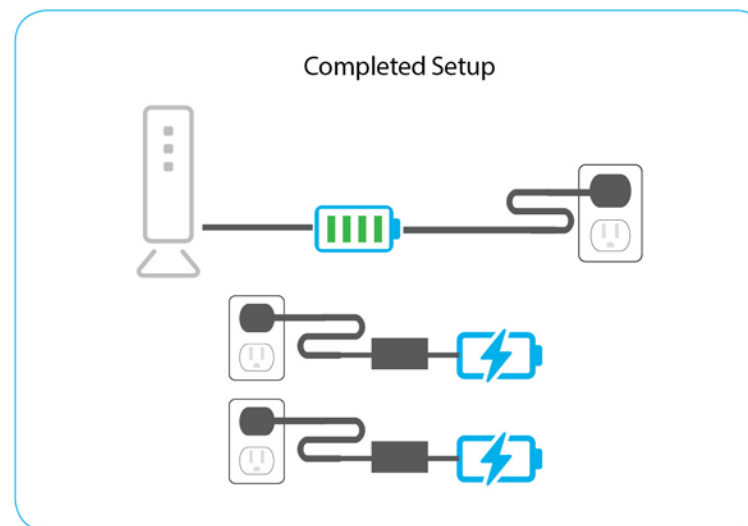
What you Need:

- (3) Rechargeable batteries
- (2) power supplies
- Plug adapters (may not be required for all Gateways)

Before you Begin:

Each battery will provide up to 8 hours of backup power. One battery will be connected to the Gateway to provide automatic backup and will need to be replaced with the other standby batteries as needed during an outage.

Keep standby rechargeable batteries connected to power source to maintain charge.

Completed Setup

Connect First Backup Battery:

1

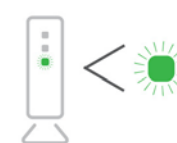Disconnect existing black power supply from the Gateway.

2

Connect the power supply to one of the rechargeable batteries.

3

Connect rechargeable battery to Gateway using supplied plug adapter (if needed).

4

Make sure the battery is **ON** and the Gateway is working.

Prepare Standby Backup Rechargeable Batteries

Connect the other power supplies to each rechargeable battery and plug into an electrical outlet (not controlled by a wall switch). Note: to get the best power available, you should plug your battery directly into a wall receptacle.

How to Check & Replace: APC Rechargeable Battery Units
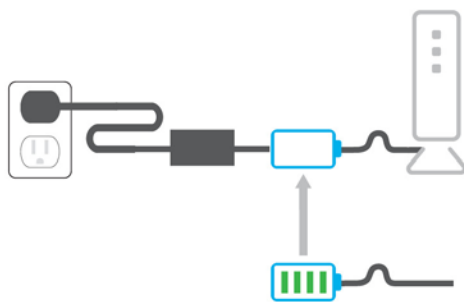
Important Information:

- Each battery provides up to 8 hours of backup power. One will be connected to the Gateway to provide automatic backup and should be replaced as needed. The others will be standby batteries to use during a power outage.

- Keep all rechargeable batteries connected to a power source to maintain charge.

- During a power outage you may need to replace batteries more than once depending on the duration of the outage.

Note: Backup battery unit will not power a cordless phone. It will only power a corded phone.

Check Your Batteries

It's important to check your batteries periodically to ensure full charge in case of a power outage. Your batteries will automatically display the charge level when turned on—if the battery is exhausted, replace it with one of the standby units.

Replace Your Batteries:

1

Unplug battery from power supply and Gateway.

2

Unplug one of the fully charged standby batteries from its power supply, and connect it to the power supply and the Gateway.

Recharge Your Batteries:

Connect the old battery to the power supply from the previous standby battery. Make sure the power supply is still connected to the power outlet and the outlet has power.

AT&T

for D-cell & APC Rechargeable Battery Units

If your phone does not have a dial tone during a power outage:

Check Your Gateway and Rechargeable Batteries

1 Make sure corded phone is plugged into the Gateway.

2 If Gateway does not have power, make sure:
- Gateway is plugged into rechargeable battery
- Rechargeable battery is turned **ON**
- Rechargeable battery still has a charge. If not, replace it with one of the standby rechargeable batteries

3 Make sure Gateway is connected to AT&T network box (ONT).

Check Your AT&T Network Box/ONT and D-cell Battery Unit

1 Make sure AT&T network box (ONT) has power and is turned **ON.**

2 If AT&T network box (ONT) does not have power, make sure:
- D-cell holder is plugged into power supply
- D-cell holder is turned **ON**
- Power supply is plugged into AT&T network box (ONT)
- D-cell batteries are installed and have enough charge. (Push the battery **TEST** button to see the battery power level.) If not sufficiently powered, replace ALL the D-cell batteries.

Need more help & troubleshooting with your:

APC rechargeable battery: go to **www.apc.com/us/en/campaign/battery-backup-for-voip.jsp** or call **800.300.7141**

D-cell battery unit: go to **att.com/dcellbatterybackup** or call **800.650.0954**