



AT&T Fixed Wireless Internet



User Guide

A step-by-step guide to setting up your Wi-Fi and getting the most out of your Internet service.

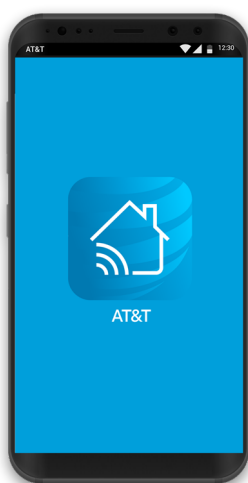
AT&T Smart Home Manager



Set up your home Internet access the fast and convenient way using our app!

1 Register

- **Download the Smart Home Manager** app from your app store or visit att.com/SmartHomeManager
- Select **New User** to get started.
- Follow process until you see **Registration complete.**



2 Set up your Wi-Fi®



Personalize your Wi-Fi network name and password through the Smart Home Manager app.

- Open the Smart Home Manager app and sign in.*
- Select **Help** in the top right corner to access the **Assistant**.
- Follow the guided prompts to set up your Wi-Fi®.

**If you've already registered, you can sign in through the main login with your user credentials.*

The **Smart Home Manager app** makes managing your home network and all your connected devices easy!

Tools for managing your home network:

- **See who's connected**, even when you're away from home.¹
- **View and customize** your Wi-Fi name and password anytime.
- **Easily invite guests** to your home Wi-Fi network with a text or email.
- **Check for Wi-Fi dead zones** and find out if your home could benefit from AT&T Wi-Fi Extenders to help improve your Wi-Fi coverage.

¹Data rates may apply to app download and usage. AT&T Smart Home Manager is available to AT&T Fixed Wireless Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network. Features may depend upon gateway models. May not be available on every model or Wi-Fi gateway. Please visit att.com/shm for more details.

Troubleshooting



How to reboot your AT&T Fixed Wireless Internet

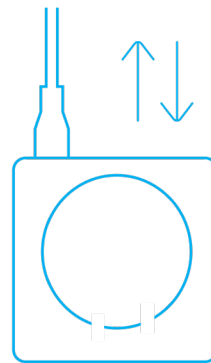
Restarting your Wi-Fi gateway and Antenna Power Supply can be a quick fix when your Fixed Wireless Internet is down or running slow.

This process may take up to 5 minutes, during which time your Internet service will be down.

1 Reboot your antenna power supply

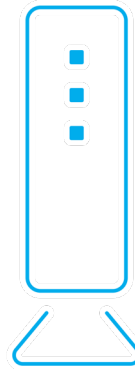
(located near your Wi-Fi gateway)

- Unplug your antenna power supply for 15 seconds.
- Then, plug it back in.




2 Reboot your Wi-Fi gateway

- Unplug your Wi-Fi gateway for 15 seconds.
- Plug it back in and wait for the lights to stop flashing.
- Check your connection.



Support



 Visit att.com/support for support, including live chat.



Call **800.288.2020**.

Esta práctica guía rápida también está en español en att.com/guias



Read This Notice

NOTICE: Radio Frequency Exposure Advisory

Your Outdoor Wireless Antenna transmits radio frequency (RF) energy. This advisory and its information are required for compliance with Federal Communications Commission (FCC) RF exposure rules. The antenna is designed and manufactured to not exceed the limits for exposure to RF energy set by the FCC for an uncontrolled environment. It should be installed and operated to maintain a minimum separation distance of 20 cm between the antenna and any person and must not be colocated or operated in conjunction with any other antenna or transmitter.

FCC regulations

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device may not cause harmful interference.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Contact AT&T for help, including possible reorienting or relocating the antenna

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.