Setting up your Battery Backup

A simple guide

How to Install: APC Rechargeable Battery Units for your Gateway

AT&T

What you Need:

- (3) Rechargeable batteries
- (2) power supplies
- Plug adapters (may not be required for all Gateways)

Before you Begin:

Each battery will provide up to 8 hours of backup power. One battery will be connected to the Gateway to provide automatic backup and will need to be replaced with the other standby batteries as needed during an outage.

Keep standby rechargeable batteries connected to power source to maintain charge.
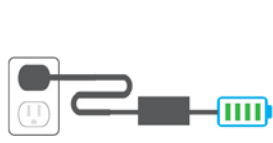
Completed Setup
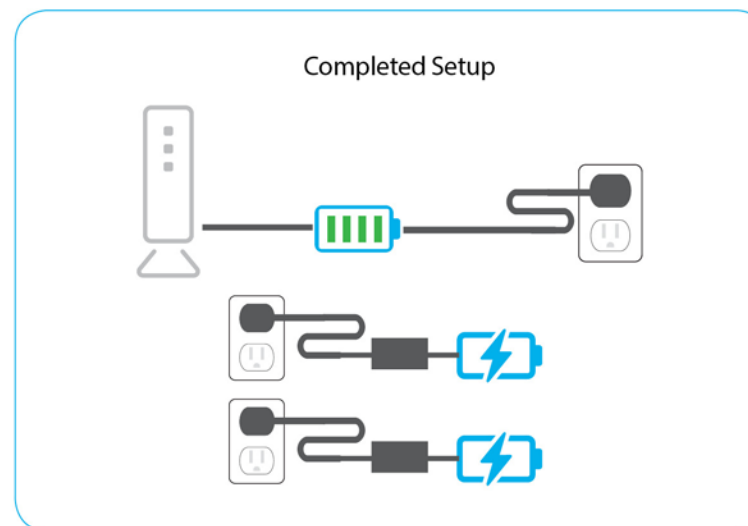
Connect First Backup Battery:

1
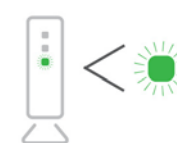Disconnect existing black power supply from the Gateway.

2
Connect the power supply to one of the rechargeable batteries.

3
Connect rechargeable battery to Gateway using supplied plug adapter (if needed).

4
Make sure the battery is **ON** and the Gateway is working.

Prepare Standby Backup Rechargeable Batteries

Connect the other power supplies to each rechargeable battery and plug into an electrical outlet (not controlled by a wall switch). Note: to get the best power available, you should plug your battery directly into a wall receptacle.

How to Check & Replace: APC Rechargeable Battery Units

AT&T

Important Information:

- Each battery provides up to 8 hours of backup power. One will be connected to the Gateway to provide automatic backup and should be replaced as needed. The others will be standby batteries to use during a power outage.

- Keep all rechargeable batteries connected to a power source to maintain charge.

- During a power outage you may need to replace batteries more than once depending on the duration of the outage.

Note: Backup battery unit will not power a cordless phone. It will only power a corded phone.

Check Your Batteries

It's important to check your batteries periodically to ensure full charge in case of a power outage. Your batteries will automatically display the charge level when turned on—if the battery is exhausted, replace it with one of the standby units.

Replace Your Batteries:
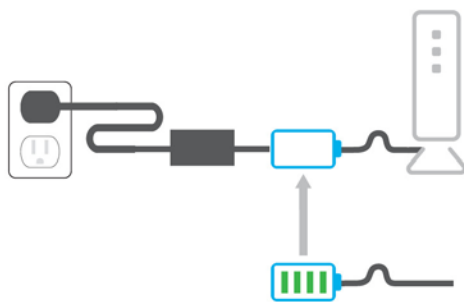
1

Unplug battery from power supply and Gateway.

2

Unplug one of the fully charged standby batteries from its power supply, and connect it to the power supply and the Gateway.

Recharge Your Batteries:

Connect the old battery to the power supply from the previous standby battery. Make sure the power supply is still connected to the power outlet and the outlet has power.

for APC Rechargeable Battery Units

If your phone does not have a dial tone during a power outage:

Check Your Gateway and Rechargeable Batteries

1 Make sure corded phone is plugged into the Gateway.

2 If Gateway does not have power, make sure:
- Gateway is plugged into rechargeable battery
- Rechargeable battery is turned **ON**
- Rechargeable battery still has a charge. If not, replace it with one of the standby rechargeable batteries

3 Make sure Gateway is connected to AT&T network box (ONT).

Need more help & troubleshooting with your:

APC rechargeable battery: go to **www.apc.com/us/en/campaign/battery-backup-for-voip.jsp** or call **800.300.7141**