Install a D-Cell battery backup

In your kit

- D-cell batter holder with cable
- D-cell power supply
- Power cables (2)

You'll need to supply 12 D-cell alkaline batteries.

Set up

Choose where you want to place the D-cell unit near your optical network terminal (ONT). The D-Cell unit can be laid flat or mounted to a wall. Select the power cable that fits your ONT and follow these steps:

1. Unplug the existing black power supply.
2. Remove the plastic cover from bottom of power supply.
3. Connect the new power cable to the ONT and D-cell power supply, then plug it into an outlet.
4. Insert all D-cell batteries into the holder.
5. Plug the battery holder into the power supply.
6. Test the unit. Push the Test button and check the LED lights for the power level.
7. Turn unit Off when finished testing. You'll have to turn the unit back on during a power outage.

Check and replace D-cell battery units

Important info

Check your batteries periodically to make sure they're functioning properly. Batteries have a limited lifespan, even if they aren't in use. Older batteries may not provide a full 24 hours of backup. You should always have a new set of batteries available..

During a power outage, you may have to replace the batteries more than once to maintain working service. When you replace the batteries, replace **all batteries** at the same time with the same type and brand. You should never mix old and new batteries or use rechargeable batteries. This can damage the device.

FYI: Backup battery won't power a cordless phone. It will only power a corded phone.

Check your batteries

It's important to check your batteries from time to time to make sure you'll have service if there's a power outage. Press the Test button on the D-cell holder. The LED lights will indicate how much charge is left. Replace all 12 batteries with fresh batteries if needed.

Replace your batteries

1. Turn the D-cell unit Off.
2. Open the cover of the D-cell holder and remove all of the old batteries.
3. Insert 12 New D-cell batteries.
4. Push the Test button on D-cell holder. The LED lights will show the power level.
5. Turn the unit Off when finished testing. You'll have to turn the unit back on during a power outage.

Troubleshoot D-cell battery backup

If your phone does not have a dial tone during a power outage:

- Push the battery backup Test button to check the battery power level. If not sufficiently powered, replace ALL the D-cell batteries.

- Check your ONT power. If it doesn't have power, make sure:

    - D-cell holder is plugged into power supply
    - D-cell holder is turned ON
    - Power supply is plugged into the ONT
    - D-cell batteries are installed and have enough charge