

# Setting up your AT&T Internet Air

Follow these simple setup options

Connecting with AT&T Smart Home Manager

Troubleshooting and more info

## Before you get started

#### Here's what's in the box



AT&T All-Fi Hub™

# Make sure you've registered for your service



Register your AT&T Internet Air service



Power supply

# Setting up your AT&T Internet Air

### **Connect using the AT&T Smart Home Manager app**





For quick download, open your smartphone camera and point it at the QR code on the box. After a few seconds, you'll get a notification with a link to open in your browser.





#### 1. Download

Download the Smart Home Manager app from your app store or scan the QR code with your smartphone. You can also go to **att.com/shm** from your smartphone to download.

### 2. Sign in

Open the Smart Home Manager app to begin. Either tap **Sign in** if you've registered your Internet Air service (<u>see page 1</u>) or **Set up equipment** and scan the QR code on the base of your All-Fi Hub™ when prompted.

### 3. Set up & activate

On the **Let's begin your AT&T Internet Air setup** screen, select **Get started**, then follow the guided prompts to set up your All-Fi Hub™. After that, you're ready to go.

# Setting up your AT&T Internet Air

**Optimize your connection using the Smart Home Manager app** 



Direction of signal tower will vary.





Wi-Fi name and password will vary.

#### 1. Place your All-Fi Hub™

To find the direction of your closest signal tower, tap **Help me find this direction.** 

### 2. Test signal quality

Plug in your All-Fi Hub™ and follow the prompts in the Smart Home Manager app to test signal strength at your chosen location. The All-Fi Hub™ display will help guide placement to make sure your signal is strong.

For more details, check the **<u>Troubleshooting</u>** section.

### 3. Connect your devices

To set up Wi-Fi on your devices, use the Wi-Fi network name and password displayed in the Smart Home Manager app.

## Troubleshooting

## Signal status will appear on the All-Fi Hub™ display and in the Smart Home Manager app.

## More info

#### **Smart Home Manager app**

Manage your home Wi-Fi network, connect devices to your network, and more.







#### Yellow: Signal strength is good.

Use the Smart Home Manager app to move the Hub to a different location to see if you can improve your signal strength.



#### Red: Let's place your Hub again.

Use the Smart Home Manager app to move the Hub to a different location to get a better signal.

800.288.2020



# For step-by-step installation instructions, go to <a href="https://www.att.com/AllFiHub-InternetAir">att.com/AllFiHub-InternetAir</a>

#### **Accessibility support**

**Telephone equipment for visual and hearing impaired** Phone: **800.772.3140** TTY: **800.651.5111** Compatible with any TTY/TDD devices with standard phone line.

AT&T supports IPv6. Go to <u>att.com/ipv6</u> to learn more.

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#### Need help? No problem.

If you get stuck during setup, we're here to help you get up and running!

att.com/support