

BGW 720

What Do The Lights Mean?

**Complete guide to the information the LED lights on
your AT&T All-Fi Hub provides**

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Service LED Color		Meaning
	Solid White	Your All-Fi Hub is online. Connect a device and enjoy!
	Pulsing White (Fast)	Your gateway is starting up, please wait during this time.
	Solid Red	Your hub is at a location that is causing it to overheat. Move it to a flat surface (no carpet) where there is sufficient space around, under and above the device for air to cool your hub.
	Solid Red	Your hub has a hardware issue. If rebooting doesn't fix it, it needs replacement.
	Pulsing Red (Fast)	There is a network service issue which may require AT&T intervention. This may be a momentary problem; please see if there is a service outage in your area using Smart Home Manager or myAT&T on a mobile device. Try rebooting your hub.
	Solid Blue	Your All-Fi Hub is in internet backup mode. Note: Your hub will return to fiber internet service when the outage is over.



Ethernet and Power LEDs

Ethernet LED Color Meaning		
	Solid Green	The Port has established a link with a connected device. If the LED is off, the device is not properly connected or the connected device is not powered on.
Power LED Color Meaning		
	Solid Green	Your hub is powered on. No LED means either the power is not connected or there is no power at the wall plug. If the front service LED is off, but the powered jack LED is Green then your hub needs to be replaced.

