AT&T GoLink™ 5G Hotspot
User Guide

Contents

Getting started

The topics in this section will introduce you to your device, help you get set up with service, provide an overview of the device operations.

Getting to know your device

Select button

Power/
Navigation
button

Back removal
notch

LCD home screen

Factory
reset
hole

Back cover

USB Type-C
charging port

Note: Your mobile hotspot's screens are subject to change. This user guide uses sample images only.

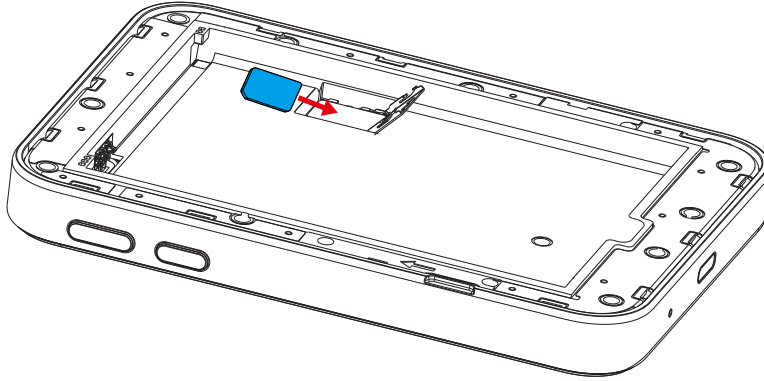| Part	Description
Power/Navigation button	• Press and hold the **Power/Navigation** button for three (3) seconds to turn your mobile hotspot on or off. • From the Home screen, press the **Power/Navigation** button to turn the screen off. • From the rest screens, press the **Power/Navigation** button to scroll through the options.
Select button	Press the **Select** button to confirm your choice.
LCD home screen	View information and access features of your mobile hotspot.
USB Type-C charging port	Connect the included charger for charging or connect to a device for tethering.
Factory reset hole	Using a narrow object, such as a paperclip or ballpoint pen, press and hold the **Factory reset** hole for five (5) seconds to perform a factory reset.
Back removal notch	Use the back removal notch to remove the back cover.

CAUTION! Inserting an accessory into the incorrect port may damage the device.

Installation

Install the SIM card

Your new mobile hotspot might already have the SIM card inserted. If not, please follow the below steps:

1. Remove the back cover.
2. Slide the clip to the right to open it, place the new SIM card into the SIM slot with gold contacts facing downward, and slide the clip to the left to lock it.

3. Insert the battery and reattach the back cover.
4. Charge your mobile hotspot fully.
5. Press and hold the Power/Navigation button for 3 seconds to turn on your mobile hotspot.

Note: It's recommended that you use the pre-inserted SIM card or one that is provided to you by AT&T.

Charge your mobile hotspot

1. Connect one end of the data cable to the USB port located on the side of your mobile hotspot.
2. Connect the other end to the power adapter.
3. Connect the power adapter to an electrical outlet to fully charge your mobile hotspot.

Turn on your mobile hotspot

Press and hold the **Power/Navigation** button for three (3) seconds to turn on your mobile hotspot.

Check the wireless signal

When you turn on your mobile hotspot device (with SIM card inserted), it will automatically connect to the cellular network. You might need to wait a few seconds for the signal strength icon to display on the screen, which will confirm that your device is connected to the cellular network

Confirm signal strength has four (4) bars for optimal performance. Fewer bars indicate a moderate signal, which may be sufficient.

LCD display screen

Home screen

Network indicator   USB tethering

Wi-Fi indicator

Signal strength
indicator

AT&T

Battery indicator

Notifications
indicator

Number of
connected devices

Wi-Fi
On

Device
1

Message
1

Wi-Fi On/Off status

Number of new
messages

Menu

Press the **Select** button access main screens
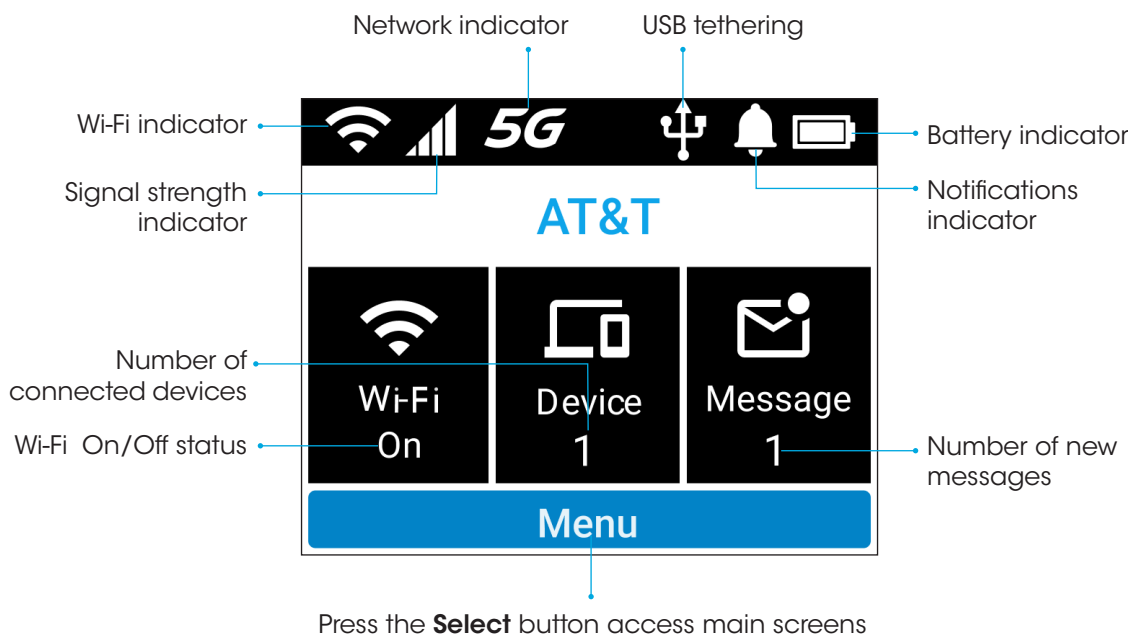
Note: The display will timeout after 30 seconds of inactivity to save power. Press the **Power/Navigation** button one time to wake the screen. This default setting can be adjusted on the Online WebUI Manager (*http://hotspot.webui* or *http://192.168.1.1*) under **System** > **Device** > **Screen timeout**.

Indicator	Name	Description
📶	**Wi-Fi indicator**	Wi-Fi on
▁	**Signal strength indicator**	Indicates the signal strength. More signal bars indicates higher signal strength.
5G	**Network indicator**	Network information
�	**USB tethering**	USB connected for tethering
🔔	**Notifications indicator**	New notifications received
🔋	**Battery indicator**	Show battery status

6

Indicator	Name	Description
	Wi-Fi On/Off status	The On/Off status of the Wi-Fi
	Wi-Fi connected devices	The number indicates the number of Wi-Fi connected devices.
	New messages	The number indicates the number of new messages.
Menu		Press the **Select** button to select **Menu** to access main screens

Main screens

From the Home screen, press the **Select** button to access the main screens, and use the **Power/Navigation** button to scroll through them.

Wi-Fi Info screen

From the Home screen, press the **Select** button to access the Wi-Fi Info screen.

From the Wi-Fi Info screen, press the **Select** button to access the Wi-Fi Info details screen to view your Wi-Fi network name and password. You can also enable or disable Wi-Fi on Wi-Fi Info details screen.

From the Wi-Fi Info details screen, press the **Select** button to return to the Wi-Fi Info screen.

You can change the default Wi-Fi network name and password via the Online WebUI Manager. See *"Change Wi-Fi network name and password" on page 11* for details.

Press the **Select** button
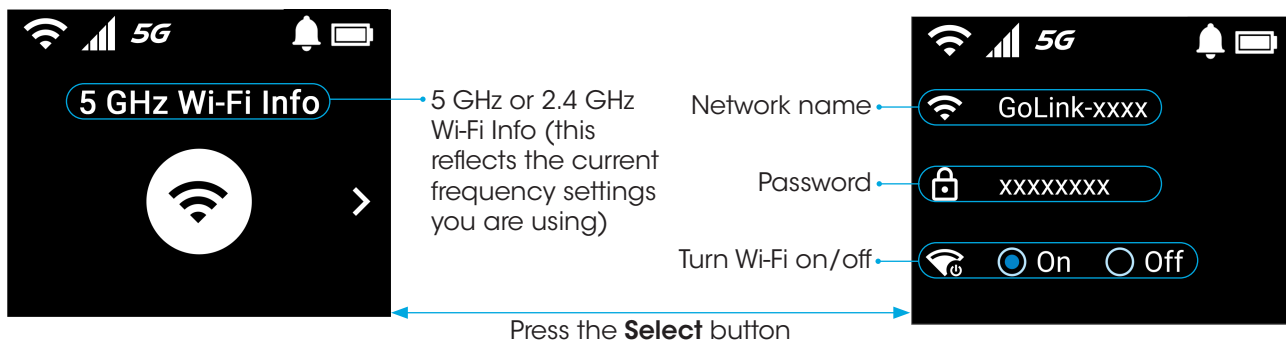
Turn Wi-Fi On or Off

To turn Wi-Fi on or off, follow the below steps:

1. From the Wi-Fi Info details screen, press the **Power/Navigation** button to toggle between On and Off.

2. When selected, press the **Select** button to save your choice and return to the Wi-Fi Info screen.

Your mobile hotspot does not simultaneously broadcast 5 GHz and 2.4 GHz Wi-Fi networks. The default Wi-Fi network is 5 GHz, but you can go to the Online WebUI Manager to switch to the 2.4 GHz network. See *"Change from 5 GHz Wi-Fi to 2.4 GHz Wi-Fi" on page 11* for details.

Note: The Wi-Fi name and password are visible by default, and you can hide it via the Online WebUI Manager. See *"Hide Wi-Fi Network and Password" on page 11* for details.

Data Usage screen

From the Wi-Fi Info screen, press the **Power/Navigation** button to access the Data Usage screen.

From the Data Usage screen, press the **Select** button to access the Data Usage details screen to view the data limit you've set, current data used, etc.

From the Data Usage details screen, press the **Select** button to return to the Data Usage screen.

You can change the data limit and data cycle via the Online WebUI Manager. See _"Data usage" on page 13_ for details.
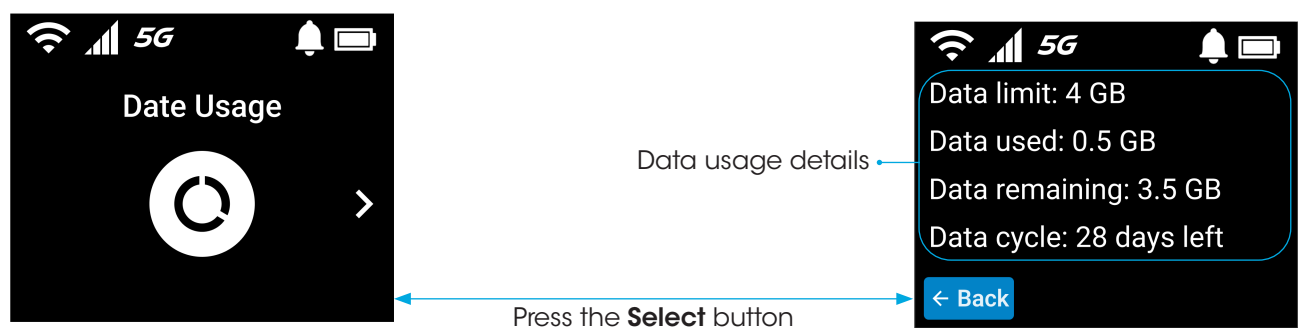
USB Connection Options screen

Note: The USB Connection Options screen will only be displayed when your mobile hotspot is connected to another device via a USB cable.

From the Data Usage screen, press the **Power/Navigation** button to access the USB Connection Options screen.

From the USB Connection Options details screen, press the **Select** button to access the details screen to select the desired option.

• **Charge the device:** Charge your mobile hotspot.

• **Internet (USB & Wi-Fi):** Access the internet with both USB tethering and Wi-Fi enabled.

• **Internet (USB only):** Access the internet with USB tethering activated.

When selected, press the **Select** button to save your choice and return to the USB Connection Option screen.
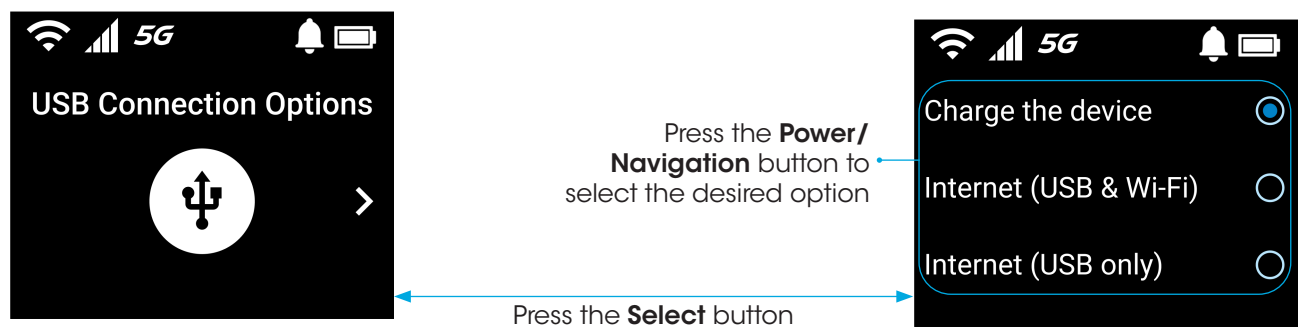
Messages screen

From the Data Usage or USB Connection Options screen, press the **Power/Navigation** button to access the Messages screen.

From the Messages screen, press the **Select** button to access the Messages details screen to view the latest unread message.

Current message/
total number of unread
messages

Message contents

Messages

456789010000000 1/20

Dear user, your SIM card balance is insufficient, it may affect your use.

← Back   Next

Press the **Select** button

If a message is too long to display in one screen, press the **Power/Navigation** button to scroll down to view the rest screens of the current message.

From the last screen of the latest message, the **Next** button will be highlighted automatically. Press the **Select** button to view the next unread message.
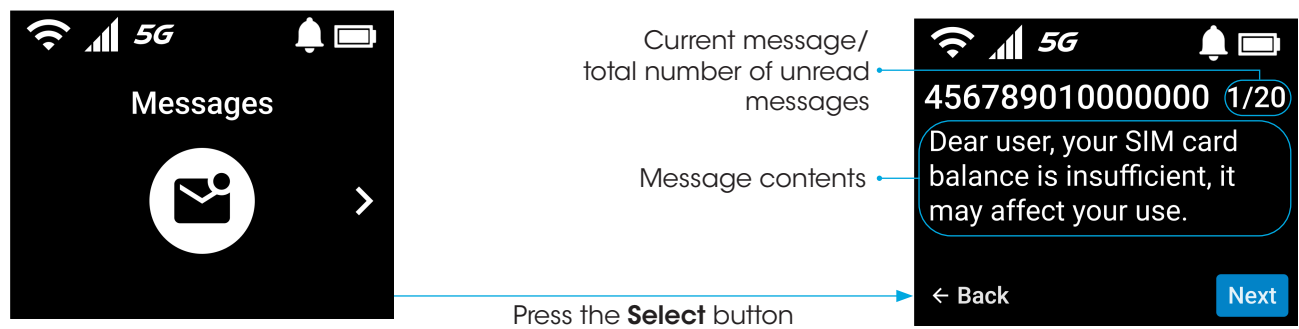
When the **Next** button is highlighted, you can press the **Power/Navigation** button to highlight the **Back** button and press the **Select** button to return to the Messages screen.

To view or delete the previously read messages, go to the Online WebUI Manager.

Notifications screen

From the Messages screen, press the **Power/Navigation** button to access the Notifications screen.

From the Notifications screen, press the **Select** button to access the Notifications details screen to view the latest notification.

Notifications screen displays alert and reminder information that requires further action from the user, like a software update available, maximum Wi-Fi connections reached, maximum number of messages reached, etc.

Notifications will disappear automatically when the user has performed the corresponding actions.

Notifications indicator

Current notification/
total number of
unread messages

Notification contents

Notifications

Data limit reached   1/5

Your mobile data limit has been reached; please visit http://hotspot.webui to make adjustments.

← Back   Next

Press the **Select** button
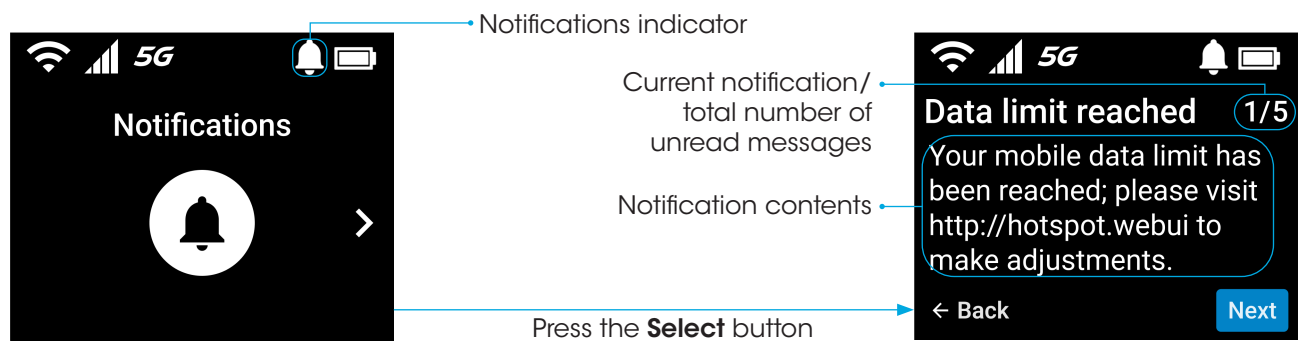
If a notification is too long to display in one screen, press the **Power/Navigation** button to scroll down to view the rest screens of the current notification.

From the last screen of the latest notification, the **Next** button will be highlighted automatically. Press the **Select** button to view the next unread notification.

When the **Next** button is highlighted, you can press the **Power/Navigation** button to highlight the **Back** button and press the **Select** button to return to the Notifications screen.

Device Info screen

From the Notifications screen, press the **Power/Navigation** button to access the Device Info screen.

From the Device Info screen, press the **Select** button to view your mobile hotspot's important information.

Press the **Power/Navigation** button to scroll down to view the rest of the information.

Press the **Select** button to return to the Device Info screen.

Device information

Press the **Select** button

Software update screen

From the Device Info screen, press the **Power/Navigation** button to access the Software Update screen.

From the Software Update screen, press the **Select** button to access the Software Update details screen to view your current software version.

When **Check for updates** button is highlighted, press the **Select** button to check if the latest software version is available.

You can use the **Power/Navigation** button to highlight the **Back** button and press the **Select** button to return to the Software Update screen.
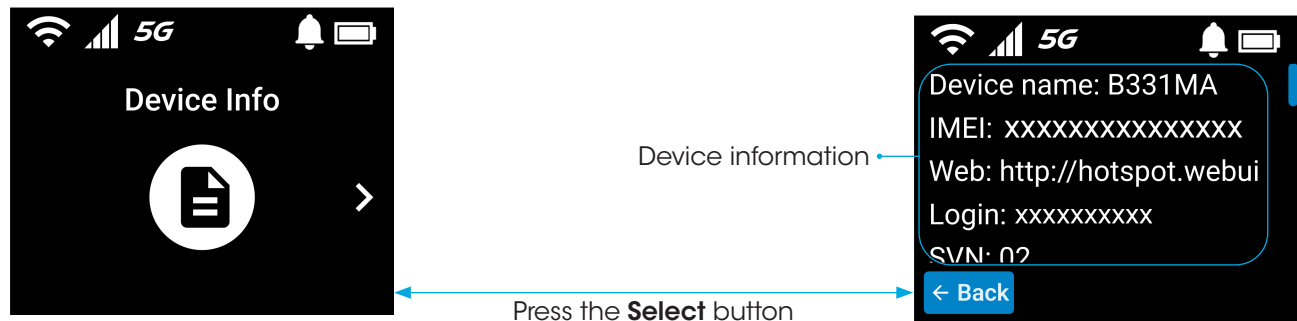
Current software version

Press the **Select** button

Internet access
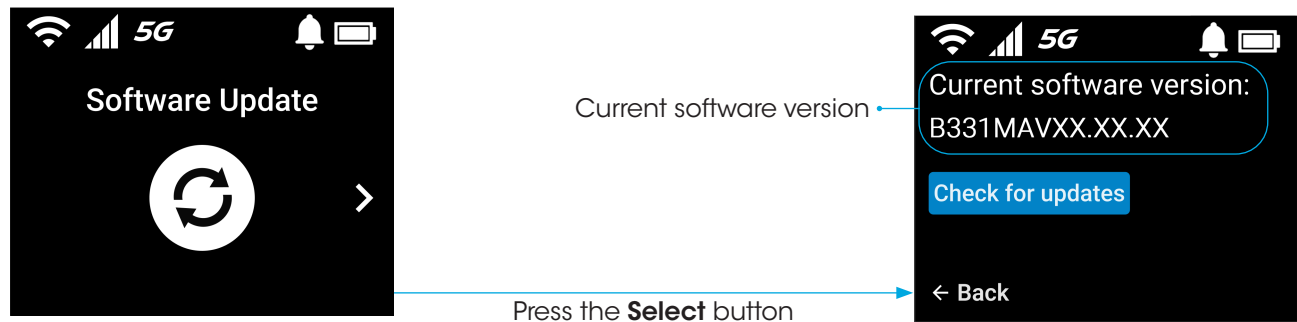
Connect via Wi-Fi

You can simultaneously connect up to fifteen (15) devices, including smartphones, tablets, and laptops, to your mobile hotspot. Keep your mobile hotspot in range of the device you want to connect with and follow the below steps:

1. Open the Wi-Fi network manager on your computer, smartphone, tablet, or Wi-Fi enabled device that you would like to connect to your mobile hotspot.
2. Find and select your mobile hotspot's Wi-Fi network name (**e.g. GoLink-XXXX**) shown on your mobile hotspot's Wi-Fi Info details screen.
3. Enter the Wi-Fi password shown on your mobile hotspot's Wi-Fi Info details screen.
4. Open a web browser and visit your favorite website to confirm your connection.

Change Wi-Fi network name and password

You can customize your mobile hotspot's Wi-Fi network name and password using the Online WebUI Manager.

1. On any device that is connected to the mobile hotspot, enter **http://hotspot.webui** or **http://192.168.1.1** directly into your browser address field.
2. Enter the login password which is displayed on your mobile hotspot's Device Info details screen.
3. Click **Log in** button.
4. Go to **Wi-Fi** > **Advanced**.
5. To rename the Wi-Fi network name, delete the default network name listed in the Network name (SSID) and replace with your custom name.
6. To change the Wi-Fi network password, delete the default network password listed in the Password field and replace.
7. Click **Save**.
8. The mobile hotspot will refresh with the updated Wi-Fi credentials.

Note: You will need to reconnect any connected Wi-Fi enabled devices to the mobile hotspot after updating any credentials.

Hide Wi-Fi Network and Password

Your Wi-Fi network and password are set as visible by default on your mobile hotspot's Wi-Fi Info details screen. You can hide them using the Online WebUI Manager.

1. Log in to the Online WebUI Manager.
2. Select **Wi-Fi** > **Advanced**.
3. Check the checkbox of **Hide network name on device** and **Hide password on device**.
4. Click **Save**.

Your mobile hotspot's Wi-Fi network and password will then be hidden on your mobile hotspot's Wi-Fi Info details screen.

Change from 5 GHz Wi-Fi to 2.4 GHz Wi-Fi

Your mobile hotspot does not simultaneously broadcast 2.4 GHz and 5 GHz Wi-Fi networks. The default Wi-Fi network is 5 GHz. You can switch to the 2.4 GHz Wi-Fi network via Online WebUI Manager.

1. Log in to the Online WebUI Manager.
2. Select **Wi-Fi** > **Basic** > **AP Band** > **2.4 GHz Band**.

Note: Wi-Fi devices connected to 5 GHz Wi-Fi network will be disconnected when you switch from the 5 GHz Wi-Fi to the 2.4 GHz Wi-Fi network.

Connect via USB Tethering

You can also connect your computer to the mobile hotspot using a USB cable.

1. Connect one end of the USB cable to your mobile hotspot and the other end to the computer.
2. Select **Internet (USB & Wi-Fi)** or **Internet (USB only)** on the USB Connection Options screen on your device.

Online WebUI Manager

Login

You can access the Online WebUI Manager to manage your mobile hotspot's settings, features, and controls.

1. Open a web browser on a computer or Wi-Fi enabled device that is connected to your mobile hotspot via Wi-Fi or USB tethering.
2. Enter **http://hotspot.webui** or **http://192.168.1.1** in the address bar of the browser.
3. Enter the default login password, which is displayed on your mobile hotspot's Device Info details screen.
4. Click **Log In**.
5. You will need to change your password upon your initial login to the Online WebUI Manager. You can change the password to something easy to remember.

Forgot login password

If you have changed the login and have forgotten the new one, you must restore the device to the factory default settings.

Using a narrow object, such as a paperclip or ballpoint pen, press and hold the **Factory reset** hole located at the side of your mobile hotspot for five (5) seconds. You may then log in using the default login password which can be found on the Device Info screen of your mobile hotspot.

Navigating the user interface

A navigation panel to the left side of the screen lists out all the main menus on the Online WebUI Manager.

Click on the menu items to display related information and settings on the right side of the screen.
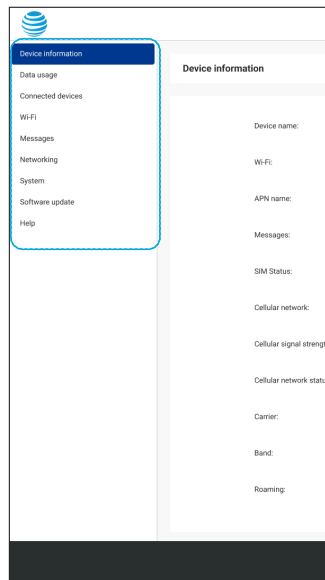
Sub-menu

The Networking and System sections have additional sub-menu displayed horizontally at the top of the screen, for example:
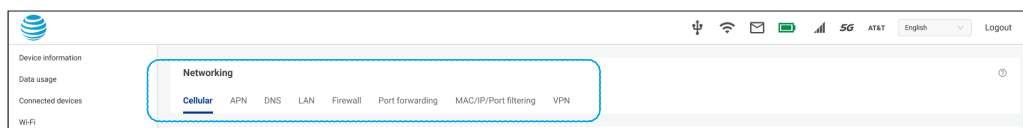
Help

Click the Help icon (?) on top of any page to access the information on the settings displayed on that page.

Device information

The Device information page displays an overview of your mobile hotspot's status such as whether there are unread messages, firmware version, network connection status, network type, signal strength, etc. You can also view device details such as IMEI, SW version and the phone number associated with the device.
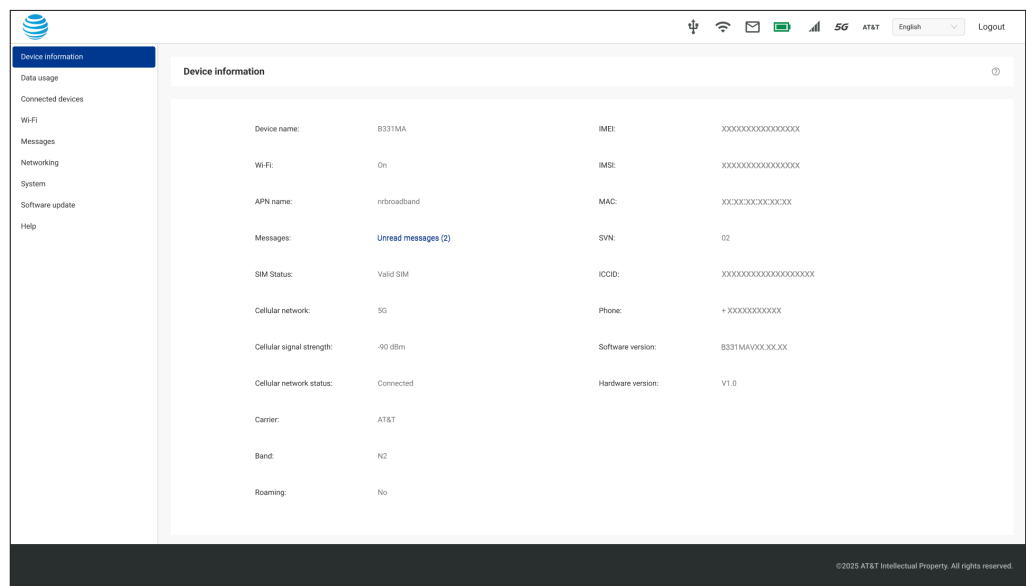
Data usage

This page provides information about your mobile hotspot's data usage and billing plan. You can control your data consumption by establishing a maximum data limit, resetting the data counter, and more.

Note: The data usage information presented may vary from the official AT&T data usage details. For accurate information, always check your carrier account.
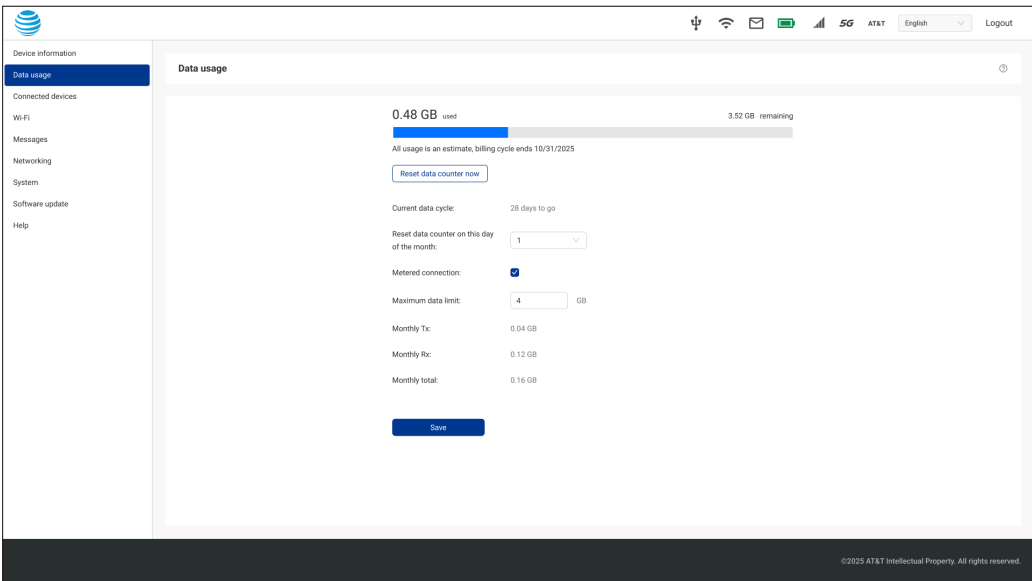
Estimated data usage: This section shows the estimated data usage for the current billing cycle, up to the specified date.

Reset data counter now: Set the Data Counter to zero (0) and update the Reset date counter to today's date for this month.

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Current data cycle: This indicates the number of days left in the current cycle.

Reset date counter on this day of the month: This is the user-defined start date for data usage.

Metered connection: Check this box if you wish to establish a data limit.

**Maximum data limit:** This is the user-defined total data limit used to calculate the remaining and used data within the cycle.

Monthly Tx (Transmission): The amount of data sent during the current billing cycle.

Monthly Rx (Reception): The amount of data received during the current billing cycle.

Monthly total: The total amount of data used during the current billing cycle.

Connected devices

The Connected devices page displays a list of Wi-Fi devices that are currently connected to your mobile hotspot. You can monitor who has access to your network and block (or unblock) devices as required.
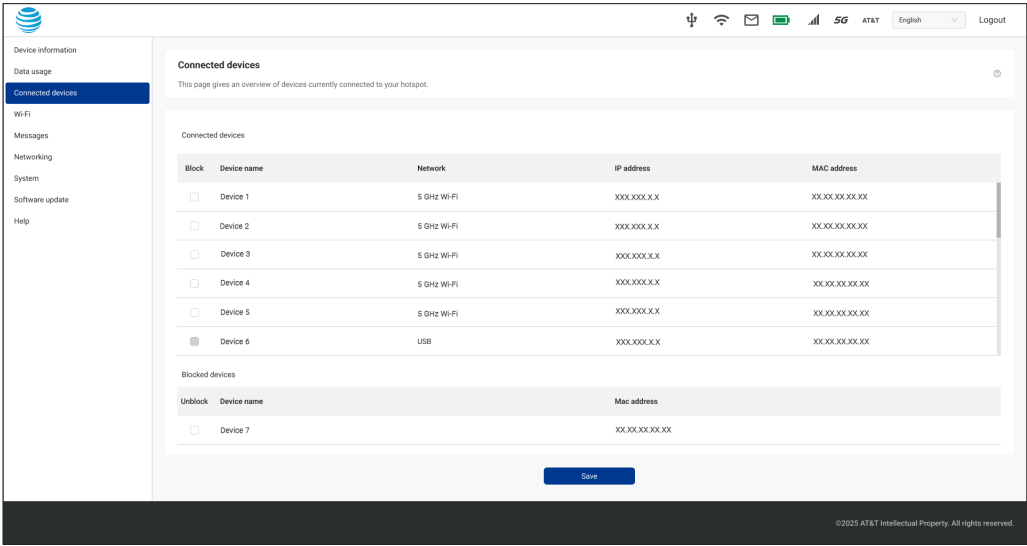
To block a device, select a device from your Connected devices list and click the **Save** button.

To unblock a device, select a device from your Blocked devices list and click the **Save** button.

Note: The unblocked device will not be automatically included in the list of connected devices. You will need to connect it manually again.

Wi-Fi

Wi-Fi page displays a summary of the current configuration of the 2.4 GHz and 5 GHz Wi-Fi settings of your mobile hotspot.

Note: Your mobile hotspot does not simultaneously broadcast 2.4 GHz and 5 GHz Wi-Fi networks.

Basic
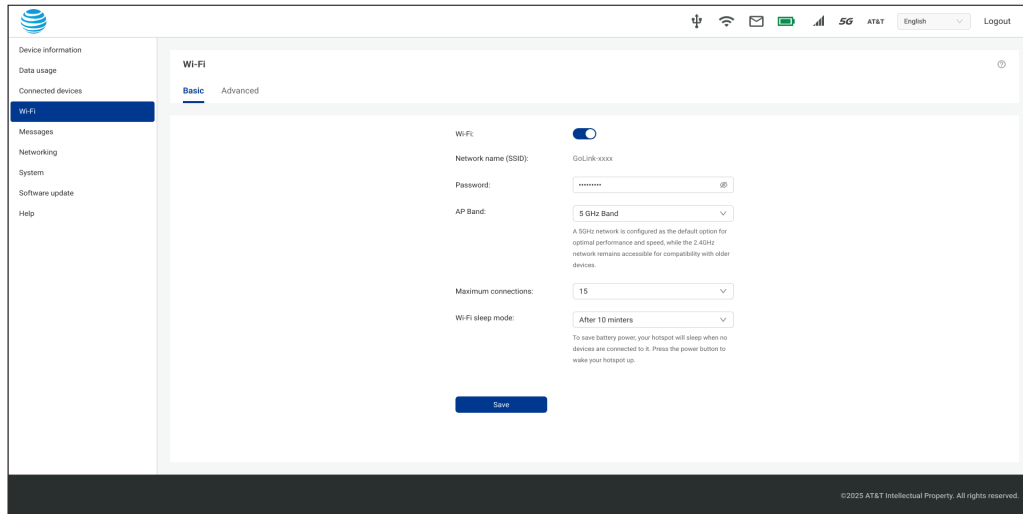
Wi-Fi: Turn the Wi-Fi on or off as required. If Wi-Fi is turned off, the mobile hotspot's Wi-Fi network will be unavailable, and the only way to connect to the mobile hotspot will be via USB tethering.

Network Name (SSID): Display the network name that is shown to client devices when they scan for networks to join. To change your network name, click the **Advanced** tab at the top of the screen, enter your new network name, and then click the **Save** button to apply the changes.

Password: Display the Wi-Fi password that must be entered on any client devices needing to connect to your mobile hotspot. To change your Wi-Fi password, click the **Advanced** tab at the top of the screen, enter your new password, and then click the **Save** button to apply the changes.

Note: If you have changed the login and have forgotten the new one, you must restore the device to the factory default settings. Using a narrow object, such as a paperclip or ballpoint pen, press and hold the **Factory reset** hole located at the side of your mobile hotspot for five (5) seconds. You may then log in using the default login password shown on your mobile hotspot's Wi-Fi Info details screen.

AP Band: Select the Wi-Fi network band, 2.4 GHz or 5 GHz. The system automatically detects and displays the current band.

Maximum connections: Set the maximum number of devices that can connect simultaneously to the mobile hotspot's Wi-Fi network. The default maximum number of devices is set to 15 devices.

Wi-Fi sleep mode: Choose the desired time interval for entering sleep mode. The mobile hotspot will enter sleep mode after a specified period of inactivity.

Advanced

Access-Point configuration

AP Band: Current Wi-Fi network band.

Network Name (SSID): Set the network name or SSID for the Wi-Fi network

BSSID: BSSID is a unique identifier for a specific access point (AP) within a Wi-Fi network. This field is not editable.

Password: Enter the Wi-Fi Password in this field.

Security mode: Choose your preferred option for Wi-Fi security.

- **WPA2-PSK** can be used for WPA2 devices and is set as the default security mode.
- **WPA2-PSK/WPA3-Personal** allows client devices that support either WPA2-PSK or WPA3-Personal to connect.
- **WPA3-Personal** is the latest and most secure mode.
- **Open** allows client devices to connect to your Wi-Fi network without entering a password. For your security, this option should be avoided.

Broadcast SSID: Make the SSID publicly visible to devices in range. This allows users to easily identify and connect to the network without needing to know the SSID in advance.

Hide network name on device: Check this box to hide the Wi-Fi network name on the mobile hotspot's screen. If not checked, the Wi-Fi network name will be visible on mobile hotspot's Wi-Fi menu.

Hide password on device: Check this box to hide the Wi-Fi password on the mobile hotspot's screen. If not checked, the Wi-Fi password will be visible on mobile hotspot's Wi-Fi menu.

Radio configuration

Mode: Displays the mobile hotspot's Wi-Fi connecting mode. 802.11ac operates in the 5 GHz band with higher throughput.

Channel: Shows the wireless channel that the radio is operating on. In most situations, leaving this as Automatic will work best, but you can manually change the channel selection using this option.

Bandwidth: Shows the bandwidth of the frequency range used by a channel, which affects the amount of data that can be transmitted simultaneously. In most situations, leaving this as Automatic will work best, but you can manually change the channel selection using this option.

Messages

The Messages page displays text messages received by your mobile hotspot. This may include messages from AT&T about your service plan.

Note: Up to 100 messages can be displayed.
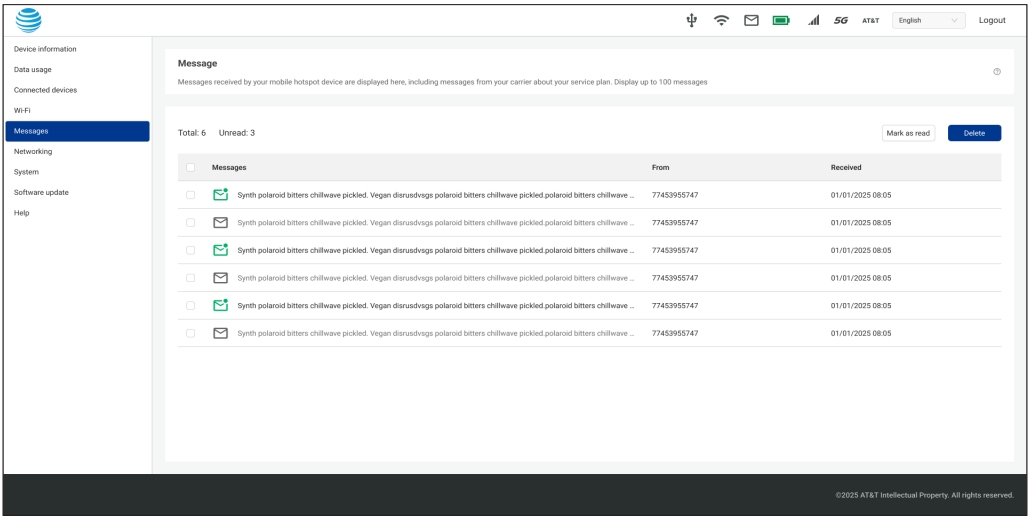
When there are more than 100 messages, older messages will be automatically deleted to make room for the new messages.

To manually delete messages, select the message(s) you wish to delete from the message list and click the **Delete** button.

Networking

Cellular
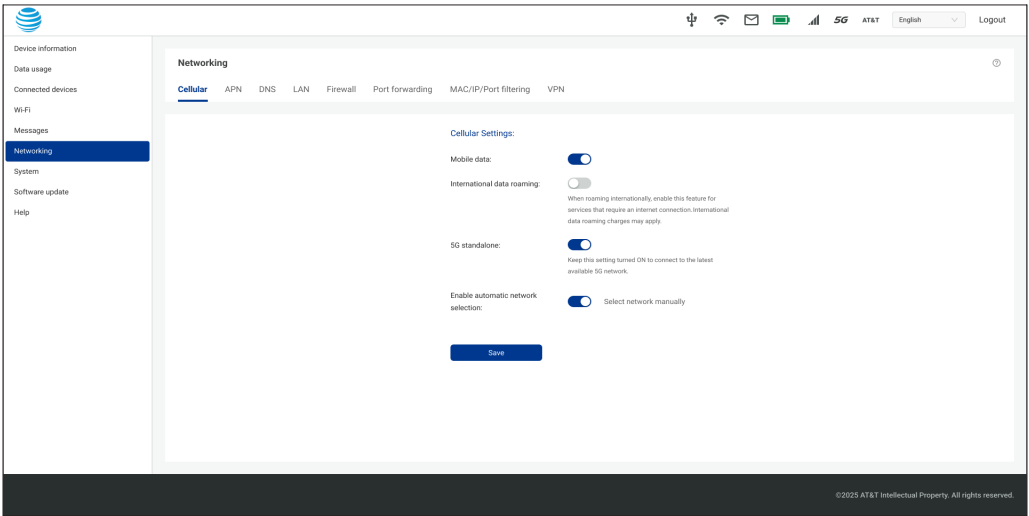
Mobile data: Enable or disable cellular data when necessary, preventing access to the mobile network. This will stop connected devices from using your mobile hotspot's mobile data plan. By default, this setting should be enabled.

International data roaming: Enable or disable international roaming as needed. Additional data charges may apply when roaming.

5G standalone: Keep this setting turned On to connect to the latest available 5G network..

Enable automatic network selection: Enable or disable automatic network selection. When enabled, your mobile hotspot will automatically select the best available network, and the Select Network Manually option will be disabled.

Select network manually: Click the button to scan for available networks and then select your preferred network. This option is only accessible if Enable Automatic Network Selection is turned OFF.

APN
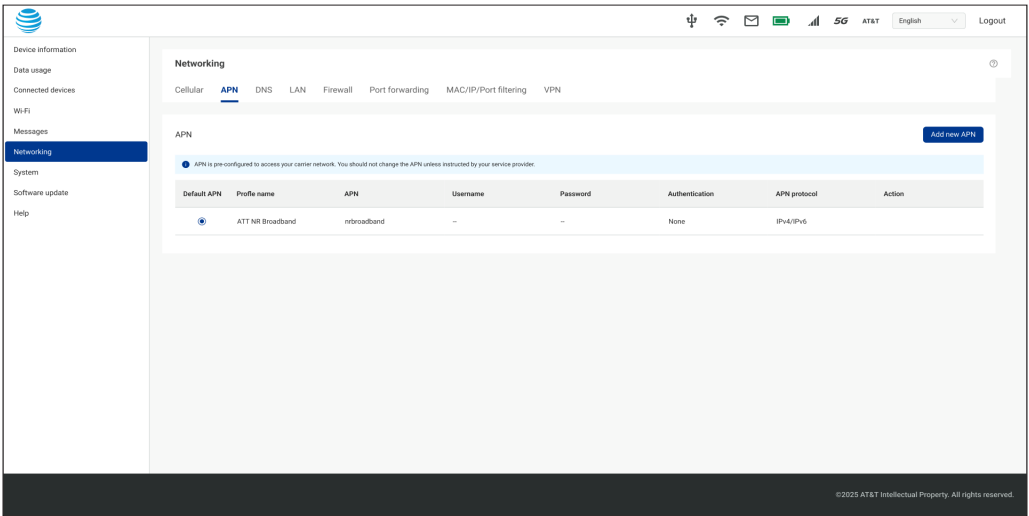
APN is pre-configured to access the your carrier network. You should not change the APN unless instructed by your service provider.

You can click **Add new APN** button to add a new APN.

Profile name: Enter the profile name. It helps you identify the APN settings you have created.

APN: Enter the APN name.

Username: This is an optional credential used for authentication when connecting to the APN.

Password: Similar to the username, this is an optional credential for authentication. It is used in conjunction with the username to access the APN.

Authentication: Select the method of authentication.

APN protocol: Select the protocol used for the APN connection.

When done, click **Save** button.

DNS
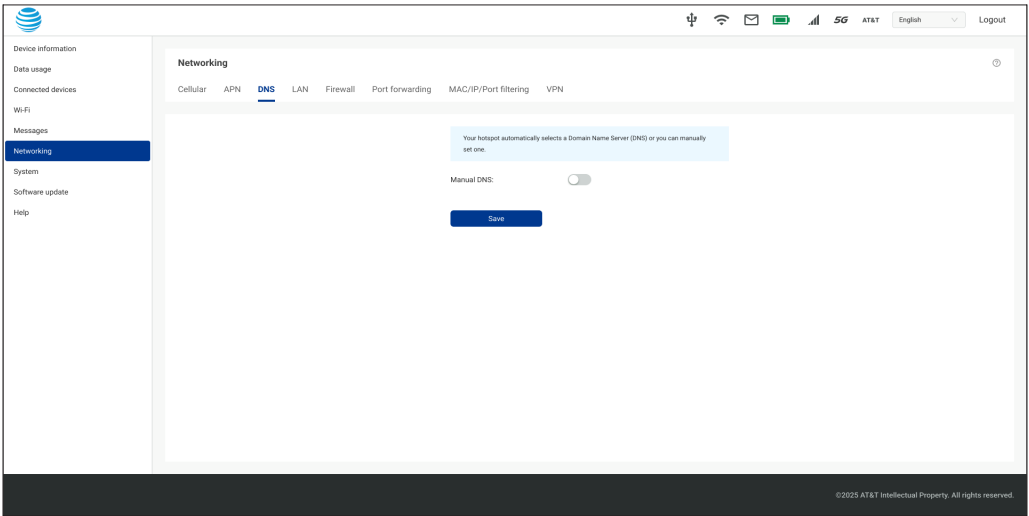
Normally, the DNS (Domain Name System) server address is assigned automatically. This page allows you to manually specify a DNS address if necessary.

Manual DNS: Enable or disable the Manual DNS feature.

DNS 1 IP address: Enter the IP address of the primary DNS you wish to use. This address is required for the Manual DNS feature to function.

DNS 2 IP address: Enter the IP address of the secondary (backup) DNS. This address is optional and can be left blank if not needed.

LAN
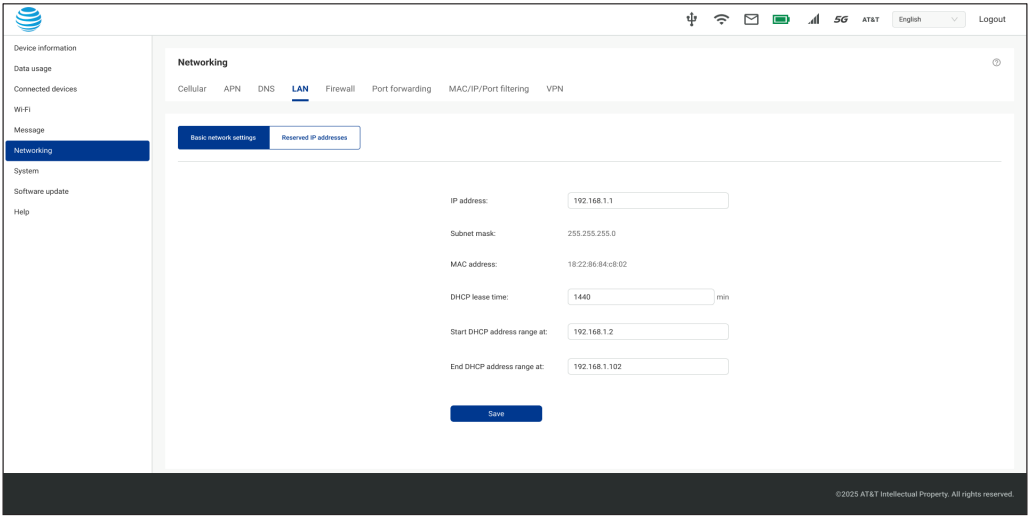
Basic network settings

IP address: The default internet IP address assigned to your mobile hotspot.

Subnet mask: The subnet mask network setting for the device. The default value of 255.255.255.0 is standard for small (Class "C") networks. This field is read-only and can't be modified.

MAC address: The MAC address is a unique identifier assigned to each network device during manufacturing. This field is read-only and displays the MAC Address for the interfaces on this mobile hotspot.

DHCP lease time: DHCP (Dynamic Host Configuration Protocol) Lease Time refers to the duration for which a DHCP server assigns an IP address to a device on a network. During this lease period, the mobile hotspot is allowed to use the assigned IP address. You can leave this at the default value, but it can be adjusted if you have specific requirements.

Start DHCP address range at: The start of the IP address range used by the DHCP server. This setting should only be modified by advanced users.

End DHCP address range at: The end of the IP address range used by the DHCP server This setting should only be modified by advanced users.

Reserved IP Addresses

Reserved IP Addresses are fixed addresses assigned to specific devices, ensuring consistent connectivity and simplifying network management while preventing address conflicts.

Click **Add** button to add a new reserved IP address. Each reserved IP address must be within the range of IP addresses used by DHCP.

Firewall
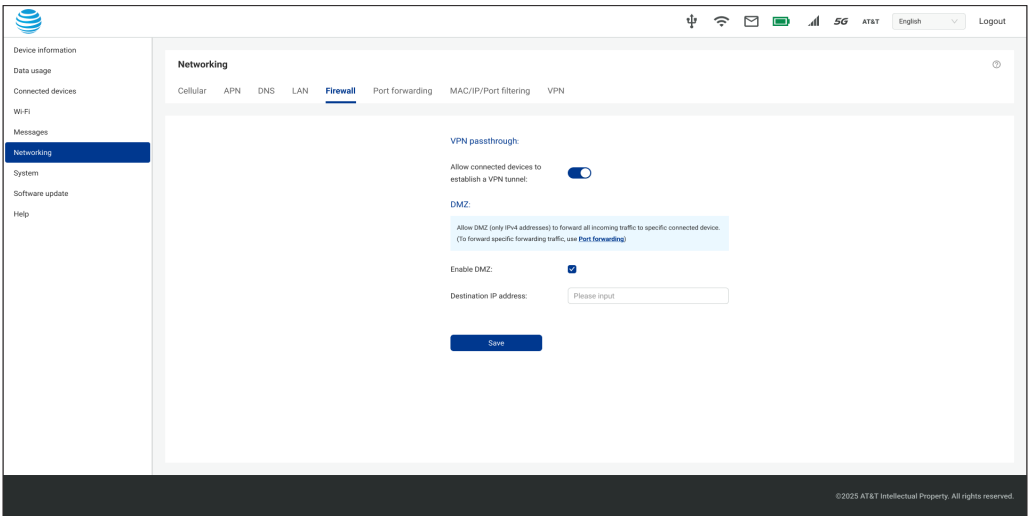
VPN Passthrough

Allow connected devices to establish a VPN tunnel: This feature allows VPN client software on connected devices to connect through this mobile hotspot to remote VPN servers. This option should be left on by default.

DMZ

Demilitarized Zone, opens up all ports to a specific local host. This means the specified host will not be protected by the builtin firewall. Therefore, this feature should be used with care.

Enable DMZ: Enable or disable DMZ. If enabled, the connected device designated as the DMZ IP address (DMZ destination) will receive all traffic that would typically be blocked by the firewall.

Note: This may help certain problematic network applications function properly, but the DMZ device should have its own firewall to protect against malicious traffic. Normally, DMZ should be disabled unless necessary.

Destination IP address: Enter the IP address of the connected device you want to designate as the DMZ device (DMZ destination) in this field. You can find the IP address of each connected device on the connected devices screen.

Port forwarding

Port forwarding allows remote computers on the Internet to connect to a specific computer or service within the private LAN. You can add a new rule, edit or delete the existing rules.
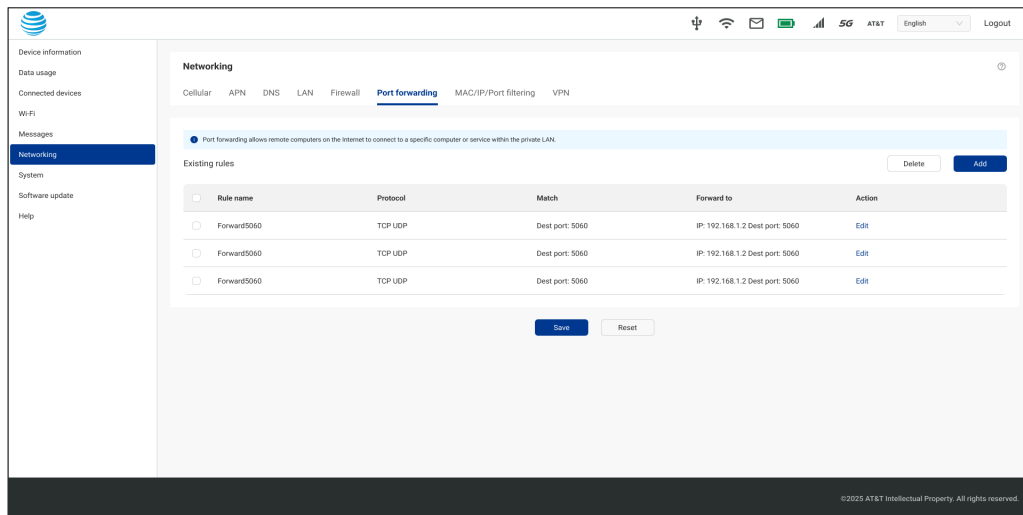
To create a new rule, click the **Add** button and enter the below required details:

Rule name: Use a meaningful name to identify the purpose of the filter rule.

Protocol: Select the protocol used by the port from the dropdown list (TCP, UDP, or TCP+UDP).

External ports: Match the destination port or port range on the incoming traffic from the external network.

Internal IP: Redirect matched incoming traffic to the specified internal host

Internal ports: Redirect matched incoming traffic to the given port or port range on the internal host.

When finished, click the **Save** button.

MAC/IP/Port filtering

This feature can be used to allow or block certain users and/or ports from accessing the Internet.
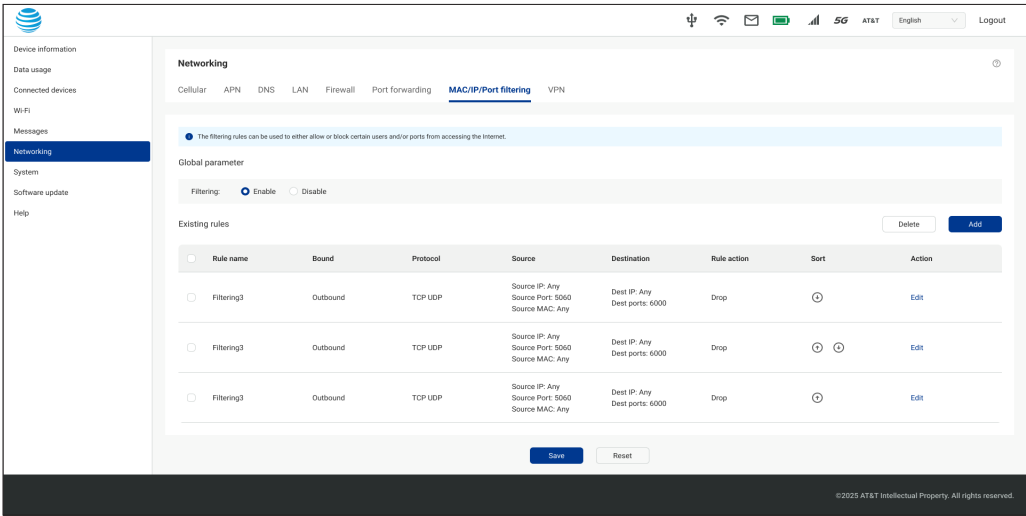
Global parameter

You can quickly turn the filtering on or off for all rules by selecting **Enable** or **Disable** here.

Existing rules

You can view existing rules here.

To add a new rule, click the **Add** button and enter the below required details:

Rule name: Assign a meaningful name to identify the purpose of the filter rule.

Bound: Select bound type. Inbound refers to packets coming from the WAN (Wide Area Network) to the LAN (Local Area Network). Outbound refers to packets moving from the LAN to the WAN.

Source MAC: Specify a source MAC address to allow or block its access to the Internet.

Source IP: Specify a source IP address to allow or block its access to the Internet.

Destination IP: Specify a destination IP address to allow or block access.

Protocol: Select the protocol used by the port ((TCP, UDP, or TCP+UDP)).

Source ports: Enter the ports number that traffic will be filtered from. This can be a single port or a range of ports. Leaving this blank means the source port check will be skipped.

Destination ports: Enter the ports number to which traffic will be filtered. This can be a single port or a range. Leaving this blank means the destination port check will be skipped.

Rule action: Select Drop, Accept, or Reject to deny or allow the access to the Internet.

When finished, click the **Save** button.

Existing rules can be further edited by clicking the **EDIT** button to the end of each rule entry.

You can also set the priority for the existing rules by clicking **Up** ⊕ and **Down** ⊕ icons.

VPN

Use this page to establish a tunnel connection to an Open VPN server and route all traffic on connected devices through the tunnel.
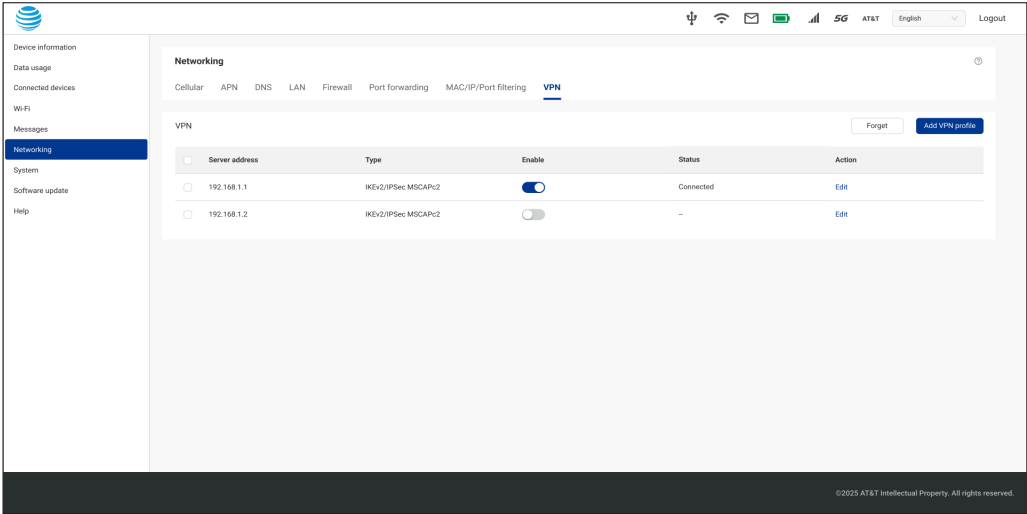
This section show user configured Open VPN list.

To add a new rule, click the **Add VPN profile** button and enter the below required details:

Type: Select VPN protocol type (IKEv2/IPSec MSCAPV2 or IKEv2/IPSec PSK).

Server address: Specifies where to connect for the VPN service, crucial for establishing the connection.

IPSec identifier: A unique identifier used in the IPSec protocol to specify the security association for a VPN connection.

IPsec pre-shared key: A unique secret key shared between devices in the IPsec protocol, used to authenticate and establish a secure connection for a VPN.

Enable: Check this box to keep this function active at all times

When finished, click the **Save** button.

System

Date & time

View the date and time.
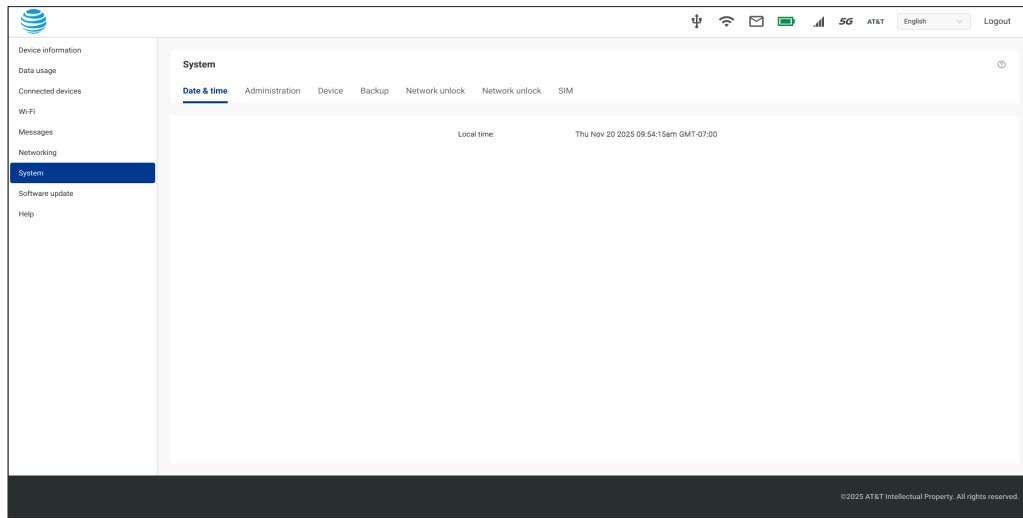
Administration

Change the admin password for accessing your mobile hotspot's Online WebUI Manager.
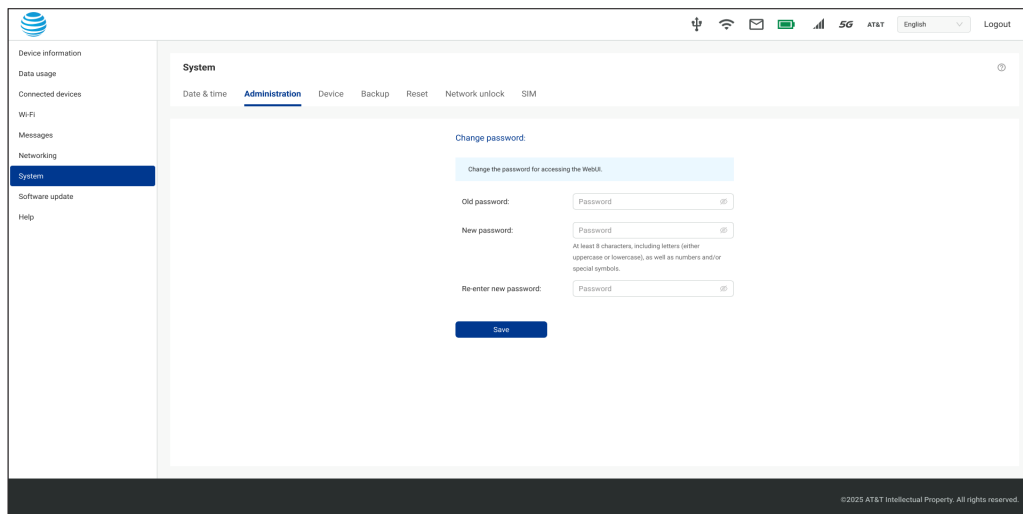
To change the password, follow the below steps:

1. Enter the current password in the **Old password** field.

2. Enter a new password in the **New password** field

3. Re-enter the new password in the **Re-enter new password** field. The passwords entered must be identical, otherwise the password will not be updated.

4. When finished, click the **Save** button.

Device

You can customize the device's behavior to better suit your preferences.
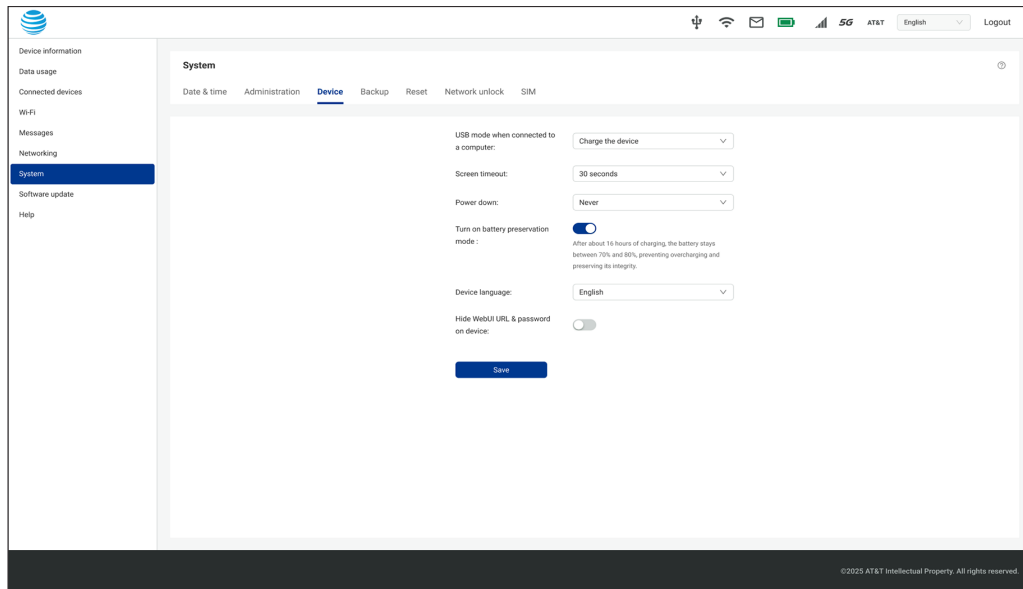
USB mode when connected to a computer: Select the connection option when your device is connected to a computer via the USB cable.

Screen timeout: Set the duration of inactivity after which the device's screen will turn off.

Turn on battery preservation mode: Battery Preservation Mode helps extend your battery life by maintaining the charge level between 70% and 80%. This mode is enabled by default. It is recommended that you keep this mode enabled if you often charge your device for extended periods of time. When enabled, Battery Preservation Mode will activate after an extended period of continuous charging.

Device language: Set the language for your device's screen display.

Hide WebUI URL & password on device: If this setting is enabled, the WebUI URL and default login password will not be displayed on the device. If disabled, the WebUI URL and default login password will be visible on the device information screen on the device.

Backup

You can back up (download) a copy of the device's configuration settings to a file on your computer or restore (upload) a previously saved configuration file. This configuration file contains all settings related to the device, router and system functions, but it does not include any settings or data for the 4G/5G modem. Please note that you can only restore a file to the original device from which it was created.

24
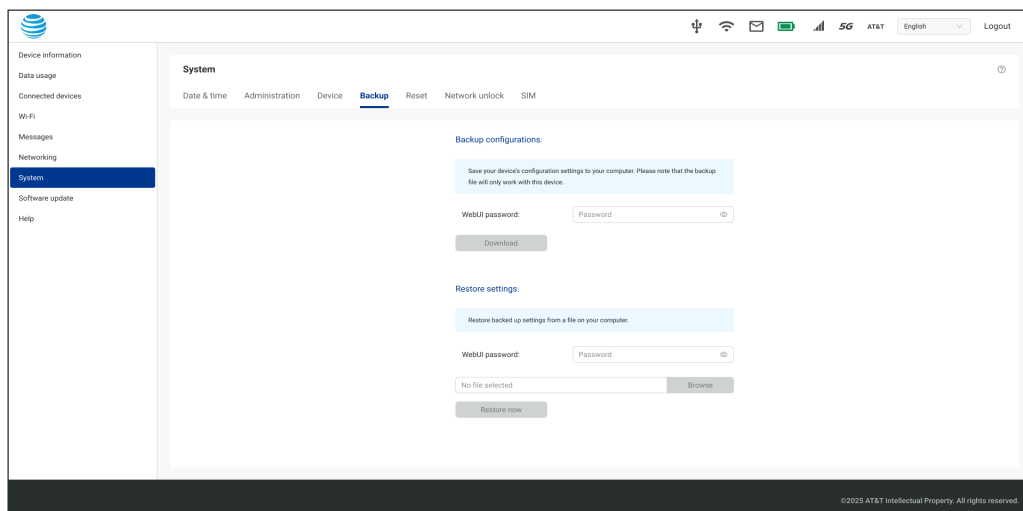
Backup configurations

WebUI password: Enter the current login password for the mobile hotspot's WebUI.

Download: Click the **Download** button to download a copy of the current configuration file to your computer. If prompted to save the file, you may rename it if desired.

Note: The backup file cannot be edited or viewed on any devices. This file can only be restored to this mobile hotspot, and settings can only be viewed or modified through the Online WebUI Manager.

Restore settings

WebUI password: Enter the current login password for the mobile hotspot's Online WebUI Manager.

Browse: Click the **Browse** button to select the configuration file you previously downloaded from this mobile hotspot to your computer.

Restore now: After selecting a configuration file, click the Restore now button to upload the file. After uploading, the configuration file will be applied immediately, and the mobile hotspot will restart.

Note: Uploading a configuration file will change ALL existing settings. All current connections to this mobile hotspot will be disconnected, including your web browser session.

Reset
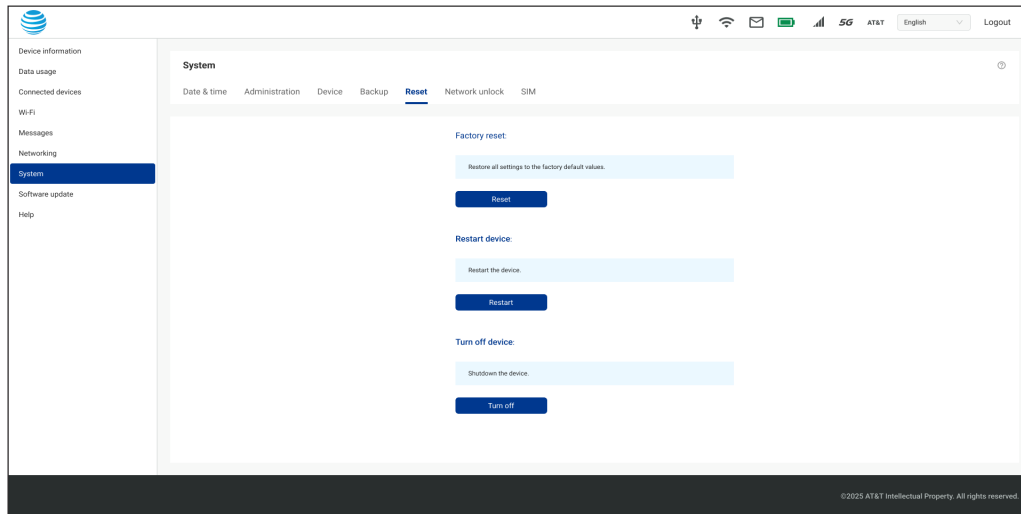
Factory reset: Click the **Reset** button to restore all settings to their factory default values. This action will restart the device, disconnecting all current connections to this mobile hotspot, including your web browser session.

Note: Take care when using this feature as all settings and messages stored on the device will be lost when the device is factory reset.

Restart device: Click the **Restart** button to restart your mobile hotspot.

Turn off device: Click the **Turn off** button to turn off your mobile hotspot.

Network unlock

The Network unlock page is used to UNLOCK the network.
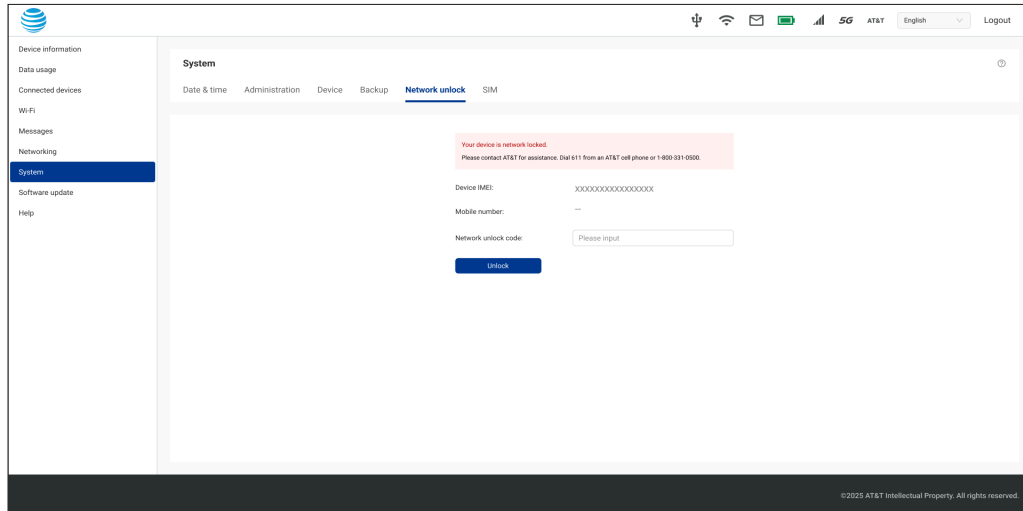
If the mobile hotspot is locked to AT&T network, follow the below steps to unlock:

1.Contact AT&T Customer Care to get a network unlock code.

2.Enter the network unlock code on **Network unlock code** field

3.Click the **Unlock** button.

SIM

SIM PIN lock is a security feature that requires a Personal Identification Number (PIN) to access the SIM card in your device. When the SIM PIN lock is enabled, the user must enter the correct PIN each time the mobile hotspot is powered on or the SIM card is inserted into a new device.
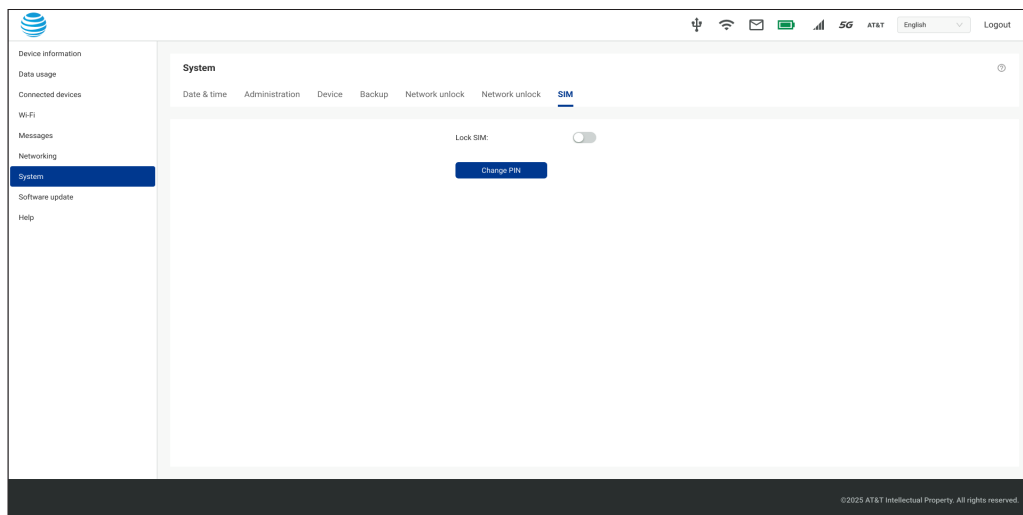
If the wrong PIN is entered three times, the SIM card will become locked, requiring a PUK (Personal Unblocking Key) code to unlock it.

Entering the wrong PUK code 10 times will permanently lock the SIM card, making it unusable.

If you require assistance, please reach out to your service provider.

Lock SIM: Enable or disable SIM PIN lock.

Change PIN: Change your SIM PIN code.

Software update

Software updates are delivered automatically over the mobile network. This page allows you to monitor these updates.
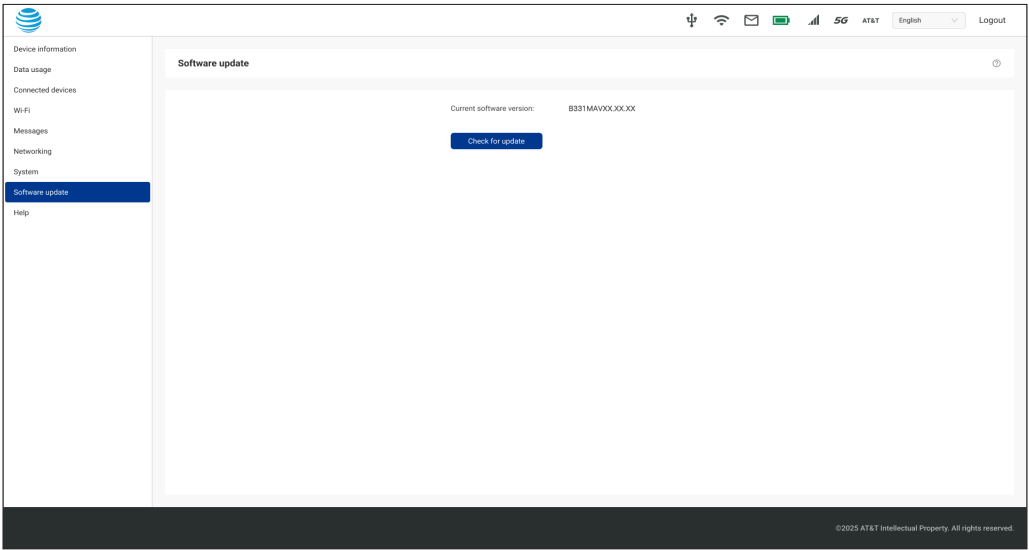
Current software version: The current software version installed on mobile hotspot.

Check for update: Click the **Check for update** button to check for the latest software update.

Continue update: This button will appear when you have incomplete update available. Click the **Continue update** button to resume software update.

Help

This page provides links to help topics for every page of the Online WebUI Manager and general topics useful for getting started with your mobile hotspot.

Use the Customer support tab for useful links and support information.
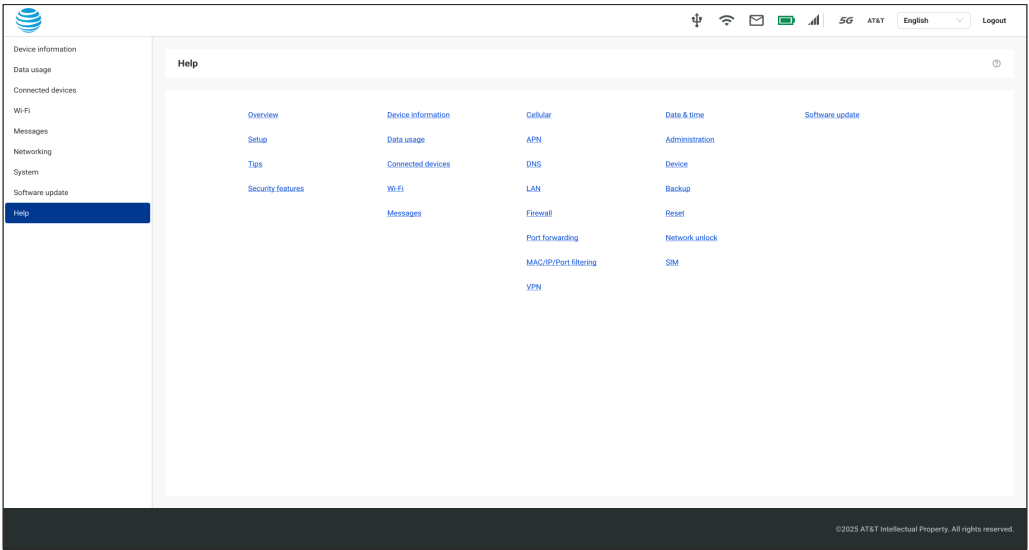
Troubleshooting

Check below for solutions to common problems you may experience.

Problem	Possible solutions
The device cannot connect to the mobile hotspot	• Restart the mobile hotspot. • Restart the device you want to connect (laptop, smartphone, etc.). • Confirm the Wi-Fi network name (SSID) and password and establish a new connection to the mobile hotspot.
The device is connected to the mobile hotspot but cannot access the internet	• Check the signal strength and network indicator on your device's home screen and confirm the mobile hotspot has network coverage in the area. • Make sure your SIM card is active and properly installed. See _"Install the SIM card" on page 5_. • Check to see if Cellular is enabled in the Online WebUI Manager. See _"Cellular" on page 17_.
Download and/or upload speeds are slow	• Check the signal strength on your device's display home screen. A low signal strength can indicate a weak connection to the network in your area. • Please make sure your device is in close range to the mobile hotspot to optimize the Wi-Fi connection.
Forgot the password to the Wi-Fi network	The password to your Wi-Fi network can be easily found on the mobile hotspot's Wi-Fi Info details screen, see _"Wi-Fi Info screen" on page 7_. If you need to change your Wi-Fi password, see _"Change Wi-Fi network name and password" on page 11_.
Forgot the password to the Online WebUI Manager	The default login information of the Online WebUI Manager can be found on the Device Info screen of your mobile hotspot. If you need to change your WebUI password, see _"Administration" on page 23_. If you have changed the login and have forgotten the new one, you must restore the device to the factory default settings. Using a narrow object, such as a paperclip or ballpoint pen, press and hold the **Factory reset** hole located at the side of your mobile hotspot for five (5) seconds. You may then log in using the default login password which can be found on the Device Info screen of your device and on the label located under the battery of your mobile hotspot.
Can't access the Online WebUI Manager	• Confirm that you are trying to access the Online WebUI Manager from a device that is currently connected to your mobile hotspot via either a Wi-Fi or USB connection. • Confirm that you have entered the correct URL (**http://hotspot.webui** or **http://192.168.1.1**) directly into the browser address field on your connected device. • Confirm that you have entered the correct login credentials. The default login password can be found on the Device Info screen of your mobile hotspot.

Safety and use

The topics in this section will introduce how to use your mobile hotspot safely.

Please read before proceeding

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE DEVICE IS CHARGING.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usages may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

Warning: Connecting to an improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB cable for connecting with desktop or notebook computers. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

Travel charger:

Input: 100-240V, 50/60Hz, 0.35A.

Output: 5V, 2000mA.

Handle battery packs carefully

This product contains a Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 45°C (113°F). The operating temperature for the device is 14°F (-10°C) to 131°F (55°C). The charging temperature for the device is 32°F (0°C) to 122°F (50°C).

Warning: Danger of explosion if the battery is incorrectly replaced.

To reduce the risk of fire or burns, do not disassemble, crush, puncture, short circuit the external contacts, expose to temperature above 113°F (45°C), or dispose of in fire or water.

Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or guide supplied with your product.
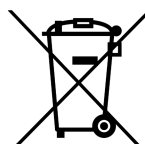
Take extra precautions

• Do not disassemble or open, crush, bend or deform, puncture, or shred.

• Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazards.

• Only use the battery for the system for which it is specified.

• Only use the CTIA Certification certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

• Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.

• Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

• Replace the battery only with another battery that has been qualified with the system per this standard: IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazards. Only authorized service providers shall replace battery. (If the battery is non-user replaceable).

• Promptly dispose of used batteries in accordance with local regulations.

• Battery usage by children should be supervised.

• Avoid dropping the device or battery. If the device or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

• Improper battery use may result in a fire, explosion, or other hazards.

• Do not replace an embedded battery pack. Improper replacement may present a risk of fire, explosion, leakage, or other hazards. Contact the manufacturer for replacement instructions.

• The device identifies the battery by the NTC Pin.

• If the battery leaks:

 • Do not allow the leaking fluid to come into contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.

 • Do not allow the leaking fluid to come into contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.

 • Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 113°F (45°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Safety in aircraft

Due to possible interference caused by this product to an aircraft's navigation system and its communications network, using this device on board an airplane is against the law in most countries. If you want to use this device while on board an aircraft, remember to turn off the device.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Safety precautions for RF exposure

• Avoid using your device near metal structures (for example, the steel frame of a building).

• Avoid using your device near strong electromagnetic sources, such as microwave ovens, sound speakers, TV, and radio.

• Use only original manufacturer-approved accessories or accessories that do not contain any metal.

• Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Turn your device OFF while inside healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

Non-ionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the device, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with the local regular requirement in your country.

To assure optimal device performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed.

Avoiding contact with the antenna area when the device is IN USE optimizes the antenna performance and the battery life.

Electrical safety

Accessories

• Use only approved accessories.
• Do not connect with incompatible products or accessories.
• Take care not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

Faulty and damaged products

• Do not attempt to disassemble the device or its accessories.
• Only qualified personnel may service or repair the device or its accessories.

General precautions

You alone are responsible for how you use your device and any consequences of its use. You must always switch off your device wherever the use of a device is prohibited. Use of your device is subject to safety measures designed to protect users and their environment.

Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen or the device to prevent damage. Cracked display screens due to improper handling are not covered by the warranty.

Device getting warm after prolonged use

When using your device for prolonged periods of time, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

Protect your device

- Always treat your device and its accessories with care and keep them in a clean and dust-free environment.
- Do not expose your device or its accessories to open flames or lit tobacco products.
- Do not expose your device or its accessories to liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your device, or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device or its accessories. Only authorized personnel must do so.
- Do not expose your device or its accessories to extreme temperatures, minimum 14°F (-10°C) and maximum 113°F (45°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your device in your back pocket as it can break when you sit down.

Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provide under the following conditions:

- Liquid has been spilled into or an object has fallen onto the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or any device producing heat.

Avoid wet areas

Never use the product in a wet location.

Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

Notice: When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

Avoid pushing objects into the product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

Airbags

Do not place a device in the area over an airbag or in the airbag deployment area. Store the device safely before driving your vehicle.

Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

Avoid unstable mounting

Do not place the product with an unstable base.

Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

Cleaning

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

Small children

Do not leave your device and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the device. Your device contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

Operating machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

FCC Regulations

This mobile hotspot complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile hotspot has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This mobile hotspot meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless mobile hotspot employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the mobile hotspot as reported to the FCC when worn on the body, is 1.19 W/kg.

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model mobile hotspot with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this mobile hotspot is on file with the FCC and can be found under the Display Grant section of _www.fcc.gov/oet/ea/fccid_ after searching on FCC ID: XD6B331MA.

For body-worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the device a minimum of 0.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Warranty

With this manufacturer's warranty (hereinafter: the "Warranty"), Emblem Solutions (hereinafter: the "Manufacturer") guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The Warranty Period (as defined in table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase) or date of product delivery and activation (if required), whichever is later.

1. Warranty period (see table below)

Mobile hotspot	24 Months
USB Cable and Charger	12 Months
Other Accessories (if included in the box)	12 Months

2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

Implementation of the Warranty

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact the Returns Center at **1(800) 801-1101** for assistance. The customer support center will then provide you with instructions on how to return the product for support under warranty. For more information, please visit *www.att.com/warranty*.

Warranty exclusions

Manufacturer guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.

2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.

3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by Manufacturer.

4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet Manufacturer's standards.

5. Defects associated with the use or connection of the product to equipment or software not approved by Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.

6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.

7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.

8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.

9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product.

10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.