

## Pairing Hearing Aids with your Mobile Handset

How you pair hearing aids to a mobile phone depends on whether the hearing aids use Apple MFi / HAP, ASHA (Android / HAP), or classic Bluetooth, but the general steps are similar.

- For the most up-to-date information, please refer to the **manufacturer websites and/or user guides** for your hearing aids and handset model.

### Determine the Hearing Aid Type

- **Apple** MFi / HAP (Made For iPhone/iPad): Compatible with iPhones running iOS 14+ for direct BLE (Bluetooth Low Energy) streaming.
- **Android** ASHA / HAP: Compatible with Android phones supporting the Audio Streaming for Hearing Aids (ASHA) protocol. Newer devices may also support the Hearing Aid Protocol (HAP).
- **Classic Bluetooth / Telecoil**: Older hearing aids may pair via classic Bluetooth or use T-mode with the phone's telecoil adapter.
- *To use one of these protocols, both the mobile phone and hearing aids must support the protocol.*

### Put Your Hearing Aids in Pairing Mode

- Most hearing aids have a “pairing” or “connect” mode triggered by:
  - Opening and closing the battery compartment, OR
  - Pressing a dedicated pairing button, OR
  - Using the manufacturer's app to enable Bluetooth pairing mode.
- *Check the hearing aid user manual — different brands have different sequences.*

### Pairing Your Handset

- **iPhone** (MFi / HAP)
  - Open Settings → Accessibility → Hearing Devices.
  - Make sure your hearing aids are turned on and in pairing mode.
  - The iPhone should detect the hearing aids under “Devices.”
  - Tap the name of your hearing aids and confirm the pairing.
  - Follow prompts to enable features like call/audio streaming and Live Listen.
  - Once paired, the hearing aids reconnect automatically when the iPhone is nearby and Bluetooth is on.

- **Android (ASHA / HAP)**
  - Open Settings → Accessibility → Hearing Devices or Settings → Connected devices → Pair new device (varies by phone).
  - Put your hearing aids in pairing mode.
  - Select the hearing aids from the list of detected devices.
  - Confirm connection. Some Android phones allow you to adjust audio routing, volume, or gain through the Accessibility or Hearing Aid settings.
  - If your Android phone supports ASHA, calls and media audio can stream directly to the hearing aids.
  
- **Classic Bluetooth or Non-ASHA Devices**
  - Open the Bluetooth settings on your phone.
  - Put the hearing aid in Bluetooth pairing mode.
  - Select the hearing aid from the phone's list of devices.
  - Once paired, you can usually stream media audio but call audio might require a telecoil adapter or FM streamer.

### Tips for Successful Pairing

- Ensure hearing aids are fully charged or have fresh batteries.
- Keep the phone close (within ~3 feet / 1 meter) during pairing.
- Turn off other Bluetooth devices temporarily if pairing fails.
- Use the hearing aid manufacturer's app if available — often provides advanced controls, firmware updates, and troubleshooting.
- After pairing, test call and media audio to confirm proper streaming.

### Summary

Phone Type	Protocol	Pairing Method
iPhone	MFi / HAP	Settings → Accessibility → Hearing Devices → Tap detected device
Android	ASHA / HAP	Settings → Accessibility / Connected devices → Select device
Older / Classic	Classic Bluetooth	Bluetooth settings → Pair new device