

# AT&T Lifeline Service



## Discounted wireless service for qualified customers

Alabama | Arkansas | Idaho | Kentucky | Louisiana | Michigan | Mississippi | Washington

## Get Lifeline service for only \$19.74 per month

1,000 Anytime Minutes, 1,000 Night & Weekend Minutes\* and Nationwide Long Distance included

### Save money with Lifeline

Your Lifeline wireless service is just \$19.74 a month, after the \$5.25 Lifeline discount is applied to your plan of \$24.99.

Are you a qualified resident of Tribal lands? You can get Enhanced Lifeline support, reducing your wireless bill to as little as \$1 if you live in an eligible state with Tribal Lands.

### Qualifying for Lifeline

Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment, or being barred from the program. Only one Lifeline service is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one -per-household limitation constitutes a violation of the Federal Communications Commission's (or "FCC") rules and will result in the subscriber's de-enrollment from the program. Lifeline is a non-transferable benefit, and the subscriber may not transfer his or her benefit to any other person.

You may qualify for federal Lifeline benefits if your household income is at or below 135% of the Federal Poverty Guidelines (FPG), or you participate in any of these programs:

- Medicaid (not Medicare)
- Supplemental Nutrition Assistance Program (SNAP or food stamps)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household income.

If you live on Tribal lands in an eligible state, you could also qualify for Enhanced Lifeline support if you meet the above requirements or participate in any of these programs:

- Bureau of Indian Affairs (BIA) General Assistance
- Tribal Temporary Assistance for Needy Families (Tribal TANF)
- Tribal Administered Head Start (meeting income qualifying standards)
- Food Distribution Program on Indian Reservations (FDPIR)

**Please note:** You're responsible for notifying us within 30 days of learning that you no longer meet the eligibility requirements for the Lifeline program.

If you have questions, please call a Lifeline representative at **800.377.9450**, Monday through Friday, from 8 a.m. to 8 p.m. ET.

If you are a survivor of domestic violence, please call **800.983.4428** or go to [www.att.com/survivorhelp](http://www.att.com/survivorhelp) to request line separation.

Your phone's display doesn't indicate the rate you will be charged. Please review the coverage map for areas included or excluded in your plan. The coverage map may be found at [att.com/coverageviewer](http://att.com/coverageviewer) or at your nearest AT&T store.\*The night and weekend periods are from 9 p.m. to 6 a.m. from Monday to Friday, and all day on Saturdays and Sundays. The airtime minutes used in long distance calls to the United States will be discounted from the plan. Originating international long distance calls won't be allowed. The off-network roaming cost is \$0.25 per minute and airtime minutes used will be discounted from minutes included in the plan. International roaming is not available. Rollover Minutes® aren't available. The airtime minutes used in excess of the ones included in the plan will be charged at \$0.25 per minute. These are government programs that make discounts on telecommunications services available to eligible consumers. AT&T Mobility is offering these programs in limited locations. **Terms and Conditions:** Lifeline service is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information and Lifeline Contract. © 2024 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, and all other marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. Revised 7/2024.

### Program restrictions

Lifeline is a government assistance program. The service is non-transferable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household.

All subscribers will be required to demonstrate eligibility based on either (1) household income at or below 135% of Federal Poverty guidelines for a household of that size, or (2) the household's participation in one of the federal assistance programs.

Program eligibility documents include:

- *Current or prior year's statement of benefits from a qualifying state, federal, or Tribal program*
- *A notice letter of participation in a qualifying state, federal, or Tribal program*
- *Program participation documents (like a copy of your SNAP or Medicaid card)*
- *Other official document showing your participation in a qualifying state, federal, or Tribal program*

Income eligibility documents include:

- *Prior year's state, federal, or Tribal tax return*
- *Paycheck or current income statement from an employer*
- *Social Security statement of benefits*
- *Veterans Administration statement of benefits*
- *Retirement or pension statement of benefits*
- *Unemployment or Worker's Compensation statement of benefits*
- *Federal or Tribal notice letter of participation in General Assistance*
- *Divorce decree, child support award, or other official document containing income information for at least 3 months*

### Signing up

1) **Apply:** To apply for Lifeline, go to the Lifeline National Verifier online at [NV.FCC.gov](http://NV.FCC.gov) or call the Lifeline Support Center at **800.234.9473**.

Mail the completed application and documentation to:

**USAC**  
**Lifeline Support Center**  
**P.O. Box 1000**  
**Horseheads, NY 14845**

2) **Order:** Once the National Verifier approves your Lifeline discount eligibility, please call us at **800.377.9450** to determine if AT&T can provide the Lifeline discount at your location.