

Upgrading Your 2Wire® HomePortal Software

To download the most current software for your HomePortal, follow these instructions:

1. Open an Internet browser and type <http://gateway.2wire.net> in the address bar. This will take you to your HomePortal home page.
2. Click the “Upgrade the System” link located on the lower right hand side of the page. This will take you to the Upgrades and Options page.
3. Click on the “Upgrade Now” button on this page to initiate the upgrade to your HomePortal software.
4. Once the HomePortal software upgrade is complete, the HomePortal will automatically reboot. When all the lights on the HomePortal turn green, refresh your browser.
5. When you are back on the HomePortal home page, you will see the individual applications, (Internet Access Controls, Firewall Monitor and Web Remote Access), and a “Set Up Now” button. Click on the “Set Up Now” button for each application and refer to the individual installation instructions within the body of the email you received.

Please note: You may need to wait 24 to 48 hours before the services appear on your HomePortal home page and they are ready to set up. If you don't see the “Set Up Now” buttons on your HomePortal home page right away, check back after 24 hours, or you may power cycle the HomePortal.