Easy steps for getting the most from your AT&T U-verse® TV, High Speed Internet, and Voice services.

Get answers 24/7
att.com/uversesupport
or talk live 1.800.288.2020
AT&T U-verse

**TV user guide**

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How to use the AT&T U-verse® remote control

Your remote can control up to four devices

At the time of installation, your remote was set up to control your AT&T HD-ready receiver. You can access step-by-step instructions on how to program your TV or other devices on page 21 of this guide, or by pressing MENU on your remote control and scrolling to Help and selecting System Setup.

Find answers 24/7: att.com/uversesupport

Direct the show with your Total Home DVR

AT&T U-verse can advance your TV by letting you record up to four shows at once and record and play back shows in any room from a single DVR. Take advantage of your AT&T U-verse HD-ready receiver with Total Home DVR. Now you can:

- Record up to four shows at once on a single DVR and record and play back from any receiver in your home
- Schedule, update, or delete your recordings from any room in your home
- Pause your recorded show in one room and pick it up where you left off in another
- Pause, fast-forward, and rewind recorded shows on any TV in your home
- Set Parental Controls for On Demand, Pay Per View, and live or recorded shows
- To learn more, visit att.com/uversesupport

Pause or rewind live TV from your DVR receiver

Your Total Home DVR stores up to 60 minutes of the live TV channel you’re watching (when you change channels, it will begin storing the new program instead). While watching the TV connected to your DVR receiver, you can rewind live TV by pressingREW. You can also freeze live TV for up to 60 minutes by pressingPAUSE (pressPLAY to restart).

Record the program you’re watching from any receiver

Press RECORD on your remote control to begin recording the program you’re watching. The Record light on your receiver remains lit until recording stops automatically at the program’s scheduled end time. You can also press STOP to end recording at any time; press OK to confirm.

Schedule program or series recordings from the Guide from any receiver

Press GUIDE, then use UP/DOWN ARROWS to scroll to the program you want to record. Press RECORD once to record a single show (one red dot appears); press RECORD twice to record the whole series (three red dots appear); press RECORD three times to cancel recording.

Search for a show or series you want to record from any receiver

Press MENU, select Live TV, and use the DOWN ARROW to select Search. Press OK. Choose Options to narrow your search, or type the show title (use ARROWS to highlight a letter, then press OK to select it). Highlight the show you want when it appears, and press INFO to record a single episode or the whole series.

Watch your recordings from any receiver

Press RECORDED TV and select Browse Recordings to see a list of your recorded SD or HD programs and series. Highlight a show and press OK to see a Program Info screen, then select Play to watch the program.

*DVR not included with U100 or U-Basic packages. 1 Total Home DVR functionality is available on up to eight TVs and requires a receiver for each additional TV at $7/mo. Pricing subject to change. Models may vary.
Watch four of your favorite shows at once with My Multiview

See only the channels you watch most (you’ll still see all channels in the Guide screen).

1. Press MENU and use the DOWN ARROW to select My Multiview and press OK.
2. Begin watching four of your Favorites (if already set). Press INFO and select Add/Remove Channels and press OK to set or change your Favorites.
3. Scroll using UP/DOWN ARROWS and press OK to check channels you want to see.
4. See checked channels by selecting View Checked, then press OK. (Select Uncheck All and press OK to clear the whole Favorite Channels list.)
5. Done? Select Save and then press OK.

Other Multiview choices

Tune to one channel to see available programming in a single genre—choose News Multiview (ch-201, or 1201 HD), Kids Multiview (ch-301, or 1301 HD), or Sports Multiview (ch-601, or 1601 HD). Subscribers to ESPN GamePlan can tune to channels 620 and 4400. Multiview will display all available channels in your TV package.

In any Multiview, you can:
> Press UP/DOWN ARROWS to scroll through the available channels or to select a channel
> Press OK to replace the channel in the viewport with the selected channel
> Record a program by selecting one of the Multiview screens and pressing RECORD

Check out ch-400 for seasonal Multiviews.

NOTE: If you hide channels from view in the Guide screen, they will still display in Multiview windows unless you block them with Parental Controls.

How to use Parental Controls

Once you have a personal identification number (PIN), you can restrict viewing by TV or movie rating, all adult-only programming, who can rent On Demand, and more.

1. Press MENU, then RIGHT ARROW to Options, then down to Parental Locking. Press OK.
2. Use the remote’s number pad to enter your four-digit PIN and press OK (press DELETE to clear an entry). You’ll have to enter your PIN twice. The Parental Locking screen will appear with your locking options.

Be sure to scroll down to the second page if you want to lock adult-only content, titles and posters from the standard channels, and On Demand.

NOTE: Blue capital letters refer to buttons on the remote control.

Find answers 24/7: att.com/versesupport
On Demand and Pay Per View programming

AT&T U-verse® Entertainment On Demand offers Free On Demand,* a huge selection of Movies On Demand1 rentals, plus Premium On Demand when you subscribe to HBO®, Cinemax®, Starz®, or SHOWTIME®. Pay Per View offers you a front-row seat at exciting live sporting events, concerts, and more. 1 Visit att.net/verseonline to see clips of upcoming shows.

Three ways to access On Demand:

1. Press ON DEMAND on your remote control for one-touch access.
2. Press MENU and use ARROWS to select On Demand, then Video Store. Press OK.
3. Press GUIDE, then use ARROWS or CH/PG to select Channel 1. Press OK.

How to order Pay Per View:

1. Press 1 0 2 on your remote to access Pay Per View Channel 102, or press 1 0 6 to see PPV HD Channel 106, then press OK. (You can also press GUIDE and use ARROWS to select Channel 102 or 106.)
2. Select the program you want to order, and press OK to reach a Program Info screen with event time, pricing, and how to order.

Interactive features for TV, Internet, and Voice

Access your TV’s interactive features:

1. Add AT&T U-verse High Speed Internet and AT&T U-verse Voice™ digital home phone service to your AT&T U-verse TV service—they work together.
2. Press MENU and use RIGHT ARROW to select Interactive.
3. Use ARROWS to select More Interactive and then the application you want to use. Learn more about these innovative features below.

Options menus offer bigger convenience

Watch TV the way you want by customizing your Guide screen view, what channels you see, your onscreen language, sound settings, and more. There are two ways to access Options:

Access Options from the Menu screen to customize all your preferences

Here you can set favorite channels or channels to hide, choose a parental locking PIN, set your audio preferences, aspect ratio, closed captioning, language settings, and more. Press MENU on your remote. Use ARROWS to select Options. Use ARROWS to select the category of preferences you want to change, and press OK.

Access Options without changing the channel or leaving the Guide screen

Change your onscreen language or enlarge your view while watching live TV. Change your Guide view, see your favorite channels, or access Shortcuts to view the category of channels you want to watch while the Guide is visible. Press ENTER on your remote while watching TV or from the Guide, use ARROWS to choose the category of preferences you want to change, and press OK.

Caller ID notifications on TV4

With AT&T U-verse Voice, you can see who’s calling on your TV screen without changing the channel. Includes Message Waiting Indicator so you know if they’ve left a message. Tune to ch-9901 or select Services from the Menu screen to set it up.

Call History ch-9900

Also with AT&T U-verse Voice, you can view recent incoming calls on your TV screen and initiate a call by highlighting a number and pressing OK on your remote control. Your phone will ring and when you answer it, your call will be connected.

2 Event schedules subject to change. Once a Pay Per View is ordered, it cannot be cancelled by remote or customer care. You will be billed and the event will air on your TV set. 3 AT&T U-verse High Speed Internet account required. 4 A small window will appear on the TV screen for six seconds when a new call comes in or when a new voicemail message is received. Caller ID on TV requires subscription to U-verse TV and U-verse Voice.

HBO®, Cinemax® and related channels and service marks are the property of Home Box Office, Inc. Features subject to change. Simulated screen images for demonstration purposes only. “Free on Demand programming varies by package subscription. Subscription to appropriate package and HD Technology Fee are required to access FREE and/or PREMIUM HD On Demand titles. 1 Customer responsible for applicable On Demand charges. Once an On Demand is ordered, it cannot be cancelled by remote or customer care.

Find answers 24/7: att.com/verseSupport
Quick tips about your AT&T U-verse® TV service

**Best ways to locate channels quickly:**
> Press any ARROW to access your onscreen Picture-in-Picture browse bar
> Print a channel lineup guide for your area at att.com/channellineup

**See what’s hot to watch now:**
> Press ON DEMAND on your remote control to access your On Demand library

**Chat with other members online:**
> Visit utalk.att.com to post messages and talk with other AT&T U-verse members about TV features, programming, and more

**Watch exclusive AT&T U-verse channels:**
> **Front Row Channel 100/102**
  Learn what’s coming up on Pay Per View
> **Theatre Channel 200/1200**
  Watch On Demand trailers, interviews, and more
> **Buzz Channel 300/1300**
  Go behind the scenes of your favorite TV shows
> **Help Channel 411**
  Get AT&T U-verse TV service help
> **ATTention Channel 400**
  See news about our latest enhancements and more

**Easy system setup**
You can program your AT&T U-verse remote and set viewing aspect ratio and Parental Controls using the System Set-up Tool:
> Press MENU on your remote and use ARROWS to select Help
> Press OK to select System Set-up

See the complete AT&T U-verse TV Features Guide and more user guides at support.att.com/userguides.

**Have TV, will travel**
With AT&T U-verse Online℠ you can watch TV shows, movies, and videos on your computer, with over 100,000 titles to choose from, at no extra charge. Log on to att.net/uverseonline and you can:
> Watch hit TV shows, classic TV series, movies, trailers, and other video clips online
> Search online to learn about TV programming you can watch on AT&T U-verse TV
> Watch exclusive videos from AT&T U-verse Buzz, Front Row, Sports, and Theatre channels
> Manage your AT&T U-verse account and check your local TV listings

Find answers 24/7: att.com/uversesupport
Access the entire AT&T national Wi-Fi network¹

Check your email, surf, shop, and work on the go. If you’re running Microsoft Windows® XP on your laptop, connecting to an AT&T Wi-Fi Hot Spot is quick and easy:

> On your laptop, go to your control panel and click **Network Connections**.

> Double-click **Wireless Network Connection** and select **View Wireless Network**.

> Choose the “attwifi” network from the list of available networks shown.

**NOTE:** You may see an alert that the Wi-Fi hotspot is an unsecured wireless network. This is normal for public Wi-Fi hotspots.

> Click the **Connect** button at the bottom of the screen. Notice that the “attwifi” network changes status to “Connected.”

> Open your browser. You’ll see an AT&T Wi-Fi login page.

> Log in using your AT&T master account ID (your email address) and select your domain name (the name to the right of the @ symbol in your account ID).

> Enter your password, click to agree to the **Terms of Service and Acceptable Use Policy**, and click the **Login** button. That’s it! You’re now connected.

For information on how to connect using other operating systems and devices, please visit attwifi.com and click on **Learn More** to visit the Frequently Asked Questions page.

Features and screen appearance subject to change.

AT&T U-verse High Speed Internet

Now that your AT&T High Speed Internet service is installed, every networked computer in your home can share the same fast connection on a wireless home network. Use this Starter Guide to access your email from the Web, set email up at home, use Wi-Fi hotspots, and add free security software.

Access your email from the Web

Reading AT&T Mail via the Web is the preferred and recommended method for email access. AT&T Mail via the Web lets you log into your email account anytime at home and on the go from any computer via the Internet. Your emails, contacts, and calendar are stored online without using space on your hard drive. Plus, you can set up your AT&T Mail to collect messages from other email accounts so they’re all in one place.

Log in at att.net using your AT&T master ID or sub account member ID (email address) and password, and click the **Mail** button.

Set up email on your home computer

Client-based email* (POP/SMTP) uses software like Outlook Express to download email directly to your computer.

Open the email software you plan to use and enter the following information in the account setup window:

> Email address: MemberID@att.net

> Incoming (POP): pop.att.yahoo.com

> Outgoing (SMTP): smtp.att.yahoo.com (SMTP authentication required)

> Incoming mail port number: 995 [make sure **Secure Connection (SSL)** is checked]

> Outgoing mail port number: 465 [make sure **Secure Connection (SSL)** is checked]

> Set password authentication for outgoing mail

**NOTE:** If your email software doesn’t support SMTP authentication, you won’t be able to send email from your AT&T account.

¹Access includes AT&T Wi-Fi Basic. Wi-Fi–enabled device required. See www.attwifi.com for details and locations.

*There are numerous client-based email products supplied by non–AT&T third-party vendors. Because of the variety of products and versions available, support for some functionality by AT&T technical agents may incur a fee. Alternatively, AT&T also provides online self-help for these applications. As always, we recommend that our customers use AT&T Mail access via the Web, which provides a broad set of functionality to manage and access email anywhere and anytime.

Find answers 24/7: att.com/uversesupport
Get online protection with advanced safety features

Visit att.software.yahoo.com to learn more about these security features:

- **Anti-Spyware** seeks out and removes programs that gather personal information and slow down your computer
- **Anti-Virus** cleans and protects your computer against viruses, worms, and Trojan horses
- **Firewall** shields your computer from unauthorized access
- **Pop-Up Blocker** stops many types of windows that open automatically
- **Parental Controls** let you put limits on what your children can do and see online
- **AT&T Mail Protection** prevents junk mail, UCE (unsolicited commercial email), and UBE (unsolicited bulk email)

### PC Health Check

PC Health Check is a free, easy-to-use diagnostic tool that will quickly assess the health of your PC and its connection settings, as well as recommend solutions to fix potential performance issues. Come back often and use our spam-free PC Health Check to get peace of mind to help prevent issues and check on your computer performance. Visit us at pccheck.att.com/healthycomputer.

Maximize your speed

Visit support.att.com/tips to learn how to maximize the speed of your AT&T U-verse High Speed Internet service.

See the complete AT&T U-verse High Speed Internet Features Guide and more user guides at support.att.com/userguides.

### AT&T U-verse

- Set up your voice mailbox
- Access your mailbox online or by phone
- Turn off AT&T U-verse Messaging™
- Change your PIN

Find answers 24/7: att.com/uversesupport
Set up your voice mailbox to manage your voicemail

Setting up your AT&T U-verse MessagingSM voice mailbox takes only a few minutes.

1. Dial #98 from your home phone.
2. Follow the prompts to set up a mailbox.
3. After creating your PIN, be sure to set up your authentication code. This will allow you to reset your PIN over the phone if you forget it.

Now that your mailbox is set up, you can listen to messages or change settings

Accessing your mailbox online

1. Go to att.com/versecentral. Enter your AT&T U-verse® member ID (email address) and password.
2. On the AT&T U-verse Account Overview page, go to the AT&T U-verse Voice section.
3. Click on Check Voicemail to view and play your messages.
4. Click Voicemail Settings then Voice Mailbox Preferences to view your options.

Accessing your mailbox by phone

> Dial #98 from your home phone
> If you’re away from home, dial your home number and press * to skip the voicemail greeting

How do I turn off AT&T U-verse Messaging?

1. Go to att.com/versecentral and enter your AT&T U-verse member ID (email address) and password.
2. From the main page, go to the AT&T U-verse Voice section.
3. Click on the U-verse Voice Home Page.
4. Click the Voicemail link under Quick Settings in the left navigation bar.
5. Click OFF button, then click Save.

NOTE: All Call Forwarding features that were set to go to voicemail will be disabled.
To change your Call Forwarding selections, select the Phone Features tab.

How do I change my PIN (personal identification number)?)

1. To change your mailbox PIN at att.com/versecentral, enter your AT&T U-verse member ID (email address) and password.
2. Locate the AT&T U-verse Voice section.
3. Select Change PIN.
4. Follow the instructions.

How to link your wireless number and your voice mailbox

When you have Wireless from AT&T, you can check your wireless and home phone messages at the same time. To link up to two wireless numbers:

1. Go to att.com/versecentral.
2. Log in with your AT&T U-verse member ID (email address) and password.
3. Locate the AT&T U-verse Voice section.
4. Select the U-verse Voice Home Page.
5. Go to the Voicemail Settings tab, and select Integrate Wireless Voice Mail.
6. Click on Launch Wireless Integration Wizard and follow the instructions.

AT&T U-verse Messaging may not be fully compatible with all AT&T wireless voicemail systems. Caller ID and Call Waiting might not work simultaneously with AT&T U-verse Voice. Caller ID-Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of the AT&T network and calls carried over facilities that do not transmit Caller ID information.

Find answers 24/7: att.com/versesupport
AT&T Voicemail Viewer
Get your AT&T U-verse Messaging™ delivered right to your desktop or smartphone. Listen to messages in any order, and even forward messages as email from your smartphone.
AT&T Voicemail Viewer apps and desktop gadgets give you a simplified voice message view from iPhone® and BlackBerry® devices, as well as iGoogle Homepage and Windows® Vista Sidebar. To get started, visit att.com/vmviewer.

Important information

Remote access
Although you can access your voicemail and manage your features while away from home, calls can be placed only from your home. AT&T U-verse Voice service™ is not currently mobile.

Voicemail
When dialing into voicemail remotely, you may incur additional access charges for non-local calls, hotel service charges, or cellular charges.

Call forwarding/call transfer
Per-minute rates apply if you forward or transfer to an international number or exceed time under a defined minutes-per-month plan.

Linking Wireless from AT&T to your AT&T U-verse mailbox
When you add a wireless number to your AT&T U-verse Messaging voice mailbox, it replaces your current wireless voice mailbox and any existing messages will be lost. Prepaid service cannot be added to AT&T U-verse Messaging. Landline and wireless numbers must be within the same service area. The Social Security number or Tax ID provided during setup must match the one on your wireless account. AT&T U-verse Messaging may not be fully compatible with all AT&T wireless voicemail systems.

AT&T U-verse Voice
AT&T U-verse Voice, including 911 dialing, will not function during a power outage without battery backup power. AT&T U-verse service is compatible with many monitored home alarms and medical monitoring systems.

Learn more
Visit support.att.com/voice for more information on setting up and customizing your voicemail.
Para ver videos útiles en español por Internet, visite att.com/videosenespanol.

Find answers 24/7: att.com/uversesupport
AT&T U-verse® TV

How to resolve problems with your AT&T U-verse TV, Internet, or Voice services

Don’t have picture or sound, but TV and receiver are both turned on?

1. Press TV on your remote control.
2. Press TV/VIDEO to see TV programming.

If you’re still having trouble with your AT&T U-verse TV, Internet, or Voice services, try resetting your TV receiver or residential/wireless gateway by unplugging it from the power outlet in the wall. (See below for details for alternate reset if you have different equipment.)

NOTE: Unplugging the TV receiver or residential/wireless gateway will interrupt any recordings in progress.

If the trouble is with only one TV

1. Turn off the receiver connected to that TV and unplug it.
2. Wait at least two minutes before plugging the receiver back in. Turn it on and retry what you want to do.

If the trouble is with more than one TV, or with Internet or Voice service

1. Unplug the residential/wireless gateway from the power source. (See below for alternate reset.)
2. Wait at least two minutes, then plug the residential/wireless gateway back in and retry what you want to do.

Alternate reset: If your service is supported with a Home Network Hub and Power Supply Unit (PSU with battery backup), then you will need to press the Reset button on the left side of the PSU to reset AT&T U-verse service. The PSU may be located in the garage or a closet near an outside wall.

Want more help?
AT&T U-verse Getting Started has answers all in one place online at att.com/startuverse, or call 1.800.288.2020 and say “U-verse Technical Support.”

How to program your remote to control up to four devices

During installation, the AT&T button was set up to control your AT&T U-verse HD-ready receiver. You can also control a TV plus up to two other devices such as a DVD player, stereo receiver, or home theater in a box by programming the TV, DVD, and AUX mode buttons. Once the devices are programmed, press the corresponding mode key on the remote to control that device. To watch a video on how to program your remote, visit att.com/uverseremote.

NOTE: The instructions below don’t require you to enter a manufacturer’s device code because most codes are stored in the AT&T U-verse remote’s memory. If you’re unable to add a device, or want to learn about advanced features like reassigning mode buttons, refer to the remote’s manual provided at installation. For more info, visit support.att.com/userguides.

How to assign devices to TV-DVD-AUX mode buttons

1. Turn on the device you want to program.
2. Choose a mode button (TV, DVD, or AUX) on your remote that will be assigned to the device. Aim your remote at the device while pressing and holding that mode button. Press OK, then release both buttons.
3. After all mode buttons flash twice indicating your remote is ready to program, enter 9 2 2 on the number keypad. The previously selected mode button will flash twice. > You have 10 seconds to enter this programming code (9 2 2) or all the mode buttons will flash once, indicating that the remote control has exited programming mode. If this happens, just start over.
4. If you’re assigning the device to the TV or DVD mode button, press and release PLAY. Press FF repeatedly until the device turns off.
    > If you’re setting up the AUX button, press PLAY, then press 1 for VCR, 2 for stereo receiver/tuner, 3 for amplifier, or 4 for home theater in a box. AUX will flash twice, indicating correct entry. Press FF repeatedly until the device turns off.
5. Press ENTER to save the settings.
6. The TV, DVD, or AUX mode button you programmed will flash three times to indicate that the programming has successfully completed.
7. To test it, press the TV, DVD, or AUX mode button you assigned to the device, then press the POWER button to turn the device on and off.

Want more help? If you’re unable to add a device or want to learn about controlling volume on all devices using your remote, visit support.att.com/userguides. You can also check the remote’s user manual provided at installation, or watch Help On Demand on TV: Press MENU, select Help, then Help On Demand to see all program titles.

How to switch your TV screen setting from standard to widescreen

Aspect ratio is the relationship of the screen’s width to its height. Standard TVs have a 4:3 aspect ratio; widescreen and HDTVs are 16:9. The steps below show how to switch your AT&T U-verse receiver’s aspect ratio.

1. Press MENU on your remote control, then use ARROWS to select Options, then System Settings, and then Aspect Ratio.
2. Use UP/DOWN ARROWS to choose 4:3 Standard Definition, Widescreen Standard Definition, 720p High Definition, or 1080i High Definition depending on your needs, then press OK.
3. Use ARROWS to select Continue, and press OK.

Find answers 24/7: att.com/uversesupport
How to change your TV’s input selection to match its video source

If you’re unable to see TV programs on your screen, first try pressing the TV/VIDEO button on your remote control to change from Video 1 to Video 2 or Video 3. These separate video inputs (Video 1, Video 2, and Video 3) must match the incoming video source—the receiver, DVD player, or other device connected to the TV. If this doesn’t solve the problem, depending on how your devices are connected, it may be that the TV’s input selection does not correspond to the input of the AT&T U-verse® TV receiver. See two examples of how to connect the AT&T U-verse HD-ready receiver to your HDTV set below.

Check how your devices are connected to the TV

Every TV is different in the way the ports are configured on the back of the TV and in the way the menus are presented on the TV screen. Most devices have ports that require one or more of the cables shown at right. The manuals for your devices will have specific directions.

To connect your AT&T U-verse HD-ready receiver to your HDTV set, the connection is generally HDMI to HDMI (the highest quality video/audio connection). You can also use color-coded component RCA cables (some HDTV sets do not have an HDMI port) that output audio/video signals from the receiver and plug into matching audio/video RCA inputs on the back of your HDTV set.

If you’ve connected your TV input using Composite (yellow connector), S-Video, or Coaxial, you won’t get an HD picture. HD is supported only via HDMI or Component (red/green/blue). The same holds true for Dolby® Digital 5.1 surround sound, which is available only via HDMI or TOS Link (optical). The Baseband (red and white connectors) delivers sound only in stereo.

Check to see if the TV recognizes your video inputs correctly

Many newer TVs have an auto-detection system that will automatically detect everything that’s connected to the various ports on the back of the TV. However, some TVs have to be configured manually.

To change the video input selection manually, press TV/VIDEO on your remote control to locate the video input menu for your specific TV.

The video input menu screen below shows checkboxes next to devices the TV is detecting. This menu must match the inputs on the back of the TV where video components are connected in order to correspond with Video 1, Video 2, or Video 3 on your remote control. Follow the screen prompts to check/uncheck boxes for correct devices.

Note: Refer to your TV manufacturer’s guide to resolve issues specifically related to your TV.

Choose one of three easy ways to connect your AT&T U-verse receiver to your TV

1. **HDMI**

   Some HDTVs have a High-Definition Multimedia Interface (HDMI) connector that provides the digital and audio connection. This is the easiest connection if your TV has an HDMI input port.

   **NOTE:** If your HDTV has an input port marked DVI (Digital Visual Interface), you will need an HDMI-to-DVI adapter and separate component RCA audio connectors.

2. **Color-coded component connectors**

   If your TV doesn’t have an HDMI or DVI input port, you can use color-coded component video cables (Pr, Pb, and Y) for HD video signals. For audio, plug red and white RCA connectors into the left/right audio input and output ports.

3. **S-Video**

   If your TV has an S-Video port, you can connect your receiver to your TV using an S-Video cable. For audio, you can use RCA cables or plug a single optical cable into the optical ports.
Watch Help On Demand—tune to Channel 411

Get more out of your AT&T U-verse® service: Watch Help On Demand videos about these topics on Channel 411, the Help Channel.

AT&T U-verse introduction
• Introduction to AT&T U-verse
• See how U-verse TV works!
• AT&T U-verse Voice™

Help with AT&T U-verse service issues
• Remote control issues
• No picture
• No service—gear or cog error
• No service—red X or other error message
• Email issues
• Sound issues
• Picture quality issues—aspect ratio/HD settings
• Picture freezing
• Wireless connectivity—issues with a PC
• Wireless connectivity—issues with a Mac
• Voice issues

Understanding my AT&T U-verse bill
• AT&T U-verse billing
• AT&T U-verse online services & paperless billing

AT&T U-verse digital video recorder (DVR) & remote control
• How to use your DVR
• How to program your remote control
• How to change channels
• How to use Program Guide
• How to use Picture-in-Picture
• How to use Search
• How to use Parental Locks
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• Introduction to AT&T U-verse
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Help with AT&T U-verse service issues
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AT&T U-verse digital video recorder (DVR) & remote control
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AT&T U-verse High Speed Internet

How to assure reliable security for your wireless home network

The 10-digit number printed inside brackets on your residential/wireless gateway is the encryption code (“pass key” or “Wireless Network Key”) needed to connect your computers to the gateway. WPA (Wi-Fi Protected Access) is the underlying security technology for the Wi-Fi (802.11b/g) standard on the residential/wireless gateway.

Location of your gateway’s 10-digit Wireless Network Key code

Mac® OS X users: You may need to enter the “$” character on the Wireless Network Key (for example, 50690735510). For directions on connecting Mac computers via USB cable, visit att.com/startuverse and click Wireless Connection under U-verse Internet.

How to connect more computers to your wireless home network

You can connect more computers by Ethernet or wirelessly.

NOTE: You will need to use your 10-digit Wireless Network Key code. (See illustration above.)

> Connect an Ethernet cable from any available Ethernet port on the residential/wireless gateway to your computer’s Ethernet port.

> Connect wirelessly with a wireless-enabled notebook or a computer with an 802.11b/g wireless network adapter installed.

If your PC does not have built-in wireless capability

Install and configure your wireless adapter according to the manufacturer’s instructions. Enter the network name—it’s the word “2WIRE” (in all capital letters), followed by the last three digits of the gateway serial number (for example, 2WIRE073)—and the encryption code or Wireless Network Key. (See the illustration above for the Wireless Network Key location.)

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