AT&T U-verse® TV
Standard Remote Control
User Guide

Section of Contents

Quick Setup Guide
1. How to activate the batteries
2. Setting up your Remote to control other devices (TV/DVD/etc)
   2A. Search for Device Codes
   2B. Manually Program the Device Codes

Advanced Features Setup
A. Volume or Channel Control Operations
B. Power Control Options
C. Backlight Cancellation Feature
D. Restoring Factory Defaults

Specifications & Notice

Questions & Answer (Q&A)

Care & Maintenance

Setup Codes (Back Page)

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Quick Setup Guide

1. How to activate the batteries (two AA Alkaline batteries have been pre-installed)

STEP 1. Pull the Tab on the back of the Remote Control straight out with one smooth motion.

STEP 2. Press the **AT&T** key. The **AT&T** key will light up if the batteries are working properly. If the **AT&T** key does not light up, please refer to the Questions & Answer (Q&A) of this Guide.

2. Setting up your Remote to control other devices (TV/DVD/etc)

To control other devices, your Remote Control needs to be programmed. The Remote contains the IR codes to control them.

*Start with Section 2A (Search for Device Codes) to find the code for your device.
*If Section 2A is unsuccessful, please refer to Section 2B (Manually Program the Device Codes).

2A. Search for Device Codes

The Search method will scan through all of the IR codes to find one that works with your TV or other device.

STEP 1. Power on the device to be programmed.

STEP 2. Point the remote control at the selected device.

STEP 3. Press and hold the mode key that matches the device you want to program **TV**, **DVD**, or **AUX** along with the **ENTER** key. Hold both keys for one second, then release. The four mode keys on the Remote Control flash twice to indicate you are in search mode.

STEP 4. Search by pressing the **SCAN →\FF** key repeatedly until the device turns OFF (the selected mode key will flash once for each press of the **SCAN →\FF** key). Pause briefly between each key press to allow your device enough time to respond.

STEP 5. Press the **POWER** button on the Remote to turn the device back on.

NOTE: If the device does not turn off and you have searched all available codes, the selected mode key will flash 8 times. If this happens, please start over at Step 2 or proceed to 2B (Manually Program the Device Codes).

NOTE: If the device does not turn on, you may have pressed the **SCAN →\FF** key too many times. Press the **REW\←SCAN** key to scan backwards and test the **POWER** button again.

STEP 6. Check **VOLUME** and **MUTE**. Do not test using **REW\←SCAN**, **SCAN→\FF**, **FWD**, **EXIT**. If there is any problem with any of the keys, press the **SCAN →\FF** button and search until you find a code which will operate all the function properly.

STEP 7. Press the **ENTER** key to save the programming. The appropriate mode key will give a long flash indicating successful programming.

NOTE: If the programming is interrupted or inactive for more than 30 seconds, the mode keys will flash eight times. This indicates the remote has left the programming mode and returned to normal operation without saving any changes.

If you have an integrated or combination unit such as TV-DVD, TV-DVD-VCR, etc., each component of the unit may need to be programmed separately by using the mode keys. For instance, for a TV-DVD, search for the device code of TV and program into TV mode key, then search for the Device Code of DVD and program into the DVD mode key.

2B. Manually Program the Device Codes

Use the following steps to setup the TV, DVD or AUX mode keys:

STEP 1. Each device (TV, DVD, VCR, etc.) has its own "code". A list of these 4-digit device setup codes is provided in the back of this Booklet. Make a note of the codes for your devices for quick reference:

TV _____

DVD _____

VCR _____

OTHER _____

The mode keys can only be programmed with codes starting with the number assigned to that device. TV codes must start with "1"; DVD codes "2"; AUX codes "3", "4", "5", or "6".

STEP 2. Power on the device to be programmed.

STEP 3. Press and hold the mode key that matches the device you want to program **TV**, **DVD**, or **AUX** along with the **OK** key. Hold both keys for one second, then release. The four mode keys on the Remote Control flash twice to indicate you are in the programming mode.

STEP 4. Enter the 4-digit Device Code from Step 1 for the desired device using the keypad on the remote.

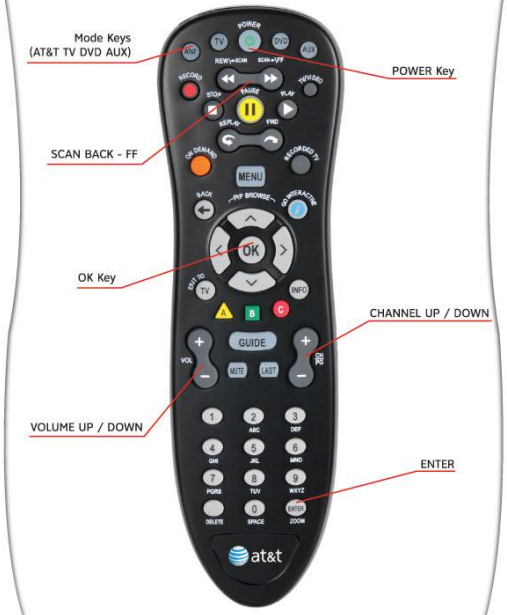
STEP 5. The appropriate mode key will give a long flash indicating it received the code.

STEP 6. Point the remote control at the selected device and press the **POWER** key to turn off the device and confirm programming. If the device does not turn off, or not all functions work, then start again at Step 1 with the next code in the List. It is possible that one device brand may have multiple codes, and you may have to enter several codes before finding the code that works best with your device. Press the **POWER** key again to turn the device back on and check other functions.

NOTE: When an invalid code is entered, the selected mode key will flash eight times and the Remote Control will return to its normal operation.

NOTE: If you press any key other than the number keys, the selected mode key will flash eight times and exit programming mode. The same is true if it is inactive for more than 30 seconds. This indicates the remote has left the programming mode and returned to normal operation without saving any changes. You will have to start over again.

Function Keys



Advanced Features Setup

A. Volume or Channel Control Options

By factory default the Volume and Channel commands are sent to the AT&T U-verse Receiver. Once the TV has been programmed, the **POWER** key will control both the U-verse Receiver and the TV; the Volume controls (**VOL+** or **-**, **MUTE**) will go to the TV, and the Channel controls (**CH +** or **-**, **LAST**, number keys) will be sent to the U-verse Receiver. Once you have programmed a device to a mode key, you can send the volume commands to that device rather than the TV or U-verse Receiver (e.g. a home theater receiver). Follow the instructions in Section A1 to have the Volume commands always go to one device. If you want the Volume (or Channel) commands to go to a programmed device when it has been selected using the mode key, follow the instructions in A2.

A1. Always Send Volume or Channel Commands to One Device

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 5 5** for volume, or **9 6 6** for channel using the numeric keypad. The **AT&T** key will flash twice to confirm the correct entry.

STEP 3. Press the mode key (**TV**, **DVD**, or **AUX**) for the device that you want to always control the volume or channel (e.g. **AUX** for your Home Theater).

STEP 4. The selected mode key (e.g. **AUX**) will give a long flash to confirm successful programming.

A2. Send Volume or Channel Commands only to the Device Mode Selected (e.g. in DVD mode, the DVD player controls the audio, but in TV mode the TV controls the audio)

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 5 5** for volume, or **9 6 6** for channel using the numeric keypad. The **AT&T** key will flash twice to confirm the correct entry.

STEP 3. Press the **ENTER** key. The **AT&T** key will give a long flash to confirm successful programming.

NOTE: If the programming is interrupted or inactive for more than 30 seconds, the mode keys will flash eight times. This indicates the remote has left the programming mode and returned to normal operation without saving any changes.

NOTE: The mode key must first have been programmed for your device.

B. Power Control Options

By factory default, the POWER key only operates the AT&T U-verse Receiver. Once you have programmed the TV mode key, both the TV and the AT&T U-verse Receiver will be powered ON and OFF at the same time. In normal operation, you can turn programmed devices ON or OFF individually by pressing the appropriate mode key, and then the POWER key.

B1. To Power Multiple Devices On and Off Simultaneously

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 7 7** using the numeric keypad. The **AT&T** key flashes twice.

STEP 3. Press the **AT&T** key. The **AT&T** key will flash twice indicating correct entry.

STEP 4. Press the appropriate mode keys (**TV**, **DVD**, or **AUX**) that you wish to also control. The appropriate mode key will flash twice.

NOTE: The mode key must first have been programmed for your device.

STEP 5. Press the **ENTER** key to complete the programming. The last mode key programmed will give a long flash indicating successful programming.

B2. To Power Devices On and Off Independently

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 7 7** using the numeric keypad. The **AT&T** key flashes twice .

STEP 3. Press the **ENTER** key. The **AT&T** key will give a long flash to confirm successful programming.

NOTE: If the programming is interrupted or inactive for more than 30 seconds, the mode keys will flash eight times. This indicates the remote has left the programming mode and returned to normal operation without saving any changes.

C. Backlight Cancellation Feature

Your Remote Control has the ability to turn the keypad backlighting ON or OFF. If you wish to use this feature to extend battery life, follow these instructions.

C1. Turning the Keypad Backlight OFF

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 9 1** using the numeric keypad.

STEP 3. The **AT&T** key will give a long flash to confirm successful programming.

NOTE: If the programming is interrupted or inactive for more than 30 seconds, the mode keys will flash eight times. This indicates the remote has left the programming mode and returned to normal operation without saving any changes.

C2. Turning the Keypad Backlight ON

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 9 1** using the numeric keypad.

STEP 3. The **AT&T** key will give a long flash to confirm successful programming.

D. Restoring Factory Defaults

Return all programmed codes to Factory Default.

STEP 1. Press and hold the **AT&T** key along with the **OK** key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter **9 0 0** using the numeric keypad. The **AT&T** key will give a long flash to confirm successful programming. The Remote Control then returns to its normal state.

Specifications & Notice

Model: AT&T U-verse TV Standard Remote Control
IR Range: up to 30'*

*The range quoted is calculated based on an unobstructed line of sight test under optimum conditions. Actual range will vary depending on conditions, and can be less than the maximum possible. Your actual range will be limited by several factors including, but not limited to: battery strength, infrared interference, and obstructions.

The AT&T U-verse TV Standard Remote Control is intended for use only with AT&T's U-verse TV receivers. The Remote Control may not be compatible with all devices or capable of accepting every programming code or operating every function for all devices. See this Guide for further information.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Questions & Answer (Q&A)

Question:
I pulled the tab from the battery compartment and pressed the AT&T key, but it did not light up.

Answer:
Remove the battery door (push the tab up - towards the top of the remote). Check to be sure the batteries are seated and properly installed according to the (+ or -) markings inside the battery compartment.

Question:
The remote does not work or the backlighting is dim.

Answer:
Check to be sure the batteries are installed with the correct polarity (see above). Use only Alkaline batteries. Batteries may be weak and need to be replaced.

Question:
I tried to program using "Search for Device Codes", but it failed.

Answer:
You must press the **ENTER** key to "save" the programmed code. Search may not work for all devices. Please refer to Section 2B - Manually Program the Device Codes.

Question:
What should I do when I replace a device after I programmed the mode key?

Answer:
Simply override the code by reprogramming the mode key for the new device (see Quick Start Guide, Section 2A, or Section 2B).

Question:
I have programmed the codes for a device, but some function keys do not work.

Answer:
Try using Search for Device Codes (Section 2A) and make sure that the functions work before saving. If you entered the 4-digit device code using Section 2B (Manually Program the Device Codes), it is possible that one device brand may have multiple codes, and you may have to enter several codes before finding the code that works best with your device.

Question:
I have programmed the TV mode key. After pressing the TV key, the Channel keys still control the AT&T U-verse receiver and not the TV.

Answer:
By default, the **CHANNEL** keys (+, -), **Last**, and number keys on the remote control operate the U-verse receiver.

Question:
I programmed my TV and Home Theater system to come on with my U-verse Receiver, but the Home Theater system turns off when I turn the others on.

Answer:
If any of the devices get out of sync so that some turn ON and others turn OFF, you will need to turn all Devices off. (For the device that is out of sync, use the actual device's power button). When all the devices are OFF, use the **POWER** key on the Remote Control to turn all devices back ON. It is important to point the Remote Control directly toward the devices for this to work properly.

Care & Maintenance

1. Keep the remote control dry. If it gets wet, wipe it dry immediately.

2. Use and store the remote control only in normal temperature environments.

3. Handle the remote control gently and carefully. Don't drop it.

4. Wipe the remote control with a clean cloth occasionally to keep it looking new.

5. Except for the battery door, do not attempt to open, modify or tamper with the internal components of the remote control. This can cause malfunction and void the warranty.

6. Use only Alkaline AA batteries. Do not mix old and new batteries.

7. Replace batteries every 9 months.

AT&T U-verse SETUP CODE List

TV

Abex 1314
Acer 1316
Action 1391, 1553
Admiral 1293, 1315, 1331, 1337
Advent 1040, 1323, 1324
Adventura 1317, 1361
Aiko 1297, 1330
Aiwa 1155, 1164, 1488, 1512
Akai 1043, 1201, 1202, 1247, 1248, 1257, 1265, 1267, 1294, 1345, 1404, 1405
Akura 1375, 1549
Alaron 1365, 1379, 1382
Albatron 1385, 1388
Alleron 1300
A-Mark 1353
Ambassador 1378
America Action 1044, 1380
Ampro 1386
Amtron 1045
Anam 1044, 1380
Anam National 1045, 1285
AOC 1041, 1042, 1043, 1046, 1353, 1359, 1368, 1381, 1440, 1442
AOC Envision 1410
Apex 1012, 1106, 1156, 1433, 1489
Apex Digital 1038, 1268, 1332
Archer 1353
Astar 1400, 1460
Audinac 1380
Audiovox 1044, 1045, 1249, 1330, 1336, 1353, 1380, 1384, 1402, 1436
Aventura 1334
Axion 1161, 1402, 1506
Bang & Olufsen 1401, 1423, 1424
Baysonic 1380
Belcor 1041, 1359, 1442
Bell & Howell 1293, 1302, 1343
Benq 1107, 1116
Boxlight 1387
BPI 1380
Bradford 1044, 1045, 1380
Brillian 1078, 1418
Brockwood 1041, 1359 1442
Broksonic 1044, 1157, 1267, 1291, 1337, 1353, 1432, 1494
Budsight 1396, 1450
Candle 1041, 1042, 1043, 1296, 1317, 1361, 1370, 1442
Carnivale 1043
CCE 1364, 1365, 1366, 1447
Celebrity 1027, 1294
Celera 1038
Centurion 1041
Changhong 1038, 1406, 1407, 1408
Cineral 1384
Citizen 1039, 1041, 1042, 1043, 1045, 1047, 1296, 1297, 1311, 1330, 1361, 1367, 1370, 1442
Clairtone 1381
Clarion 1044, 1380
Coby 1158, 1250, 1409, 1498
Colorbyrne 1041, 1042, 1442
Commercial Solutions 1326
Concerto 1041, 1042, 1370, 1442
Contec 1044, 1377, 1380, 1381
Contec/Cony 1045, 1049
Craig 1044, 1045, 1380
Crosley 1048, 1425
Crown 1044, 1045, 1306, 1367, 1380
CTX 1108, 1567
Curtis Mathes 1000, 1041, 1042, 1043, 1047, 1048, 1302, 1311, 1326, 1331, 1336, 1342, 1343, 1345, 1367, 1370, 1384, 1425, 1442
CXC 1044, 1045, 1380
Cytron 1110, 1398, 1475
Daewoo 1014, 1039, 1041, 1042, 1046, 1047, 1061, 1212, 1277, 1297, 1330, 1336, 1359, 1367, 1384, 1442
Daytron 1041, 1042, 1047, 1359, 1442
De Graaf 1382
Dell 1117, 1178, 1416, 1417, 1528, 1529
Denon 1342, 1544
DiamondVision 1451, 1478, 1479
Dimensia 1000
Dumont 1041, 1313, 1325, 1359, 1442
Durabrand 1035, 1037, 1041, 1044, 1334, 1337, 1353, 1380
Dwin 1331
Dynex 1040
Electroband 1027, 1294, 1381
Electrograph 1340
Electrohome 1041, 1042, 1294, 1295, 1442
Elite 1481
Emerson 1014, 1017, 1028, 1039, 1041, 1042, 1044, 1045, 1047, 1049, 1251, 1264, 1271, 1291, 1298, 1299, 1300, 1302, 1320, 1334, 1337, 1343, 1359, 1365, 1367, 1378, 1379, 1380, 1381, 1442, 1454, 1468
Emprex 1399, 1466
Envision 1041, 1042, 1043, 1442
Epson 1199, 1339
ESA 1334
Finlandia 1382
Finlux 1374
Fisher 1109, 1301, 1302, 1343, 1382
Frontech 1375
Fujitsu 1213, 1228, 1229, 1230, 1231, 1300, 1379, 1570
Funai 1017, 1044, 1045, 1099, 1287, 1300, 1334, 1379, 1380, 1406, 1407, 1408
Futuretec 1044, 1045, 1375, 1380
Gateway 1030, 1103, 1340, 1346, 1472
GE 1000, 1011, 1041, 1042, 1165, 1288, 1289, 1295, 1303, 1305, 1326, 1328, 1336, 1384, 1442, 1516
Go Video 1393
Goldstar 1041, 1042, 1043, 1046, 1047, 1049, 1290, 1314, 1359, 1442
Gradiente 1369, 1370, 1371, 1372, 1373, 1448
Granada 1382
Great Wall 1028
Grundig 1364
Grundy 1044, 1045, 1300, 1379, 1380
Haier 1037
Hallmark 1041, 1042, 1442
Hannspree 1482, 1483, 1484
Harley Davidson 1287, 1379
Harman/Kardon 1048, 1362
Harvard 1044, 1045, 1380
Haverrny 1331
Helios 1390, 1532, 1533
Hello Kitty 1336, 1384
Hewlett Packard 1429, 1435, 1438, 1480
Himitsu 1355, 1380
Hisense 1179, 1338, 1530
Hitachi 1013, 1041, 1042, 1049, 1054, 1132, 1166, 1207, 1222, 1232, 1238, 1287, 1327, 1333, 1342, 1370, 1374, 1442
HP 1395, 1435, 1438, 1480
Hypson 1375, 1517, 1559, 1573
Hyundai 1350, 1351, 1352
ICE 1375, 1534, 1562
iLO 1020, 1032, 1453, 1457, 1464
IMA 1045
INET-TV 1033, 1499, 1519, 1520
Infinity 1048, 1306, 1425
InFocus 1387, 1473
Initial 1020
Insignia 1034, 1035, 1040, 1398, 1465
Inteq 1325
Intervision 1375
JBL 1048, 1306, 1425
JC Penney 1000, 1041, 1042, 1046, 1047, 1296, 1303, 1305, 1311, 1314, 1442
JCB 1027, 1294
Jensen 1041, 1042, 1110, 1324, 1442
JVC 1008, 1049, 1053, 1062, 1111, 1112, 1113, 1114, 1115, 1159, 1167, 1168, 1180, 1181, 1182, 1208, 1305, 1307, 1329, 1369
Kawasho 1041, 1042, 1294, 1442
Kaypani 1368
KEC 1044, 1380
Kenwood 1041, 1042, 1043, 1240, 1359, 1442
KLH 1038
Kloss 1360, 1361, 1362
Kloss Novabeam 1045, 1317
Konka 1341
KTV 1043, 1044, 1045, 1047, 1365, 1367, 1380, 1381
Leyco 1375
LG 1009, 1024, 1036, 1041, 1046, 1160, 1200, 1370, 1385, 1428, 1442
Lloyd's 1287, 1500, 1548
Local India TV 1382
Loewe 1306, 1535, 1554, 1556, 1558
Logik 1293
Luxman 1041, 1042, 1370, 1442
LXI 1000, 1041, 1042, 1048, 1302, 1306, 1326, 1332, 1343, 1376, 1425
M Electronic 1374
Magnasonic 1039
Magnavox 1020, 1041, 1042, 1043, 1048, 1103, 1117, 1118, 1119, 1129, 1183, 1203, 1264, 1278, 1279, 1281, 1287, 1296, 1306, 1360, 1379, 1425, 1440, 1442
Magnin 1288, 1555
Majestic 1293, 1504, 1526
Manesth 1375
Marantz 1041, 1042, 1043, 1048, 1306, 1322, 1364, 1425, 1442, 1445, 1470
Matsui 1382
Matsushita 1335, 1531, 1561
Maxent 1340, 1455
Megapower 1385
Megatron 1041, 1042, 1342, 1353
MEI 1381
Memorex 1017, 1041, 1042, 1046, 1123, 1260, 1286, 1290, 1293, 1302, 1337, 1343, 1375
MGA 1041, 1042, 1043, 1046, 1288, 1359, 1442
Midland 1047, 1305, 1313, 1314, 1325, 1326, 1328, 1367
Mintek 1020
Minutz 1303, 1536, 1537
Mitsubishi 1016, 1041, 1042, 1046, 1063, 1064, 1065, 1120, 1205, 1206, 1289, 1311, 1359, 1442
Monivision 1385, 1388
Montgomery Ward 1293
Motorola 1295, 1315, 1331
MTC 1041, 1042, 1043, 1046, 1311, 1359, 1370, 1381, 1442
Multitech 1044, 1045, 1365, 1380
Multivision 1308
NAD 1041, 1042, 1318, 1332, 1364, 1370, 1376
NEC 1041, 1042, 1043, 1046, 1184, 1295, 1322, 1359, 1370, 1371, 1442, 1469
Netsat 1364, 1539
NET-TV 1096, 1103, 1340, 1455
Nikkai 1375
Nikko 1041, 1042, 1043, 1297, 1330
Norcent 1090, 1338, 1440, 1540, 1560
Noshi 1358
NTC 1297, 1330, 1541, 1564
Olevia 1029, 1419, 1420, 1421, 1439, 1443
Onwa 1044, 1045, 1380
Oppo 1477, 1563, 1568, 1569
Optimus 1286, 1318, 1335, 1343
Optoma 1474
Optonica 1309, 1315, 1331
Orion 1035, 1291, 1299, 1320, 1337, 1379
Osaki 1375
Panama 1375, 1542, 1545
Panasonic 1003, 1022, 1050, 1051, 1055, 1056, 1059, 1066, 1067, 1121, 1122, 1185, 1215, 1224, 1235, 1236, 1239, 1241, 1243, 1244, 1245, 1246, 1252, 1253, 1261, 1266, 1270, 1274, 1275, 1276, 1285, 1286, 1292, 1295, 1304, 1305, 1306, 1310, 1328, 1335, 1344, 1577
Panavision 1280, 1485, 1506, 1507, 1521, 1522
Penney 1041, 1043, 1288, 1290, 1326, 1328, 1332, 1353, 1358, 1359, 1367, 1376
Philco 1041, 1042, 1043, 1046, 1048, 1049, 1123, 1295, 1296, 1306, 1359, 1425, 1442
Philips 1001, 1020, 1021, 1041, 1048, 1049, 1058, 1068, 1069, 1099, 1124, 1125, 1126, 1127, 1128, 1129, 1186, 1209, 1278, 1281, 1295, 1296, 1306, 1356, 1357, 1364, 1425, 1442
Philips Magnavox 1001, 1048, 1117, 1118, 1126, 1127, 1128, 1129, 1130
Pilot 1041, 1043, 1047, 1359, 1367, 1442
Pioneer 1018, 1041, 1042, 1070, 1217, 1218, 1219, 1318, 1321, 1347, 1426, 1427, 1434, 1442, 1481
Plasmsync 1322, 1470
Polaroid 1038, 1187, 1188, 1225, 1258, 1273, 1390, 1398, 1422, 1437, 1444
Portland 1041, 1042, 1046, 1047, 1297, 1330, 1359, 1367, 1442
Price Club 1311, 1486, 1490, 1491
Prima 1237, 1323, 1324, 1446, 1449, 1476
Princeton 1385
Prism 1305, 1328, 1492, 1493, 1524, 1525
Proscan 1000, 1326
Protech 1375
Proton 1041, 1042, 1049, 1353, 1363, 1368, 1442
Protron 1397, 1431, 1462
Proview 1033, 1422, 1463
Pulsar 1041, 1313, 1325, 1359, 1442
Pye 1356, 1546, 1557, 1574
Quasar 1274, 1285, 1286, 1295, 1305, 1328, 1335
Radio Shack 1000, 1041, 1042, 1043, 1044, 1045, 1047, 1049, 1287, 1302, 1309, 1314, 1326, 1343, 1359, 1367, 1370, 1380, 1442
RCA 1000, 1002, 1041, 1042, 1046, 1133, 1134, 1161, 1162, 1169, 1170, 1269, 1288, 1289, 1295, 1321, 1326, 1347, 1358, 1359, 1442
Realistic 1000, 1041, 1042, 1043, 1044, 1045, 1047, 1049, 1302, 1309, 1314, 1343, 1359, 1367, 1370, 1380, 1442
Rex 1375, 1497, 1501
Rhapsody 1365, 1381, 1494, 1508
Roadstar 1375
Runco 1043, 1313, 1325
Saisho 1375
Sampo 1041, 1042, 1043, 1047, 1060, 1103, 1135, 1314, 1340, 1367, 1368, 1442, 1452
Samsung 1006, 1026, 1041, 1042, 1043, 1046, 1047, 1049, 1081, 1082, 1083, 1084, 1085, 1100, 1136, 1137, 1138, 1139, 1171, 1176, 1189, 1214, 1223, 1311, 1314, 1345, 1359, 1364, 1366, 1370, 1375, 1442, 1578
Samsux 1367
Sansei 1384, 1547, 1550, 1551, 1572
Sansui 1035, 1157, 1163, 1257, 1267, 1287, 1291, 1320, 1337
Sanyo 1025, 1041, 1109, 1288, 1301, 1302, 1343, 1382, 1442
Sceptre 1392 1467
Schneider 1357, 1495, 1496
Scimitsu 1359
Scotch 1041, 1042, 1502, 1503, 1543, 1552, 1571
Scott 1041, 1042, 1044, 1045, 1049, 1299, 1300, 1359, 1379, 1380, 1403, 1442, 1458
Sears 1000, 1041, 1042, 1048, 1078, 1287, 1290, 1300, 1301, 1302, 1307, 1319, 1326, 1332, 1334, 1343, 1370, 1376, 1379, 1425, 1442
SEG 1375
Semivox 1380
Semp 1376, 1505, 1509, 1510
Sharp 1007, 1041, 1042, 1047, 1049, 1071, 1072, 1086, 1097, 1131, 1190, 1191, 1192, 1221, 1242, 1282, 1309, 1315, 1331, 1367, 1377, 1442, 1579
Sheng Chia 1331, 1359, 1442
Shogun 1041, 1359, 1442
Signature 1293
Simpson 1296, 1511, 1513, 1518
SKY 1364
Sonitron 1382, 1487, 1514
Sonolor 1382
Sony 1004, 1023, 1027, 1073, 1074, 1075, 1079, 1080, 1140, 1141, 1142, 1143, 1144, 1145, 1193, 1198, 1220, 1227, 1233, 1234, 1259, 1287, 1294, 1348, 1349, 1575, 1576
Soundesign 1041, 1042, 1044, 1045, 1296, 1300, 1379, 1380, 1442
Sova 1397
Soyo 1411
Spectricon 1353
Squareview 1319, 1334
SSS 1041, 1044, 1045, 1359, 1380, 1442
Starlite 1044, 1045, 1380
Studio Experience 1388
SuperScan 1088, 1226, 1264, 1331, 1413
Supre-Macy 1317, 1361
Supreme 1027 1294, 1538, 1566
SVA 1204 1390
Sylvania 1017, 1041, 1042, 1043, 1048, 1099, 1128, 1146, 1172, 1255, 1262, 1264, 1271, 1279, 1284, 1296, 1306, 1334, 1425, 1442, 1454
Symphonic 1015, 1044, 1045, 1287, 1298, 1319, 1334, 1380
Syntax 1029, 1419, 1420, 1421
Syntax-Brillian 1078
Tandy 1315, 1331
Tatung 1030, 1295, 1346, 1353, 1456, 1471
Teac 1375
Technics 1305, 1328, 1335
Technol Ace 1379
Techview 1389
Techwood 1041, 1042, 1305, 1328, 1353, 1370, 1442
Teco 1394
Teknika 1041, 1042, 1044, 1045, 1046, 1047, 1048, 1049, 1293, 1296, 1297, 1300, 1311, 1330, 1359, 1367, 1370, 1379, 1380, 1425, 1442
Telecaption 1312
Telefunken 1345, 1370
Tera 1363, 1515, 1523
Thomas 1287
Thomson 1000, 1383
TMK 1041, 1042, 1370, 1378, 1442
Tophouse 1380
Toshiba 1010, 1098, 1104, 1147, 1148, 1149, 1150, 1151, 1173, 1174, 1210, 1215, 1256, 1257, 1263, 1267, 1272, 1302, 1311, 1312, 1322, 1332 1343, 1376
Tosonic 1381
Totevision 1047, 1367
Trical 1377
Trutech 1194, 1527, 1560, 1565
TVS 1337
Universal 1303
Universum 1374, 1375
Vector Research 1043
Venturer 1412
Victor 1307, 1329, 1369
Vidikron 1048, 1425
Vidtech 1041, 1042, 1046, 1359, 1442
Viewsonic 1019, 1087, 1088, 1089, 1090, 1091, 1092, 1093, 1094, 1095, 1103, 1216, 1232, 1340, 1410, 1413, 1414, 1441
Viking 1317, 1361
Viore 1031, 1032, 1457
Vizio 1009, 1030, 1346, 1413, 1414, 1415, 1459, 1461
Wards 1000, 1041, 1042, 1043, 1046, 1048, 1293, 1298, 1300, 1303, 1306, 1309, 1359, 1370, 1379, 1425, 1442
Waycon 1332, 1376
Westinghouse 1019, 1027, 1195, 1196, 1336, 1414, 1430, 1433
White Westinghouse 1014, 1337
Yamaha 1041, 1042, 1043, 1046, 1359, 1442
Yoko 1375
Zenith 1005, 1041, 1052, 1054, 1057, 1076, 1077, 1101, 1102, 1105, 1152, 1153, 1154, 1175, 1197, 1211, 1283, 1287, 1291, 1293, 1313, 1325, 1330, 1337, 1442
Zonda 1353, 1354, 1355

DVD / Blue Ray DVD

3D Lab 2432
Accele Vision 2456, 2476, 2488
Acoustic Solutions 2439
Advent 2137, 2416
AEG 2445
Aim 2435, 2437
Airis 2435
Aiwa 2030, 2209, 2490
Akai 2033, 2058, 2210, 2211, 2212, 2407, 2436, 2438, 2442, 2445
Akira 2437
Alba 2432, 2435, 2436, 2437, 2439, 2444
Alco 2135
Allegro 2413, 2489
Alpine 2026
Amphisa Media Works 2031, 2141
Amstrad 2439
AMW 2141
Apex 2004, 2074, 2171, 2213, 2214, 2215, 2451, 2473
Apex Digital 2126, 2151, 2152, 2216, 2435
Aristona 2432
Arrigo 2417, 2491, 2492, 2493
Aspire Digital 2140
Astar 2458, 2477
Audiologic 2406
Audiovox 2029, 2075, 2078, 2135, 2153, 2154, 2155, 2172, 2206, 2423
Autovox 2439
Axion 2423, 2467
B & K 2401
Bang & Olufsen 2431
Basic Line 2439
Bel Canto Design 2430
Black Diamond 2439, 2442
Blaupunkt 2019, 2152
Blue Parade 2149
Blue Sky 2434, 2435, 2436, 2437, 2439
Boman 2444
BOSE 2032, 2070, 2471, 2472
BOSS 2457
Brandt 2434, 2494, 2497
Broksonic 2033, 2058, 2083, 2436
Bush 2435, 2437, 2439, 2440
California Audio Labs 2056
Cambridge SoundWorks 2173, 2404
Cat 2437
CAVS 2420
Centrex 2435
Centrum 2439
Changhong 2447
ChongKong 2018
Cinetec 2439
cineULTRA 2432
CineVision 2413, 2414, 2453
Citizen 2436
Clarion 2034, 2495, 2496
Classic 2035, 2174
Clatronic 2435, 2445, 2562, 2564
Clayton 2439
Coby 2071, 2138, 2139, 2217, 2218, 2440
Conia 2435
Contel 2445
Creative 2432
Crown 2439
Curtis Mathes 2426, 2548, 2551, 2556
CyberHome 2006, 2417, 2427
Cytron 2434, 2438, 2466, 2555, 2570
Daewoo 2015, 2036, 2084, 2219, 2407, 2413, 2438
Dalton 2446
Damsai 2444
Dantax 2432, 2439, 2440
Denon 2003, 2013, 2056, 2069, 2220, 2221, 2222, 2223, 2224, 2225, 2452
Denver 2435, 2437, 2445, 2536, 2538
Desay 2037
Dgtec 2435
Diamond 2434, 2443
Diamond Vision 2463, 2470
Digihome 2439
DigiLogic 2439
Digitor 2434
Dijitrex 2435
Dinamic 2445
Disney 2054, 2449
DiVDo 2438
DMTech 2444
Dual 2422, 2434, 2439, 2444
Durabrand 2439
DVD 2000 2148
DVX 2443
Eclipse 2440
Elfunk 2439
Elta 2435, 2445, 2537, 2546, 2565
Eltax 2442
Emerson 2018, 2038, 2054, 2066, 2085, 2116, 2129, 2132, 2226, 2400, 2438, 2465
Enterprise 2400
Entivo 2432
Enzer 2442
ESA 2039
EuroLine 2445
Fenner 2434
Ferguson 2434, 2436, 2439, 2560, 2561, 2571
Finlux 2435, 2441, 2444
Firstline 2434, 2439
Fisher 2040
Funai 2018, 2054, 2129, 2436, 2447
Gateway 2158
GE 2062, 2152, 2227, 2228
Global Solutions 2443
Go Video 2028, 2086, 2087, 2088, 2089, 2090, 2092, 2120, 2123, 2127, 2158, 2229, 2413, 2433, 2441, 2444, 2455
Go Vision 2423
Goldstar 2091, 2441
Goodmans 2434, 2439, 2440, 2444
GPX 2041, 2437, 2441, 2474
Gradiente 2056, 2434, 2459
Grandin 2439
Greenhill 2152
Grundig 2060, 2432, 2434, 2436, 2438, 2439, 2446
H & B 2439
Hanseatic 2441, 2444
Harman/Kardon 2042, 2230, 2231
HCM 2445
HDT 2438
Henss 2439
Hitachi 2005, 2014, 2059, 2093, 2094, 2095, 2232, 2233, 2433, 2436, 2439
Hiteker 2151, 2435
Hoeher 2434, 2439
Hyundai 2442, 2444, 2547, 2552, 2553
iLab 2062, 2549, 2550
iLive 2475
ILO 2075
Ingelen 2445
Initial 2152, 2234
Inno Hit 2439
Insignia 2019, 2130, 2156, 2175 2478
Integra 2133, 2149
Irradio 2235
IRT 2444
ISP 2436
Jamo 2446, 2539, 2542, 2543
Jaton 2424
JBL 2176
Jeken 2437
Jensen 2139, 2416
Jeutech 2442
JMB 2436
JNC 2435
JVC 2007, 2067, 2096, 2097, 2098, 2099, 2100, 2150, 2177, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2255, 2256, 2257, 2432
Karcher 2444
Kawasaki 2135
Kendo 2435, 2437, 2439
Kennex 2439
Kenwood 2003, 2025, 2056, 2220, 2258, 2259, 2260, 2261, 2262, 2263
KLH 2017, 2135, 2152, 2461
Konka 2264
Koss 2020, 2068, 2134, 2143, 2265, 2266
Landel 2410
Lasonic 2043
Lawson 2443
Lenco 2434, 2437, 2439
Lenoxx 2142
Lexia 2437, 2443, 2568, 2569
Lexicon 2402
LG 2016, 2101, 2266, 2267, 2268, 2400, 2413, 2441, 2479
Lifetec 2434
Limit 2443
Liquid Video 2143
Liteon 2063, 2158, 2269, 2270
Lodos 2439
Loewe 2398, 2432, 2441, 2576, 2577
Logik 2439
Logix 2438, 2444
Lumatron 2436, 2438, 2439, 2441
Lunatron 2441
Luxman 2433, 2573
Luxor 2439
Magnasonic 2434
Magnavox 2010, 2024, 2054, 2060, 2104, 2132, 2147, 2234, 2432, 2439
Magnex 2440
Malata 2408
Manhattan 2438, 2439
Marantz 2023, 2060, 2271, 2432
Mark 2439
Matsui 2434, 2435, 2436, 2439, 2563, 2567
Maxdorf 2445
Maxim 2439
MDS 2439
Medion 2434, 2444
Memorex 2021, 2058, 2272, 2273, 2436, 2449, 2480
Metz 2439
MiCO 2440
Micromedia 2432
Micromega 2432
Microsoft 2062
Mitek 2439, 2554, 2557, 2558, 2559
Minerva 2438
Mintek 2075, 2152, 2234, 2411, 2529, 2531, 2532
Mitsubishi 2011, 2146, 2148, 2274, 2275, 2439
Momitsu 2425
Mx Onda 2434
NAD 2038, 2044, 2441
Nakamichi 2045
NEC 2000, 2441
Nesa 2152
Next Base 2410
NexxTech 2428, 2460
Norcent 2027, 2138, 2276, 2277, 2513, 2514
Olidata 2435
Onkyo 2022, 2133, 2147, 2178, 2179, 2180
Oppo 2399, 2462, 2469
Orion 2436
Ortron 2134, 2143, 2434
Ormond 2439
Pacific 2436, 2439, 2443
Palladium 2436, 2439, 2515, 2516, 2517
Palsonic 2435
Panasonic 2003, 2056, 2077, 2080, 2081, 2102, 2103, 2128, 2147, 2165, 2166, 2181, 2182, 2183, 2184, 2185, 2186, 2207, 2208, 2220, 2221, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2481
Philco 2404, 2445
Philips 2002, 2010, 2054, 2057, 2060, 2104, 2116, 2129, 2147, 2187, 2188, 2234, 2235, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2402, 2432, 2482, 2487
Phonotrend 2437
Pioneer 2009, 2072, 2131, 2144, 2149, 2167, 2189, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319
Polaroid 2031, 2046, 2126, 2157, 2320, 2321, 2322
Polk Audio 2060, 2432
Portland 2407
Presidian 2054, 2129
Prima 2416, 2442, 2468
Prima Elec 2442, 2510, 2511
Princeton 2403
Prism 2438
Proceed 2151, 2435
Proline 2434, 2435
Proscan 2062, 2323, 2324, 2522, 2524
Proson 2439
Prosonic 2437
ProVision 2437
PYE 2432, 2464
Qwestar 2047, 2134, 2434
Radionette 2441
RCA 2008, 2019, 2062, 2076, 2105, 2122, 2135, 2149, 2152, 2190, 2227, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332
REC 2442
Redstar 2445, 2512, 2525, 2526
Regent 2142
Reoc 2443
Revoy 2437
Rio 2413
Roadstar 2435, 2437, 2439
Rotel 2150
Rowa 2136
Saba 2434, 2509, 2518, 2519, 2520
Salora 2441
Sampo 2333, 2527, 2528, 2530
Samsung 2005, 2056, 2059, 2082, 2106, 2107, 2108, 2109, 2120, 2124, 2127, 2191, 2192, 2193, 2194, 2234, 2235, 2236, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2433, 2483
Sansui 2033, 2058, 2110, 2344, 2345, 2436, 2443
Sanyo 2048, 2058, 2111, 2195, 2436, 2439, 2521, 2523
Scan 2438
Schaub Lorenz 2445
Schneider 2432, 2434, 2438, 2439, 2444, 2445
Scientific Labs 2443
Scott 2434, 2435, 2446
SEG 2439
Sensory Science 2158
Shanghai 2435
Sharp 2012, 2054, 2073, 2112, 2113, 2114, 2168, 2169, 2346, 2347, 2348, 2349, 2350, 2439
Sharper Image 2427
Sherwood 2049, 2196, 2407, 2441
Shinco 2019
Shinsonic 2145, 2411
Sigma Designs 2403
Silva 2445
Singer 2443
Sistemas 2435, 2533, 2534, 2535
Skantic 2432, 2439
Skymaster 2443
Skysonic 2442
Skyworth 2442, 2544, 2566
SM Electronic 2443
Smart 2438, 2439
Sonic Blue 2413, 2433, 2444
Sony 2001, 2055, 2115, 2125, 2145, 2197, 2198, 2199, 2200, 2201, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2433, 2434, 2484
Soundmaster 2443
Soundmax 2443
Soundwave 2444
Standard 2434, 2443, 2445
Strong 2439, 2502, 2503
Sungale 2050
Sunwood 2445
Superscan 2132, 2374
Supervision 2439
SVA 2412, 2435
Sylvania 2018, 2054, 2064, 2116, 2129, 2132, 2170, 2372, 2373, 2374, 2375
Symphonic 2018, 2054, 2129
Synn 2443, 2504, 2505, 2507
Tandberg 2439
Tchibo 2441
TCM 2441
Teac 2075, 2135, 2441, 2443
Technics 2056, 2220, 2572, 2574, 2575
Technosonic 2405
Techwood 2051, 2439
Tedelex 2443
Teletech 2439, 2443
Tensai 2434
Terapin 2419
Tevion 2434, 2443, 2446, 2501, 2506, 2508
Theta Digital 2149
Tivo 2429
Tokai 2445
Toshiba 2002, 2016, 2033, 2058, 2079, 2117, 2118, 2121, 2147, 2159, 2160, 2161, 2162, 2163, 2164, 2202, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389 2390, 2391, 2429, 2432, 2433, 2436, 2450, 2485
Tredex 2407
Trutech 2006, 2499
TYT 2438
United 2436, 2437, 2439, 2445
Universum 2439, 2441, 2540, 2541, 2545
Urban Concepts 2147, 2432
US Logic 2411
Venturer 2135, 2203
Vestel 2439
Vieta 2438
Vizio 2421, 2486
Vocopro 2418
Wellington 2439
Weltstar 2439
Wesder 2437, 2500
Westinghouse 2454
Windsor 2439
Windy Sam 2433
Xbox 2062
XLogic 2443
XM5 2445, 2498
Xwave 2415
Yamaha 2003 2052 2056 2060 2065 2204 2205 2392 2393 2394 2395 2396 2432
Zenith 2002 2016 2053 2061 2119 2147 2266 2397 2400 2413 2441

Video Cassette Recorder (VCR)
Digital Video Recorder (DVR)

ABS 3184
Adventura 3045, 3152
Aiwa 3045, 3090, 3091, 3152, 3153
Akai 3052, 3132, 3154
Alienware 3184
Allegro 3161
American High 3042
Apex Digital 3084
Asha 3044
Audio Dynamics 3047
Audiovox 3036, 3043, 3153
Bang & Olufsen 3162, 3164, 3196
Beaumark 3044
Bell & Howell 3046
Broksonic 3017, 3054, 3078, 3150, 3158, 3165
Calix 3043, 3153
Candle 3043, 3044
Canon 3042
Changhong 3163
CineVision 3161, 3167
Citizen 3043, 3044, 3149, 3153
Colorbyrne 3047
Craig 3043, 3044, 3153, 3160
Curtis Mathes 3003, 3042, 3044, 3047, 3154
Cybernex 3044
CyberPower 3184
Daewoo 3015, 3045, 3055, 3134, 3149, 3161
DBX 3047
Dell 3184
Denon 3155
DiamondVision 3168
DigiFusion 3176
Dimensia 3003
DirecTV 3194, 3195, 3197
Durabrand 3049
Dynatech 3043, 3152
Electrohome 3043, 3153
Electrophonic 3043, 3153
Emerson 3018, 3042, 3043, 3045, 3050, 3056, 3131, 3149, 3150, 3152, 3153, 3158
ESA 3027, 3161
Fisher 3012, 3046, 3160
Fuji 3042, 3052
Funai 3029, 3045, 3048, 3050, 3152, 3163
Garrard 3045, 3152
Gateway 3184
GE 3003, 3042, 3044, 3051, 3092, 3147
Go Video 3010, 3038, 3039, 3057, 3058, 3060, 3061, 3085, 3161
Goldstar 3043, 3047, 3059, 3148, 3153, 3161
Gradiente 3045, 3152, 3161
Grundig 3159
Harley Davidson 3045, 3048, 3152
Harman/Kardon 3047, 3157
Headquarter 3046
Hewlett Packard 3184
Hi-Q 3160
Hitachi 3018, 3048, 3056, 3062, 3093, 3152, 3154, 3155
Howard Computers 3184
HP 3184
Hughes Network 3155, 3194
Humax 3189, 3194
Hush 3184
IBUYPOWER 3184
ILO 3190
Insignia 3088
Instant Replay 3042
JC Penney 3042, 3043, 3044, 3046, 3047
JCL 3042
Jensen 3154
JVC 3002, 3019, 3031, 3041, 3046, 3047, 3063, 3064, 3065, 3066, 3067, 3094, 3095, 3103, 3104, 3105, 3106, 3154
KEC 3153
Kenwood 3046, 3047, 3154
Kodak 3042, 3043, 3153
LG 3043, 3059, 3088, 3153, 3161, 3191
Linksys 3184
LiteON 3190
Lloyd's 3045, 3048, 3152
LXI 3043, 3153
Magnasonic 3149
Magnavox 3004, 3014, 3020, 3042, 3048, 3049, 3131, 3135, 3137, 3152 3153, 3051
Magnin 3042, 3046, 3047
Marta 3043, 3153
Matsushita 3042
Media Center PC 3184
Medion 3190
MEI 3042
Memorex 3013, 3042, 3043, 3044, 3045, 3046, 3049, 3078, 3107, 3126, 3148, 3152, 3153, 3160
MGA 3051
MGN Technology 3044
Microsoft 3184
Mind 3184
Minolta 3155
Mitsubishi 3009, 3108, 3147, 3157
Motorola 3042
MTC 3044, 3152
Multitech 3044, 3045, 3152
NEC 3046, 3047, 3154
Nikko 3043, 3153
Nexus Media 3184
Noblex 3044
Northgate 3184
Olympus 3042
Optimus 3043, 3153
Optonica 3156
Orion 3013, 3150, 3158
Panasonic 3000, 3021, 3037, 3042, 3068, 3069, 3086, 3087, 3117, 3120, 3123, 3124, 3125, 3127, 3133, 3136, 3144, 3145, 3172, 3186
Penney 3051, 3148, 3153, 3155
Pentax 3155
Philco 3042
Philips 3004, 3022, 3042, 3050, 3137, 3138, 3156, 3171, 3181, 3187, 3194
Philips Magnavox 3004
Pilot 3043, 3153
Pioneer 3023, 3193
Polaroid 3024, 3084, 3118
Presidian 3050
Proscan 3003, 3011, 3109
Pulsar 3049
Pye 3166
Quarter 3046
Quartz 3046
Quasar 3042, 3145
Radio Shack 3042, 3043, 3044, 3045, 3046, 3048, 3152
Radix 3043, 3153
Randex 3043, 3153
RCA 3003, 3025, 3040, 3042, 3044, 3051, 3080, 3089, 3096, 3097, 3110, 3111, 3128, 3147, 3155, 3174, 3195, 3197
Realistic 3042, 3043, 3044, 3045, 3046, 3152, 3153, 3156, 3160
ReplayTV 3173, 3185, 3186
Ricoh 3053
Rio 3161
Runco 3049
Salora 3157
Samsung 3016, 3026, 3038, 3044, 3070, 3081, 3085, 3098, 3121, 3192, 3194
Sanky 3049
Sansui 3013, 3028, 3048, 3078, 3150, 3152, 3154
Sanyo 3012, 3030, 3044, 3046, 3051, 3160
Scott 3158
Sears 3042, 3043, 3046, 3048, 3148, 3152, 3153, 3155, 3160
Sharp 3005, 3032, 3071, 3072, 3112, 3113, 3122, 3139, 3156
Shintom 3052
Shogun 3044
Singer 3042, 3053
Sonic Blue 3161, 3173, 3185, 3186
Sony 3001, 3007, 3033, 3048, 3052, 3073, 3082, 3083, 3114, 3116, 3140, 3151, 3152, 3170, 3178, 3179, 3180, 3182, 3183, 3184, 3188
Stack 9 3184
StreamTV 3190
Superscan 3119, 3131
Sylvania 3018, 3034, 3042, 3045, 3050, 3099, 3129, 3130, 3131, 3135, 3143, 3152
Symphonic 3029, 3045, 3048, 3050, 3152
Systemax 3184
Tagar Systems 3184
Tandy 3046
Tashiko 3043
Tatung 3154
Teac 3045, 3152, 3154
Technics 3042
Teknika 3042, 3043, 3045, 3152, 3153
Thomas 3048, 3152
Tivo 3169, 3178, 3179, 3180, 3181, 3182, 3183, 3187, 3188, 3189, 3193, 3194
TMK 3044
Toshiba 3010, 3035, 3074, 3075, 3076, 3077, 3079, 3100, 3101, 3115, 3141, 3175, 3184
Totevision 3043, 3044, 3153
Touch 3184
UltimateTV 3195, 3197
Unitech 3044
Uplus 3146
Vector Research 3047
Video Concepts 3047
Videomagic 3153
Videosonic 3044
Viewsonic 3184
Villain 3152
Voodoo 3184
Wards 3042, 3043, 3044, 3045, 3152, 3155, 3156, 3160
White Westinghouse 3029
XIR-1000 3042, 3045, 3152
Yamaha 3046, 3047
Zenith 3006, 3008, 3048, 3049, 3052, 3053, 3059, 3088, 3102, 3142, 3150, 3152, 3161, 3177
ZT Group 3184

Home Theatre In Box (HTIB)

Audiovox 4015, 2172, 4031, 2206
BOSE 4001, 4017, 2070
Cambridge SoundWorks 4014, 2173
Classic 4013, 2174
Coby 4010, 2071
Curtis 4011
Denon 4026, 2069
Emerson 4006, 2066
iLive 4012
Insignia 4009, 2175
JBL 4005, 2176
JVC 4018, 2252