How do I turn off AT&T U-verse Messaging?

1. Go to att.com/versecentral and enter your AT&T U-verse member ID (email address) and password.
2. From the main page, go to the AT&T U-verse Voice section.
3. Click on the AT&T U-verse Voice Home Page.
4. On the left under Quick Settings, click on the Voicemail link.
5. Click Off, and then click Save.

Note: If you choose to turn off these Call Forwarding features, you will NOT receive voicemail in your mailbox until the features have been turned back on.

How do I change my PIN?

1. To change your mailbox PIN at att.com/versecentral, enter your AT&T U-verse member ID (email address) and password.
2. Locate the AT&T U-verse Voice section.
3. Select Change PIN.
4. Follow the instructions.

Manage calling features online.

No two people use their phones the same way. That’s why AT&T U-verse Voice gives you so many options and lets you turn them on and off at will. Easily activate and deactivate most calling features by pressing a few buttons on your home phone’s keypad. Many features can also be activated and deactivated online.

1. Go to att.com/versecentral.
2. Log in with your AT&T U-verse member ID (email address) and password.
3. Scroll down to the AT&T U-verse Voice section.
4. Click Manage Your Phone Features.
5. Click on the features you want to manage.
6. Click Save when you’re finished.

You can also manage your phone features from att.net. Just click on the AT&T U-verse icon listed under the Personal Assistant section on the right side of the page and click on Check Voicemail, Change PIN, Manage Phone Features, or View Your Call Logs. You’ll be asked to log in with your AT&T U-verse member ID (email address) and password.

Set up your voice mailbox to manage your voicemail.

Setting up your AT&T U-verse Messaging voice mailbox is easy, and it takes only a few minutes:

1. Dial *98 from your home phone.
2. Follow the prompts to set up a mailbox.
3. After creating your PIN (personal identification number), be sure to set up your authentication code. This will allow you to reset your PIN over the phone if you forget it.

Now that your mailbox is set up, you can listen to messages or change settings.

Accessing your voice mailbox online:

1. Go to att.com/versecentral. Enter your AT&T U-verse member ID (email address) and password.
2. On the AT&T U-verse Account Overview page, go to the AT&T U-verse Voice section.
3. Click on Check Voicemail to listen to your messages, or click on Voice Details, then Manage Voice Mailbox Settings to view your options.

Accessing your voice mailbox by phone:

1. Dial *98 from your home phone.
2. If you’re away from home, dial your home number and press # to skip the voicemail greeting.

Questions? Get answers 24/7 at att.com/versesupport, or chat live with an AT&T representative!
Make calls by phone or Click to Call.

With AT&T U-verse Voice digital home phone service, you have more calling freedom and control than ever.

Dial from your phone
Make calls over AT&T’s managed IP network directly from your existing touch-tone home phone.

- **Local calls:** Dial the area code + the 7-digit phone number
- **Long distance calls:** Dial 1 + area code + 7-digit phone number
- **International calls:** Dial 011 + country code + 7-digit phone number

Dial from the Web
Call from your online Address Book or Call History, which shows a list of up to 100 of your most recent calls sorted by date and time.

1. Go to att.com/uversecentral.
2. Log in with your AT&T U-verse email address and password.
3. Enter a number to dial or select a number from your Call History or Address Book.
4. Specify whether you’d like to activate/deactivate Caller ID Blocking and Call Waiting for the call.
5. Click Call.
6. When your home phone rings, pick it up to place your call.
7. To find numbers in the Call History, you can also sort numbers by missed, answered, outgoing, name, type, or length of call.

Dial from your TV
With AT&T U-verse Voice and AT&T U-verse TV, you can view a list of up to 100 of your most recent calls sorted by date and time on your TV screen.

1. Use your AT&T U-verse TV remote to tune to your Call History and return calls of your most recent incoming calls sorted by date and time on your TV screen.
2. With AT&T U-verse Voice digital home phone service, you have more calling freedom and control than ever.
3. Make calls from your TV.
4. Dial from the Web.
5. Click to call.

### Feature
<table>
<thead>
<tr>
<th>Description</th>
<th>Benefits</th>
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<tbody>
<tr>
<td>Caller ID on TV</td>
<td>Caller ID and Message Waiting Indicator displays on TV screen. Helps you make a decision on whether to continue watching TV or to answer the phone. Display message will last approximately six seconds, or you can dismiss it with your remote control.</td>
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<tr>
<td>AT&amp;T U-verse Messaging (integrated voicemail)—home phone and wireless</td>
<td>Combine Wireless from AT&amp;T and AT&amp;T U-verse Voice home phone messages into one mailbox. Accessible via phone or computer (Web portal). Robust Web portal functionality includes call history, missed calls, and the ability to listen to, save, forward, or delete message wave files.</td>
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<td>Web portal</td>
<td>Password-protected Web site allows you to manage features with the click of a mouse.</td>
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<tr>
<td>Do Not Disturb</td>
<td>All callers will receive a busy signal, and incoming calls will not forward to voicemail.</td>
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<tr>
<td>Locate Me</td>
<td>Incoming calls will simultaneously ring all numbers that are designated on your Locate Me list.</td>
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<tr>
<td>Call Blocking</td>
<td>Call Blocking allows you to prevent up to 20 numbers from ringing through your phone. Callers hear, “The number you dialed will not accept your call.”</td>
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<tr>
<td>Exclusive Call Forwarding</td>
<td>Lets you forward select calls to another number. All others go to voicemail. You can select up to 20 numbers.</td>
</tr>
<tr>
<td>Safe Call Forwarding</td>
<td>Calls are automatically forwarded to a number of your choice during a network outage or when battery backup is exhausted during a power outage.</td>
</tr>
<tr>
<td>Call History on Web</td>
<td>Lets you see your recent incoming and outgoing call list on your computer.</td>
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<tr>
<td>Call History on TV</td>
<td>Lets you see the last 100 incoming calls on-ch-9900.</td>
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<tr>
<td>Click to Call on TV/PC—EXCLUSIVE*</td>
<td>Initiate a call by typing in number or selecting number in Address Book/Call History on TV or Web portal. Select the call button. The phone will ring. Pick up the handset to begin the call.</td>
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<tr>
<td>Fax support</td>
<td>Service is compatible with most fax machines.</td>
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<tr>
<td>Broadcast Messaging</td>
<td>Lets you send voice messages simultaneously to distribution lists of other AT&amp;T U-verse Voice subscribers.</td>
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<tr>
<td>Battery backup**</td>
<td>Initial battery backup included at no additional cost.</td>
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</table>

*Requires subscription to AT&T U-verse TV and AT&T U-verse Messaging. **Initial battery backup included at no additional cost. Helps maintain your service in the event of a power outage.