quick guide

Easy steps for getting the most from your AT&T U-verse TV service.

See the complete AT&T U-verse TV Features Guide at support.att.com/userguides.
How to use the AT&T U-verse™ remote control.

Control devices with mode buttons

Record TV with one click

Fast-forward in 29-second increments

Skip back in 7-second increments

Go to recorded TV programs list

Go to On Demand library

Access online photos, your homepage info, games & more on TV

Return to previous menu screen

Navigate channels, menus, and screens

Go to main Menu screen

Go to Program Info screen

PiP browsing

Go to Guide screen

Exit from a menu screen or return to live TV

Change channel

Mute the sound on your TV

Return to previously viewed live TV channel

Edit text on the Search screen

Access the Options menu

Your remote can control up to four devices.

At the time of installation, the remote control was set up to control your AT&T U-verse HD-ready receiver. To control your TV and up to two other devices, like a DVD player or stereo receiver, go to support.att.com/userguides for step-by-step instructions. For the most detailed instructions, refer to the remote’s manual provided at installation.

See advanced remote controls that offer additional features at store.att.com/remotes.
Create your own Favorite Channels guide.

See only the channels you watch most (you’ll still see all channels in the Guide screen).

1. Press MENU and use the RIGHT ARROW to select Options. Use the DOWN ARROW to select Channel Options, and press OK.
2. Select Favorite Channels and press OK to see a list of all available channels.
3. Scroll using UP/DOWN ARROWS and press OK to check channels you want to see.
4. See checked channels by selecting View Checked, then press OK. (Select Uncheck All and press OK to clear the whole Favorite Channels list.)
5. Done? Select Save and then press OK.
6. Press GUIDE, then ENTER and select Display Channels to switch quickly from All Channels and Favorite Channels.

How to hide channels.

Don’t want the kids viewing certain channels in the main Guide screen? Hide them from view. (To tune to hidden channels, enter the number on your remote, and press OK.)

1. Press MENU, select Options, then Channel Options. Press OK.
2. Select Hide Channels; press OK.

How to create a PIN.

Once you have a Personal Identification Number (PIN), you can lock channels, restrict who can rent On Demand, and more.

1. Press MENU, select Options, then Channel Options. Press OK.
2. Use UP/DOWN ARROWS to select Parental Locking; press OK.
3. Use the remote’s number pad to enter a four-digit PIN and press OK (press DELETE to clear an entry). You’ll have to enter the PIN twice. The Parental Locking screen will appear with your locking options.

NOTE: BLUE CAPITAL LETTERS refer to buttons on the remote control; Bold Words refer to screen names.
Direct the show with your Total Home DVR!

Only AT&T U-verse℠ can advance your TV by letting you record up to four shows at once and play back in any room in your home from a single DVR.* Take advantage of your AT&T U-verse HD-ready receiver with Total Home DVR (digital video recorder) capability! Now you can:

> Record up to four shows at once on a single DVR and play back in SD or HD from any receiver in your home
> Schedule, update, or delete your recordings from any room in your home
> Pause your recorded show in one room and pick it up where you left off in another
> Pause, fast-forward, and rewind recorded shows on any TV in your home
> Set Parental Controls for On Demand, Pay Per View, and live or recorded shows
> Plus, all AT&T U-verse DVRs deliver more storage than most cable DVRs!*

> To learn more, visit support.att.com/thdvr

Pause or rewind live TV from your DVR receiver

Your Total Home DVR stores up to 60 minutes of the live TV channel you’re watching (when you change channels, it will begin storing the new program instead). While watching the TV connected to your DVR receiver, you can rewind live TV by pressing Rew. You can also freeze live TV for up to 60 minutes by pressing Pause (press Play to restart).

Record the program you’re watching from any receiver

Press Record on your remote control to begin recording the program you’re watching. The Record light on your receiver remains lit until recording stops automatically at the program’s scheduled end time. You can also press Stop to end recording at any time; press OK to confirm.

Schedule program or series recordings from the Guide from any receiver

Press Guide, then use Up/Down Arrows to scroll to the program you want to record. Press Record once to record a single show (one red dot appears); press Record twice to record the whole series (three red dots appear); press Record three times to cancel recording.

Search for a show or series you want to record from any receiver

Press Menu, select Live TV, and use the Down Arrow to select Search. Press OK. Choose Options to narrow your search, or type the show title (use Arrows to highlight a letter, then press OK to select it). Highlight the show you want when it appears, and press Info to record a single episode or the whole series.

Watch your recordings from any receiver

Press Recorded TV and select Browse Recordings to see a list of your recorded SD or HD programs and series. Highlight a show and press OK to see a Program Info screen, then select Play to watch the program.

*Claim based on major cable competitor Web sites as of 9/8/09. Four channels can be recorded to the DVR or viewed simultaneously; up to two can be HD, based on geographic and service restrictions. Total Home DVR functionality available for up to eight TVs and requires a receiver for each additional TV. Additional monthly charges apply for additional receivers. Pricing subject to change. New AT&T U-verse TV customers ordering U450 or HD Technology Fee are guaranteed the new DVR with larger capacity. Upgrades for existing customers to the new larger storage capacity DVR are subject to availability and additional fees; call for details.
Program the DVR from your PC or cell phone.

**Web remote access**

1. Log into your AT&T High Speed Internet homepage with your master ID and password, then click the AT&T U-verse™ TV icon to see the Guide screen.

2. Here, you can use the onscreen Arrows to scroll the TV listings; click Select Day or Prime Time to jump to a specific day or evening-only viewing. You can also type a title into the Search field to find a specific program.

3. Click a program to see a Program Info screen; use the Radio Buttons and Pop-Up Menus to choose recording options.

4. Click Schedule Recording to finish.

**Mobile remote access**

1. Go to us.m.yahoo.com/p/wra and log into AT&T Mobile Remote using your AT&T High Speed Internet master ID and password.

2. Start typing a program title in the search field on the Mobile Remote screen. Press OK.

3. Use your phone’s Arrows to select a program from the results list. Press OK.

4. Select This Show or Entire Series and press OK to finish; you’ll get a confirmation. Scheduled recording(s) can be seen in the Recorded TV and Guide screens on your TV.

NEW! Program your AT&T U-verse Total Home DVR using your AT&T Mobile Remote Access App for the iPhone™—download it on the App Store™ FREE of charge.

Watch four channels at once with Multiview!

Tune to one channel to see available programming in that genre—choose News Multiview (ch-201), Kids Multiview (ch-301), or Sports Multiview (ch-601). Subscribers to ESPN GamePlan can tune to channels 620 and 4400. Multiview will display all available channels in your TV package.

> Press UP/DOWN ARROWS to scroll through the available channels or to select a channel

> Press OK to replace the channel in the viewport with the selected channel

> To record a program, select one of the Multiview screens and press RECORD

Note: If you hide channels from view in the Guide screen, they will still display in Multiview windows unless you block them with Parental Controls.
On Demand and Pay Per View programming.

AT&T U-verse™ Entertainment On Demand is like having an entertainment superstore in your living room—you’ll find Free On Demand; a huge selection of Movies On Demand rentals; plus Premium On Demand when you subscribe to HBO®, Starz®, or SHOWTIME®. And Pay Per View offers you a front-row seat at exciting live sporting events, concerts, and more.

3 ways to access On Demand:

1. Press VIDEO ON DEMAND on your remote control for one-touch access.
2. Press MENU and use the ARROWS to select Video On Demand, then Video Store. Press OK.
3. Press GUIDE, then use the ARROWS or CH/PG to select Channel 1. Press OK.

How to order Pay Per View:

1. Press 1 0 2 on your remote to access Pay Per View Channel 102, or press 1 0 6 to see PPV HD Channel 106, then press OK. (You can also press GUIDE and use ARROWS to select Channel 102 or 106.)
2. Select the program you want to order, and press OK to reach a Program Info screen with event time, pricing, and how to order.

Options menu offer bigger convenience.

Watch TV the way you want by customizing your Guide screen view, what channels you see, your onscreen language, sound settings, and more. There are two ways to access Options:

Access Options from the Menu screen to customize all your preferences.

Here you can set favorite channels or channels to hide, choose a parental locking PIN, set your audio preferences, aspect ratio, closed captioning, and language settings, and more. Press MENU on your remote. Use ARROWS to select Options. Use ARROWS to select the category of preferences you want to change, and press OK.

Access Options without changing the channel or leaving the Guide screen.

Change your onscreen language or enlarge your view while watching live TV. Change your Guide view, see your favorite channels, or jump to another time of day while the Guide screen is still visible. Press ENTER on your remote while watching TV or from the Guide, use ARROWS to choose the category of preferences you want to change, and press OK.

Features subject to change. Simulated screen images for demonstration purposes only. Once ordered, an On Demand selection or a Pay Per View event cannot be cancelled by remote or customer care. You will be billed and the Pay Per View event will air on your TV.
Interactive features for TV, Internet & Voice.

Here you see just a few of the interactive features available on your TV when you also have AT&T U-verse High Speed Internet and AT&T U-verse Voice™. To see the Interactive screen at right, press MENU on your remote control, then use the RIGHT ARROW to select Interactive. Learn more about these features below.

**AT&T U-bar**
See the customized sports, stocks, and weather content you’ve selected on your AT&T U-verse™ Internet homepage without leaving the TV program you’re watching. Press the GO INTERACTIVE button on your remote control to launch U-bar.

**AT&T Weather On Demand ch-227**
Tune to Channel 227 using your remote control or select it from the Interactive screen. Choose any city in the U.S. to see local conditions, hourly temperatures, and a six-day forecast, plus video, radar, and satellite images.

**AT&T YELLOWPAGES.COM TV ch-97**
Tune to Channel 97 using your remote control or select it from the Interactive screen. Search businesses by category or name to view listings, phone numbers, and maps—all from the comfort of your couch.

**Call History ch-9900**
When you also have AT&T U-verse Voice digital home phone service, this application lets you view recent incoming calls on your TV screen. You can also highlight a number and press OK on your remote control to make a call; your phone will ring and once you answer it, your call will be connected.
Quick tips about your AT&T U-verse℠ service.

Best ways to locate channels quickly:
> Press any ARROW to access your onscreen Picture-in-Picture browse bar
> Print a channel lineup guide for your area at uconnect.att.com

See what’s hot to watch now:
> Press VIDEO ON DEMAND on your remote control to access your On Demand library
> Check your U-guide entertainment magazine online anytime; see movie trailers, exclusive content, program info, and even download a widget at uconnect.att.com

Chat with other members online:
> Visit utalk.att.com to post messages and talk with other AT&T U-verse members about TV features, programming, and more

Watch exclusive AT&T U-verse channels:
> FRONT ROW Channel 100/102 Learn what’s coming up on Pay Per View
> THEATRE Channel 200/50 Watch On Demand trailers, interviews, and more
> BUZZ Channel 300/2500 Takes you behind the scenes of your favorite TV shows
> HELP Channel 411 Get AT&T U-verse TV service help
> ATTENTION Channel 400 See news about our latest enhancements and more

Top two TV quick fixes.

Having general service issues?
> Reset the receiver by pressing and holding down the POWER button for 5–10 seconds—it will restart and return to programming

Don’t have picture or sound, but TV and receiver are both turned on?
> Press TV on your remote control
> Press TV/VIDEO to see TV programming

Questions? Here are ways you can quickly learn more:
• Visit support.att.com/userguides to access complete online features guides for AT&T U-verse TV, AT&T U-verse High Speed Internet, and AT&T U-verse Voice℠
• Tune into televised tutorials on Help Channel 411
• Call 1-800-ATT-2020 (800-288-2020), then say: “Order AT&T U-verse services,” “Pay my bill,” or “AT&T U-verse technical support”
• For current programming, visit uconnect.att.com

Esta práctica guía rápida también está en español en support.att.com/userguides (en inglés).

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