BlackBerry Bold™

BLACKBERRY BOLD 9700

Quickstart

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Welcome To AT&T

Use this Quickstart to quickly get an overview of the major features and services available for your smartphone.

OR

Use our interactive web tutorial available at
att.com/tutorials
for the most complete and up-to-date information available for setting up and using your new smartphone and services. The online tutorials include step-by-step instructions and screen shots to assist you as well as provide an easy search function.

Before you use your smartphone or any accessories for your smartphone, see the Safety and Product Information Booklet. For the most recent version of the booklet visit blackberry.com/go/docs

**Your BlackBerry®
smartphone is shown and
described on this foldout**

Table of Contents

Set Up Your BlackBerry Bold 9700 Smartphone

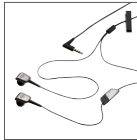## What's in the Box

BlackBerry®
Travel Charger

BlackBerry®
USB Datasync &
Charging Cable
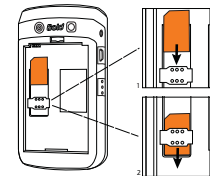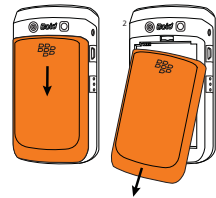

Battery

Stereo Headset

2GB Memory Card

BlackBerry® User Tools CD
Includes BlackBerry® Desktop
Software, User Guide,
Software License Agreement
and Limited Warranty.

Insert the SIM Card and Battery

1. Push down gently on the top-left and top-right corners of the battery cover and slide off the battery cover.

2. If the battery is inserted, remove the battery.

3. If your SIM card is already inserted, skip to Step 7.

4. Remove the SIM card from any packaging.

5. Hold the SIM card so that the metal contacts on the SIM card face down and the cutoff corner points toward the top-left corner of the smartphone.

6. Slide the SIM card into the holder so that it lies flat below the metal guide.

7. Insert the battery so that the metal contacts on the battery align with the metal contacts on your smartphone.
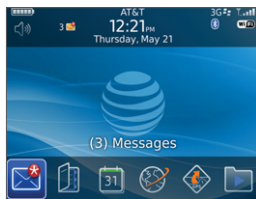

BlackBerry Bold

8. Replace the battery cover so that the notches at the top of the battery cover fit into the slots at the top of the smartphone.

9. Slide up the battery cover so that it clicks into place.

If the battery is charged, the smartphone will automatically turn on. If the smartphone does not turn on, charge the battery.
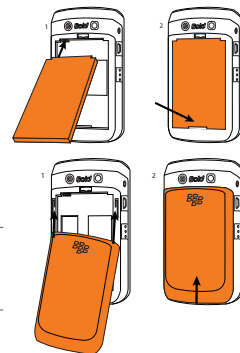
Note: If you have an available USB port on your computer, you can use the USB cable that came with your smartphone to connect your smartphone to your computer for charging.

View The Home Screen

When your smartphone powers on, the Home screen appears.

Home screen

To view the Expanded Home screen with more application icons, press the **Menu** key.

Expanded Home screen

Tip: If you do not press a key or use the trackpad for 30 seconds while viewing the Expanded Home screen or a folder, the Home screen reappears. To return to the previous screen or folder, press the **Menu** key.

# Set Up Your BlackBerry Bold 9700 Smartphone

Charge The Battery

1. Connect the small end of the travel charger cable to the micro-USB port on the side of your smartphone.
2. Fold down the plug blades on the power adapter.
3. Plug the power adapter into a power outlet.
4. Charge the battery to full power.
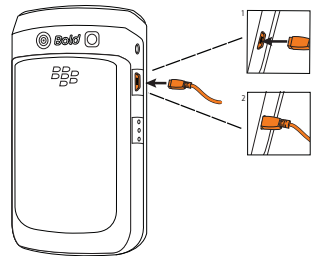
Insert a microSD™ Memory Card

Use a microSD™ memory card to extend the memory available on your smartphone for storing your media files such as ringtones, videos, pictures, or songs.

1. Push down gently on the top-left and top-right corners of the battery cover and slide off the battery cover.
2. Hold the memory card so that the metal contacts on the card point down and the cut-off end of the card points toward the right side of the smartphone.
3. Slide the card into the card slot so that the card clicks into place.

To remove the memory card, press the card in and then pull the card out.

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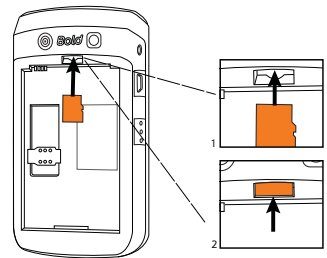
Tips and Tricks

Move the cursor in any direction and highlight items	Slide your finger on the **trackpad.**
Select an item or follow a link	Click the **trackpad**.
Move back a screen	Press the **Escape** key.
Return to the Home screen	Press the **End/Power** key.
Access the Expanded Home screen	On the Home screen, press the **Menu** key.
View more available actions for a highlighted item	Press the **Menu** key or click **Full Menu**, if available.
To close a menu	Press the **Escape** key.
Insert a period	Press the **Space** key twice. The next letter is capitalized.
Capitalize a letter	Hold the letter key until the capitalized letter appears or press the **Left Shift** key or the **Right Shift** key and the letter key.
Type the alternate character on a key	Press the **ALT** key and then the character key.
Insert @ and periods in an email field	Press the **Space** key.
Type a symbol	Press the **Symbol** key. To view more symbols, press the Symbol key again. Type the letter that appears below the symbol.
Turn on number lock	Press the **ALT** key and the **Left Shift** key.
Turn on CAP lock	Press the **ALT** key and the **Right Shift** key.

For pictures of the keys and buttons on your smartphone
refer to the foldout at the back of this guide.

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Tips and Tricks

Turn off number lock or CAP lock	Press the **ALT** key.
Lock the keyboard	Click the **Lock** icon on the Expanded Home screen, press the Lock button at the top of the smartphone, or press and hold the **A** key
To type an accented or special character	Hold the letter key and slide your finger on the trackpad. Release the letter key when the accented or special character appears.
Unlock the keyboard	Press the **Star (*)** key and then the **Send** key.
Move to the top of the screen	Press **T**
Move to the bottom of the screen	Press **B**
Move down screen	Press the **Space** key.
Reboot	Remove and reinsert the battery.
Turn speaker phone on/off during a call	Press the **Speakerphone** key.
Search for text in an attachment	Press **F**
Check voicemail	Press and hold the **1** key.
To pause a video or song	Press the **Mute** key.
To resume playing a video or song	Press the **Mute** key.
To play the next song in a category	Press **N**
To play the previous song in a category	Press **P**

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Adjust the volume for songs, ringtones, and videos	Press the **Volume Up** or **Volume Down** key until you reach the desired volume setting.
To rotate a picture	Press **L**
To zoom in to a picture	Press **R**
To zoom out from a picture	Press **C**
Return to the original picture size	Press **Z**

For step-by-step instructions for using the features and services of your smartphone visit
att.com/tutorials

Complete the Setup Wizard

The setup wizard is designed to help you learn about typing, change options to personalize your smartphone and set up one or more email addresses. To select highlighted buttons and fields in the setup wizard, click (press) the trackpad. To move around the screen, slide your finger on the trackpad.

The setup wizard should appear automatically the first time that you turn on your smartphone.
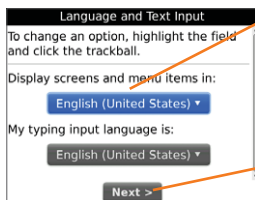
Options
Highlight a field and click the trackpad to view available options

More indicator
Slide your finger on the trackpad down to view more text on the screen

Close, Back and Next buttons
Click to move between screens in the wizard

1. If the setup wizard does not appear automatically, on the Expanded Home Screen, click **Setup**.
2. Click **Setup Wizard**.
3. Complete the instructions on the screen.

Note: If your SIM card currently has contacts saved to it, you will be prompted to import them to the smartphone. To import the contacts click **Yes**.

Tip: You can exit the setup wizard at any time and return to it by selecting **Setup** from the Expanded Home screen and then choosing **Setup Wizard**.

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Email Setup

If you have an existing BlackBerry smartphone and want to switch your email account to work with a new BlackBerry smartphone, see **Switch to a new BlackBerry smartphone** on page 14.

On the Email Setup screen of the Setup Wizard, you can choose one of these new account setup options:

I want to create or add an email address

– Select the **I want to create or add an email address** option to associate your smartphone with one or more (up to ten) existing Internet email accounts (like AT&T, Yahoo!®, AOL® and Gmail®). This option will also allow you to create a new email address for your smartphone itself. This option is most common for individual users. If you select this option, the Email Setup screen opens.

I want to use a work email account with a BlackBerry Enterprise Server

– Select the **I want to use a work email account with a BlackBerry® Enterprise Server** option if your company's BlackBerry Enterprise Server system administrator has provided you with a password that you can use to activate your company IT managed email, calendar, and contacts (like Microsoft® Outlook® or Lotus Notes®) with your smartphone over the wireless network.

You can skip Email Setup if any of the following apply:

– A representative from the store where you purchased your smartphone has already helped you to set up your email account

– You have visited **att.com/blackberrystart** to set up your email account

– You have an existing email account and have access to a BlackBerry Enterprise Server, but your BlackBerry Enterprise Server system administrator has not provided you with a password. Contact your system administrator for more information about setting up email for your smartphone.

Complete the Setup Wizard

Set Up Personal Email

1. Perform one of the following actions:
   - In the Setup Wizard, click **Email Setup**. Click **I want to create or add an email address**. Click **Next** and then click **Next** again.
   - On the Expanded Home screen, click **Setup** 📷 and then click **Personal Email Setup**. 📧

2. Scroll down to view the terms of the BlackBerry Prosumer Services Agreement.

3. Please read the terms and conditions carefully. To accept the terms of the service agreement, click **I Accept**.

4. Click an email account type (AT&T, Yahoo!®, AOL®, Gmail® etc.).

5. Type the email address and password information for the existing supported email account that you want to add and click **Next**.

6. After the confirmation displays, click **OK**.

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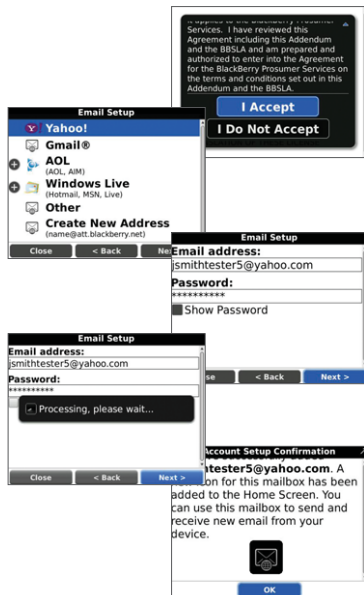
7. On the Email Accounts screen, perform one of the following actions:
   • To add another existing supported email address (up to 10), or to create a new email address for your smartphone, click Add.
   • To exit Email Setup, click Close.

Note: Once you add a supported email account, messages sent to that account will also appear in the message list on your smartphone.

Tip: If you have associated your smartphone with more than one supported email address, in the Send Using field, you can set the email address that you use to send the email message.

For more information on how to Send an email see page 28.

Switch to a New BlackBerry Smartphone

Update your existing BlackBerry Internet Service account to work with your BlackBerry Bold 9700 smartphone

1. Insert your SIM card into your new BlackBerry smartphone.
2. From the Expanded Home screen, click Setup.
3. Click Personal Email Set Up.
4. You will be prompted to switch your account to a new PIN. Click Yes.
5. If necessary, type your password and click Next.
6. If necessary, repeat step 5 for all integrated email accounts.
7. Click OK.
8. Click Close.

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Transfer your existing BlackBerry smartphone data to your BlackBerry Bold 9700 smartphone

Note: Before you begin, verify that you have installed the most recent version of the BlackBerry Desktop Software. Go to **att.com/bbdownloads** to download the latest version of the BlackBerry Desktop Software.

1. Connect your current BlackBerry smartphone to your computer.
2. Open the **Desktop Manager**.
3. Click **Device Switch Wizard**.
4. Under Switch BlackBerry devices, click **Start**.
5. Select the PIN for your current BlackBerry smartphone and click **OK**.
6. Type the password for your current BlackBerry smartphone and click **OK**.
7. Click the checkboxes for the following options:
   • Device data and options
   • Third-party applications
8. Click **Next**. The BlackBerry Desktop Software will back up all the information on your current BlackBerry smartphone.
9. When prompted, connect your new BlackBerry smartphone to your computer.
10. Select the PIN for your new BlackBerry smartphone and click **OK**.
11. Type the password for your current BlackBerry smartphone and click **OK**.
12. Click **Finish**. The BlackBerry Desktop Software will load the supported data from your old smartphone onto your new one.

Make Calls

Make A Phone Call

1. On the Home screen or in the phone application 🖊 , perform one of the following actions:
   • Type a phone number
   • Type part of a contact name. Highlight a contact name.
2. Press the **Send** key. 📞
3. To end the call, press the **End** key. 📞

Tip: To view recent call logs, click **Call Log** from the Expanded Home screen. To view all call logs, press the **ALT** key 🔲 and the **P** key 🔲 in the message list.

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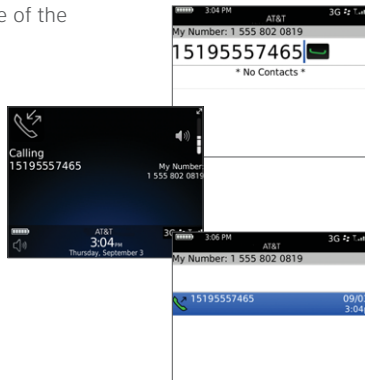
Visual Voice Mail

Visual Voice Mail is a service that allows you to quickly review important voicemail messages in any order you choose. You may activate the Visual Voicemail service or you may set up Basic Voicemail. It's your choice.

With Visual Voice Mail you can:

- Store up to 40 messages for 14 days in inbox
- Save important numbers to Contacts
- Reply to messages via return call, SMS, email, or MMS
- Share messages by forwarding via email or MMS
- Save messages to device memory or to memory card

Before signing up for Visual Voice Mail, make sure you have listened to all of your messages as you will lose your voicemail box, messages and greetings.
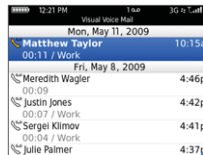
Set Up Visual Voice Mail

1. Log into att.com/mywireless from a computer. Go to **Manage Your Features** and select **Visual Voicemail** under the Voicemail Features section. BlackBerry Enterprise Server users may wish to ask their company's BlackBerry Enterprise Server administrator how to obtain Visual Voicemail.

2. Press the **Menu** key ▦ to view the Expanded Home screen.

3. Click **Visual Voice Mail**. 📞

4. Follow the steps on the screen to enter your password, select standard greeting or to record your personal greeting.

Tip: Voicemail messages may be viewed by clicking **Messages** ✉ or **Visual Voice Mail**. 📞

Voicemail

Set Up Voicemail

1. To connect to the AT&T voicemail system, hold the **1** key.
2. Create your password.
3. Record your name.
4. Record a greeting.

Check Your Voicemail Messages

1. Press and hold the **1** key.
2. Follow the voice prompts.

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Manage Contacts, Appointments and Ringtones

Add a Contact

1. On the Home screen, click **Contacts**.
2. Press the **Menu** key.
3. Click **New Contact**.
4. Type the contact information.
5. Press the **Menu** key.
6. Click **Save**.
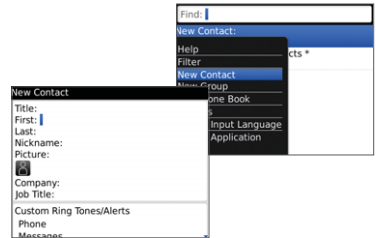
Add a Contact Using an On-screen Phone Number

1. Highlight a phone number on the screen.
2. Press the **Menu** key.
3. Click **Add to Contacts**.
4. Edit the contact information.
5. Press the **Menu** key.
6. Click **Save**.
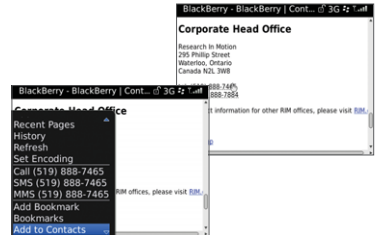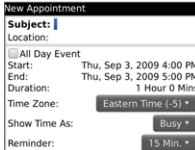
Manage Contacts, Appointments and Ringtones

Schedule an Appointment

1. On the Home screen, click Calendar.
2. Press the **Menu** key.
3. Click **New**.
4. Type the appointment information.
5. Press the **Menu** key.
6. Click **Save**.

Tip: To change calendar views, press the **Menu** key and select the desired view.
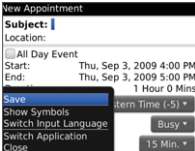
More Info
To learn more about **Calendar** features, while in the Calendar, press the **Menu** key. Click **Help**.

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Change Your Ringtone

1. On the Home screen, click **Media**.
2. Click **Ring Tones**.
3. Click a category.
4. Highlight a ringtone.
5. Press the **Menu** key.
6. Click **Set As Ring Tone**.

Tip: To listen to a ringtone before selecting it, highlight the ringtone.
Click the trackpad.
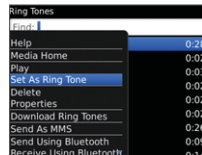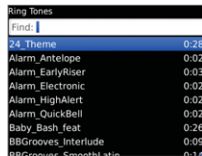
Send a Text Message

You can send each text message to as many as 10 recipients at a time.

1. On the Expanded Home screen, click **SMS And MMS**.
2. Press the **Menu** key.
3. Click **Compose SMS Text**.
4. In the **To** field, perform one of the following actions:
    • Type a phone number (include the country code and area code).
    • Type a contact name.
    • Type part of a contact name. Click a contact.
5. Click **OK**.
6. Type a message.
7. Press **Enter**.

Tip: To view all text messages, click **SMS And MMS** on the Expanded Home screen.

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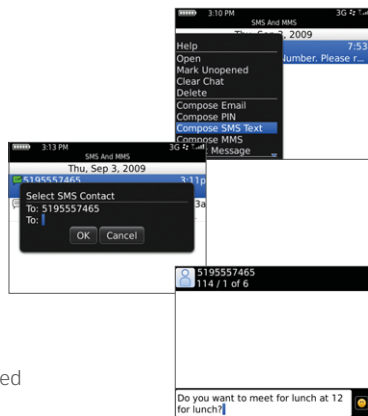
Pictures and Videos

Take a Picture

1. Press the **Right Convenience** key or click the **Camera** icon on the Expanded Home screen and then perform one of the following actions:
   - To zoom in, slide your finger up on the **trackpad**.
   - To zoom out, slide your finger down on the **trackpad**.
   - To take a picture, click the **trackpad**.

2. After you take a picture, perform one of the following actions:
   - To take another picture, click the **Take Another Picture** icon.
   - To set the picture as a caller ID picture or Home screen wallpaper, click the **Set Picture As** icon.
   - To rename and save the picture, click the **Rename Picture** icon.
   - To delete the picture, click the **Delete Picture** icon.
   - To send the picture, click the **Send Picture** icon.

Note: Your use of the camera application on your smartphone may be prohibited or restricted at certain times. Use the camera application responsibly and abide by all applicable laws, rules and regulations. To increase the amount of space available for saving media files, insert a memory card. New pictures are automatically saved to the memory card if inserted.

More Info
To learn more about **Camera** features, while in the Camera application, press the **Menu** key. Click **Help**.

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Pictures and Videos

Record a Video

1. On the Expanded Home screen, click **Media**.

2. Click **Video Camera**.

3. To start recording, click the **trackpad**.

4. To pause recording, click the **trackpad**.

5. Perform one of the following actions:

   • To resume recording, click the **Continue Recording** icon.

   • To stop recording and save the video, click the **Stop** icon.

   • To play the video, click the **Play** icon.

   • To rename and save the video, click the **Rename** icon.

   • To delete the video, click the **Delete** icon.

   • To send the video, click the **Send** icon.

Note: A memory card is required to use the video recording feature.

More Info
To learn more about **Video** features, while in the Video Camera application, press the **Menu** key. Click **Help**.

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Send a Picture Message

1. On the Home screen, click **Media**. 📺
2. Click **Pictures**. 🖼
3. Click a category.
4. If necessary, click a folder.
5. Highlight a picture.
6. Press the **Menu** key. ⌨
7. Click **Send/Share**.
8. Click **MMS**.

Note: To send an image via email, click **Email**.

9. Perform one of the following actions:
   • If the contact is not in your address book, click **[Use Once]**. Click **Phone**. Type a phone number. Click the trackpad.
   • If the contact is in your address book, click a contact. Click a phone number.
10. Select an image size and click **OK**.
11. If necessary, change the subject line and then scroll down and type a message.
12. Press the **Menu** key. ⌨
13. Click **Send**.

Tip: To view all picture messages sent as MMS, click **SMS** and **MMS** 📱 on the Expanded Home screen.
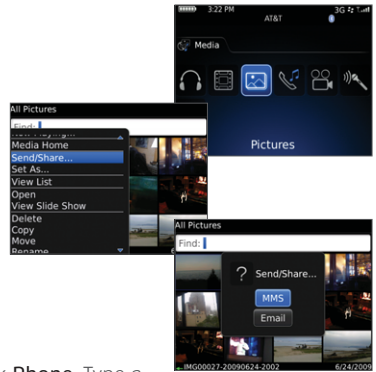
Pictures and Videos

Send a Video Message

1. On the Home screen, click Media.
2. Click Videos.
3. Highlight a video.
4. Press the Menu key.
5. Click Send as MMS.
6. Perform one of the following actions:
   - If the contact is not in your address book, click [Use Once].
     Click Phone. Type a phone number. Click the trackpad.
   - If the contact is in your address book, click a contact.
     If necessary, click a phone number.
7. If necessary, change the subject line and then scroll down and type a message.
8. Press the Menu key.
9. Click Send.

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Browse the Web and Shop Online

There are two browsers that come with your smartphone: the **Internet Browser** and an **MEdia™Net Browser**. Use the MEdiaNet Browser to access your favorite content (weather, news, etc.) and download ringtones or other personalization items*. Use the Internet Browser to access web sites.

*Additional charges may apply for downloadable content.

Go to a Web Page

1. On the Home screen click **Browser** or **MEdiaNet**
2. In the browser, perform one of the following actions:
   - If a web address field appears on the screen, type a web address.
   - If a web address field does not appear on the screen, press the **Menu** key. Click **Go To**. Type a web address.
3. Click the **trackpad**.

Add a Bookmark

1. On a web page, press the **Menu** key.
2. Click **Add Bookmark**.
3. In the **Auto Synchronize** field, set how often the browser should check for updates to the web page.
4. In the **Start time** field, set the time of day when the browser should start checking for updates.
5. Click **Add**.
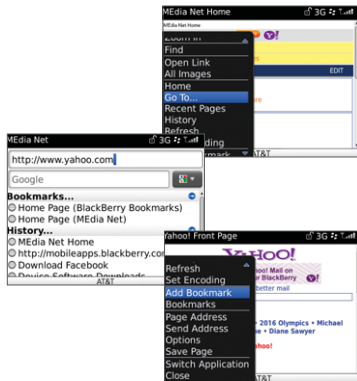
Send an Email

To send email you must set up an email account on your smartphone. To set up an email account, on the Expanded Home screen, click Setup. 📷 Click Personal Email Setup. 📧

1. On the Home screen, click Messages. ✉

2. Press the Menu key. ⌨

3. Click Compose Email.

4. In the To field, perform one of the following actions:
   • Type an email address.
   • Type a contact name.
   • Type part of a contact name. Click a contact.

5. Add a subject.

6. Type a message.

7. Click the trackpad.

8. Click Send.
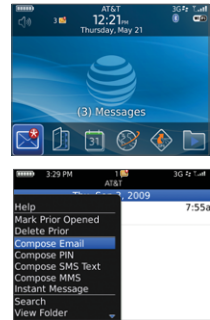
Tip: If you have associated your smartphone with more than one supported email address, you can set the email address that you use to send messages in the Send Using field.

For more information on Email Setup, see pages 11 - 14.

❓ More Info
To learn more about Messages features, while in the Messages application, press the Menu key. ⌨ Click Help.

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Manage Wireless Connections

Your smartphone must be connected to a wireless network to use features such as messaging, phone and browser. When the wireless network connection is turned off, you can still compose and save draft messages and use other features such as media and calendar.

The Manage Connections screen displays the status of all wireless network connections. Use this screen to turn mobile network, Wi-Fi and Bluetooth® connections on and off.

Pair with a Bluetooth Accessory

1. On the Expanded Home screen, click **Manage Connections**.

2. Click **Set Up Bluetooth**.

3. Click **Search**. When you choose **Search**, Bluetooth technology is turned on automatically.

4. Click the accessory you want to connect to.

5. If required, type the numeric passkey for the accessory you are trying to connect to.

6. Once the accessory is connected, the Paired Devices screen appears.

Note: Your smartphone features Bluetooth® 2.0 with full stereo support. You can simultaneously use more than one Bluetooth enabled accessory with your smartphone.

Tip: To turn Bluetooth on or off, on the Expanded Home screen, click **Manage Connections**, then select the **Bluetooth checkbox**.

More Info
To learn more about **Bluetooth** features, while in the Bluetooth application, press the **Menu** key. Click **Help**.
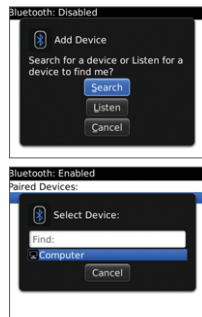
Manage Wireless Connections

Connect to AT&T Wi-Fi Hotspots

You can access email and connect to the Internet using a Wi-Fi® network at work, home, or public hotspots – including thousands of AT&T Wi-Fi Hotspots. Your smartphone is designed to automatically connect to AT&T Wi-Fi Hotspots when Wi-Fi is enabled. Corporate users might need to contact their system administrator regarding access to Wi-Fi networks.

Turn On Wi-Fi Connectivity

1. On the Expanded Home screen, click Manage Connections.
2. Select the Wi-Fi checkbox.

Connect to a Wi-Fi Network

You might be able to send and receive email messages and visit web pages using a work, home, or public Wi-Fi network. This may require a VPN connection.

1. On the Expanded Home screen, click Setup.
2. Click Set Up Wi-Fi.
3. Click Next.
4. Click Scan for Networks.
5. Click the network you want to connect to.
6. If required, enter the network password or pass key and click Connect.
7. Click Next.
8. Click Finish.
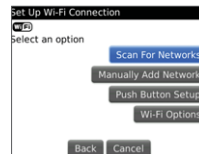
:::BlackBerry Bold.

AT&T Navigator

AT&T Navigator helps you get around town by providing voice guided turn-by-turn GPS driving directions with real-time traffic based navigation and 3D maps. As you drive, the directions are spoken over the speakerphone so you can keep your hands on the wheel and eyes on the road. AT&T Navigator automatically monitors traffic ahead of you and gives you the option to route around traffic using just one keypad click.

Tip: You must be outdoors for GPS to work. Maps and information not available for all locations.

Download and Install AT&T Navigator

1. On the Home screen, click Get AT&T Navigator.

2. Read the terms and conditions carefully. If you agree with the terms, scroll to the bottom and click I Agree.

3. On the product overview page for AT&T Navigator, select Start first 30 days FREE!

4. On the Download page, click the Download button.

5. To log in to AT&T Navigator, on the Home screen click AT&T Navigator.

6. If you agree with the terms, click the trackpad and select Accept & Login.

7. Enter your AT&T Navigator password and click the trackpad.
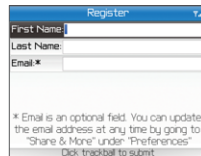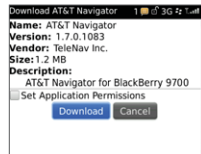
Note: Your AT&T Navigator password will be sent to you via SMS.

Tip: To get directions or to find businesses nearby, on the Home screen click AT&T Navigator and follow the instructions on screen.

For step-by-step instructions on how to generate a route, check traffic and more, visit att.com/tutorials.

AT&T Features and Services

Applications: **Facebook®** - Connect, share, and keep current with the people in your life.

MySpace™ - Log into the MySpace community for access to music, videos, friends, and more.

Mobile Banking - View balances, perform transfers, view financial transaction history and pay bills.

My-Cast® Weather - Stay safe with radar, lightning, forecasts and severe weather information.

AT&T Mall: Shop for Ringtones, Answer Tones, themes, graphics, games, Cool Tools, and applications.

AT&T Music: **Make-UR-Tones** - Create your own custom ringtones from a catalog of thousands of popular songs.

MusicID 2 - Recognize songs by listening to music, Lyrics, Artist Search and more.

Shop Music - Purchase songs from eMusic and Napster Mobile.

XM Radio - Channel surf dozens of commercial free music stations.

Games: **Tetris®** - Move and rotate falling Tetriminos to form horizontal lines in the Matrix. When a line is completed, it disappears from the Matrix.

Scrabble - Play this classic crossword board game, complete with multiple difficulty levels and built-in word lists.

Brain Challenge Vol. 2 - Boost your brain and relieve stress with this entertaining, adaptive brain training program.

PAC-MAN® by Namco - Guide PAC-MAN through the maze and avoid the ghosts as you gobble dots in this famous arcade classic.

Instant Messaging: Take Instant Messaging (IM) mobile. Mobile IM provides mobile access to Yahoo!® Messenger, AOL® Instant Messenger (AIM), and Windows Live™ Messenger (Search for "Mobile IM" on MEdiaNet to download).

For information on setting up or using these services visit **att.com/tutorials**

Note: If some or all of these applications do not appear on your smartphone, you may wish to ask your IT department if your company has restricted access to install and run applications.

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BlackBerry Desktop Software

Note: If you already have BlackBerry Desktop Software installed verify that you have the most recent version. To download the latest version go to **att.com/bbdownloads**.

BlackBerry® Desktop Software is loaded on the BlackBerry® User Tools CD that came with your smartphone. After you install the desktop software on your computer and connect your smartphone to your computer, you can perform any of the following actions:

- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your smartphone and your computer.
- Back up and restore smartphone data.
- Transfer media files between your computer and your smartphone.
- Add applications to your smartphone.
- Set up and manage wireless email, calendar, and/or contacts synchronization.

What You Need

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® XP, or later
- Available USB port
- CD drive

For step-by-step instructions for installing BlackBerry Desktop Software, synchronizing data with your computer and more visit **att.com/tutorials**.

Load and Play Music and Videos

Media

Play media files such as songs, ringtones, videos, or voice notes. Use wireless Bluetooth® stereo headphones or speakers to enjoy your music. Shuffle your songs or enjoy your favorite playlist while you reply to messages or surf the web.

Play a Media File

1. On the Home screen, click **Media**.
2. In the Media folder, click a media type.
3. If necessary, click a category.
4. Click a song, ring tone, video, or voice note.

Tip: To view other media files while playing a media file, press the **Menu** key. Click **Media Home**. To stop playing a media file, click the **Stop** icon.

For step-by-step instructions for using the features and services of your smartphone visit **att.com/tutorials**.

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Mobile Video

With Mobile Video you can turn a few spare minutes—from a lunch break to a doctor's office wait—into a quick escape. Mobile Video brings your smartphone to life. Watch news, sports, weather and entertainment clips via AT&T's high-speed 3G data network.

Mobile Video offers quick access to content you care about most:
• Entertainment
• News and Weather
• Sports
• Kids & Cartoons

Play A Video

1. On the Expanded Home screen, click Mobile Video.

2. Your Mobile Video home page will appear already loaded with the day's top news, the latest sports updates and a featured entertainment clip.

3. Select the video clip you wish to view.
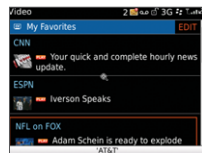
Use a BlackBerry Bold 9700 Smartphone as a Wireless Modem

Connecting Your BlackBerry Bold 9700 smartphone to a Laptop

Stay flexible and stay in touch with customers and co-workers by using your smartphone as wireless modem to connect your laptop to the AT&T wireless 3G or EDGE data networks.*

*A BlackBerry plan that supports tethering is required to use this feature.

1. Download the **AT&T Communication Manager** software from att.com/communicationmanager and install it on your laptop. Communication Manager makes it easy to connect to AT&T's wireless network.

2. Connect your smartphone to your laptop using the USB cable.

3. Launch **AT&T Communication Manager** on your laptop.

4. Click the **On/Off** button on the Communication Manager interface.

5. Type your BlackBerry password if required.

   You are now connected to the Internet and you can browse the Internet and access email wirelessly.
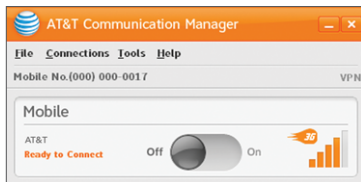
BlackBerry Bold

Documents To Go® From DataViz®

View and Edit Microsoft® Word, Excel® and PowerPoint® Files on your BlackBerry Bold 9700 smartphone

Your smartphone has been pre-loaded with Documents To Go Standard Edition. Now you can get even more work done no matter where you are.

Documents to Go allows you to:

- View and edit Microsoft Word, Excel and PowerPoint files;

- View and edit files received via email, Bluetooth® or memory card;

- View original document formatting, including text & cell formatting, graphics, tables, alignment, and bullets & numbers;

- Edit and select text, cut/copy/paste.

For more information on Documents To Go, visit www.dataviz.com.
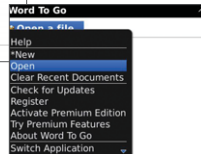
Troubleshooting

If you're having trouble with your new smartphone see page 10 in this guide for instructions on using the Setup Wizard.

Visit **att.com/tutorials** for information on the following common troubleshooting topics:

• Network Connections
• Email Setup
• Sending and Receiving Messages
• Sending and Receiving Calls
• Media files and Memory Cards
• Ringtones and Notifications
• Bluetooth
• GPS

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Carry Your Smartphone

Your BlackBerry® smartphone might not come with a holster (body-worn carrying solution equipped with an integrated belt clip). If you wear the smartphone on your body, always put the smartphone in a holster with an integrated belt clip supplied or approved by Research In Motion (RIM). Carrying solutions, including RIM approved carrying solutions and carrying solutions not approved by RIM, that do not come equipped with an integrated belt clip should not be worn or carried on the body. For more information about carrying your smartphone, including separation distances when wearing your smartphone, see the *Safety and Product Information booklet* that came with your smartphone.

To purchase RIM approved holsters equipped with an integrated belt clip or other accessories for your smartphone, contact your wireless service provider or visit **www.shopblackberry.com**

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Atlanta, GA 30319

Indicators

Wireless Connection Status Indicators

3G	You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser simultaneously with a high-speed data connection.
EDGE	You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser with a fast data connection.
GPRS	You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser.
3g edge GSM gprs	You can use the phone and send and receive text messages.
SOS	You can only make emergency calls.
OFF	Your connection to the wireless network is turned off.
X	You are not in a wireless coverage area.
WiFi + Wi-Fi network name	You can send and receive email messages and use the browser over a Wi-Fi® connection.
WiFi + Wi-Fi network name	Your smartphone is connected to a Wi-Fi network but does not have access to BlackBerry services over the Wi-Fi connection.
WiFi	Your connection to a Wi-Fi network is turned on, but you are not in a Wi-Fi coverage area.

BlackBerry Bold

Home Screen

⏰	alarm set
3✉	unopened message count
3📅	missed calendar reminder
🔊	voice mail
3📞	missed call count
↗	sending data
↙	receiving data
▲	roaming
🔵	Bluetooth® technology is turned on
🔵◄►	paired with Bluetooth enabled accessory

Battery

🔋	full battery power
🔋	low battery power
🔋⚡	battery charging

Message List

✉	unopened message
✉	opened message
📎✉	message with an attachment
❗✉	message is high priority
💬	SMS text message
📷	MMS message
✓	sent message
)))	message is sending
✖	message not sent
📝	draft message

Phone

📞✗	missed call
📞	placed call
📞	received call

Calendar

🔔	reminder set
👥	meeting
🔄	recurring appointment or meeting
🔄	exception to recurring appointment or meeting
📄	calendar entry with notes

Camera

⚡	flash is turned on
🚫	flash is turned off
⚡A	automatic flash mode
🔅	slow shutter speed

BlackBerry Bold 9700 Smartphone Key Functions

Lock key
Lock the keyboard

Mute key
Play/pause a media file
Mute a call

Headset jack

Volume keys
Adjust the volume

Micro-USB port

Right Convenience key
Open the camera
Autofocus
Take a picture

Left Convenience key
Open the voice dialing
application

Backspace/Delete key

Speakerphone key
Turn on/off the speakerphone
during a call

Alt key
Type the alternate character
on a key

Enter key

Right Shift key
Capitalize letters

Left Shift key
Capitalize letters

Symbol key
Open the symbol list

Tip: If you are not on a call, you can turn on standby mode to avoid pressing keys accidentally when you are not using your smartphone. Hold the **Mute** key to turn on standby mode. To turn off standby mode, press the **Mute** key again.

Menu key
Open the menu in
an application

Escape key
Move back a screen
Close a menu

Send key
Open the phone
Call a highlighted
phone number

Trackpad
Slide your finger to move around a screen
Click (press) to select an item

End/Power key
End a call
Turn on/off the device
Return to the Home screen
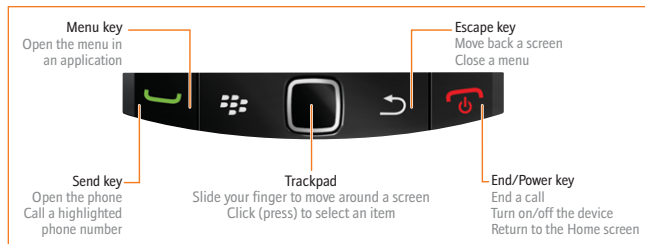
BlackBerry Bold

BlackBerry Bold 9700 Smartphone Applications and Functions

Click **Setup Wizard** to learn about typing, set options to personalize your smartphone, and set up your email address.

Click **Call Log** to see the date on which a call was made or received, the phone number that the call was made to or from and the duration of the call.

Click **Personal Email Setup** to set up one or more email addresses or change BlackBerry® Internet Service email options.

Click **Contacts** to view your contact list or add a new contact.

Click **Calendar** to view your calendar or add a new appointment.

Click **SMS And MMS** to view a list of your sent and received SMS and MMS messages.

Click **Media** to play saved ringtones, videos, pictures or songs.

Click **Messages** to view a list of your messages. More than one message list might appear on your smartphone.

Click **Camera** to take a picture. You can also access the **Video Camera** from the menu.

Click **Visual Voice Mail** to listen to your voicemail messages in any order you choose.

Click **AT&T Navigator** to get directions, view maps, and find nearby businesses.

Click **Set Up Wi-Fi** to set up a connection to a Wi-Fi® network.

Click **Set Up Bluetooth** to to pair your BlackBerry® device with a Bluetooth enabled device, such as a wireless stereo headset or a BlackBerry Bluetooth Stereo Music Gateway.

Click **Sounds** to set different notification options for different items, set ringtones, or set the volume for notification.

Click **AT&T Mall** to visit a one-stop shop to personalize and customize your smartphone with ringtones, games, applications, and much more.

Click **AT&T Music** to get the ultimate mobile music experience.

Click **Options** to view the main list of smartphone options. You can also access additional options from the menu in each application.

Click **Help** to view the user guide for your smartphone. The user guide provides procedures to help you use your smartphone.

Tip: For pictures of the keys and buttons on your smartphone refer to the foldout at the back of this guide.

AT&T

Find More Information

On Your
Smartphone – To view the User Guide on your smartphone, click **Help** from
the Expanded Home screen or when in an application, press
the **Menu** key and click **Help**.

On The Web – Interactive web tutorials, tips & tricks and FAQs are available at
att.com/tutorials. Select Manufacturer: RIM BlackBerry and Model:
Bold 9700 from the drop down menus.

– Detailed support information including smartphone specifications,
user manual, troubleshooting, user forums and knowledgebase
articles are available at **att.com/devicesupport**

– Enterprise and Government customers can go to
wireless.att.com/businesssupport for device tutorials, device
setup, and on-line technical support chat for instant answers
to questions about your device and its features.

– For information about your wireless account, service plan or network,
visit **att.com/wireless**

On The Phone – Call AT&T Customer Care at 1-800-331-0500 or dial 611 from any
AT&T mobile phone for assistance with your service or smartphone.

Find Accessories
Accessories for your smartphone, are available at: **att.com/wirelessaccessories**
or visit your AT&T store.