Welcome To AT&T

Use this Quickstart to quickly get an overview of the major features and services available for your smartphone.

OR

Use our interactive web tutorial available at [att.com/tutorials](http://att.com/tutorials) for the most complete and up-to-date information available for setting up and using your new smartphone and services. The online tutorials include step-by-step instructions and screen shots to assist you as well as provide an easy search function.

Before you use your smartphone or any accessories for your smartphone, see the Safety and Product Information Booklet. For the most recent version of the booklet visit [blackberry.com/go/docs](http://blackberry.com/go/docs)
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Set Up Your BlackBerry Bold 9700 Smartphone

What’s in the Box

- BlackBerry® Travel Charger
- BlackBerry® USB Datasync & Charging Cable
- Battery
- Stereo Headset
- 2GB Memory Card
- BlackBerry® User Tools CD

Insert the SIM Card and Battery

1. Push down gently on the top-left and top-right corners of the battery cover and slide off the battery cover.
2. If the battery is inserted, remove the battery.
3. If your SIM card is already inserted, skip to Step 7.
4. Remove the SIM card from any packaging.
5. Hold the SIM card so that the metal contacts on the SIM card face down and the cutoff corner points toward the top-left corner of the smartphone.
6. Slide the SIM card into the holder so that it lies flat below the metal guide.
7. Insert the battery so that the metal contacts on the battery align with the metal contacts on your smartphone.
8. Replace the battery cover so that the notches at the top of the battery cover fit into the slots at the top of the smartphone.
9. Slide up the battery cover so that it clicks into place.

If the battery is charged, the smartphone will automatically turn on. If the smartphone does not turn on, charge the battery.

Note: If you have an available USB port on your computer, you can use the USB cable that came with your smartphone to connect your smartphone to your computer for charging.

**View The Home Screen**

When your smartphone powers on, the Home screen appears.

![Home screen](image1)

To view the Expanded Home screen with more application icons, press the **Menu** key.

![Expanded Home screen](image2)

Tip: If you do not press a key or use the trackpad for 30 seconds while viewing the Expanded Home screen or a folder, the Home screen reappears. To return to the previous screen or folder, press the **Menu** key.
Set Up Your BlackBerry Bold 9700 Smartphone

Charge The Battery

1. Connect the small end of the travel charger cable to the micro-USB port on the side of your smartphone.
2. Fold down the plug blades on the power adapter.
3. Plug the power adapter into a power outlet.
4. Charge the battery to full power.

Insert a microSD™ Memory Card

Use a microSD™ memory card to extend the memory available on your smartphone for storing your media files such as ringtones, videos, pictures, or songs.

1. Push down gently on the top-left and top-right corners of the battery cover and slide off the battery cover.
2. Hold the memory card so that the metal contacts on the card point down and the cut-off end of the card points toward the right side of the smartphone.
3. Slide the card into the card slot so that the card clicks into place.
To remove the memory card, press the card in and then pull the card out.
# Tips and Tricks

<table>
<thead>
<tr>
<th>Action</th>
<th>Instruction</th>
</tr>
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<tbody>
<tr>
<td>Move the cursor in any direction and highlight items</td>
<td>Slide your finger on the <a href="#">trackpad</a>.</td>
</tr>
<tr>
<td>Select an item or follow a link</td>
<td>Click the <a href="#">trackpad</a>.</td>
</tr>
<tr>
<td>Move back a screen</td>
<td>Press the <a href="#">Escape</a> key.</td>
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<tr>
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<td>On the Home screen, press the <a href="#">Menu</a> key.</td>
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<td>View more available actions for a highlighted item</td>
<td>Press the <a href="#">Menu</a> key or click <a href="#">Full Menu</a>, if available.</td>
</tr>
<tr>
<td>To close a menu</td>
<td>Press the <a href="#">Escape</a> key.</td>
</tr>
<tr>
<td>Insert a period</td>
<td>Press the <a href="#">Space</a> key twice. The next letter is capitalized.</td>
</tr>
<tr>
<td>Capitalize a letter</td>
<td>Hold the letter key until the capitalized letter appears or press the <a href="#">Left Shift</a> key or the <a href="#">Right Shift</a> key and the letter key.</td>
</tr>
<tr>
<td>Type the alternate character on a key</td>
<td>Press the <a href="#">ALT</a> key and then the character key.</td>
</tr>
<tr>
<td>Insert @ and periods in an email field</td>
<td>Press the <a href="#">Space</a> key.</td>
</tr>
<tr>
<td>Type a symbol</td>
<td>Press the <a href="#">Symbol</a> key. To view more symbols, press the Symbol key again. Type the letter that appears below the symbol.</td>
</tr>
<tr>
<td>Turn on number lock</td>
<td>Press the <a href="#">ALT</a> key and the <a href="#">Left Shift</a> key.</td>
</tr>
<tr>
<td>Turn on CAP lock</td>
<td>Press the <a href="#">ALT</a> key and the <a href="#">Right Shift</a> key.</td>
</tr>
</tbody>
</table>

For pictures of the keys and buttons on your smartphone refer to the foldout at the back of this guide.
## Tips and Tricks

<table>
<thead>
<tr>
<th>Action</th>
<th>Key(s) Pressed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn off number lock or CAP lock</td>
<td>Press the <strong>ALT</strong> key.</td>
</tr>
<tr>
<td>Lock the keyboard</td>
<td>Click the <strong>Lock</strong> icon on the Expanded Home screen, press the Lock button at the top of the smartphone, or press and hold the <strong>A</strong> key.</td>
</tr>
<tr>
<td>To type an accented or special character</td>
<td>Hold the letter key and slide your finger on the trackpad. Release the letter key when the accented or special character appears.</td>
</tr>
<tr>
<td>Unlock the keyboard</td>
<td>Press the <strong>Star (∗)</strong> key and then the <strong>Send</strong> key.</td>
</tr>
<tr>
<td>Move to the top of the screen</td>
<td>Press <strong>T</strong></td>
</tr>
<tr>
<td>Move to the bottom of the screen</td>
<td>Press <strong>B</strong></td>
</tr>
<tr>
<td>Move down screen</td>
<td>Press the <strong>Space</strong> key.</td>
</tr>
<tr>
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</tr>
<tr>
<td>Turn speaker phone on/off during a call</td>
<td>Press the <strong>Speakerphone</strong> key.</td>
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<tr>
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<td>Press <strong>F</strong></td>
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<tr>
<td>Check voicemail</td>
<td>Press and hold the <strong>1</strong> key.</td>
</tr>
<tr>
<td>To pause a video or song</td>
<td>Press the <strong>Mute</strong> key.</td>
</tr>
<tr>
<td>To resume playing a video or song</td>
<td>Press the <strong>Mute</strong> key.</td>
</tr>
<tr>
<td>To play the next song in a category</td>
<td>Press <strong>N</strong></td>
</tr>
<tr>
<td>To play the previous song in a category</td>
<td>Press <strong>P</strong></td>
</tr>
</tbody>
</table>

**BlackBerry Bold**
<table>
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<tr>
<th>Adjust the volume for songs, ringtones, and videos</th>
<th>Press the <strong>Volume Up</strong> or <strong>Volume Down</strong> key until you reach the desired volume setting.</th>
</tr>
</thead>
<tbody>
<tr>
<td>To rotate a picture</td>
<td>Press <strong>L</strong></td>
</tr>
<tr>
<td>To zoom in to a picture</td>
<td>Press <strong>R</strong></td>
</tr>
<tr>
<td>To zoom out from a picture</td>
<td>Press <strong>C</strong></td>
</tr>
<tr>
<td>Return to the original picture size</td>
<td>Press <strong>Z</strong></td>
</tr>
</tbody>
</table>

For step-by-step instructions for using the features and services of your smartphone visit [att.com/tutorials](http://att.com/tutorials)
Complete the Setup Wizard

The setup wizard is designed to help you learn about typing, change options to personalize your smartphone and set up one or more email addresses. To select highlighted buttons and fields in the setup wizard, click (press) the trackpad. To move around the screen, slide your finger on the trackpad.

The setup wizard should appear automatically the first time that you turn on your smartphone.

1. If the setup wizard does not appear automatically, on the Expanded Home Screen, click Setup.
2. Click Setup Wizard.
3. Complete the instructions on the screen.

Note: If your SIM card currently has contacts saved to it, you will be prompted to import them to the smartphone. To import the contacts click Yes.

Tip: You can exit the setup wizard at any time and return to it by selecting Setup from the Expanded Home screen and then choosing Setup Wizard.
Email Setup

If you have an existing BlackBerry smartphone and want to switch your email account to work with a new BlackBerry smartphone, see Switch to a new BlackBerry smartphone on page 14.

On the Email Setup screen of the Setup Wizard, you can choose one of these new account setup options:

I want to create or add an email address

– Select the **I want to create or add an email address** option to associate your smartphone with one or more (up to ten) existing Internet email accounts (like AT&T, Yahoo®, AOL® and Gmail®). This option will also allow you to create a new email address for your smartphone itself. This option is most common for individual users. If you select this option, the Email Setup screen opens.

I want to use a work email account with a BlackBerry Enterprise Server

– Select the **I want to use a work email account with a BlackBerry® Enterprise Server** option if your company’s BlackBerry Enterprise Server system administrator has provided you with a password that you can use to activate your company IT managed email, calendar, and contacts (like Microsoft® Outlook® or Lotus Notes®) with your smartphone over the wireless network.

You can skip Email Setup if any of the following apply:

– A representative from the store where you purchased your smartphone has already helped you to set up your email account
– You have visited att.com/blackberrystart to set up your email account
– You have an existing email account and have access to a BlackBerry Enterprise Server, but your BlackBerry Enterprise Server system administrator has not provided you with a password. Contact your system administrator for more information about setting up email for your smartphone.
Complete the Setup Wizard

Set Up Personal Email

1. Perform one of the following actions:
   • In the Setup Wizard, click Email Setup. Click I want to create or add an email address. Click Next and then click Next again.
   • On the Expanded Home screen, click Setup and then click Personal Email Setup.

2. Scroll down to view the terms of the BlackBerry Prosumer Services Agreement.

3. Please read the terms and conditions carefully. To accept the terms of the service agreement, click I Accept.

4. Click an email account type (AT&T, Yahoo®, AOL®, Gmail® etc.).

5. Type the email address and password information for the existing supported email account that you want to add and click Next.

6. After the confirmation displays, click OK.
7. On the Email Accounts screen, perform one of the following actions:
   • To add another existing supported email address (up to 10), or to create a new email address for your smartphone, click Add.
   • To exit Email Setup, click Close.

Note: Once you add a supported email account, messages sent to that account will also appear in the message list on your smartphone.

Tip: If you have associated your smartphone with more than one supported email address, in the Send Using field, you can set the email address that you use to send the email message.

For more information on how to Send an email see page 28.
Switch to a New BlackBerry Smartphone

Update your existing BlackBerry Internet Service account to work with your BlackBerry Bold 9700 smartphone

1. Insert your SIM card into your new BlackBerry smartphone.
2. From the Expanded Home screen, click Setup.
3. Click Personal Email Set Up.
4. You will be prompted to switch your account to a new PIN. Click Yes.
5. If necessary, type your password and click Next.
6. If necessary, repeat step 5 for all integrated email accounts.
7. Click OK.
8. Click Close.
Transfer your existing BlackBerry smartphone data to your BlackBerry Bold 9700 smartphone

Note: Before you begin, verify that you have installed the most recent version of the BlackBerry Desktop Software. Go to att.com/bbdonloads to download the latest version of the BlackBerry Desktop Software.

1. Connect your current BlackBerry smartphone to your computer.
2. Open the Desktop Manager.
3. Click Device Switch Wizard.
4. Under Switch BlackBerry devices, click Start.
5. Select the PIN for your current BlackBerry smartphone and click OK.
6. Type the password for your current BlackBerry smartphone and click OK.
7. Click the checkboxes for the following options:
   • Device data and options
   • Third-party applications
8. Click Next. The BlackBerry Desktop Software will back up all the information on your current BlackBerry smartphone.
9. When prompted, connect your new BlackBerry smartphone to your computer.
10. Select the PIN for your new BlackBerry smartphone and click OK.
11. Type the password for your current BlackBerry smartphone and click OK.
12. Click Finish. The BlackBerry Desktop Software will load the supported data from your old smartphone onto your new one.
Make Calls

Make A Phone Call

1. On the Home screen or in the phone application , perform one of the following actions:
   • Type a phone number
   • Type part of a contact name. Highlight a contact name.
2. Press the Send key.
3. To end the call, press the End key.

Tip: To view recent call logs, click Call Log from the Expanded Home screen. To view all call logs, press the ALT key and the P key in the message list.
Visual Voice Mail

Visual Voice Mail is a service that allows you to quickly review important voicemail messages in any order you choose. You may activate the Visual Voicemail service or you may set up Basic Voicemail. It’s your choice.

With Visual Voice Mail you can:

• Store up to 40 messages for 14 days in inbox
• Save important numbers to Contacts
• Reply to messages via return call, SMS, email, or MMS
• Share messages by forwarding via email or MMS
• Save messages to device memory or to memory card

Before signing up for Visual Voice Mail, make sure you have listened to all of your messages as you will lose your voicemail box, messages and greetings.

Set Up Visual Voice Mail

1. Log into att.com/mywireless from a computer. Go to Manage Your Features and select Visual Voicemail under the Voicemail Features section. BlackBerry Enterprise Server users may wish to ask their company’s BlackBerry Enterprise Server administrator how to obtain Visual Voicemail.
2. Press the Menu key to view the Expanded Home screen.
3. Click Visual Voice Mail.
4. Follow the steps on the screen to enter your password, select standard greeting or to record your personal greeting.

Tip: Voicemail messages may be viewed by clicking Messages or Visual Voice Mail.
Voicemail

Set Up Voicemail

1. To connect to the AT&T voicemail system, hold the 1 key.
2. Create your password.
3. Record your name.
4. Record a greeting.

Check Your Voicemail Messages

1. Press and hold the 1 key.
2. Follow the voice prompts.
Manage Contacts, Appointments and Ringtones

Add a Contact

1. On the Home screen, click Contacts.
2. Press the Menu key.
3. Click New Contact.
4. Type the contact information.
5. Press the Menu key.
6. Click Save.

Add a Contact Using an On-screen Phone Number

1. Highlight a phone number on the screen.
2. Press the Menu key.
3. Click Add to Contacts.
4. Edit the contact information.
5. Press the Menu key.
6. Click Save.
Schedule an Appointment

1. On the Home screen, click Calendar.
2. Press the Menu key.
3. Click New.
4. Type the appointment information.
5. Press the Menu key.
6. Click Save.

Tip: To change calendar views, press the Menu key and select the desired view.

More Info
To learn more about Calendar features, while in the Calendar, press the Menu key and click Help.
Change Your Ringtone

1. On the Home screen, click Media.
2. Click Ring Tones.
3. Click a category.
4. Highlight a ringtone.
5. Press the Menu key.
6. Click Set As Ring Tone.

Tip: To listen to a ringtone before selecting it, highlight the ringtone. Click the trackpad.
Send a Text Message

You can send each text message to as many as 10 recipients at a time.

1. On the Expanded Home screen, click **SMS And MMS**.
2. Press the **Menu** key.
3. Click **Compose SMS Text**.
4. In the **To** field, perform one of the following actions:
   - Type a phone number (include the country code and area code).
   - Type a contact name.
   - Type part of a contact name. Click a contact.
5. Click **OK**.
6. Type a message.
7. Press **Enter**.

Tip: To view all text messages, click **SMS And MMS** on the Expanded Home screen.
Pictures and Videos

Take a Picture

1. Press the Right Convenience key or click the Camera icon on the Expanded Home screen and then perform one of the following actions:
   • To zoom in, slide your finger up on the trackpad.
   • To zoom out, slide your finger down on the trackpad.
   • To take a picture, click the trackpad.

2. After you take a picture, perform one of the following actions:
   • To take another picture, click the Take Another Picture icon.
   • To set the picture as a caller ID picture or Home screen wallpaper, click the Set Picture As icon.
   • To rename and save the picture, click the Rename Picture icon.
   • To delete the picture, click the Delete Picture icon.
   • To send the picture, click the Send Picture icon.

Note: Your use of the camera application on your smartphone may be prohibited or restricted at certain times. Use the camera application responsibly and abide by all applicable laws, rules and regulations. To increase the amount of space available for saving media files, insert a memory card. New pictures are automatically saved to the memory card if inserted.

More Info
To learn more about Camera features, while in the Camera application, press the Menu key. Click Help.
Pictures and Videos

Record a Video

1. On the Expanded Home screen, click Media.
2. Click Video Camera.
3. To start recording, click the trackpad.
4. To pause recording, click the trackpad.
5. Perform one of the following actions:
   • To resume recording, click the Continue Recording icon.
   • To stop recording and save the video, click the Stop icon.
   • To play the video, click the Play icon.
   • To rename and save the video, click the Rename icon.
   • To delete the video, click the Delete icon.
   • To send the video, click the Send icon.

Note: A memory card is required to use the video recording feature.

More Info
To learn more about Video features, while in the Video Camera application, press the Menu key. Click Help.
Send a Picture Message

1. On the Home screen, click Media.
2. Click Pictures.
3. Click a category.
4. If necessary, click a folder.
5. Highlight a picture.
6. Press the Menu key.
7. Click Send/Share.
8. Click MMS.

Note: To send an image via email, click Email.

9. Perform one of the following actions:
   • If the contact is not in your address book, click [Use Once]. Click Phone. Type a phone number. Click the trackpad.
   • If the contact is in your address book, click a contact. Click a phone number.
10. Select an image size and click OK.
11. If necessary, change the subject line and then scroll down and type a message.
12. Press the Menu key.
13. Click Send.

Tip: To view all picture messages sent as MMS, click SMS and MMS on the Expanded Home screen.
Pictures and Videos

Send a Video Message

1. On the Home screen, click Media.
2. Click Videos.
3. Highlight a video.
4. Press the Menu key.
5. Click Send as MMS.
6. Perform one of the following actions:
   • If the contact is not in your address book, click [Use Once].
     Click Phone. Type a phone number. Click the trackpad.
   • If the contact is in your address book, click a contact.
     If necessary, click a phone number.
7. If necessary, change the subject line and then scroll down and type a message.
8. Press the Menu key.
9. Click Send.
Browse the Web and Shop Online

There are two browsers that come with your smartphone: the Internet Browser and an MEdia™Net Browser. Use the MEdiaNet Browser to access your favorite content (weather, news, etc.) and download ringtones or other personalization items*. Use the Internet Browser to access web sites.

*Additional charges may apply for downloadable content.

Go to a Web Page

1. On the Home screen click Browser or MEdiaNet.
2. In the browser, perform one of the following actions:
   • If a web address field appears on the screen, type a web address.
   • If a web address field does not appear on the screen, press the Menu key. Click Go To. Type a web address.
3. Click the trackpad.

Add a Bookmark

1. On a web page, press the Menu key.
2. Click Add Bookmark.
3. In the Auto Synchronize field, set how often the browser should check for updates to the web page.
4. In the Start time field, set the time of day when the browser should start checking for updates.
5. Click Add.
Send an Email

To send email you must set up an email account on your smartphone. To set up an email account, on the Expanded Home screen, click Setup. Click Personal Email Setup.

1. On the Home screen, click Messages.
2. Press the Menu key.
3. Click Compose Email.
4. In the To field, perform one of the following actions:
   • Type an email address.
   • Type a contact name.
   • Type part of a contact name. Click a contact.
5. Add a subject.
6. Type a message.
7. Click the trackpad.
8. Click Send.

Tip: If you have associated your smartphone with more than one supported email address, you can set the email address that you use to send messages in the Send Using field.

For more information on Email Setup, see pages 11 - 14.

More Info
To learn more about Messages features, while in the Messages application, press the Menu key. Click Help.

BlackBerry Bold
Manage Wireless Connections

Your smartphone must be connected to a wireless network to use features such as messaging, phone and browser. When the wireless network connection is turned off, you can still compose and save draft messages and use other features such as media and calendar.

The Manage Connections screen displays the status of all wireless network connections. Use this screen to turn mobile network, Wi-Fi and Bluetooth® connections on and off.

Pair with a Bluetooth Accessory

1. On the Expanded Home screen, click Manage Connections.
2. Click Set Up Bluetooth.
3. Click Search. When you choose Search, Bluetooth technology is turned on automatically.
4. Click the accessory you want to connect to.
5. If required, type the numeric passkey for the accessory you are trying to connect to.
6. Once the accessory is connected, the Paired Devices screen appears.

Note: Your smartphone features Bluetooth® 2.0 with full stereo support. You can simultaneously use more than one Bluetooth enabled accessory with your smartphone.

Tip: To turn Bluetooth on or off, on the Expanded Home screen, click Manage Connections, then select the Bluetooth checkbox.

More Info
To learn more about Bluetooth features, while in the Bluetooth application, press the Menu key. Click Help.
Manage Wireless Connections

Connect to AT&T Wi-Fi Hotspots

You can access email and connect to the Internet using a Wi-Fi® network at work, home, or public hotspots – including thousands of AT&T Wi-Fi Hotspots. Your smartphone is designed to automatically connect to AT&T Wi-Fi Hotspots when Wi-Fi is enabled. Corporate users might need to contact their system administrator regarding access to Wi-Fi networks.

Turn On Wi-Fi Connectivity

1. On the Expanded Home screen, click Manage Connections.
2. Select the Wi-Fi checkbox.

Connect to a Wi-Fi Network

You might be able to send and receive email messages and visit web pages using a work, home, or public Wi-Fi network. This may require a VPN connection.

1. On the Expanded Home screen, click Setup.
2. Click Set Up Wi-Fi.
3. Click Next.
4. Click Scan for Networks.
5. Click the network you want to connect to.
6. If required, enter the network password or pass key and click Connect.
7. Click Next.
8. Click Finish.
**AT&T Navigator**

AT&T Navigator helps you get around town by providing voice guided turn-by-turn GPS driving directions with real-time traffic based navigation and 3D maps. As you drive, the directions are spoken over the speakerphone so you can keep your hands on the wheel and eyes on the road. AT&T Navigator automatically monitors traffic ahead of you and gives you the option to route around traffic using just one keypad click.

Tip: You must be outdoors for GPS to work. Maps and information not available for all locations.

**Download and Install AT&T Navigator**

1. On the Home screen, click Get AT&T Navigator.
2. Read the terms and conditions carefully. If you agree with the terms, scroll to the bottom and click I Agree.
3. On the product overview page for AT&T Navigator, select Start first 30 days FREE!
4. On the Download page, click the Download button.
5. To log in to AT&T Navigator, on the Home screen click AT&T Navigator.
6. If you agree with the terms, click the trackpad and select Accept & Login.
7. Enter your AT&T Navigator password and click the trackpad.

**Note:** Your AT&T Navigator password will be sent to you via SMS.

Tip: To get directions or to find businesses nearby, on the Home screen click AT&T Navigator and follow the instructions on screen.

For step-by-step instructions on how to generate a route, check traffic and more, visit att.com/tutorials.
Applications: Facebook® - Connect, share, and keep current with the people in your life.
   MySpace™ - Log into the MySpace community for access to music, videos, friends, and more.
   Mobile Banking - View balances, perform transfers, view financial transaction history and pay bills.
   My-Cast® Weather - Stay safe with radar, lightning, forecasts and severe weather information.
AT&T Mall: Shop for Ringtones, Answer Tones, themes, graphics, games, Cool Tools, and applications.
AT&T Music: Make-UR-Tones - Create your own custom ringtones from a catalog of thousands of popular songs.
   MusicID 2 - Recognize songs by listening to music, Lyrics, Artist Search and more.
   Shop Music - Purchase songs from eMusic and Napster Mobile.
   XM Radio - Channel surf dozens of commercial free music stations.
Games: Tetris® - Move and rotate falling Tetriminos to form horizontal lines in the Matrix. When a line is completed, it disappears from the Matrix.
   Scrabble - Play this classic crossword board game, complete with multiple difficulty levels and built-in word lists.
   Brain Challenge Vol. 2 - Boost your brain and relieve stress with this entertaining, adaptive brain training program.
   PAC-MAN® by Namco - Guide PAC-MAN through the maze and avoid the ghosts as you gobble dots in this famous arcade classic.
Instant Messaging: Take Instant Messaging (IM) mobile. Mobile IM provides mobile access to Yahoo!® Messenger, AOL® Instant Messenger (AIM), and Windows Live™ Messenger (Search for “Mobile IM” on MEdiaNet to download).

For information on setting up or using these services visit att.com/tutorials

Note: If some or all of these applications do not appear on your smartphone, you may wish to ask your IT department if your company has restricted access to install and run applications.
BlackBerry Desktop Software

Note: If you already have BlackBerry Desktop Software installed verify that you have the most recent version. To download the latest version go to att.com/bbdownloads.

BlackBerry® Desktop Software is loaded on the BlackBerry® User Tools CD that came with your smartphone. After you install the desktop software on your computer and connect your smartphone to your computer, you can perform any of the following actions:

- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your smartphone and your computer.
- Back up and restore smartphone data.
- Transfer media files between your computer and your smartphone.
- Add applications to your smartphone.
- Set up and manage wireless email, calendar, and/or contacts synchronization.

What You Need

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® XP, or later
- Available USB port
- CD drive

For step-by-step instructions for installing BlackBerry Desktop Software, synchronizing data with your computer and more visit att.com/tutorials.
Load and Play Music and Videos

Media

Play media files such as songs, ringtones, videos, or voice notes. Use wireless Bluetooth® stereo headphones or speakers to enjoy your music. Shuffle your songs or enjoy your favorite playlist while you reply to messages or surf the web.

Play a Media File

1. On the Home screen, click Media.
2. In the Media folder, click a media type.
3. If necessary, click a category.
4. Click a song, ring tone, video, or voice note.

Tip: To view other media files while playing a media file, press the Menu key. Click Media Home. To stop playing a media file, click the Stop icon.

For step-by-step instructions for using the features and services of your smartphone visit att.com/tutorials.
Mobile Video

With Mobile Video you can turn a few spare minutes—from a lunch break to a doctor’s office wait—into a quick escape. Mobile Video brings your smartphone to life. Watch news, sports, weather and entertainment clips via AT&T’s high-speed 3G data network.

Mobile Video offers quick access to content you care about most:

• Entertainment
• News and Weather
• Sports
• Kids & Cartoons

Play A Video

1. On the Expanded Home screen, click Mobile Video.
2. Your Mobile Video home page will appear already loaded with the day’s top news, the latest sports updates and a featured entertainment clip.
3. Select the video clip you wish to view.
Use a BlackBerry Bold 9700 Smartphone as a Wireless Modem

Connecting Your BlackBerry Bold 9700 smartphone to a Laptop

Stay flexible and stay in touch with customers and co-workers by using your smartphone as wireless modem to connect your laptop to the AT&T wireless 3G or EDGE data networks.*

*A BlackBerry plan that supports tethering is required to use this feature.

1. Download the AT&T Communication Manager software from att.com/communicationmanager and install it on your laptop. Communication Manager makes it easy to connect to AT&T’s wireless network.

2. Connect your smartphone to your laptop using the USB cable.

3. Launch AT&T Communication Manager on your laptop.

4. Click the On/Off button on the Communication Manager interface.

5. Type your BlackBerry password if required.

You are now connected to the Internet and you can browse the Internet and access email wirelessly.
Documents To Go® From DataViz®

View and Edit Microsoft® Word, Excel® and PowerPoint® Files on your BlackBerry Bold 9700 smartphone

Your smartphone has been pre-loaded with Documents To Go Standard Edition. Now you can get even more work done no matter where you are.

Documents to Go allows you to:

• View and edit Microsoft Word, Excel and PowerPoint files;
• View and edit files received via email, Bluetooth® or memory card;
• View original document formatting, including text & cell formatting, graphics, tables, alignment, and bullets & numbers;
• Edit and select text, cut/copy/paste.

For more information on Documents To Go, visit www.dataviz.com.
Troubleshooting

If you’re having trouble with your new smartphone see page 10 in this guide for instructions on using the Setup Wizard.

Visit att.com/tutorials for information on the following common troubleshooting topics:

- Network Connections
- Email Setup
- Sending and Receiving Messages
- Sending and Receiving Calls
- Media files and Memory Cards
- Ringtones and Notifications
- Bluetooth
- GPS
Carry Your Smartphone

Your BlackBerry® smartphone might not come with a holster (body-worn carrying solution equipped with an integrated belt clip). If you wear the smartphone on your body, always put the smartphone in a holster with an integrated belt clip supplied or approved by Research In Motion (RIM). Carrying solutions, including RIM approved carrying solutions and carrying solutions not approved by RIM, that do not come equipped with an integrated belt clip should not be worn or carried on the body. For more information about carrying your smartphone, including separation distances when wearing your smartphone, see the Safety and Product Information booklet that came with your smartphone.

To purchase RIM approved holsters equipped with an integrated belt clip or other accessories for your smartphone, contact your wireless service provider or visit www.shopblackberry.com
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## Indicators

### Wireless Connection Status Indicators

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3G</td>
<td>You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser simultaneously with a high-speed data connection.</td>
</tr>
<tr>
<td>EDGE</td>
<td>You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser with a fast data connection.</td>
</tr>
<tr>
<td>GPRS</td>
<td>You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser.</td>
</tr>
<tr>
<td>3g edge GSM gprs</td>
<td>You can use the phone and send and receive text messages.</td>
</tr>
<tr>
<td>SOs</td>
<td>You can only make emergency calls.</td>
</tr>
<tr>
<td>OFF</td>
<td>Your connection to the wireless network is turned off.</td>
</tr>
<tr>
<td>X</td>
<td>You are not in a wireless coverage area.</td>
</tr>
<tr>
<td>Wi-Fi network name</td>
<td>You can send and receive email messages and use the browser over a Wi-Fi® connection.</td>
</tr>
<tr>
<td>Wi-Fi network name</td>
<td>Your smartphone is connected to a Wi-Fi network but does not have access to BlackBerry services over the Wi-Fi connection.</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Your connection to a Wi-Fi network is turned on, but you are not in a Wi-Fi coverage area.</td>
</tr>
</tbody>
</table>
### Home Screen
- ![Alarm Set] alarm set
- ![Unopened Message] unopened message count
- ![Missed Calendar Reminder] missed calendar reminder
- ![Voice Mail] voice mail
- ![Missed Call Count] missed call count
- ![Sending Data] sending data
- ![Receiving Data] receiving data
- ![Roaming] roaming
- ![Bluetooth Technology] Bluetooth® technology is turned on
- ![Paired] paired with Bluetooth enabled accessory

### Message List
- ![Unopened Message] unopened message
- ![Opened Message] opened message
- ![Message with an Attachment] message with an attachment
- ![Message is High Priority] message is high priority
- ![SMS Text Message] SMS text message
- ![MMS Message] MMS message
- ![Sent Message] sent message
- ![Message is Sending] message is sending
- ![Message Not Sent] message not sent
- ![Draft Message] draft message

### Calendar
- ![Reminder Set] reminder set
- ![Meeting] meeting
- ![Recurring Appointment or Meeting] recurring appointment or meeting
- ![Exception to Recurring Appointment or Meeting] exception to recurring appointment or meeting
- ![Calendar Entry with Notes] calendar entry with notes

### Camera
- ![Flash Is Turned On] flash is turned on
- ![Flash Is Turned Off] flash is turned off
- ![Automatic Flash Mode] automatic flash mode
- ![Slow Shutter Speed] slow shutter speed

### Battery
- ![Full Battery Power] full battery power
- ![Low Battery Power] low battery power
- ![Battery Charging] battery charging

### Phone
- ![Missed Call] missed call
- ![Placed Call] placed call
- ![Received Call] received call
BlackBerry Bold 9700 Smartphone Key Functions

Tip: If you are not on a call, you can turn on standby mode to avoid pressing keys accidentally when you are not using your smartphone. Hold the Mute key to turn on standby mode. To turn off standby mode, press the Mute key again.
### BlackBerry Bold 9700 Smartphone Applications and Functions

<table>
<thead>
<tr>
<th><strong>Click Setup Wizard</strong> to learn about typing, set options to personalize your smartphone, and set up your email address.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Click Call Log</strong> to see the date on which a call was made or received, the phone number that the call was made to or from and the duration of the call.</td>
</tr>
<tr>
<td><strong>Click Personal Email Setup</strong> to set up one or more email addresses or change BlackBerry® Internet Service email options.</td>
</tr>
<tr>
<td><strong>Click Contacts</strong> to view your contact list or add a new contact.</td>
</tr>
<tr>
<td><strong>Click Calendar</strong> to view your calendar or add a new appointment.</td>
</tr>
<tr>
<td><strong>Click SMS And MMS</strong> to view a list of your sent and received SMS and MMS messages.</td>
</tr>
<tr>
<td><strong>Click Media</strong> to play saved ringtones, videos, pictures or songs.</td>
</tr>
<tr>
<td><strong>Click Messages</strong> to view a list of your messages. More than one message list might appear on your smartphone.</td>
</tr>
<tr>
<td><strong>Click Camera</strong> to take a picture. You can also access the Video Camera from the menu.</td>
</tr>
<tr>
<td><strong>Click Visual Voice Mail</strong> to listen to your voicemail messages in any order you choose.</td>
</tr>
<tr>
<td><strong>Click AT&amp;T Navigator</strong> to get directions, view maps, and find nearby businesses.</td>
</tr>
<tr>
<td><strong>Click Set Up Wi-Fi</strong> to set up a connection to a Wi-Fi® network.</td>
</tr>
<tr>
<td><strong>Click Set Up Bluetooth</strong> to pair your BlackBerry® device with a Bluetooth enabled device, such as a wireless stereo headset or a BlackBerry Bluetooth Stereo Music Gateway.</td>
</tr>
<tr>
<td><strong>Click Sounds</strong> to set different notification options for different items, set ringtones, or set the volume for notification.</td>
</tr>
<tr>
<td><strong>Click AT&amp;T Mall</strong> to visit a one-stop shop to personalize and customize your smartphone with ringtones, games, applications, and much more.</td>
</tr>
<tr>
<td><strong>Click AT&amp;T Music</strong> to get the ultimate mobile music experience.</td>
</tr>
<tr>
<td><strong>Click Options</strong> to view the main list of smartphone options. You can also access additional options from the menu in each application.</td>
</tr>
<tr>
<td><strong>Click Help</strong> to view the user guide for your smartphone. The user guide provides procedures to help you use your smartphone.</td>
</tr>
</tbody>
</table>

Tip: For pictures of the keys and buttons on your smartphone refer to the foldout at the back of this guide.
Find More Information

On Your Smartphone
- To view the User Guide on your smartphone, click Help from the Expanded Home screen or when in an application, press the Menu key and click Help.

On The Web
- Interactive web tutorials, tips & tricks and FAQs are available at att.com/tutorials. Select Manufacturer: RIM BlackBerry and Model: Bold 9700 from the drop down menus.
- Detailed support information including smartphone specifications, user manual, troubleshooting, user forums and knowledgebase articles are available at att.com/devicesupport
- Enterprise and Government customers can go to wireless.att.com/businesssupport for device tutorials, device setup, and on-line technical support chat for instant answers to questions about your device and its features.
- For information about your wireless account, service plan or network, visit att.com/wireless

On The Phone
- Call AT&T Customer Care at 1-800-331-0500 or dial 611 from any AT&T mobile phone for assistance with your service or smartphone.

Find Accessories
Accessories for your smartphone, are available at: att.com/wirelessaccessories or visit your AT&T store.