International travel tips

Use your domestic plan when traveling in over 200 countries for $10 a day for one line. Each additional line on the same account used the same day is only $5 a day. Add International Day Pass® to your device on an AT&T Unlimited or AT&T Mobile Share® plan before you go, then follow these tips to help manage costs and make the most of your travels:

How it works

While abroad, if you use data, send a text, make or accept a call, or listen to a voicemail, you will be charged a daily fee to use your domestic plan for the next 24 hours. During that period you can:

- Use your domestic data plan to email, post on social media, use maps, convert currency, translate languages, book excursions, use mobile tickets and more.
- Make unlimited calls back to the U.S., to the country you’re in and to other countries included in International Day Pass.
- Send unlimited texts to the world. Texts received are rated as domestic and do not trigger a daily fee.

How to help manage costs

- When you don’t plan to use your phone, turn off Data Roaming in your device Settings to avoid being charged for unintentional data usage.
- Save data by connecting to Wi-Fi, especially to download or send large files, and when streaming video.

How to call, text and use data internationally

- To call or send a message back to the U.S., dial +1 followed by the 10-digit number*
- To call or send a message to another country, dial + (country code) followed by the local phone number*
- Some devices have settings that automatically add the correct prefix or country code when calling numbers stored in your Contacts.
  For iOS, turn on Dial Assist in your device Settings
- To use cellular data, make sure Data Roaming is turned on in your device Settings

*The “+” sign typically appears if you press and hold the “0” key on your dial pad.
FAQs

Q. What is International Day Pass?
A. With International Day Pass, you can use your AT&T Unlimited or AT&T Mobile Share plan while traveling abroad in more than 200 countries for a daily fee. You’ll be charged $10 per device for each 24-hour period you use your device and $5 for a daily fee for additional lines on the same account used on the same day in any of the 200+ countries where International Day Pass is available. You’ll get unlimited talk within and between International Day Pass countries and back to the U.S., unlimited text, and use of the high-speed data plan that you use at home. Since charges won’t be incurred until you use your phone abroad, you should add International Day Pass to each device on your account prior to traveling abroad.

Q. Which countries are included in International Day Pass?
A. International Day Pass is available in more than 200 countries. Go to att.com/global to review the complete list of included countries.

Q. When am I charged for International Day Pass?
A. The first time you use data, send a text, or make or accept a phone call, your 24-hour International Day Pass begins and you will be charged a daily fee. You won’t trigger another daily fee until the next time you use your device in an included country after that 24-hour period ends. The daily fees are calculated and charged to your bill at the end of your billing cycle.

Q. How will I be charged if I travel to multiple countries included in International Day Pass?
A. You will only be charged one daily fee per 24-hour period for International Day Pass, even if you travel to multiple included countries.

Q. Once I’ve triggered a daily fee, what do I need to do if I don’t want to be charged another daily fee during my trip?
A. If you don’t want to be charged another daily fee, stop using your device before your 24-hour International Day Pass expires. You should turn off Data Roaming in your device Settings to avoid triggering a daily fee for unintentional data usage.

Q. What countries can I call with International Day Pass while traveling abroad?
A. If you’re in an International Day Pass country, you can call the country you’re in, any other International Day Pass country and back to the U.S. for no additional charge. Calls to countries not included in International Day Pass will be billed at International Long Distance rates. Per-minute pay-per-use rates apply unless an International Long Distance package is added to the device placing the call.

Q. How will I be charged if I travel to a destination that’s not included in International Day Pass?
A. Pay-per-use rates will apply. Go to att.com/global to review products available by destination.

Q. Should I use Wi-Fi Calling with International Day Pass?
A. Turn Wi-Fi Calling off in your device Settings to avoid charges for calls dialed to International Day Pass countries. With International Day Pass, the daily fee includes unlimited calls to International Day Pass countries and back to the U.S. With Wi-Fi Calling, there’s no charge for your calls back to the U.S., but calls to all other countries, including the country you’re in, will be billed at International Long Distance rates as if you were calling from the U.S. With Wi-Fi Calling, per-minute pay-per-use rates apply unless an International Long Distance package is added to the device placing the call, or your domestic plan includes the country you’re calling. To review rates and package options, go to att.com/worldconnect. For additional information on Wi-Fi Calling, go to att.com/wificalling.

Q. Do I have to opt-in daily to use International Day Pass once I add it to my device?
A. No. Your International Day Pass starts when you use data, send a text, or make or accept a phone call over the cellular network. If you stop using your device before your 24-hour session ends, you won’t be charged again. If you continue to use your device, you’ll be charged a daily fee for another 24-hour session.

Q. Can I use International Day Pass on a cruise ship?
A. Only AT&T Cruise packages include usage on eligible cruise ships while at sea. To go att.com/cruisehips to review ships and package options. But if your cruise takes you to an International Day Pass country, International Day Pass applies to usage in port and on land.

Q. Do I need to remove International Day Pass when I return home to the U.S.?
A. No, you don’t need to remove International Day Pass when you return to the U.S. International Day Pass only charges a daily fee when you use your device in an included country. Keep International Day Pass on your device and you’re all set for your next international trip. When you land in an included country and turn on your device, we’ll send you a text message reminding you how International Day Pass works.

Q. How do I remove International Day Pass if I don’t want to use it for future trips?
A. Go to att.com/myatt or call +1.314.925.6925 to remove International Day Pass. Once removed, pay-per-use rates will apply, unless another international travel option is added to your device.

Q. What do I do if I have a service issue when I’m traveling abroad?
A. Most international service issues can be solved by turning your phone off for one minute and then back on. For trouble using Data Roaming, call AT&T International Customer Care at +1.314.925.6925 (a free call from your wireless phone).