



International travel tips

Use your domestic plan when you travel in over 100 countries for \$10 a day. Add International Day Pass¹ to your AT&T Mobile Share® or AT&T unlimited plan before you go, then follow these tips to help manage costs and make the most of your travels:

How it works

While abroad, if you make or accept a call, listen to a voicemail, send a text, or use data, you will be automatically charged \$10 for 24-hour access to your domestic plan. During that period you can:

- Use your domestic plan data to email, post on social media, find your way in unfamiliar places, convert currency, translate languages and more.
- Make unlimited calls back to the U.S., within the country where you are traveling and to other countries included in International Day Pass.
- Send unlimited texts to the world.

How to help manage costs

- If you are outside of a 24-hour access period and you don't want to use your phone, turn off data roaming to avoid being charged \$10 accidentally.
- Save data by connecting to Wi-Fi, especially if you download, or send and receive large files.

How to call, text and use data internationally

- To call or send a message back to the U.S., dial + (1) (10-digit number)
- To call or send a message to another country, dial + (country code) (local phone number)
- To use cellular data, turn on **Cellular Data Roaming** in your device **Settings**
- To call using Wi-Fi Calling, visit att.com/wificalling for information
The "+" sign typically appears if you press and hold the "0" key on your dial pad.

How to remove International Day Pass

To remove International Day Pass, go to att.com/myatt or call **+1.314.925.6925**. Once removed, pay-per-use rates will apply unless you add another international travel feature or package to your device. Go to att.com/travel for information on pay-per-use rates and products available by country.

AT&T International Customer Care

+1.314.925.6925 (free call from your wireless phone)

¹ **INTERNATIONAL DAY PASS:** Coverage not available in all areas. Terms from your domestic plan, including Stream Saver, fees and other restrictions apply. Int'l Day Pass may be removed if international talk, text, or data use exceeds 50% of total talk, text, or data use for two consecutive months. If you talk, send a text or use data in any of the included countries, you'll be charged \$10 per 24 hours unless you remove Int'l Day Pass. Terms subject to change. See att.com/intldaypass for details.



FAQs

Q. What is International Day Pass?

A. With International Day Pass, you can use your AT&T Mobile Share or AT&T unlimited plan while traveling abroad in more than 100 countries for a low daily fee. Instead of being charged per minute, message or MB, you'll be charged \$10/day per device, only for each 24-hour period you use your device in any of the 100+ countries where International Day Pass is available. You'll get unlimited talk within and between International Day Pass countries, and back to the U.S., unlimited text, and use of the data plan that you use at home. Since charges won't be incurred until you use your phone abroad, you should add International Day Pass to each device prior to traveling abroad.

Q. Which countries are included in International Day Pass?

A. International Day Pass is available in more than 100 countries in Europe, Asia, Central and South America, and the Caribbean. Go to att.com/globalcountries to review the complete list of included countries.

Q. When am I charged for International Day Pass?

A. When you land in a country included in International Day Pass and turn on your device, you'll be sent a text message reminding you how International Day Pass works. You are charged the \$10 daily fee and your 24-hour access to International Day Pass begins the first time you make or receive a phone call, send a text or use data. You won't be charged another daily fee until that 24-hour period ends and you trigger a new 24-hour access period by using your device in an included country.

Q. How will I be charged if I travel to multiple countries included in International Day Pass?

A. You will only be charged one daily fee per 24-hour period for International Day Pass, even if you travel to multiple included countries.

Q. What countries can I call with International Day Pass while traveling abroad?

A. If you're in an International Day Pass country, you can call within or between International Day Pass countries, and call back to the U.S. for no additional charge. Calls to countries not included in International Day Pass will incur International Long Distance charges. Per-minute pay-per-use rates will apply, unless an International Long Distance package is added to the device placing the call. Go to att.com/worldconnect to review rates and options.

Q. Once I've triggered a daily fee charge, what do I need to do if I don't want to be charged another daily fee during my trip?

A. If you don't want to be charged another daily fee, stop using your device before your 24-hour International Day Pass expires. We recommend that you turn off **Cellular Data Roaming** in your device **Settings** to avoid accidentally triggering a daily fee due to background data usage. To prevent your device from registering on a cellular network and incurring any daily fees, place your device in **Airplane Mode**. Note that when in **Airplane Mode**, a device cannot send or receive data, text messages, or calls using the cellular network.

Q. When traveling in International Day Pass countries, should I turn Wi-Fi Calling off in my device settings?

A. You should consider turning Wi-Fi Calling off when traveling in International Day Pass countries due to how long distance calling charges are applied. Once a \$10 daily fee is triggered, International Day Pass provides unlimited calling back to the U.S. and within and between International Day Pass countries at no additional charge as well as unlimited texting to the world. With Wi-Fi Calling, there's no additional charge for your calls back to the U.S., but calls to all other countries, including the one you're in, will be billed based on your domestic calling plan or international long distance package, if applicable. For additional information on Wi-Fi Calling, go to att.com/wificalling.

Q. Do I have to opt-in daily to use International Day Pass once I add it to my device?

A. No. You'll start a 24-hour session only if you use the cellular network by making or receiving a phone call, sending a text, or using data. If you stop using your device before your 24-hour session ends, you won't be charged again. If you continue to use your device, you'll be charged another daily fee for another 24-hour session.

Q. How will I be charged if I travel to a country that's not included in International Day Pass?

A. If you have International Day Pass, but go to a country that isn't included, pay-per-use rates will apply, unless an International travel package available for that country, such as AT&T Passport, is added to that device. Go to att.com/globalcountries to review products available by country.

Q. How will I be charged if I add both International Day Pass and AT&T Passport to my device?

A. You'll be charged \$10/day when you use your phone in a country included in International Day Pass. Passport rates and allowances will only apply in Passport countries that are not included in International Day Pass. Go to att.com/globalcountries to review products available by country.

Q. Do I need to remove International Day Pass when I return home to the U.S.?

A. No, you don't need to remove International Day Pass when you return to the U.S. International Day Pass only charges a daily fee when you use your device in an included country. And when you travel abroad in the future, International Day Pass is already on your device, so you're all set for your next international trip.

Q. How do I remove International Day Pass if I don't want to use it for future trips?

A. If you don't want to use International Day Pass for future trips abroad, go to att.com/myatt and remove the feature or call +1.314.925.6925 to remove it. Once removed, pay-per-use rates will apply, unless another international travel option is added to that device. Go to att.com/travel to review pay-per-use rates and products available by country.

Q. Is Data-Free TV available outside the U.S.?

A. No, DIRECTV and U-verse Data-Free TV are not available outside of the U.S. International roaming is not included in Data-Free TV offers and international data charges will apply.

Q. What do I do if I have a service issue when I'm traveling abroad?

A. Most international services issues can be solved by doing one of the following: 1) Turn your phone off for one minute and then back on, 2) Detach your phone battery and then reinsert it, or 3) Set your phone's frequency band to **automatic**. If the issue persists, call AT&T International Customer Care at +1.314.925.6925 (free call from your wireless phone).

